

Medicaid PERM Findings

Correct Cases

Subprogram Category	Number of Cases Selected	Number of Cases Dropped	Number of Correct Cases	Percentage of Correct Cases	Number of Technical Errors	Percentage of Technical Errors	Percentage of Correct Cases
AFDC MA	207	1	146	70.53%	54	26.09%	96.62%
AFDC Related MA	146	1	104	71.23%	33	22.60%	93.84%
BadgerCare	380	2	249	65.53%	72	18.95%	84.47%
Continuously Eligible Newborns (CEN)	2	0	2	100.00%	0	0.00%	100.00%
Family Planning Waiver	1	0	1	100.00%	0	0.00%	100.00%
Healthy Start	232	1	185	79.74%	23	9.91%	89.66%
Medicaid Extension	9	0	9	100.00%	0	0.00%	100.00%
503	20	0	16	80.00%	0	0.00%	80.00%
Community Waivers	270	0	234	86.67%	18	6.67%	93.33%
Disabled Adult Child (DAC)	12	0	11	91.67%	1	8.33%	100.00%
Institutional	310	0	252	81.29%	10	3.23%	84.52%
MAPP	81	0	76	93.83%	2	2.47%	96.30%
Medicare Premium Assistance	1	0	1	100.00%	0	0.00%	100.00%
SSI Related	92	1	73	79.35%	8	8.70%	88.04%
Widow/Widower	2	0	2	100.00%	0	0.00%	100.00%
Grand Total	1,765	6	1,361	77.11%	221	12.52%	89.97%

Correct cases include those with technical errors

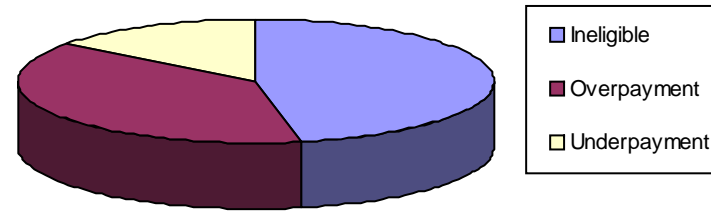
Cases with Eligibility Errors

Subprogram Category	Number of Cases Reviewed	Number of Client Errors	Percentage of Client Errors	Number of Agency Errors	Percentage of Agency Errors	Number of CARES or Other Errors	Percentage of CARES or Other Errors	Number of Agency Preventable Client Errors	Percentage of Agency Preventable Client Errors	Case Error Rate
AFDC MA	206	1	0.49%	2	0.97%	0	0.00%	3	1.46%	2.91%
AFDC Related MA	145	3	2.07%	3	2.07%	1	0.69%	1	0.69%	5.52%
BadgerCare	378	38	10.05%	7	1.85%	4	1.06%	8	2.12%	15.08%
Continuously Eligible Newborns (CEN)	2	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0.00%
Family Planning Waiver	1	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0.00%
Healthy Start	231	18	7.79%	2	0.87%	0	0.00%	3	1.30%	9.96%
Medicaid Extension	9	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0.00%
503	20	1	5.00%	2	10.00%	1	5.00%	0	0.00%	20.00%
Community Waivers	270	11	4.07%	4	1.48%	2	0.74%	1	0.37%	6.67%
Disabled Adult Child (DAC)	12	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0.00%
Institutional	310	28	9.03%	14	4.52%	3	0.97%	3	0.97%	15.48%
MAPP	81	1	1.23%	1	1.23%	1	1.23%	0	0.00%	3.70%
Medicare Premium Assistance	1	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0.00%
SSI Related	91	2	2.20%	6	6.59%	1	1.10%	1	1.10%	10.99%
Widow/Widower	2	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0.00%
Grand Total	1,759	103	5.86%	41	2.33%	13	0.74%	20	1.14%	10.06%

Eligibility Errors

Ineligible	83	46.89%
Overpayment	68	38.42%
Underpayment	26	14.69%
Grand Total	177	100.00%

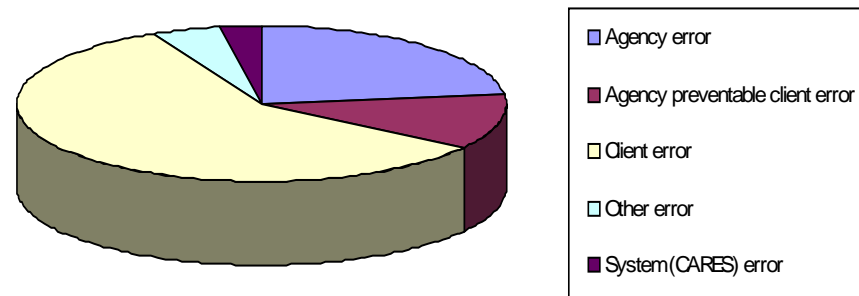
Eligibility Errors



Error Cause

Client error	103	58.19%
Agency error	41	23.16%
Agency preventable client error	20	11.30%
Other error	8	4.52%
System (CARES) error	5	2.82%
Grand Total	177	100.00%

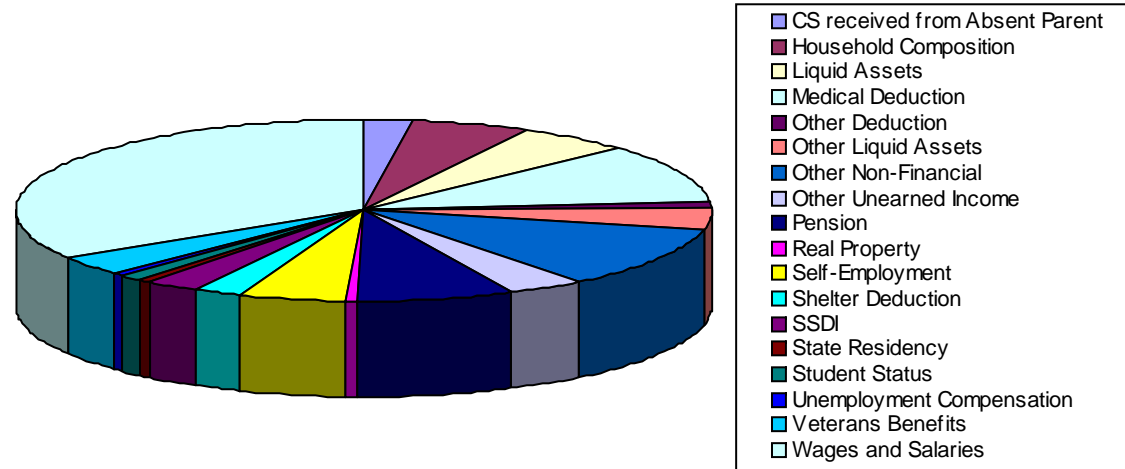
Error Cause



Error Element

Error Element	Number	Percentage
CS received from Absent Parent	4	2.26%
Household Composition	10	5.65%
Liquid Assets	9	5.08%
Medical Deduction	19	10.73%
Other Deduction	2	1.13%
Other Liquid Assets	6	3.39%
Other Non-Financial	20	11.30%
Other Unearned Income	6	3.39%
Pension	13	7.34%
Real Property	1	0.56%
Self-Employment	9	5.08%
Shelter Deduction	4	2.26%
SSDI	4	2.26%
State Residency	1	0.56%
Student Status	2	1.13%
Unemployment Compensation	1	0.56%
Veterans Benefits	6	3.39%
Wages and Salaries	60	33.90%
Grand Total	177	100.00%

Error Elements



Payment Error Rate Measurement

Subprogram Category	Sum of Claims Paid in Review Month	Total Amount of Overpayments in Review Month	Total Amount of Underpayments in Review Month	Overpayment Error Rate	Underpayment Error Rate	Payment Error Rate
AFDC MA	\$103,836.20	\$2,425.49		2.34%		2.34%
AFDC Related MA	\$63,926.61	\$2,190.12		3.43%		3.43%
BadgerCare	\$213,753.22	\$15,166.27	\$413.81	7.10%	0.19%	7.29%
Continuously Eligible Newborns (CEN)	\$1,876.94					
Family Planning Waiver	\$106.16					
Healthy Start	\$71,296.17	\$2,273.38	\$0.00	3.19%	0.00%	3.19%
Medicaid Extension	\$12,609.93					
503	\$1,953.48	\$449.98		23.03%		23.03%
Community Waivers	\$338,000.55	\$962.36	\$500.86	0.28%	0.15%	0.43%
Disabled Adult Child (DAC)	\$2,291.45					
Institutional	\$1,098,479.86	\$40,630.12	\$2,452.38	3.70%	0.22%	3.92%
MAPP	\$59,899.63	\$4,813.78		8.04%		8.04%
Medicare Premium Assistance	\$58.05					
SSI Related	\$40,990.61	\$1,498.28	\$0.00	3.66%	0.00%	3.66%
Widow/Widower	\$847.85					
Sum/Average	\$2,009,926.71	\$70,409.78	\$3,367.05	3.50%	0.17%	3.67%

Number of cases reviewed: 1,759

Note: The tolerance level for Federal PERM is 3% error rate

Payment Error Rate Measurement - EBD

Subprogram Category	Sum of Claims Paid in Review Month	Total Amount of Overpayments in Review Month	Total Amount of Underpayments in Review Month	Overpayment Error Rate	Underpayment Error Rate	Payment Error Rate
503	\$1,953.48	\$449.98		23.03%		23.03%
Community Waivers	\$338,000.55	\$962.36	\$500.86	0.28%	0.15%	0.43%
Disabled Adult Child (DAC)	\$2,291.45					
Institutional	\$1,098,479.86	\$40,630.12	\$2,452.38	3.70%	0.22%	3.92%
MAPP	\$59,899.63	\$4,813.78		8.04%		8.04%
Medicare Premium Assistance	\$58.05					
SSI Related	\$40,990.61	\$1,498.28	\$0.00	3.66%	0.00%	3.66%
Widow/Widower	\$847.85					
Sum/Average	\$1,542,521.48	\$48,354.52	\$2,953.24	3.13%	0.19%	3.33%

Number of cases reviewed: 787

Note: The tolerance level for Federal PERM is 3% error rate

Payment Error Rate Measurement - Family

Subprogram Category	Sum of Claims Paid in Review Month	Total Amount of Overpayments in Review Month	Total Amount of Underpayments in Review Month	Overpayment Error Rate	Underpayment Error Rate	Payment Error Rate
AFDC MA	\$103,836.20	\$2,425.49		2.34%		2.34%
AFDC Related MA	\$63,926.61	\$2,190.12		3.43%		3.43%
BadgerCare	\$213,753.22	\$15,166.27	\$413.81	7.10%	0.19%	7.29%
Continuously Eligible Newborns (CEN)	\$1,876.94					
Family Planning Waiver	\$106.16					
Healthy Start	\$71,296.17	\$2,273.38	\$0.00	3.19%	0.00%	3.19%
Medicaid Extension	\$12,609.93					
Sum/Average	\$467,405.23	\$22,055.26	\$413.81	4.72%	0.09%	4.81%

Number of cases reviewed: 972

Note: The tolerance level for Federal PERM is 3% error rate

County Level Case Error Rate

Local Agency Name	Number Reviewed	Number Correct	Number of Eligibility Errors - Client	Number of Agency Preventable Client Errors	Number of Eligibility Errors -	Number of Eligibility Errors -	Total Number of Eligibility Errors	Case Error Rate
Adams	20	18	0	0	0	2	2	10.00%
Ashland	20	19	0	1	0	0	1	5.00%
Bad River Tribal	19	15	2	0	0	2	4	21.05%
Barron	21	17	2	0	0	2	4	19.05%
Bayfield	20	19	1	0	0	0	1	5.00%
Brown	24	23	0	0	1	0	1	4.17%
Buffalo	23	19	3	1	0	0	4	17.39%
Burnett	20	19	1	0	0	0	1	5.00%
Calumet	21	19	1	1	0	0	2	9.52%
Chippewa	24	21	1	0	1	1	3	12.50%
Clark	20	19	0	0	0	1	1	5.00%
Columbia	20	17	2	0	0	1	3	15.00%
Crawford	20	18	1	0	0	1	2	10.00%
Dane	40	38	2	0	0	0	2	5.00%
Dodge	24	22	0	0	1	1	2	8.33%
Door	20	19	1	0	0	0	1	5.00%
Douglas	19	13	4	1	0	1	6	31.58%
Dunn	20	17	1	1	1	0	3	15.00%
Eau Claire	24	24	0	0	0	0	0	0.00%
Florence	20	16	3	1	0	0	4	20.00%
Fond du Lac	26	25	1	0	0	0	1	3.85%
Forest	20	18	1	0	0	1	2	10.00%
Grant	21	20	1	0	0	0	1	4.76%
Green	20	16	1	2	0	1	4	20.00%
Green Lake	20	20	0	0	0	0	0	0.00%
Iowa	20	18	2	0	0	0	2	10.00%
Iron	20	16	2	0	0	2	4	20.00%
Jackson	21	19	2	0	0	0	2	9.52%

Jefferson	20	16	3	0	0	1	4	20.00%
Juneau	19	18	1	0	0	0	1	5.26%
Kenosha	28	23	4	1	0	0	5	17.86%
Kewaunee	20	20	0	0	0	0	0	0.00%
La Crosse	25	24	0	0	0	1	1	4.00%
Lac du Flambeau Tribal	20	17	1	0	0	2	3	15.00%
Lafayette	20	17	2	1	0	0	3	15.00%
Langlade	20	18	2	0	0	0	2	10.00%
Lincoln	19	18	1	0	0	0	1	5.26%
Manitowoc	25	23	0	0	1	1	2	8.00%
Marathon	25	25	0	0	0	0	0	0.00%
Marinette	20	18	1	0	0	1	2	10.00%
Marquette	20	17	1	0	2	0	3	15.00%
Menominee	20	20	0	0	0	0	0	0.00%
Milwaukee	85	72	6	4	0	3	13	15.29%
Monroe	21	18	1	1	0	1	3	14.29%
Oconto	20	18	2	0	0	0	2	10.00%
Oneida	20	18	1	0	0	1	2	10.00%
Oneida Tribal	19	18	1	0	0	0	1	5.26%
Outagamie	22	22	0	0	0	0	0	0.00%
Ozaukee	21	17	4	0	0	0	4	19.05%
Pepin	20	19	1	0	0	0	1	5.00%
Pierce	20	18	1	0	1	0	2	10.00%
Polk	20	18	1	0	0	1	2	10.00%
Portage	20	19	0	1	0	0	1	5.00%
Potawatomi Tribal	18	17	1	0	0	0	1	5.56%
Price	20	14	4	2	0	0	6	30.00%
Racine	24	23	1	0	0	0	1	4.17%
Red Cliff Tribal	20	19	1	0	0	0	1	5.00%
Richland	20	20	0	0	0	0	0	0.00%
Rock	29	24	1	0	1	3	5	17.24%
Rusk	21	18	1	0	0	2	3	14.29%
Sauk	25	20	3	0	1	1	5	20.00%

Sawyer	20	17	0	0	0	3	3	15.00%
Shawano	20	19	1	0	0	0	1	5.00%
Sheboygan	25	22	3	0	0	0	3	12.00%
Sokagon Chippewa Tribal	20	19	1	0	0	0	1	5.00%
St. Croix	24	24	0	0	0	0	0	0.00%
Stockbridge-Munsee Tribal	20	18	1	1	0	0	2	10.00%
Taylor	20	18	1	0	1	0	2	10.00%
Trempealeau	20	19	0	0	0	1	1	5.00%
Vernon	20	18	1	0	0	1	2	10.00%
Vilas	20	18	1	0	0	1	2	10.00%
Walworth	20	19	1	0	0	0	1	5.00%
Washburn	20	15	4	0	1	0	5	25.00%
Washington	26	21	2	1	1	1	5	19.23%
Waukesha	29	27	2	0	0	0	2	6.90%
Waupaca	20	20	0	0	0	0	0	0.00%
Waushara	20	19	1	0	0	0	1	5.00%
Winnebago	21	19	2	0	0	0	2	9.52%
Wood	21	20	1	0	0	0	1	4.76%
Statewide Totals	1,759	1,582	103	0	13	41	177	10.06%

County Payment Error Rate

Local Agency	Number Reviewed	Total Amount of Claims Paid in	Total Amount of Overpayment in Review Month	Total Amount of Underpayments in Review Month	Sum of Over- and Under-payments in Review Month	Payment Error Rate
Adams	20	\$18,695.25	\$149.17		\$149.17	0.80%
Ashland	20	\$18,540.44	\$58.22		\$58.22	0.31%
Bad River Tribal	19	\$12,432.93	\$4,003.02		\$4,003.02	32.20%
Barron	21	\$16,145.46	\$1,223.83		\$1,223.83	7.58%
Bayfield	20	\$18,024.74		\$397.50	\$397.50	2.21%
Brown	24	\$31,126.12	\$776.87		\$776.87	2.50%
Buffalo	23	\$29,386.26	\$753.98		\$753.98	2.57%
Burnett	20	\$16,631.15		\$1.00	\$1.00	0.01%
Calumet	21	\$19,557.18	\$701.10		\$701.10	3.58%
Chippewa	24	\$34,916.16	\$1,186.35		\$1,186.35	3.40%
Clark	20	\$22,466.35	\$750.17		\$750.17	3.34%
Columbia	20	\$18,201.42	\$2,090.10		\$2,090.10	11.48%
Crawford	20	\$18,459.25	\$72.76	\$10.00	\$82.76	0.45%
Dane	40	\$56,980.81	\$101.35		\$101.35	0.18%
Dodge	24	\$19,872.49	\$176.54		\$176.54	0.89%
Door	20	\$8,404.09	\$291.56		\$291.56	3.47%
Douglas	19	\$23,357.30	\$1,077.05	\$379.00	\$1,456.05	6.23%
Dunn	20	\$28,661.28	\$30.15	\$242.73	\$272.88	0.95%
Eau Claire	24	\$30,804.15				
Florence	20	\$17,507.33	\$304.61		\$304.61	1.74%
Fond du Lac	26	\$46,678.22	\$125.00		\$125.00	0.27%
Forest	20	\$17,298.59	\$163.30		\$163.30	0.94%
Grant	21	\$34,369.35	\$92.00		\$92.00	0.27%
Green	20	\$30,431.92	\$384.53		\$384.53	1.26%
Green Lake	20	\$18,797.95				
Iowa	20	\$21,883.64	\$204.01		\$204.01	0.93%
Iron	20	\$17,755.58	\$418.44	\$8.50	\$426.94	2.40%
Jackson	21	\$15,700.08	\$3,650.73		\$3,650.73	23.25%
Jefferson	20	\$27,980.99	\$3,930.99		\$3,930.99	14.05%
Juneau	19	\$14,365.90	\$99.02		\$99.02	0.69%

Kenosha	28	\$52,205.21	\$386.42	\$1,322.00	\$1,708.42	3.27%
Kewaunee	20	\$16,175.18				
La Crosse	25	\$27,060.38	\$125.00		\$125.00	0.46%
Lac du Flambeau Tribal	20	\$12,769.01	\$297.24		\$297.24	2.33%
Lafayette	20	\$23,621.96	\$674.00	\$176.00	\$850.00	3.60%
Langlade	20	\$22,009.95	\$150.00	\$18.03	\$168.03	0.76%
Lincoln	19	\$18,344.60	\$233.50		\$233.50	1.27%
Manitowoc	25	\$24,510.56	\$351.71		\$351.71	1.43%
Marathon	25	\$32,679.32				
Marinette	20	\$28,286.36	\$35.33	\$0.00	\$35.33	0.12%
Marquette	20	\$16,080.13	\$169.53		\$169.53	1.05%
Menominee	20	\$22,351.71				
Milwaukee	85	\$122,491.27	\$2,950.80	\$55.21	\$3,006.01	2.45%
Monroe	21	\$19,048.86	\$4,738.06	\$137.74	\$4,875.80	25.60%
Oconto	20	\$20,860.03	\$9.50	\$12.50	\$22.00	0.11%
Oneida	20	\$25,561.73	\$663.92	\$10.80	\$674.72	2.64%
Oneida Tribal	19	\$24,416.14		\$33.15	\$33.15	0.14%
Outagamie	22	\$21,825.69				
Ozaukee	21	\$20,634.00	\$671.98	\$26.35	\$698.33	3.38%
Pepin	20	\$25,241.39	\$491.56		\$491.56	1.95%
Pierce	20	\$24,968.37	\$126.22		\$126.22	0.51%
Polk	20	\$32,944.84	\$20.00	\$16.31	\$36.31	0.11%
Portage	20	\$31,484.31	\$550.70		\$550.70	1.75%
Potawatomi Tribal	18	\$5,297.65	\$0.00		\$0.00	0.00%
Price	20	\$13,527.49	\$414.53	\$433.50	\$848.03	6.27%
Racine	24	\$39,438.15		\$22.96	\$22.96	0.06%
Red Cliff Tribal	20	\$25,286.53	\$58.22		\$58.22	0.23%
Richland	20	\$54,750.45				
Rock	29	\$26,744.99	\$680.64		\$680.64	2.54%
Rusk	21	\$21,055.77	\$6,449.76		\$6,449.76	30.63%
Sauk	25	\$33,969.25	\$10,145.66		\$10,145.66	29.87%
Sawyer	20	\$22,335.72	\$205.24	\$0.00	\$205.24	0.92%
Shawano	20	\$19,183.56	\$347.14		\$347.14	1.81%
Sheboygan	25	\$26,216.07	\$224.54	\$10.00	\$234.54	0.89%

Sokagon Chippewa Tribal	20	\$8,534.03	\$75.54		\$75.54	0.89%
St. Croix	24	\$38,125.61				
Stockbridge-Munsee Tribal	20	\$9,330.43	\$148.85		\$148.85	1.60%
Taylor	20	\$35,813.19	\$855.95	\$44.50	\$900.45	2.51%
Trempealeau	20	\$18,157.22	\$50.00		\$50.00	0.28%
Vernon	20	\$27,946.17	\$3,962.17		\$3,962.17	14.18%
Vilas	20	\$20,049.25	\$934.70		\$934.70	4.66%
Walworth	20	\$20,200.44		\$9.27	\$9.27	0.05%
Washburn	20	\$26,864.21	\$1,109.14		\$1,109.14	4.13%
Washington	26	\$22,238.93	\$5,510.48		\$5,510.48	24.78%
Waukesha	29	\$41,726.82	\$300.00		\$300.00	0.72%
Waupaca	20	\$22,427.80				
Waushara	20	\$19,782.63	\$221.07		\$221.07	1.12%
Winnebago	21	\$20,414.59	\$3,184.76		\$3,184.76	15.60%
Wood	21	\$19,506.38	\$71.07		\$71.07	0.36%
Statewide Totals	1,759	\$2,009,926.71	\$70,409.78	\$3,367.05	\$73,776.83	3.67%

Payment Error Rate Measurement - Definition of Terms and Methods

Subprogram category:	Although members of that FTG may have been eligible for other subprograms, the review is categorized with the subprogram for which the case was selected in the sample.
Number of cases reviewed:	Sum of cases for which an eligibility review was completed. Any reviews that could not be completed are considered a "drop".
"Correct":	The absence of any eligibility error OR technical error.
"Client Error":	an eligibility error that can be attributed primarily to the client. The most common cause of client error is the failure to provide accurate information at application, review or change (e.g. income, household composition, assets, etc.). In these cases, it does not appear that the error could not have been prevented by the agency.
"Agency Preventable Client Error":	An eligibility error that can be ultimately attributed to the client but could have been prevented by the agency. In these cases, information was misreported by the applicant/recipient at application or review, or a change was not reported timely. However, the agency could have prevented the eligibility error if they had followed state policies and procedures (including effective use of data match).
"Agency Error":	An eligibility error that can be attributed primarily to the agency because of a math or keying error.
"CARES Error":	An eligibility error that can be attributed primarily to the CARES system. Eligibility errors are coded as "CARES errors" when the CARES system does not align with program policy AND a work-around has not been communicated to agencies via Ops Memo, MEH instructions, etc.
"Technical Error":	Includes the following: <ul style="list-style-type: none">-- Agency failed to submit a file-- Incorrect Medicaid category (but still full-benefit MA eligible)-- No impact on eligibility - but asset error occurred-- No impact on eligibility - but income error occurred-- Agency file did not contain a signed application or review form to correspond with eligibility determination under review.
"Sum of Claims Paid in Review Month":	Equals the total amount of claims paid by Medicaid for all eligible members during the month of eligibility review. Only the claims for completed cases are included in this total.
"Total Amount of Overpayment":	Equals the total amount of overpayments (for all completed case reviews) in the review month. An overpayment is defined as the lesser of the following: difference in cost sharing amount for cases in which the recipient paid less toward cost of care than amount calculated based on verified information OR actual claims paid by Medicaid (if recipient was ineligible).
"Total Amount of Underpayment":	Equals the total amount of underpayments (for all completed case reviews) in the review month. An underpayment is defined as the difference in cost sharing amount for cases in which the recipient paid more toward cost of care than amount calculated based on verified information.
"Overpayment Error Rate":	Calculated by dividing the total amount of overpayments by the total amount of claims paid in the review month for each subprogram category.
"Underpayment Error Rate":	Calculated by dividing the total amount of underpayments by the total amount of claims paid in the review month for each subprogram category.
"Total Error Rate":	Calculated by adding the total amount of overpayment and underpayment amounts and then dividing that subtotal by the total amount of claims paid in the review month for each subprogram category.