

For Discussion at IMAC 8/21/08

PREMIUM PROCESS IMPROVEMENT (PPI) PROJECT

Event Title: Premium Process Improvement kickoff event

Event Purpose:

Based on feedback already solicited, to plan ways to make the entire premium process more effective and expedient, and to develop a timeline to implement needed changes.

Event Location: Fen Oak Training Center, Madison

Event Length: 1 Full day – exact times TBD

Potential Event Dates:

Monday Sept.8

Tuesday Sept. 9

Wednesday Sept. 10

Monday Sept. 15

Wednesday Sept. 17

(Thursday Sept. 18 is IMAC)

Friday Sept. 19

Event Attendees:

Autumn Arnold - DHS

Tricia Janssen - DHS

Melissa Henderson - DHS

Curtis Cunningham - DHS

Audra Brennan - DHS

Vicki Jessup - DHS

Amy Mendel-Clemens - DHS

Angie Dombrowicki - DHS

Jim Jones - DHS

Theresa Fosbinder - DHS

Ed Kamen – Kenosha Co.

Liz Green – Dane Co.

Roxanne – Dane Co.

1-2 other line staff determined by IMAC

Reps from Community Advocates and/or 16th St and/or Milwaukee Public Health

Proposed Event Agenda:

1) Background - why are we here

2) Explanation and Demo - how does the premium process work now?

A) Local agencies/CARES process

B) Premium processing

3) Facilitated discussion about what changes are needed in the process (includes calculation, policy changes, CARES enhancements/fixes)

4) Facilitated discussion about possible timetables, and next steps