

CARES/ACCESS Updates for 7/08/2011
DHS Income Maintenance Programs
(Medicaid/BadgerCare Plus/FoodShare/Caretaker Supplement)

FoodShare

CARES changes were made to end the State Option FoodShare Program (ops memo 11-32) with the passage of the 2011-13 Wisconsin State budget bill. This ends eligibility for certain ongoing members August 1, 2011 and new applicants as of July 1, 2011.

Combined Application Form (CAF)-mainframe

In an effort to protect private information under HIPPA laws, changes were made to the old CAF so the Date of Birth, SSN, and account information will no longer be displayed. Instead, the age of the person(s), the last 4 digits of the ssn, and the last 4 digits of the account information will be displayed.

BadgerCare Plus/Core

- CARES changes were made to exempt premium and application fees for certain American Indian tribal members (ops memo 11-35). The questions on the Permanent Demographics page were changed to:
 - Are you a member or a child of a member of an American Indian Tribe or an Alaskan Native?
 - Are you eligible to receive health care from Indian Health Services or at a tribal clinic?

- Medical status code changes (new med stats, discontinued med stats, and co pay changes) for certain BadgerCare Plus individuals were implemented per ops memo 11-34.

CARES/ACCESS Updates for 7/22/2011

CARES Correspondence

Verification Checklist (VCL) True Change logic: The verification checklist changes in 2009 (ops memo 09-34) did not include true change logic. This logic will be added to prevent duplicate verification checklists from being mailed to the household. This is similar to the true change logic for customer correspondence (Process Help, Section 58.1).

If a VCL is triggered for the first time and there is no history to compare, the VCL will be mailed out.

A new verification checklist will be sent when there is a:

- Household member change
- Program category change: such as the inclusion of a new AG to the case that has pending items
- VCL Due date change

- Employment and other financial changes, including assets, expenses (examples: addition of a new sequence of employment, asset or expense, which has pending items, a change in the outstanding verification items, such as a new pending field on an existing employment sequence)
- Pending reason code – the addition or subtraction of a pending reason code
- County of administration or office change
- Case Language change