

# At WITS End

An Occasional Newsletter for Users of the **Wisconsin Incident Tracking System**  
September 24, 2007

**Happy Anniversary!** One year ago this month, the Wisconsin Incident Tracking System became available to counties for reporting incidents of elder abuse, neglect, and financial exploitation. Over the past year, minor upgrades were issued to resolve glitches and make confusing questions clearer. Now, we're about to deploy a **new version** of the software, WITS 2.0, adding several new features and allowing county workers to use WITS to report on incidents involving adults at risk (AAR) who are younger than 60 years of age.

**MAJOR UPGRADE COMING!** As of **October 1, 2007**, WITS 2.0 will become the reporting system for incidents of abuse, neglect, and financial exploitation involving **ALL adults, age 18 and older**. County workers who have been using the system to create elder abuse reports will notice several enhancements the first time they log into WITS in October. WITS users who have also been using the temporary "Select Survey" tool to report on cases involving younger adults at risk will be able to begin using WITS for ALL of their reporting. This newsletter provides an overview of the upgraded features. For a complete explanation and demonstration of the changes, view a brief, new training webcast at: <http://media1.wi.gov/DHFS/Viewer/?peid=0d61f0ed-42fb-446d-858b-38728cd7c09f>

**New Home Page and "Recent Reports" feature:** A new opening screen will feature a list of the most recent incident reports you have created or edited. This list will show the status of recent reports so that you can quickly identify those that remain incomplete. With a single click, you'll be able to return to any of these recent reports; alternately, you can bypass this feature and simply use the navigation menu to create a new incident report as in the past.

**New "NOTES" feature:** A new "Section E" provides space for workers to write case notes or add detailed information to meet their own response, investigation and documentation needs. DHFS cannot access these notes (DHFS is blocked from seeing any personal identifying information).

**Clearer On-Screen Instructions:** On-screen instructions will be increased and clarified to improve user-friendliness of the search page, the "do not save" function, the alleged abuser(s) page, and the new features noted above.

## **Other Changes:**

- A direct link to AAR/APS web pages will provide immediate access to help and online resources
- Phrasing of questions about adults at risk fatalities will be clarified to reduce ambiguity
- New response have been added to accommodate reporting on younger adults at risk

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