

Draft CARES & Other Systems Projects Implementation Schedule as of: 4/15/08

Note: All dates and content are tentative for planning purposes and subject to change

March 2008

- **BC+ and Related Projects Post Implementation Work**
 - **Notices** – Enhanced/clarified some Spanish notice text, add sequence number to notice to prevent/monitor multiple cases notices being stuffed in single envelope, notices no longer show '99' individual's
 - **Fix Abend** – Perform batch deletion of unconfirmed premium rows to preventabend
 - **Fix EDBC System Error** – When confirmed BCPT and FPL decreases to buildBCPA/BCPT at <200% FPL, a systems error is setting during premium table insertion. This will be fixed.
 - **NoPay/LatePay Premium process enhancements** –Enhancements made for BC+ nopay/latepay process to correctly default rows on Premium Tracking page
 - **Report of AFDC BC+ Pregnant Woman** – Create report of BC+ Pregnant Woman who used to be AFDC for capitation claim adjustment. **Still in progress.**
 - **ACCESS Health Needs Assessment** – Optional Health Needs Assessment added to ACCESS Apply For Benefits. Data will be sent to HMO Contract Monitor group.
- **EVHI** – Complete EVHI testing and system changes prepared for implementation.
- **FSET Voluntary** – FSET is no longer mandatory for FoodShare. System changes to AIWP and Work Programs subsystems being done to support change in policy.
- **IMQA** – Adjust display to show BadgerCare+
- **BC+ CAF updates** - Adjust CAF to reflect new BadgerCare+ program
- **Mailing to FSET Sanctioned Individuals** – A mailing will go out to individuals that were were in FSET sanction to notify them they can reapply for FoodShare. **Mailed on 4/9/08.**

April 2008

- **CARES Extract for MEDS** – A CARES extract is being created to send BC+ data to the MEDS data warehouse for reporting needs.
- **Client Scheduling Extract for Milwaukee** – An extract from the CARES Client Scheduling system is being developed and will be posted for Milwaukee daily. This will be used in Milwaukee's Q'Matic project for handling/routing in-person appointments.
- **Deductible Start Date** – The deductible start date is currently sent to MMIS as the first of the month. Changes being made to send the actual date deductible is met to EDS MMIS. **Checking on whether this change is being made.**
- **9 Month Live Edit Fix** – Data fixes have been running twice a week since BadgerCare Plus implementation to update cases that have been receiving the 9 month live edit. The permanent fix for this issue is being made.
- **CLA Transition to Care Wisconsin** – Participants being served by CLA in Dane County are being transitioned to Care Wisconsin. Updates will be made to disenroll participants from CLA and re-enroll to Care Wisconsin.
- **CWW System Error Fix** – A system error has been occurring on the AG Composition Details Page. This error is also causing the MMIS batch job to fail every other day. This system error is being fixed.

May 2008

- **Implement EVHI** – EVHI functionality to interface with CWW turned on 5/1/2008. The Electronic Verification Form process for Health Insurance will be revamped. A database of Employers and their health coverage for employees will be developed. A vendor will

manage the collection and update of employer health insurance information. When processing a case in CARES, this health insurance information will be available to the worker in an automated fashion. The EVFH form will not longer be sent through CARES. Note: Mass mailing sent to Employers on about 3/21/08 requesting Health Insurance information. Employer Health Insurance data entered into EVHI system in March and April.

- **Confirmation (AGEC) passing date enhancements** – Enhancements made to allow confirmation of BC+ when passing dates for an increase in benefits including a reduction of premium. Fixes will also be made to the cut & paste process.
- **Expedited FoodShare Edit added to AGEC** – When expedited FS benefits are opening for initial month(s) and FS benefits are failing for ongoing month, an edit will be displayed on AGEC to instruct the worker to rerun eligibility to pend for the ongoing month.
- **Medicaid QC changes** – MA QC requires implementation of a new process. CARES process will be created to pull samples for central review.
- **EVHI Assessment** – A process will be put in place to issue and track requests to employers for health insurance information. The tracking of assessments will also be included.
- **Notice Enhancements/Fixes** – Some notice enhancements based off feedback from state, counties and customers will be implemented including: displaying the override filing date on the first page of the notice instead of using the SFU date. Second, splitting out child support payments from other types such as guardian and attorney fees.
- **EBT Letter Changes** – Changes need to be done to reflect a change in expungement processing.
- **SLMB+ Worker Generated Letter** – Create worker generated review due letter for SLMB+.
- **SLMB+ informational message** – Add information message when SLMB fails for over income.

June 2008

- **Remove Face-To-Face Requirement** –
 - Automation to support the removal of the face-to-face requirement for FoodShare applications and reviews. System changes include a way for workers to identify how an application for FS is done and track any hardship reasons. Workers will also be able to track whether an application interview was done for CC and W-2. The same functionality will be used to capture how the review interview was done for FS, MA, CC and W-2.
 - A data element(s) will be added to enter whether a signature was received on an application/review. Eligibility changes will be done to allow for pend and/or failure due to signature requirement for MA, FS and CC.
- **Break in Service** – Automation to support the FS Break in Service policy is being implemented.
- **Automation of E&B Central mailing** - The E&B handbooks will be mailed centrally, be tracked on the CWW Client Correspondence pages, and allow the worker to issue a duplicate mailing via CWW Correspondence pages
- **Q?/QV changes for Medicaid** – Most verifications are now mandatory for BC+ however some still remain self declared. The items that are mandatory will be change to remove the Q?/QV and pend/fail using the ?/NV verification codes.
- **CWW Field Level Intelligence BC+ updates** – The page and field level intelligence in CWW will be adjusted to reflect the change in items needing to be gathered from the old Family MA programs to the new BC+ program.

- **CWW Field Level Intelligence FSET updates** –The page and field level intelligence in CWW will be adjusted to reflect the change in items that were required for FSET when it was a mandatory program.
- **Electronic Case File Scanning with ACCESS app number or RFA number** – Currently, a case must be created to scan in documents. Enhancements will be made to ECF to allow scanning and cataloging using the ACCESS application number or the RFA number. The documents will link to the case file automatically when the case is created.
- **MMIS interChange Completion (not go live)** – The new MMIS system interchange has set a date of June 2008 for completion of the system, without the new BC+ program changes incorporated. The system will no go live in June. After the June 2008 system completion, BC+ will be added to the new interChange system. The go-live date will occur after BC+ is added. The go-live date is not yet set, but will be sometime after June 2008. The likely go live date will be in the early fall of 2008.
 - **MMIS interChange - Tentative - CARES Interface and other Changes related to interChange system-** Many interface changes will be done in CARES to correspond with the new EDS interChange system. These changes should make the interface process more accurate and more efficient. This is linked to the EDS interchange implementation date.
 - **MMIS interChange –Tentative - ACCESS Client Portal project** – ACCESS Check My Benefits will be enhanced to display EDS only eligibility and HMO enrollment information. Common questions will be enhanced. Clients will also be able to request replacement Forward cards and REOMBs though ACCESS. This is linked and contingent upon the EDS interchange implementation date.
 - **MMIS interChange – Tentative - MCI as Index for MMIS** – Changes will be made for MCI to interact with EDS interChange system and for the interchange system to identify people by their MCI id. This is linked and contingent upon the EDS interchange implementation date.
 - **MMIS interchange – Tentative - HBO PE & Newborn** – Enhance process implemented 1/1/08 to include real time interfacing and query of eligibility information on the interChange system. This is linked and contingent upon the EDS interchange implementation date.
- **Community Waiver FPL updates** – FPL updates will be made to amounts used by Community Waivers and Spousal Impoverishment.
- **FC Non-MA** – The Family Care Non-MA program is ending effective July 1, 2008. FC Non-MA participants will be disenrolled. A letter will be mailed to all current participants that the program is ending

July 2008

- **BENDEX File Change** – React to BENDEX file layout changes and streamline process within CARES job cycles.

August 2008

- **FoodShare FPL** – The annual Federal Poverty Level changes will be implemented for FoodShare.

September 2008

- **Internet SOLQ solution - tentative**– Use webservices from CWW to link to federal SOLQ webservices to pull and display SOLQ data in CWW. This also includes security reports. The date is contingent upon federal timelines.

October 2008

- **MMIS interChange including BC+ Go-Live** – The new Go-Live date for MMIS interChange is scheduled for October.
 - **MMIS interChange - CARES Interface and other Changes related to interChange system-** Many interface changes will be done in CARES to correspond with the new EDS interChange system. These changes should make the interface process more accurate and more efficient. This is linked to the EDS interchange implementation date.
 - **MMIS interChange –ACCESS Client Portal project** – ACCESS Check My Benefits will be enhanced to display EDS only eligibility and HMO enrollment information. Common questions will be enhanced. Clients will also be able to request replacement Forward cards and REOMBs through ACCESS. This is linked and contingent upon the EDS interchange implementation date.
 - **MMIS interChange –MCI as Index for MMIS** – Changes will be made for MCI to interact with EDS interChange system and for the interchange system to identify people by their MCI id. This is linked and contingent upon the EDS interchange implementation date. The MCI id will be used as the MAID and replace the SSN based MAID.
 - **MMIS interchange –HBO PE & Newborn** – Enhance process implemented 1/1/08 to include real time interfacing and query of eligibility information on the interChange system. This is linked and contingent upon the EDS interchange implementation date.
 - **SSI MA Letters** – Approximately 10 letters that were being sent by EDS will now be sent via CARES.

November 2008

- **MMIS interChange including BC+ Post-Implementation**

December 2008

- **Annual COLA update**
- **BC+ Expansion for Childless Adults for Milwaukee GAMP**– The Milwaukee GAMP population will be converted to BC+ for Childless Adults for eligibility beginning 1/1/2009. This includes HMO enrollment. The fee is waived for the Milwaukee GAMP population. The process for new potential Milwaukee GAMP/BC+ CLA applicants between Dec and March will be worked out.

January 2009

February 2009

March 2009

- **BC+ Expansion for Childless Adults and BadgerChoice Statewide** – BC+ will be expanded to provide low cost medical insurance coverage to a new population of childless adults (approx 71,000).
 - Transform ACCESS into BadgerChoice, including CLA application, HMO selection and enrollment, Health Needs Database and tool for Enrollment Broker.
 - An enrollment broker will assist with HMO selection and application
 - CWW will be enhanced to allow for central processing of this population
 - A new coverage plan structure is being developed for this population

- Centralized Enrollment for CLA
- Process enrollment fees
- Possible other large projects tied to this: Implement mini IM CAF in CWW, add pre-eligibility determination to ACCESS AFB, Online electronic payment of fees, ACCESS Add A Program (ACCESS Review My Benefits and Preprinted Review Form to follow shortly after CLA implementation)