

Disability Benefit Specialist Program 2009 Summary Data

Opened/Closed Cases

(Each client may have more than one case.)
7423 new cases; 6447 closed cases

Information Only Contacts*

(No case opened; contact < 30 minutes)
4892 contacts

CLIENT CHARACTERISTICS

Data represents *new* clients during calendar year 2009. DBSs continued to serve 2039 cases opened previous to January 1, 2009.

Age

37% of new clients between 50-59
26% of new clients between 40-49
14% of new clients between 30-39
12% of new clients between 21-29
7% of new clients between 18-20
4% no age data available

Disability Group

40% of new clients Physically Disabled (PD) only
16% of new clients PD and Mental Illness (MI)
16% of new clients MI only
8% of new clients Developmentally Disabled (DD) only
1% of new clients PD, DD, and MI
3% of new clients PD and DD
3% of new clients DD and MI
14% of new clients disability unknown

Income Status

47% of new clients were at or below 120% Federal Poverty Level (FPL)
14% of new clients were at or above 120% of Federal Poverty Level (FPL)
38% of new clients had an unknown income status
(In 2009, 120% FPL for a family unit of 1 = \$1084; family unit of 2 = \$1,457; family unit of 3 = \$1830)

MONETARY IMPACT

Monetary impact tracks one-time and 12 months of recurring benefits (cash benefits and the value of medical insurance benefits) obtained. Client-specific data is used whenever possible and averages are used when client-specific data are not available.
Monetary impact is tracked when the case is closed.

In 2009, statewide financial impact of Disability Benefit Specialist services totaled **\$42,417,750**.

- 82% (\$34,884,083) from federal funds
- 15% (\$6,254,213) from state funds
- 3% (\$1,279,454) from other sources (e.g., donations)

Given a total of **49 full-time equivalent positions** statewide (including 18 part-time and 37 full-time staff) in the 2009, the average monetary impact of a Disability Benefit Specialist was **\$865,668**.

TYPE OF CASES

Case type or issue is tracked at closing for cases that were opened, and at contact for Info Only contacts.
A DBS may report multiple issues within a single case.

Type of Case	% Closed Cases	% Info Only
SSI/SSDI/MA Disability Determination Process	33.9	16.0
SSI/SSDI/MA/Medicare Eligibility	34.4	24.0
Medicare Coverage, including Part D and Advantage	27.1	13.0
Indigent drug programs	1.7	1.0
Food stamps	6.9	3.0
MAPP	7.1	3.0

*Due to database changes, the actual total of info-only contacts from January 1 to September 30, 2009, is not available. The annual total of info-only contacts listed here was estimated based upon data collected from October 1 to December 31, 2009.