

CARES/ACCESS Updates for 11/08/2010
DHS Income Maintenance Programs
(Medicaid/BadgerCare Plus/FoodShare/Caretaker Supplement)

CARES Worker Web

- Family Planning Waiver (See Ops Memo 10-76): CARES has been updated to look at the new 300% FPL income limit and disregard an upper age limit. The updates to allow backdating have not been implemented yet. Until those updates are done, follow the instructions in the Ops Memo for backdated requests. A “special attention” flag has been added to the Application Summary to reflect a backdate request for FPOS. Because FPOS cannot be backdated prior to November 1, this flag will not start showing until applications dated 12/1/10 or later.
- Verification Notice Redesign (See Ops Memo 10-59 and Verification Notice Redesign Training in the Learning Center)
- Electronic Case File (ECF) Workflow Phase 2 (See Ops Memo 10-58 and ECF Training in the Learning Center)
- Employment Page: The social security number of the employed individual will now display on the employment page. The number will be displayed on existing employment pages. When a new employment page is created, the SSN will not be displayed until the page is saved or the worker clicks “verify.” This update was done to facilitate using the Work Number Web Based Verification System that is being piloted by the ESC and MilES.
- The following Job net language was added to CAF/RFA Summary to meet FNS requirements for Broad Based Categorical Eligibility:

If the signature is telephonic:

“I understand that Wisconsin JobNet is available to me. JobNet is the largest source of job openings in Wisconsin. I can visit the JobNet website at <https://jobcenterofwisconsin.com/>. Or, I can use touch screen computers at a local Job Center. To find a Job Center near me, I can call 1-888-258-9966. “

Spanish translation, telephonic:

“Comprendo que Wisconsin JobNet está a mi disposición. JobNet es el recurso más grande de oportunidades de trabajo en Wisconsin. Puedo visitar el sitio del Internet de JobNet en <https://jobcenterofwisconsin.com/>. O, puedo usar computadores con pantalla de tocar en un Centro de Trabajo local. Para encontrar un Centro de Trabajo cerca de mí, puedo llamar al 1-888-258-9966”

If the signature is written:

“Wisconsin JobNet is available to you. JobNet is the largest source of job openings in Wisconsin. You can visit the JobNet website at <https://jobcenterofwisconsin.com/>. Or, you can use touch-screen computers at your local Job Center. To find a Job Center near you, call 1-888-258-9966. “

Spanish translation, written

“Wisconsin JobNet está a su disposición. JobNet es el recurso más grande de oportunidades de trabajo en Wisconsin. Puede visitar el sitio del Internet de JobNet en <https://jobcenterofwisconsin.com/>. O, puede usar computadores con pantalla de tocar en su Centro de Trabajo local. Para encontrar un Centro de Trabajo cerca de usted, llame al 1-888-258-9966.”

Data Exchange

- Citizenship/Identity Auto Update (See Ops Memo 10-76):
- Birth Query in CWW (See Ops Memo 10-74): (implementation is on hold until further notice)

Fixes

- The problem with childless adult applications being routed to local county agencies instead of the ESC office has been fixed.
- A CWW system error that occurs when the Child Care or W2 request page is updated has been fixed. When this error occurs the worker cannot run eligibility due the 9 month live message. This often happens when the primary person has been changed

The message in that error contains the following language:

Package/Class Name:

gov.wisconsin.cares.data.db2.T0302_CS_IN_PG_AST_DAO

Method Name: insert

Primary Keys: T0302_CS_IN_PG_AST:

- The following fatal error when querying SOLQ using an SSN is being fixed:.

```
CUER                                COMMON UTILITIES                10/16/09 13:41
                                     FATAL ERRORS                      XESPJ9 E
```

SERVICES

```
PROGRAM NAME           : PWCDXPSN TRANSACTION: PWCDXSNP   TRAN: DXSN
IO/PCB                 : LTERM: XESPJ9A   STATUS:           TIME: 13:41:25
TRANSACTION PARMS     : XXXXXXXXXX/101609
PERFORMING SECTION    : A-100-OUTPUT-INIT
PERFORMING PARAGRAPH :
ENVIRONMENT           : PRODUCTION                ERROR TYPE: DB2
```