

EPIC Tuesday, July 24, 2007

TOPIC	DISCUSSION
<p>Approval of Minutes</p> <p>Homework from last month's meeting</p>	<ul style="list-style-type: none"> • Minutes approved as submitted with 1 correction: Shay from CA inquired about SLMB+ not SMV Plus • Paula is checking into the "Report Card" with Corey • Paula reported that the Customer Service Area can receive a PDF via email; however, they would prefer not too. • Mary Moyer reported that county agencies can reference OPS Memo #0727 for utilizing the birth query • She also reported that there is no FPL dollar amount threshold for the proposed BC+ children transitioning out of Foster Care and the coverage will be effective until the last day of the month of the individual's 21st birthday • Lastly, she reported that not only children in foster care will be eligible but children in a number of different living arrangements (ie: group homes) will also be eligible. The eligibility is actually based on funding and custody of the individual
<p>AGENCY REPORTS</p>	
<p>Income Maintenance</p> <p>Paula Roberts</p>	<ul style="list-style-type: none"> • Paula again reiterated that Mail-In & ACCESS applications are still both increasing each month. • The number of intakes for the month of July is steadily rising • DHS is having to schedule Saturday appointments to keep up • IVR is set to "Go Live" in September • Policy and Procedure Committee is working on marketing the IVR • Phone system set up to call people and remind them of appointments • Verification is 2 days behind, if they are unable to meet goal, overtime will be authorized • Self Service Center is set up with 6 computers and a staff person but isn't being utilized by consumers • There are approximately 150 changes/week made on ACCESS; however, recipients still need to provide documentation of the changes to the Department • Rhonda LAW inquired whether or not the ACCESS System alerts people on what documentation needs to be submitted and where to submit it? • Georgeanne from Wheaton Franciscan publicly applauded Verlene Perry-Newburn for the fabulous customer service provided by the customer service area • Paula also reported that when the DHS representative of the Customer Service Area respond to any email, she is copied on that response automatically • The State asked the Feds for 2 waivers <ol style="list-style-type: none"> 1) Waive the face-to-face interview for FoodShare 2) Break in Service-Keep a case open for 30 additional days and individuals would receive a prorated dollar amount from the date that verification was brought in • This would help "clean-up" the DOC1's which number 300-350 per day!
<p>DHCF – State Report</p> <p>Mary Moyer, Phoua Her</p>	<ul style="list-style-type: none"> • Continuous Eligibility for Newborns (CEN) for Medicaid Moms-there is no need to verify identity for these infants until the 1st year review • CEN for BC Pre-Natal Moms-This population is SCHIP funded and these infants aren't eligible fro CEN • Emergency Medicaid Moms: The State is sending a letter to all women who gave birth in March 2007 (ltrs in

	<p>English and Spanish) to inform them of the CEN benefit</p> <ul style="list-style-type: none"> • There is an OPS Memo in August letting county agencies know that there is help available through the agency to assist individuals obtain a copy of their out-of-state birth certificate. There are special guidelines and a release of information needs to be signed by the individual of record and included in the request made on their behalf by the county agency. Cases pending for lack of birth certificate as explained above will be opened as “good faith/cause” <p>*We need to ask Paula if Milwaukee County has a process setup for these types of cases</p> <ul style="list-style-type: none"> • Final rule on verification is out. The required documents for identifying children up to the age of 18 yrs has been expanded and Affidavits do not need to be notarized • Feds are still requiring original documents for identity and citizenship; however, the State is still thinking about this b/c up until now, we (WI) were accepting copies • Lastly, the Bureau hosting a web-site for EPIC minutes, agendas and other informative materials has been OK'd (details to follow)
GAMP Report John Chianelli	<ul style="list-style-type: none"> • John reported that the 2005 Health Care Policy Task Force did make recommendations regarding the “future” of GAMP • Some of the “problem” areas identified include WI ineffectiveness of drawing down federal dollars, the network is too spread out, little “control” over a “wide-open” fee for service plan • The HCPTF proposed: Consumers need case management in some form Make the GAMP application more accessible in the community Couple the enrollment/application sites with the participating clinics and pharmacies Specialty Care needs work- possibly an on-line referral/appointment system for specialty appointments Raise the bar for the participating clinics/providers Have same day appointments available Evaluate the UM Dept., put a focus on High-utilization rather than being a “gatekeeper” for utilization • John also explained that the HCPTF’ duties are complete and there is no need for continued meetings of the group at this time
COALITION REPORTS (if any)	<ul style="list-style-type: none"> • Hunger Task Force reported that they are working on a 2 surveys to get a “handle” on why people are losing their FoodShare benefits • Tracy Wymelenberg with Aurora reported that they have been experiencing difficulty with nursing homes not accepting patients who are covered under Presumptive Disability Medicaid and also problems with people enrolled in Family Care not being able to access transportation services b/c vendors don’t like FFS MA rides • Geargeanne Wheaton Franciscan reported that all AE MA applications are followed up with a charity care application for eligible individuals
Announcements	<ul style="list-style-type: none"> • New Community Advocates staff person Kari Mattson, Health Care Advocate – disability cases, IDAP stuff, MHS referrals.
Next Meeting:	<ul style="list-style-type: none"> • Tuesday, August 28, 2007 from 1:30 PM to 3:30 PM, Children’s Health System 10321 W Innovation Drive, Suite 120, Room 1C. Call in number for conference phone is 414-266-7614.