

Medicaid PERM Findings

Data represents completed QA reviews from 1/1/06 through 6/30/08

Correct Cases

Subprogram Category	Number of Cases Selected	Number of Cases Dropped	Number of Correct Cases	Percentage of Correct Cases	Number of Technical Errors	Percentage of Technical Errors	Percentage of Correct Cases
AFDC MA	222	1	157	70.72%	57	25.68%	96.40%
AFDC Related MA	166	1	123	74.10%	35	21.08%	95.18%
BadgerCare	409	2	269	65.77%	79	19.32%	85.09%
Continuously Eligible Newborns (CEN)	2	0	2	100.00%	0	0.00%	100.00%
Family Planning Waiver	1	0	1	100.00%	0	0.00%	100.00%
Healthy Start	251	1	201	80.08%	25	9.96%	90.04%
Medicaid Extension	9	0	9	100.00%	0	0.00%	100.00%
503	21	0	17	80.95%	0	0.00%	80.95%
Community Waivers	303	0	263	86.80%	21	6.93%	93.73%
Disabled Adult Child (DAC)	12	0	12	100.00%	0	0.00%	100.00%
Institutional	341	0	277	81.23%	13	3.81%	85.04%
MAPP	90	0	83	92.22%	3	3.33%	95.56%
Medicare Premium Assistance	1	0	1	100.00%	0	0.00%	100.00%
SSI Related	102	1	82	80.39%	8	7.84%	88.24%
Widow/Widower	2	0	2	100.00%	0	0.00%	100.00%
Grand Total	1,932	6	1,499	77.59%	241	12.47%	90.37%

Correct cases include those with technical errors

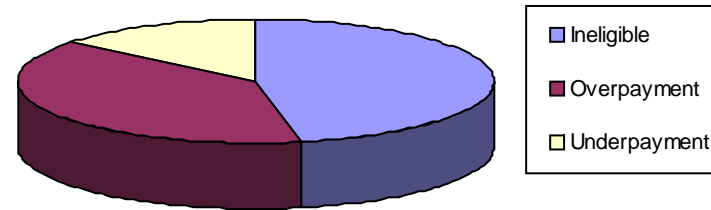
Cases with Eligibility Errors

Subprogram Category	Number of Cases Reviewed	Number of Client Errors	Percentage of Client Errors	Number of Agency Errors	Percentage of Agency Errors	Number of CARES or Other Errors	Percentage of CARES or Other Errors	Number of Agency Preventable Client Errors	Percentage of Agency Preventable Client Errors	Case Error Rate
AFDC MA	221	1	0.45%	2	0.90%	1	0.45%	3	1.36%	3.17%
AFDC Related MA	165	2	1.21%	3	1.82%	1	0.61%	1	0.61%	4.24%
BadgerCare	407	39	9.58%	7	1.72%	4	0.98%	8	1.97%	14.50%
Continuously Eligible Newborns (CEN)	2	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0.00%
Family Planning Waiver	1	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0.00%
Healthy Start	250	19	7.60%	2	0.80%	0	0.00%	3	1.20%	9.60%
Medicaid Extension	9	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0.00%
503	21	1	4.76%	2	9.52%	1	4.76%	0	0.00%	19.05%
Community Waivers	303	12	3.96%	4	1.32%	2	0.66%	1	0.33%	6.27%
Disabled Adult Child (DAC)	12	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0.00%
Institutional	341	30	8.80%	14	4.11%	3	0.88%	4	1.17%	14.96%
MAPP	90	1	1.11%	2	2.22%	1	1.11%	0	0.00%	4.44%
Medicare Premium Assistance	1	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0.00%
SSI Related	101	2	1.98%	6	5.94%	1	0.99%	2	1.98%	9.90%
Widow/Widower	2	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0.00%
Grand Total	1,926	107	5.56%	42	2.18%	14	0.73%	22	1.14%	9.61%

Eligibility Errors

Error Element	Number	Case Error Rate	Payment Error Rate
Ineligible	87	4.50%	2.90%
Overpayment	72	3.73%	0.41%
Underpayment	26	1.35%	0.15%
Grand Total	185	9.58%	3.46%

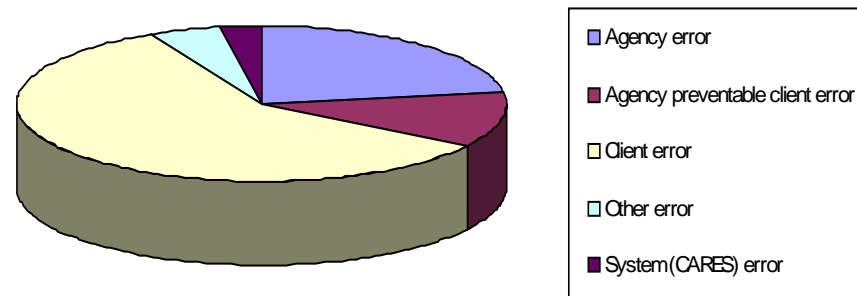
Eligibility Errors



Error Cause

Error Element	Number	Case Error Rate	Payment Error Rate
Client error	107	5.54%	1.77%
Agency error	42	2.17%	1.08%
Agency preventable client error	21	1.09%	0.43%
Other error	9	0.47%	0.11%
System (CARES) error	5	0.26%	0.06%
Grand Total	184	9.52%	3.46%

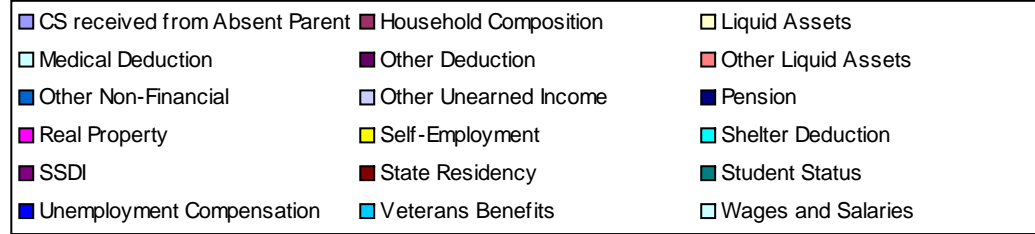
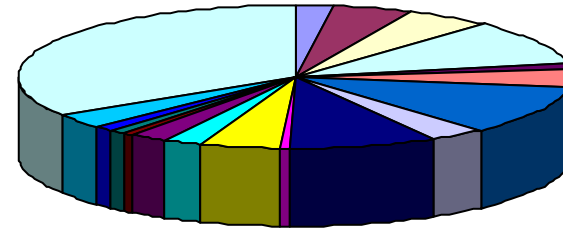
Error Cause



Error Element

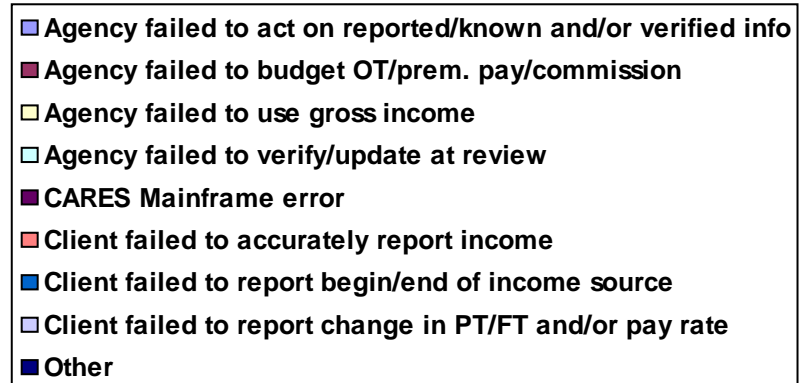
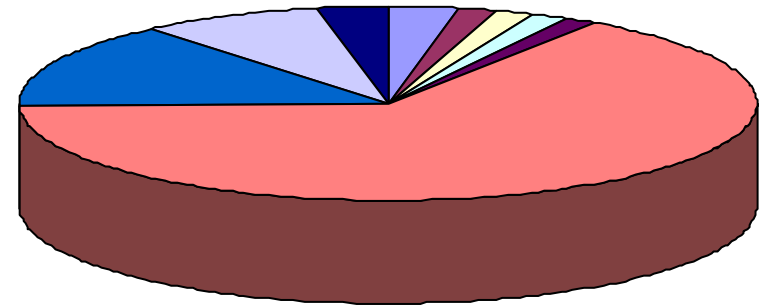
Error Element	Number	Case Error Rate	Payment Error Rate
Liquid Assets	9	0.47%	1.08%
Other Liquid Assets	8	0.41%	0.76%
Wages and Salaries	63	3.26%	0.57%
Other Non-Financial	20	1.04%	0.36%
Veterans Benefits	6	0.31%	0.15%
Household Composition	9	0.47%	0.13%
Self-Employment	9	0.47%	0.12%
Student Status	2	0.10%	0.09%
Other Unearned Income	6	0.31%	0.05%
Medical Deduction	19	0.98%	0.04%
Pension	16	0.83%	0.02%
CS received from Absent Parent	4	0.21%	0.02%
SSDI	4	0.21%	0.02%
Real Property	1	0.05%	0.02%
Shelter Deduction	4	0.21%	0.02%
Unemployment Compensation	2	0.10%	0.01%
Other Deduction	2	0.10%	0.01%
State Residency	1	0.05%	0.01%
Grand Total	185	9.58%	3.46%

Error Elements



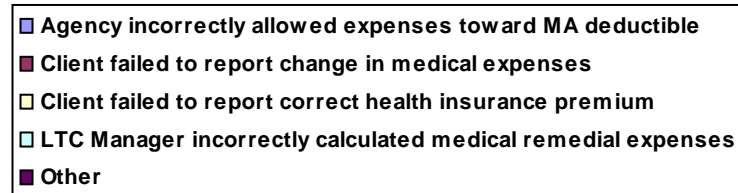
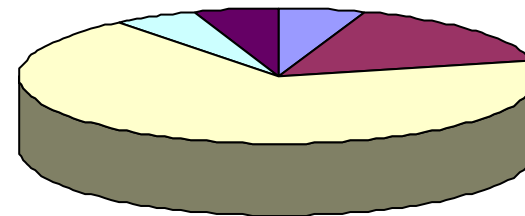
Wages and Salaries

Cause	Number	Percentage
Agency failed to act on reported/known and/or verified info	2	3.17%
Agency failed to budget OT/prem. pay/commission	1	1.59%
Agency failed to use gross income	1	1.59%
Agency failed to verify/update at review	1	1.59%
CARES Mainframe error	1	1.59%
Client failed to accurately report income	41	65.08%
Client failed to report begin/end of income source	9	14.29%
Client failed to report change in PT/FT and/or pay rate	5	7.94%
Other	2	3.17%
Grand Total	63	100.00%



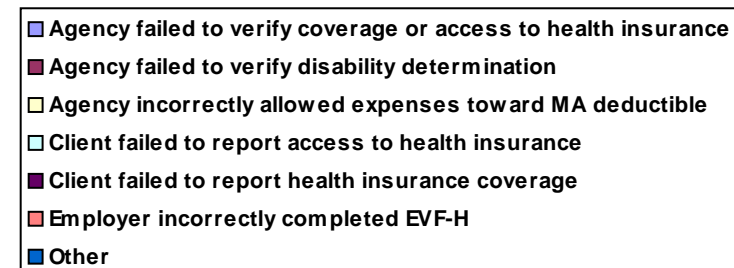
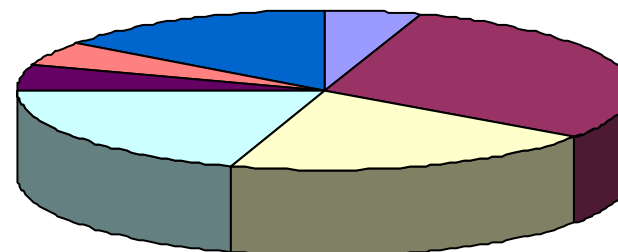
Medical Deductions

Cause	Number	Percentage
Agency incorrectly allowed expenses toward MA deductible	1	5.26%
Client failed to report change in medical expenses	3	15.79%
Client failed to report correct health insurance premium	13	68.42%
LTC Manager incorrectly calculated medical remedial expenses	1	5.26%
Other	1	5.26%
Grand Total	19	100.00%



Other Non-financial

Cause	Number	Percentage
Agency failed to verify coverage or access to health insurance	1	5.00%
Agency failed to verify disability determination	6	30.00%
Agency incorrectly allowed expenses toward MA deductible	4	20.00%
Client failed to report access to health insurance	4	20.00%
Client failed to report health insurance coverage	1	5.00%
Employer incorrectly completed EVF-H	1	5.00%
Other	3	15.00%
Grand Total	20	100.00%



Payment Error Rate Measurement

Subprogram Category	Sum of Claims Paid in Review Month	Total Amount of Overpayments in Review Month	Total Amount of Underpayments in Review Month	Overpayment Error Rate	Underpayment Error Rate	Payment Error Rate
AFDC MA	\$114,421.33	\$2,575.49		2.25%		2.25%
AFDC Related MA	\$80,451.04	\$2,015.12		2.50%		2.50%
BadgerCare	\$231,238.60	\$16,016.33	\$413.81	6.93%	0.18%	7.11%
Continuously Eligible Newborns (CEN)	\$1,876.94					
Family Planning Waiver	\$106.16					
Healthy Start	\$82,080.98	\$2,566.20	\$0.00	3.13%	0.00%	3.13%
Medicaid Extension	\$12,609.93					
503	\$2,230.66	\$449.98		20.17%		20.17%
Community Waivers	\$377,036.58	\$1,004.78	\$500.86	0.27%	0.13%	0.40%
Disabled Adult Child (DAC)	\$2,291.45					
Institutional	\$1,238,484.22	\$40,704.76	\$2,452.38	3.29%	0.20%	3.48%
MAPP	\$68,120.97	\$8,364.18		12.28%		12.28%
Medicare Premium Assistance	\$58.05					
SSI Related	\$59,039.63	\$1,498.28	\$0.00	2.54%	0.00%	2.54%
Widow/Widower	\$847.85					
Sum/Average	\$2,270,894.39	\$75,195.12	\$3,367.05	3.31%	0.15%	3.46%

Number of cases reviewed: 1,926

Note: The tolerance level for Federal PERM is 3% error rate

Payment Error Rate Measurement - EBD

Subprogram Category	Sum of Claims Paid in Review Month	Total Amount of Overpayments in Review Month	Total Amount of Underpayments in Review Month	Overpayment Error Rate	Underpayment Error Rate	Payment Error Rate
503	\$2,230.66	\$449.98		20.17%		20.17%
Community Waivers	\$377,036.58	\$1,004.78	\$500.86	0.27%	0.13%	0.40%
Disabled Adult Child (DAC)	\$2,291.45					
Institutional	\$1,238,484.22	\$40,704.76	\$2,452.38	3.29%	0.20%	3.48%
MAPP	\$68,120.97	\$8,364.18		12.28%		12.28%
Medicare Premium Assistance	\$58.05					
SSI Related	\$59,039.63	\$1,498.28	\$0.00	2.54%	0.00%	2.54%
Widow/Widower	\$847.85					
Sum/Average	\$1,748,109.41	\$52,021.98	\$2,953.24	2.98%	0.17%	3.14%

Number of cases reviewed: 871

Note: The tolerance level for Federal PERM is 3% error rate

Payment Error Rate Measurement - Family

Subprogram Category	Sum of Claims Paid in Review Month	Total Amount of Overpayments in Review Month	Total Amount of Underpayments in Review Month	Overpayment Error Rate	Underpayment Error Rate	Payment Error Rate
AFDC MA	\$114,421.33	\$2,575.49		2.25%		2.25%
AFDC Related MA	\$80,451.04	\$2,015.12		2.50%		2.50%
BadgerCare	\$231,238.60	\$16,016.33	\$413.81	6.93%	0.18%	7.11%
Continuously Eligible Newborns (CEN)	\$1,876.94					
Family Planning Waiver	\$106.16					
Healthy Start	\$82,080.98	\$2,566.20	\$0.00	3.13%	0.00%	3.13%
Medicaid Extension	\$12,609.93					
Sum/Average	\$522,784.98	\$23,173.14	\$413.81	4.43%	0.08%	4.51%

Number of cases reviewed: 1055

Note: The tolerance level for Federal PERM is 3% error rate

County/Tribal Case Error Rate

Local Agency Name	Number Reviewed	Number Correct	Percent Correct	Number of Client Errors	Percent of Client Errors	Number of Agency Preventable Client Errors	Percent of Agency Preventable Client Errors	Number of Other Errors	Percent of Other Errors	Number of Agency Errors	Percent of Agency Errors	Total Number of Eligibility Errors	Case Error Rate
Adams	25	23	92.00%	0	0.00%	0	0.00%	0	0.00%	2	8.00%	2	8.00%
Ashland	20	19	95.00%	0	0.00%	1	5.00%	0	0.00%	0	0.00%	1	5.00%
Bad River Tribal	19	15	78.95%	2	10.53%	0	0.00%	0	0.00%	2	10.53%	4	21.05%
Barron	27	23	85.19%	2	7.41%	0	0.00%	0	0.00%	2	7.41%	4	14.81%
Bayfield	20	19	95.00%	1	5.00%	0	0.00%	0	0.00%	0	0.00%	1	5.00%
Brown	24	23	95.83%	0	0.00%	0	0.00%	1	4.17%	0	0.00%	1	4.17%
Buffalo	26	22	84.62%	3	11.54%	1	3.85%	0	0.00%	0	0.00%	4	15.38%
Burnett	20	19	95.00%	1	5.00%	0	0.00%	0	0.00%	0	0.00%	1	5.00%
Calumet	26	22	84.62%	1	3.85%	2	7.69%	0	0.00%	1	3.85%	3	11.54%
Chippewa	26	23	88.46%	1	3.85%	0	0.00%	1	3.85%	1	3.85%	3	11.54%
Clark	25	24	96.00%	0	0.00%	0	0.00%	0	0.00%	1	4.00%	1	4.00%
Columbia	24	21	87.50%	2	8.33%	0	0.00%	0	0.00%	1	4.17%	3	12.50%
Crawford	20	18	90.00%	1	5.00%	0	0.00%	0	0.00%	1	5.00%	2	10.00%
Dane	40	38	95.00%	2	5.00%	0	0.00%	0	0.00%	0	0.00%	2	5.00%
Dodge	26	24	92.31%	0	0.00%	0	0.00%	1	3.85%	1	3.85%	2	7.69%
Door	23	22	95.65%	1	4.35%	0	0.00%	0	0.00%	0	0.00%	1	4.35%
Douglas	24	16	66.67%	6	25.00%	1	4.17%	0	0.00%	1	4.17%	8	33.33%
Dunn	26	23	88.46%	1	3.85%	1	3.85%	1	3.85%	0	0.00%	3	11.54%
Eau Claire	26	26	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Florence	20	16	80.00%	3	15.00%	1	5.00%	0	0.00%	0	0.00%	4	20.00%
Fond du Lac	26	25	96.15%	1	3.85%	0	0.00%	0	0.00%	0	0.00%	1	3.85%
Forest	20	18	90.00%	1	5.00%	0	0.00%	0	0.00%	1	5.00%	2	10.00%
Grant	27	26	96.30%	1	3.70%	0	0.00%	0	0.00%	0	0.00%	1	3.70%
Green	23	19	82.61%	1	4.35%	2	8.70%	0	0.00%	1	4.35%	4	17.39%
Green Lake	22	22	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Iowa	25	22	88.00%	3	12.00%	0	0.00%	0	0.00%	0	0.00%	3	12.00%
Iron	20	16	80.00%	2	10.00%	0	0.00%	0	0.00%	2	10.00%	4	20.00%

Jackson	24	22	91.67%	2	8.33%	0	0.00%	0	0.00%	0	0.00%	2	8.33%
Jefferson	20	16	80.00%	3	15.00%	0	0.00%	0	0.00%	1	5.00%	4	20.00%
Juneau	25	24	96.00%	1	4.00%	0	0.00%	0	0.00%	0	0.00%	1	4.00%
Kenosha	30	24	80.00%	5	16.67%	1	3.33%	0	0.00%	0	0.00%	6	20.00%
Kewaunee	24	24	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
La Crosse	26	25	96.15%	0	0.00%	0	0.00%	0	0.00%	1	3.85%	1	3.85%
Lac du Flambeau Tribal	20	17	85.00%	1	5.00%	0	0.00%	0	0.00%	2	10.00%	3	15.00%
Lafayette	20	17	85.00%	2	10.00%	1	5.00%	0	0.00%	0	0.00%	3	15.00%
Langlade	24	22	91.67%	2	8.33%	0	0.00%	0	0.00%	0	0.00%	2	8.33%
Lincoln	23	22	95.65%	1	4.35%	0	0.00%	0	0.00%	0	0.00%	1	4.35%
Manitowoc	26	25	96.15%	0	0.00%	0	0.00%	1	3.85%	0	0.00%	1	3.85%
Marathon	25	25	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Marinette	26	24	92.31%	1	3.85%	0	0.00%	0	0.00%	1	3.85%	2	7.69%
Marquette	20	17	85.00%	1	5.00%	0	0.00%	2	10.00%	0	0.00%	3	15.00%
Menominee	20	20	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Milwaukee	85	72	84.71%	6	7.06%	4	4.71%	0	0.00%	3	3.53%	13	15.29%
Monroe	27	24	88.89%	1	3.70%	1	3.70%	0	0.00%	1	3.70%	3	11.11%
Oconto	23	21	91.30%	2	8.70%	0	0.00%	0	0.00%	0	0.00%	2	8.70%
Oneida	24	21	87.50%	1	4.17%	1	4.17%	0	0.00%	1	4.17%	3	12.50%
Oneida Tribal	19	18	94.74%	1	5.26%	0	0.00%	0	0.00%	0	0.00%	1	5.26%
Outagamie	25	24	96.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	4.00%
Ozaukee	24	19	79.17%	5	20.83%	0	0.00%	0	0.00%	0	0.00%	5	20.83%
Pepin	20	20	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Pierce	24	22	91.67%	1	4.17%	0	0.00%	1	4.17%	0	0.00%	2	8.33%
Polk	26	24	92.31%	1	3.85%	0	0.00%	0	0.00%	1	3.85%	2	7.69%
Portage	20	19	95.00%	0	0.00%	1	5.00%	0	0.00%	0	0.00%	1	5.00%
Potawatomi Tribal	18	17	94.44%	1	5.56%	0	0.00%	0	0.00%	0	0.00%	1	5.56%
Price	20	14	70.00%	4	20.00%	2	10.00%	0	0.00%	0	0.00%	6	30.00%
Racine	25	24	96.00%	1	4.00%	0	0.00%	0	0.00%	0	0.00%	1	4.00%
Red Cliff Tribal	20	19	95.00%	1	5.00%	0	0.00%	0	0.00%	0	0.00%	1	5.00%
Richland	20	20	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Rock	30	25	83.33%	1	3.33%	0	0.00%	1	3.33%	3	10.00%	5	16.67%
Rusk	21	18	85.71%	1	4.76%	0	0.00%	0	0.00%	2	9.52%	3	14.29%

Sauk	27	21	77.78%	3	11.11%	0	0.00%	2	7.41%	1	3.70%	6	22.22%
Sawyer	20	17	85.00%	0	0.00%	0	0.00%	0	0.00%	3	15.00%	3	15.00%
Shawano	25	24	96.00%	1	4.00%	0	0.00%	0	0.00%	0	0.00%	1	4.00%
Sheboygan	26	23	88.46%	3	11.54%	0	0.00%	0	0.00%	0	0.00%	3	11.54%
Sokagon Chippewa Tribal	20	19	95.00%	1	5.00%	0	0.00%	0	0.00%	0	0.00%	1	5.00%
St. Croix	25	25	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Stockbridge-Munsee Tribal	20	18	90.00%	1	5.00%	1	5.00%	0	0.00%	0	0.00%	2	10.00%
Taylor	21	19	90.48%	1	4.76%	0	0.00%	1	4.76%	0	0.00%	2	9.52%
Trempealeau	22	21	95.45%	0	0.00%	0	0.00%	0	0.00%	1	4.55%	1	4.55%
Vernon	24	22	91.67%	1	4.17%	0	0.00%	0	0.00%	1	4.17%	2	8.33%
Vilas	24	22	91.67%	1	4.17%	0	0.00%	0	0.00%	1	4.17%	2	8.33%
Walworth	26	25	96.15%	1	3.85%	0	0.00%	0	0.00%	0	0.00%	1	3.85%
Washburn	20	15	75.00%	4	20.00%	0	0.00%	1	5.00%	0	0.00%	5	25.00%
Washington	27	22	81.48%	2	7.41%	1	3.70%	1	3.70%	1	3.70%	5	18.52%
Waukesha	29	28	96.55%	1	3.45%	0	0.00%	0	0.00%	0	0.00%	1	3.45%
Waupaca	26	25	96.15%	0	0.00%	0	0.00%	0	0.00%	1	3.85%	1	3.85%
Waushara	20	19	95.00%	1	5.00%	0	0.00%	0	0.00%	0	0.00%	1	5.00%
Winnebago	24	22	91.67%	2	8.33%	0	0.00%	0	0.00%	0	0.00%	2	8.33%
Wood	26	24	92.31%	2	7.69%	0	0.00%	0	0.00%	0	0.00%	2	7.69%
Statewide Totals	1,926	1,740	90.34%	107	5.56%	22	1.14%	14	0.73%	42	2.18%	185	9.61%

County/Tribal Payment Error Rate

Local Agency	Number Reviewed	Total Amount of Claims Paid in	Total Amount of Overpayment in Review Month	Total Amount of Underpayments in Review Month	Sum of Over- and Under-payments in Review Month	Payment Error Rate
Adams	25	\$22,681.64	\$149.17		\$149.17	0.66%
Ashland	20	\$18,540.44	\$58.22		\$58.22	0.31%
Bad River Tribal	19	\$12,432.93	\$4,003.02		\$4,003.02	32.20%
Barron	27	\$25,065.99	\$1,223.83		\$1,223.83	4.88%
Bayfield	20	\$18,024.74		\$397.50	\$397.50	2.21%
Brown	24	\$31,126.12	\$776.87		\$776.87	2.50%
Buffalo	26	\$37,891.02	\$753.98		\$753.98	1.99%
Burnett	20	\$16,631.15		\$1.00	\$1.00	0.01%
Calumet	26	\$26,873.68	\$844.19		\$844.19	3.14%
Chippewa	26	\$37,885.53	\$1,186.35		\$1,186.35	3.13%
Clark	25	\$31,600.96	\$750.17		\$750.17	2.37%
Columbia	24	\$33,692.27	\$2,090.10		\$2,090.10	6.20%
Crawford	20	\$18,459.25	\$72.76	\$10.00	\$82.76	0.45%
Dane	40	\$56,980.81	\$101.35		\$101.35	0.18%
Dodge	26	\$22,145.51	\$176.54		\$176.54	0.80%
Door	23	\$12,096.49	\$291.56		\$291.56	2.41%
Douglas	24	\$28,102.50	\$1,977.47	\$379.00	\$2,356.47	8.39%
Dunn	26	\$37,301.46	\$30.15	\$242.73	\$272.88	0.73%
Eau Claire	26	\$37,105.69				
Florence	20	\$17,507.33	\$304.61		\$304.61	1.74%
Fond du Lac	26	\$46,678.22	\$125.00		\$125.00	0.27%
Forest	20	\$17,298.59	\$163.30		\$163.30	0.94%
Grant	27	\$40,477.65	\$92.00		\$92.00	0.23%
Green	23	\$37,423.74	\$384.53		\$384.53	1.03%
Green Lake	22	\$19,770.77				
Iowa	25	\$46,681.96	\$228.01		\$228.01	0.49%
Iron	20	\$17,755.58	\$418.44	\$8.50	\$426.94	2.40%
Jackson	24	\$18,753.57	\$3,650.73		\$3,650.73	19.47%
Jefferson	20	\$27,980.99	\$3,930.99		\$3,930.99	14.05%
Juneau	25	\$41,546.94	\$99.02		\$99.02	0.24%

Kenosha	30	\$56,950.40	\$4,285.29	\$1,322.00	\$5,607.29	9.85%
Kewaunee	24	\$22,099.17				
La Crosse	26	\$27,487.36	\$125.00		\$125.00	0.45%
Lac du Flambeau Tribal	20	\$12,769.01	\$297.24		\$297.24	2.33%
Lafayette	20	\$23,621.96	\$674.00	\$176.00	\$850.00	3.60%
Langlade	24	\$32,279.15	\$150.00	\$18.03	\$168.03	0.52%
Lincoln	23	\$23,853.10	\$233.50		\$233.50	0.98%
Manitowoc	26	\$24,726.40	\$82.71		\$82.71	0.33%
Marathon	25	\$32,679.32				
Marinette	26	\$34,874.56	\$35.33	\$0.00	\$35.33	0.10%
Marquette	20	\$16,080.13	\$169.53		\$169.53	1.05%
Menominee	20	\$22,351.71				
Milwaukee	85	\$122,491.27	\$2,950.80	\$55.21	\$3,006.01	2.45%
Monroe	27	\$28,188.60	\$4,738.06	\$137.74	\$4,875.80	17.30%
Oconto	23	\$22,222.48	\$9.50	\$12.50	\$22.00	0.10%
Oneida	24	\$30,161.59	\$708.20	\$10.80	\$719.00	2.38%
Oneida Tribal	19	\$24,416.14		\$33.15	\$33.15	0.14%
Outagamie	25	\$25,559.86	\$100.00		\$100.00	0.39%
Ozaukee	24	\$24,619.83	\$714.40	\$26.35	\$740.75	3.01%
Pepin	20	\$25,241.39				
Pierce	24	\$29,364.60	\$126.22		\$126.22	0.43%
Polk	26	\$44,219.86	\$20.00	\$16.31	\$36.31	0.08%
Portage	20	\$31,484.31	\$550.70		\$550.70	1.75%
Potawatomi Tribal	18	\$5,297.65	\$0.00		\$0.00	0.00%
Price	20	\$13,527.49	\$414.53	\$433.50	\$848.03	6.27%
Racine	25	\$39,811.11		\$22.96	\$22.96	0.06%
Red Cliff Tribal	20	\$25,286.53	\$58.22		\$58.22	0.23%
Richland	20	\$54,750.45				
Rock	30	\$27,009.54	\$680.64		\$680.64	2.52%
Rusk	21	\$21,055.77	\$6,449.76		\$6,449.76	30.63%
Sauk	27	\$39,666.39	\$10,295.66		\$10,295.66	25.96%
Sawyer	20	\$22,335.72	\$205.24	\$0.00	\$205.24	0.92%
Shawano	25	\$21,063.11	\$347.14		\$347.14	1.65%
Sheboygan	26	\$26,365.37	\$224.54	\$10.00	\$234.54	0.89%

Sokagon Chippewa Tribal	20	\$8,534.03	\$75.54		\$75.54	0.89%
St. Croix	25	\$38,256.61				
Stockbridge-Munsee Tribal	20	\$9,330.43	\$148.85		\$148.85	1.60%
Taylor	21	\$35,870.74	\$855.95	\$44.50	\$900.45	2.51%
Trempealeau	22	\$18,708.81	\$50.00		\$50.00	0.27%
Vernon	24	\$31,495.34	\$3,962.17		\$3,962.17	12.58%
Vilas	24	\$21,639.97	\$934.70		\$934.70	4.32%
Walworth	26	\$27,486.64		\$9.27	\$9.27	0.03%
Washburn	20	\$26,864.21	\$1,109.14		\$1,109.14	4.13%
Washington	27	\$22,657.14	\$5,510.48		\$5,510.48	24.32%
Waukesha	29	\$41,726.82	\$125.00		\$125.00	0.30%
Waupaca	26	\$32,695.73	\$125.00		\$125.00	0.38%
Waushara	20	\$19,782.63	\$221.07		\$221.07	1.12%
Winnebago	24	\$23,003.20	\$3,184.76		\$3,184.76	13.84%
Wood	26	\$22,417.24	\$363.89		\$363.89	1.62%
Statewide Totals	1,926	\$2,270,894.39	\$75,195.12	\$3,367.05	\$78,562.17	3.46%

County/Tribal Payment Error Rate by Error Type

Local Agency	Number Reviewed	Total Amount of Claims Paid in Review Month	Agency Error Amount	Agency Payment Error Rate	Agency Preventable Client Error Amount	Agency Prev. Client Payment Error Rate	Client Error Amount	Client Payment Error Rate	Other Error Amount	Other Payment Error Rate	System Error Amount	System Payment Error Rate
Adams	25	\$22,681.64	\$149.17	0.66%								
Ashland	20	\$18,540.44			\$58.22	0.31%						
Bad River Tribal	19	\$12,432.93	\$3,859.31	31.04%			\$143.71	1.16%				
Barron	27	\$25,065.99	\$750.00	2.99%			\$473.83	1.89%				
Bayfield	20	\$18,024.74					\$397.50	2.21%				
Brown	24	\$31,126.12									\$776.87	2.50%
Buffalo	26	\$37,891.02			\$414.25	1.09%	\$339.73	0.90%				
Burnett	20	\$16,631.15					\$1.00	0.01%				
Calumet	26	\$26,873.68	\$143.09	0.53%	\$100.00	0.37%	\$601.10	2.24%				
Chippewa	26	\$37,885.53	\$697.72	1.84%			\$25.00	0.07%	\$463.63	1.22%		
Clark	25	\$31,600.96	\$750.17	2.37%								
Columbia	24	\$33,692.27	\$1,913.84	5.68%			\$176.26	0.52%				
Crawford	20	\$18,459.25	\$72.76	0.39%			\$10.00	0.05%				
Dane	40	\$56,980.81					\$101.35	0.18%				
Dodge	26	\$22,145.51	\$69.54	0.31%					\$107.00	0.48%		
Door	23	\$12,096.49					\$291.56	2.41%				
Douglas	24	\$28,102.50	\$379.00	1.35%	\$541.33	1.93%	\$1,436.14	5.11%				
Dunn	26	\$37,301.46			\$242.73	0.65%	\$21.15	0.06%			\$9.00	0.02%
Eau Claire	26	\$37,105.69										
Florence	20	\$17,507.33			\$135.53	0.77%	\$169.08	0.97%				
Fond du Lac	26	\$46,678.22					\$125.00	0.27%				
Forest	20	\$17,298.59	\$48.84	0.28%			\$114.46	0.66%				
Grant	27	\$40,477.65					\$92.00	0.23%				
Green	23	\$37,423.74	\$192.00	0.51%	\$129.36	0.35%	\$63.17	0.17%				
Green Lake	22	\$19,770.77										
Iowa	25	\$46,681.96					\$228.01	0.49%				
Iron	20	\$17,755.58	\$293.44	1.65%			\$133.50	0.75%				
Jackson	24	\$18,753.57					\$3,650.73	19.47%				
Jefferson	20	\$27,980.99	\$1,013.52	3.62%			\$2,917.47	10.43%				

Juneau	25	\$41,546.94				\$99.02	0.24%				
Kenosha	30	\$56,950.40			\$0.00	0.00%	\$5,607.29	9.85%			
Kewaunee	24	\$22,099.17									
La Crosse	26	\$27,487.36	\$125.00	0.45%							
Lac du Flambeau Tribal	20	\$12,769.01	\$272.34	2.13%			\$24.90	0.20%			
Lafayette	20	\$23,621.96			\$89.00	0.38%	\$761.00	3.22%			
Langlade	24	\$32,279.15					\$168.03	0.52%			
Lincoln	23	\$23,853.10					\$233.50	0.98%			
Manitowoc	26	\$24,726.40							\$82.71	0.33%	
Marathon	25	\$32,679.32									
Marinette	26	\$34,874.56	\$35.33	0.10%			\$0.00	0.00%			
Marquette	20	\$16,080.13					\$9.53	0.06%	\$160.00	1.00%	
Menominee	20	\$22,351.71									
Milwaukee	85	\$122,491.27	\$468.04	0.38%	\$1,418.96	1.16%	\$1,119.01	0.91%			
Monroe	27	\$28,188.60	\$137.74	0.49%	\$1,943.38	6.89%	\$2,794.68	9.91%			
Oconto	23	\$22,222.48					\$22.00	0.10%			
Oneida	24	\$30,161.59	\$663.92	2.20%	\$44.28	0.15%	\$10.80	0.04%			
Oneida Tribal	19	\$24,416.14					\$33.15	0.14%			
Outagamie	25	\$25,559.86									
Ozaukee	24	\$24,619.83					\$740.75	3.01%			
Pepin	20	\$25,241.39									
Pierce	24	\$29,364.60					\$75.00	0.26%		\$51.22	0.17%
Polk	26	\$44,219.86	\$20.00	0.05%			\$16.31	0.04%			
Portage	20	\$31,484.31			\$550.70	1.75%					
Potawatomi Tribal	18	\$5,297.65					\$0.00	0.00%			
Price	20	\$13,527.49			\$543.00	4.01%	\$305.03	2.25%			
Racine	25	\$39,811.11					\$22.96	0.06%			
Red Cliff Tribal	20	\$25,286.53					\$58.22	0.23%			
Richland	20	\$54,750.45									
Rock	30	\$27,009.54	\$166.46	0.62%			\$336.17	1.24%		\$178.01	0.66%
Rusk	21	\$21,055.77	\$3,827.32	18.18%			\$2,622.44	12.45%			
Sauk	27	\$39,666.39	\$3,827.22	9.65%			\$5,964.27	15.04%	\$504.17	1.27%	
Sawyer	20	\$22,335.72	\$205.24	0.92%							
Shawano	25	\$21,063.11					\$347.14	1.65%			

Sheboygan	26	\$26,365.37				\$234.54	0.89%					
Sokagon Chippewa Tribal	20	\$8,534.03				\$75.54	0.89%					
St. Croix	25	\$38,256.61										
Stockbridge-Munsee Tribal	20	\$9,330.43			\$78.51	0.84%	\$70.34	0.75%				
Taylor	21	\$35,870.74					\$44.50	0.12%	\$855.95	2.39%		
Trempealeau	22	\$18,708.81	\$50.00	0.27%								
Vernon	24	\$31,495.34	\$3,837.17	12.18%			\$125.00	0.40%				
Vilas	24	\$21,639.97	\$284.50	1.31%			\$650.20	3.00%				
Walworth	26	\$27,486.64					\$9.27	0.03%				
Washburn	20	\$26,864.21					\$808.71	3.01%	\$300.43	1.12%		
Washington	27	\$22,657.14	\$104.54	0.46%	\$3,586.17	15.83%	\$1,447.03	6.39%			\$372.74	1.65%
Waukesha	29	\$41,726.82					\$125.00	0.30%				
Waupaca	26	\$32,695.73	\$125.00	0.38%								
Waushara	20	\$19,782.63					\$221.07	1.12%				
Winnebago	24	\$23,003.20					\$3,184.76	13.84%				
Wood	26	\$22,417.24					\$363.89	1.62%				
Statewide Totals	1,926	\$2,270,894.39	\$24,482.22	1.08%	\$9,875.42	0.43%	\$40,242.80	1.77%	\$2,473.89	0.11%	\$1,387.84	0.06%

Payment Error Rate Measurement - Definition of Terms and Methods

Subprogram category:	Although members of that FTG may have been eligible for other subprograms, the review is categorized with the subprogram for which the case was selected in the sample.
Number of cases reviewed:	Sum of cases for which an eligibility review was completed. Any reviews that could not be completed are considered a "drop".
"Correct":	The absence of any eligibility error OR technical error.
"Client Error":	an eligibility error that can be attributed primarily to the client. The most common cause of client error is the failure to provide accurate information at application, review or change (e.g. income, household composition, assets, etc.). In these cases, it does not appear that the error could not have been prevented by the agency.
"Agency Preventable Client Error":	An eligibility error that can be ultimately attributed to the client but could have been prevented by the agency. In these cases, information was misreported by the applicant/recipient at application or review, or a change was not reported timely. However, the agency could have prevented the eligibility error if they had followed state policies and procedures (including effective use of data match).
"Agency Error":	An eligibility error that can be attributed primarily to the agency because of a math or keying error.
"CARES Error":	An eligibility error that can be attributed primarily to the CARES system. Eligibility errors are coded as "CARES errors" when the CARES system does not align with program policy AND a work-around has not been communicated to agencies via Ops Memo, MEH instructions, etc.
"Technical Error":	Includes the following: <ul style="list-style-type: none">-- Agency failed to submit a file-- Incorrect Medicaid category (but still full-benefit MA eligible)-- No impact on eligibility - but asset error occurred-- No impact on eligibility - but income error occurred-- Agency file did not contain a signed application or review form to correspond with eligibility determination under review.
"Sum of Claims Paid in Review Month":	Equals the total amount of claims paid by Medicaid for all eligible members during the month of eligibility review. Only the claims for completed cases are included in this total.
"Total Amount of Overpayment":	Equals the total amount of overpayments (for all completed case reviews) in the review month. An overpayment is defined as the lesser of the following: difference in cost sharing amount for cases in which the recipient paid less toward cost of care than amount calculated based on verified information OR actual claims paid by Medicaid (if recipient was ineligible).
"Total Amount of Underpayment":	Equals the total amount of underpayments (for all completed case reviews) in the review month. An underpayment is defined as the difference in cost sharing amount for cases in which the recipient paid more toward cost of care than amount calculated based on verified information.
"Overpayment Error Rate":	Calculated by dividing the total amount of overpayments by the total amount of claims paid in the review month for each subprogram category.
"Underpayment Error Rate":	Calculated by dividing the total amount of underpayments by the total amount of claims paid in the review month for each subprogram category.
"Total Error Rate":	Calculated by adding the total amount of overpayment and underpayment amounts and then dividing that subtotal by the total amount of claims paid in the review month for each subprogram category.