

CARES/ACCESS Updates for 8/26/23011
DHS Income Maintenance Programs
(Medicaid/BadgerCare Plus/FoodShare/Caretaker Supplement)

Access

The Priority Service FoodShare page in ACCESS was updated to pre-populate the amount of the HSUA. The user will not be able to change the amount. The message tells the ACCESS user that we use this amount for everyone. This update will also resolve problems workers had processing the ACCESS application in CARES when incorrect values were entered in ACCESS.

CARES Worker Web

- The Unemployment Insurance Benefits auto update to allow CARES to automatically update UIB during Intake, Renewal, SMRF, Person Add and Program add as well as during a monthly batch process was done. (see operations memo 11-42).
- As part of the UIB auto update implementation, the Unearned Income page in CARES has been modified to count monthly income for Medicaid and CTS and to convert monthly income for FoodShare, W-2 and Child Care. During the conversion all existing unearned income pages were updated, the verification will be CV on converted pages.
- A new unearned income type (OTTF) was added to the table of income types. This code will count the income only for W-2 and CC.
- Alert 467: CIT/ID EXEMPT: RUN ELIG REQ was being generated repeatedly even after a case had been updated, this problem was fixed.

ECF Enhancements

Please see Ops Memo 11-46 and Process Help chapter 45.

Administrative Renewals

Elimination of EBD FoodShare Cases from Administrative Renewal process, please see ops memo 11-48.

System Errors

Some CWW system errors that were occurring when processing ACCESS applications on the liquid asset and employment pages have been fixed.