

Draft CARES & Other Systems Projects Implementation Schedule as of: 7/15/08

Note: All dates and content are tentative for planning purposes and subject to change

June 2008

- **BC+ Med Stat Codes** – New med stat codes will be added for BC+ to send to MMIS. A mass change will be running on June 14 to process the new med stats for BC+ cases.
- **Permanent Fix for Premium Related Fatals on AGECE** – A permanent fix is being implemented for two fatal errors that are occurring when batch confirmation is trying to delete unconfirmed rows from the premium tables.
- **Remove Face-To-Face Requirement** –
 - Automation to support the removal of the face-to-face requirement for FoodShare applications and reviews. System changes include a way for workers to identify how an application for FS is done and track any hardship reasons. Workers will also be able to track whether an application interview was done for CC and W-2. The same functionality will be used to capture how the review interview was done for FS, MA, CC and W-2.
 - A data element(s) will be added to enter whether a signature was received on an application/review. Eligibility changes will be done to allow for pend and/or failure due to signature requirement for MA, FS and CC.
- **Break in Service** – Automation to support the FS Break in Service policy is being implemented.
- **CWW Field Level Intelligence BC+ updates** – The page and field level intelligence in CWW will be adjusted to reflect the change in items needing to be gathered from the old Family MA programs to the new BC+ program.
- **CWW Field Level Intelligence FSET updates** – The page and field level intelligence in CWW will be adjusted to reflect the change in items that were required for FSET when it was a mandatory program.
- **Electronic Case File Scanning with ACCESS app number or RFA number** – Currently, a case must be created to scan in documents. Enhancements will be made to ECF to allow scanning and cataloging using the ACCESS application number or the RFA number. The documents will link to the case file automatically when the case is created.
- **EVHI Assessment** – A process will be put in place to issue and track requests to employers for health insurance information. The tracking of assessments will also be included.
- **MMIS interChange Completion (not go live)** – The new MMIS system interchange has set a date of June 2008 for completion of the system, without the new BC+ program changes incorporated. The system will not go live in June. After the June 2008 system completion, BC+ will be added to the new interChange system. The go-live date will occur after BC+ is added. The go-live date is October 13, 2008.
 - **MMIS interChange - CARES Interface and other Changes related to interChange system**- Many interface changes will be done in CARES to correspond with the new EDS interChange system. These changes should make the interface process more accurate and more efficient. This is linked to the EDS interchange implementation date.
 - **MMIS interChange – ACCESS Client Portal project** – ACCESS Check My Benefits will be enhanced to display EDS only eligibility and HMO enrollment information. Common questions will be enhanced. Clients will also be able to request replacement Forward cards and REOMBs through ACCESS. This is linked and contingent upon the EDS interchange implementation date.

- **MMIS interChange – MCI as Index for MMIS** – Changes will be made for MCI to interact with EDS interChange system and for the interchange system to identify people by their MCI id. This is linked and contingent upon the EDS interchange implementation date.
- **MMIS interchange – HBO PE & Newborn** – Enhance process implemented 1/1/08 to include real time interfacing and query of eligibility information on the interChange system. This is linked and contingent upon the EDS interchange implementation date.
- **Community Waiver FPL updates** – FPL updates will be made to amounts used by Community Waivers and Spousal Impoverishment.
- **FC Non-MA** – The Family Care Non-MA program is ending effective July 1, 2008. FC Non-MA participants will be disenrolled. A letter will be mailed to all current participants that the program is ending. Workers will be prevented from confirming FC Non-MA on or after July 1, 2008.
- **WISA Changes** - WISA will be changed to administer security for the PPS system (data entry for ADRCs). In addition, there are some enhancements being made to make WISA more user friendly that were suggested by DFS Security.
- **CAF Changes** – Text changes for DWD and DHFS programs are being made.

July 2008

- **Follow-up #1 for June 27 move** – Fixes for four issues related to the June 27th move were fixed on July 9. These included: CAF print fatal, system error received when case was in Simulation (Application/Review Interview Details Page was not loading properly), System error received when an application was processed into a case for a person who was already known as the non-primary person for the case, EVHI Batch program failure when a withdraw request from CARES had an employment sequence that had multiple requests associated with it.
- **Follow-up #2 for June 27 move** - Fixes for issues related to the the June 27th move are scheduled for the end of July. Issues include: Application/Review Interview Details Page is not displaying history, Application/Review Interview Details Page is sometimes displaying programs that are not requested, EM CAPO linking issues and not properly stored in ECF, Links on Systems Gateway Page to reflect department name changes
- **CARES/CWW/ACCESS/EVHI changes to reflect State Department Name Changes** – CARES correspondence, CWW, ACCESS and EVHI will be changed to reflect DHFS name change to DHS and DWD to DCF where applicable.
- **SeniorCare Manual Closure Notice** – A standard notice is being created for SeniorCare workers to send to SeniorCare recipients who are losing eligibility because their renewal application has not been processed.
- **BC+ Permanent Fixes for System Errors/Fatals** – A permanent solution for system errors that have been received when running eligibility or confirming BCPE, BCPB, BCPP.
- **Adding Encounter to MCI** – The Encounter system will start using the Master Customer Index.

August 2008

- **BENDEX File Change** – BENDEX changes needed prior to COLA mass change in October.
- **EBT Letter Changes** – Changes need to be done to reflect a change in expungement processing.

- **EVF-E Return Address – Tentative** – Return address on the EVF-E form will be changed to the location of the Primary Worker instead of the office address of the case.

September 2008

- **FoodShare FPL** – The annual Federal Poverty Level changes will be implemented for FoodShare.
- **Farm Bill Changes** – FS changes to reflect the passage of the Farm Bill.
- **Internet SOLQ solution - Tentative**– Use webservices from CWW to link to federal SOLQ webservices to pull and display SOLQ data in CWW. This also includes security reports. The date is contingent upon federal timelines.

October 2008

- **MMIS interChange including BC+ Go-Live** – The new Go-Live date for MMIS interChange is scheduled for October.
 - **MMIS interChange - CARES Interface and other Changes related to interChange system**- Many interface changes will be done in CARES to correspond with the new EDS interChange system. These changes should make the interface process more accurate and more efficient. This is linked to the EDS interchange implementation date.
 - **MMIS interChange –ACCESS Client Portal project** – ACCESS Check My Benefits will be enhanced to display EDS only eligibility and HMO enrollment information. Common questions will be enhanced. Clients will also be able to request replacement Forward cards and REOMBs through ACCESS. This is linked and contingent upon the EDS interchange implementation date.
 - **MMIS interChange –MCI as Index for MMIS** – Changes will be made for MCI to interact with EDS interChange system and for the interchange system to identify people by their MCI id. This is linked and contingent upon the EDS interchange implementation date. The MCI id will be used as the MAID and replace the SSN based MAID.
 - **MMIS interchange –HBO PE & Newborn** – Enhance process implemented 1/1/08 to include real time interfacing and query of eligibility information on the interChange system. This is linked and contingent upon the EDS interchange implementation date.
 - **SSI MA Letters** – Approximately 10 letters that were being sent by EDS will now be sent via CARES.
 - **SDX Changes** – The SDX file will be modified for the interChange system.
- **Automation of E&B Central mailing** - The E&B handbooks will be mailed centrally, be tracked on the CWW Client Correspondence pages, and allow the worker to issue a duplicate mailing via CWW Correspondence pages
- **EVH12 Penalty Notice** – Penalty notices for employers who do not return health insurance assessment information will be implemented.

November 2008

- **MMIS interChange including BC+ Post-Implementation**

December 2008

- **Annual COLA update**
- **BC+ Expansion for Childless Adults for Milwaukee GAMP**– The Milwaukee GAMP population will be converted to BC+ for Childless Adults for eligibility beginning 1/1/2009.

This includes HMO enrollment. The fee is waived for the Milwaukee GAMP population. The process for new potential Milwaukee GAMP/BC+ CLA applicants between Dec and March will be worked out.

January 2009

February 2009

March 2009

- **BC+ Expansion for Childless Adults and BadgerChoice Statewide** – BC+ will be expanded to provide low cost medical insurance coverage to a new population of childless adults (approx 71,000).
 - Transform ACCESS into BadgerChoice, including CLA application, HMO selection and enrollment, Health Needs Database and tool for Enrollment Broker.
 - An enrollment broker will assist with HMO selection and application
 - CWW will be enhanced to allow for central processing of this population
 - A new coverage plan structure is being developed for this population
 - Centralized Enrollment for CLA
 - Process non-refundable application fee: online
 - Possible other large projects tied to this: Implement mini IM CAF in CWW, add pre-eligibility determination to ACCESS AFB,

April 2009

- **Post BC+ Childless Adult and BadgerChoice implementation fixes**

May 2009

June 2009

July 2009

- **BC+ Childless Adult** - Core Plus Purchase, ACCESS Add A Program (ACCESS Review My Benefits and Preprinted Review Form to follow shortly after CLA implementation)
- **EVHI Self Service** – The third phase of EVHI will allow employers to renew their health insurance information through EVHI.