

CARES/ACCESS Updates for 7/17/2010
DHS Income Maintenance Programs
(Medicaid/BadgerCare Plus/FoodShare/Caretaker Supplement)

Caretaker Supplement

Ops memo 10-26 changed CTS renewal period to 12 months, CARES was updated in June to accommodate this policy change.

CARES Worker Web

The HMO Summary Page has been added to CWW. See Ops Memo 10-55. The information on this page will only be available for cases in the following counties: Milwaukee, Waukesha, Ozaukee, Washington, Racine and Kenosha Counties.

CWW has been updated to allow workers to automatically send the preprinted mail-in renewal forms from the Generate Summary page. See Ops Memo 10-54.

The 'Census Tract' and 'Region Number' fields (used for Milwaukee cases) on the General Case Information Page has been disabled.

The system error 'getApplicationInterviewDetails;' workers were getting when processing a renewal has been fixed.