

BadgerCare Plus Core Plan for Childless Adults

State/County Planning Team

October 9, 2008

9 a.m. – 12 noon

Dane County Job Center

“Ballroom”

BADGERCARE+

ATTENDEES

- Doreen Lang – Wood County
- Liz Maloch – Sheboygan County
- Paula Roberts – Milwaukee County
- Cindy Sutton – Rock County
- Gordon Burdick – Dane County
- Sara Shackleton – Dane County
- Joanne Jaehnke – Dane County
- Sue Kaufman – Racine County
- Wendy Metcalfe – Columbia County
- Debbie Gloudemans – Outagamie County
- Barb Honsa – DHS Regional Office
- Sara Edmonds, Amy Mendel-Clemens, Vicki Jessup, Angie Dombrowicki, Jim Jones, Theresa Fosbinder (facilitator), Linda Auchue – DHS Central Office

AGENDA

- 9:00 – 9:15
 - Welcome and introductions, meeting background and objectives (Angie)
- 9:15-10:15
 - The Badger CarePlus Core Plan for Childless Adults – what is it, how will services be delivered, when is it happening, and what is the impact on the local agency? (Angie and state staff)
- 10:15-10:30
 - Break
- 10:30-11:45
 - Discussion and documentation of potential issues/concerns, and processes needed for local agencies and the Enrollment Support Center to work effectively to serve customers.
- 11:45 – 12:00
Next steps (All)

Meeting Background and Objectives

- Background: This group was formed at the request of the IMAC to look at the interaction between the local agencies and the service delivery process for the “childless adults” population.
- Objectives
 - For DHS staff to convey information and expectations to local agency representatives about the implementation of the BC+ Core Plan for Childless Adults (BC+ CLA) and service delivery to the Childless Adults population via centralized the Enrollment Support Center;
 - For local agency staff to give input about application, case transfer, communication and other processes needed for local agencies and the Enrollment Support Center to work effectively to serve customers.

The BadgerCarePlus Core Plan for Childless Adults

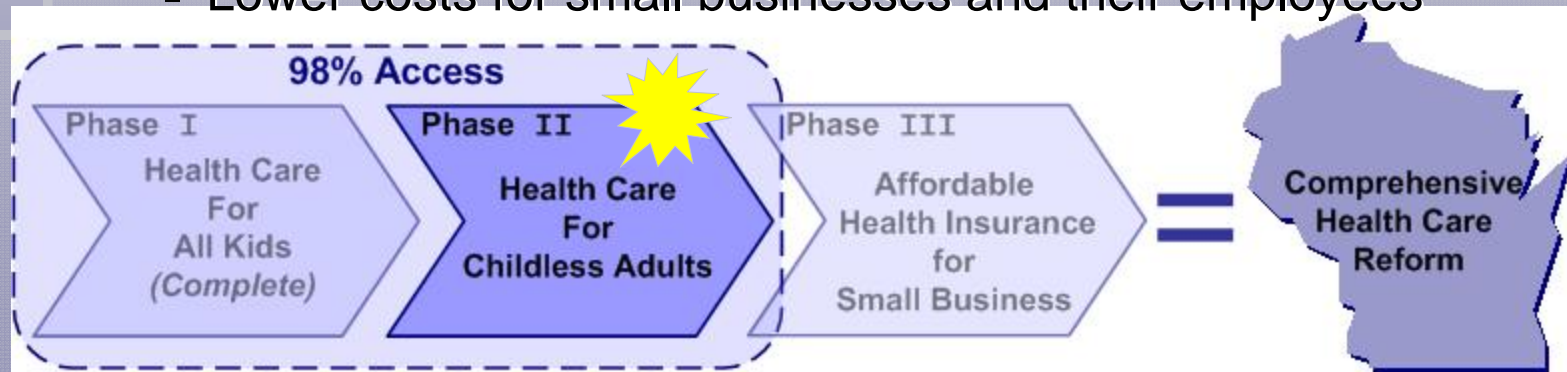
What is it, how will services be delivered, when is it happening, and what are some impacts on the local agency?

WHAT IS IT?

- Path to Comprehensive Health Care Reform
- Target Population
- Benefit Package
- Cost Sharing
- Enrollment Requirements
- Service Delivery/Central Application Processing
- Implementation and Timeline
 - General Relief/Assistance Recipients
 - New Enrollees

BadgerCare Plus Core Plan for Childless Adults

- Path to Comprehensive Health Care Reform
 - Phase I = BC+ Health Insurance for All Kids (2/1/08)
 - Phase II = BC+ Core Plan Childless Adults (Existing General Relief/Assistance population 1/1/09; New Applicants 4/1/09)
 - Phase III = BadgerChoice / Small Business Health Insurance Reform (under development)
 - Result:
 - 98% of Wisconsin residents will have access to affordable insurance
 - Lower costs for small businesses and their employees



BadgerCare Plus Core Plan for Childless Adults

- Target Population
 - Chronically uninsured
 - High users of uncompensated care
 - Gross income at or below 200% of FPL
 - Ages 19 – 64
 - Not parent/caretaker of children or pregnant
 - Not eligible for any type of full benefit Medicaid
 - Not *covered* under private health insurance now or in the previous 12 months
 - No *access* to **employer sponsored** health insurance for previous 12 months
 - Approximately 81,000 potential members
 - Approximately 55% are under age 45; the remainder are 45-64 years of age
 - Approximately 74% are not married
 - 60% are employed, but have no employee sponsored health insurance

BadgerCare Plus Core Plan for Childless Adults

- Benefit Package

- Less generous than Medicaid or BC+ Benchmark Plan and focused on preventive care
- Benefits designed as HMO benefit:
 - Physician Services
 - Diagnostic Services
 - Inpatient stays & limited outpatient visits
 - Therapies (limited number)
 - Durable medical equipment
 - Dental services, limited for emergency services only
 - Emergency outpatient
- Fee-for-Service components:
 - Generic Drugs (BadgerRx Gold for brand name drugs)
- Remain eligible for:
 - Family Planning Waiver
 - County-based mental health and substance abuse

BadgerCare Plus Core Plan for Childless Adults

- Cost sharing
 - Application Fee (*non-refundable*)
 - Co-Payments

Federal Poverty Level	Application Fee		Non-Institutional Services	Drugs	Outpatient Hospital	Emergency Services	Inpatient Hospital
	Tier 1	Tier 2					
0-100%	\$60	\$75	Nominal	\$5	Nominal	Nominal	Nominal
100-200%	\$60	\$75	Nominal	\$5	\$15	\$60	\$100

- ❑ Nominal co-payments range from \$0.50 - \$3
- ❑ Co-payments are waived for preventive services
- ❑ \$20 monthly cost-sharing cap for generic drugs
- ❑ Cost-sharing will be capped consistent with the Standard Plan

BadgerCare Plus Core Plan for Childless Adults

- Enrollment Requirements
 - Managed Care Delivery Model
 - BadgerCare Plus Childless Adults will be delivered through HMOs – no fee for service
 - Participants will select a HMO at the time of application (with 90 days to change their choice)
 - Lower application fee for Tier 1 selection (Tiers effective 7/1/09)
 - Eligibility and HMO enrollment begin dates are linked – begins after selection on the next 1st or 15th of month
 - Health Needs Assessment – enrollment requirement
 - Physical Exam - first year requirement
 - Failure to obtain = loss of eligibility for 6 months (*with good cause exemptions*)
 - HMOs required to provide access for exams to avoid penalty

BadgerCare Plus Core Plan for Childless Adults

- Certification period and closure reasons
 - Childless adults remain eligible during a one year certification period, regardless of income changes, unless they:
 - Turn age 65
 - Become eligible for Medicare, Medicaid or SCHIP coverage
 - No longer reside in WI
 - Become incarcerated
 - Obtain health insurance coverage

BadgerCare Plus Core Plus Plan for Childless Adults

- In the summer or fall of 2009, a new component will be added which will allow employers to buy additional benefits for their employees who are on the core plan.

HOW WILL SERVICES BE DELIVERED?

Enrollment Support Center

- One-stop centralized shop for application, enrollment, renewal, and member service information – the Enrollment Support Center (ESC).
 - People can apply for benefits or renew online via ACCESS or by phone.
- The Enrollment Support Center is being implemented to help alleviate the workload concerns of local agencies.

Enrollment Support Center

- The Enrollment Support Center will include these functions, managed in conjunction with a vendor:
 - Mailroom and scanning services
 - Application and renewal services
 - Eligibility processing services
 - HMO Enrollment services
 - Member services
 - Fiscal services
 - Other services, including benefit recovery, fair hearing and grievances, outreach and field representatives

Enrollment Support Center

- **All** “childless adults”, ages 19 to 64, will be served by the Enrollment Support Center.
- The Enrollment Support Center will be responsible for managing these programs:
 - The BadgerCare Plus Core Plan for Childless Adults (BC+ CLA),
 - FoodShare
 - Family Planning Waiver for ages 19-44
 - Other programs for spouses except Long Term Care (including institutions), W-2 and Child Care.

CLA with Spouse in:	Will ESC process spouse's program?
Family Planning Waiver*	Yes
FoodShare*	Yes
EBD Medicaid	Yes
Nursing Home/Institutional	No
Long Term Care/Home and Community Based Waivers/Managed LTC	No
Medicaid Purchase Plan	Yes
Medicare Premium Assistance	Yes
Emergency Medicaid	Yes
TB-Related	Yes
BadgerCare+ Families	N/A
BC+ for Pregnant Women	Yes
Child Care	No
W-2	No
Caretaker Supplement	N/A
Well Woman Medicaid	No

* The ESC will process FoodShare and FPW for all childless adults

WHEN IS IT HAPPENING?

- GA Medical Recipients
 - 12/08 conversion for January 1, 2009 BC+CLA benefits
 - These recipients will have “transitional” CLA (TCLA) status and will be managed via a separate database
- New BC+CLA Enrollees
 - Persons may begin submitting BC+ CLA applications to the Enrollment Support Center in March 2009 for April 2009 enrollment.

WHAT ARE SOME IMPACTS ON LOCAL AGENCIES?

- Timing
- Overall Impact
- Specific Impacts

Timing - TCLAs

- TCLAs
 - These recipients will be managed via a separate database.
 - If TCLAs are on FS or FPW at the time of transition, the FS/FPW case will be managed by the local agency until the first BC+CLA renewal.
 - If a TCLA is not on FS/FPW at the time of the transition and wants to apply for FS in Jan- March of 2009, the local agency will take the FS application and keep it until the CLA renewal.
 - If a TCLA is not on FS/FPW at the time of the transition and wants to apply for FS/FPW on April 1 or after, the Enrollment Support Center will take the FS application.

Timing – New Applicants

- New BC+ CLA applicants
 - Persons may begin submitting BC+ Core Plan applications to the Enrollment Support Center in March 2009 for April 2009 enrollment.
 - If these applications include FS or FPW, those programs will also be processed by the Enrollment Support Center beginning April 1 – March processes for these programs are TBD.

Timing – Existing Cases

- Existing FoodShare and Family Planning Waiver cases with childless adults (ages 19 to 64):
 - These are currently managed by local IM agencies, and will be transitioned to the Enrollment Support Center if/when they apply for the BC+ Core Plan, or should be transferred by the local agency after doing the next scheduled FoodShare or Family Planning Waiver review.
 - Local IM agencies must not shorten current certification periods for this population in order to divest themselves of these cases before their next scheduled renewal for FoodShare or Family Planning Waiver.

Overall Impact

- As discussed, the new BC+ Core Plan for Childless Adults will be available to the appropriate population.
- As discussed, the childless adult population will receive services via the Enrollment Support Center.
- Also: the Federal Food Stamp project area will change from counties to statewide. This:
 - Brings us back into compliance with federal regulations because we won't be shortening certification periods
 - Allows us to process applications from anyone in the state
 - Allows us to process FS for the childless adult population centrally
 - Means that customers do not have to do a review each time they move.

Specific Impacts

- 1) Some CWW/CARES changes will benefit local agencies:
 - Inbox search criteria will be enhanced to recognize duplicate ACCESS items and existing CARES individuals
 - The Application Summary page will show detailed status of related unprocessed ACCESS items and provide a brief report on all individuals on the application that are already known to CARES
 - All workers will be able to add comments to an application that will get carried forward to the case comments
 - A new homeless indicator will be displayed in Client Registration

Specific Impacts, con't

CARES/CWW changes, con't:

- Case transfer enhancements will be made to allow transfer to the ESC.
- New alerts will be sent to the local agency worker to transfer cases to the ESC as appropriate.
- A new screening tool and transfer process will be implemented to recognize CLAs who contact them, and to create and transfer RFAs to the ESC (see next two slides).

Screening for BC+ Core Plan for CLAs (County)

CARES Worker Web User ID: XCTC25 User Name: P PALETY Quick Select: CASE/RFA Go Help Logout 07/25/2008

Navigation Menu

- Search
 - CARES Home
 - Search
 - Inbox Search
- RFA / Case
 - Client Registration (0)
 - Basic Information
 - Additional Data
 - Program Requests
 - Priority Service Determination
 - Print Application Registration
 - Complete Request
 - RFA Summary
 - Case Summary
 - Application Entry (0)
 - Initiate Eligibility Determination
 - Eligibility
 - Post Eligibility
 - Confirmation Access
 - Query
 - Benefit Issuance
- Worker Tools
 - SSI-MA Administration
 - Worker Tasks
 - Case Management

CLA Screening Cancel Reset

The following events have occurred:

AE168: The PP and PP's spouse do not meet the CLA criteria.

CLA Check

Are you married and living with your spouse?	Yes
Are you or your spouse the parent or stepparent of a child under 19 who lives with you at least 40% of the time?	No
Are you or your spouse caring for a child under 19 who lives with you at least 40% of the time and is related to you in another way?	No
Are you aged 19 through 64?	Yes
Is your spouse aged 19 through 64?	No
Has the Social Security Administration made an official decision that you are blind or disabled?	Yes
Has the Social Security Administration made an official decision that your spouse is blind or disabled?	No
Are you pregnant?	No
Is your spouse pregnant?	No

Perform CLA Screening

What would you like to do?

- Create RFA to send to BCSC
- Return to Search Results

Transferring RFAs

- Based on the outcome of the screening, the Enrollment Support Center or local agency will know if they should continue processing, or create and transfer a “Request for Assistance” (RFA) to the other agency.
 - With implementation of the BC+ Core Plan for CLAs, we will implement the capacity to transfer Requests for Assistance (RFAs) – a new feature in CWW that local agencies have been asking for some time.

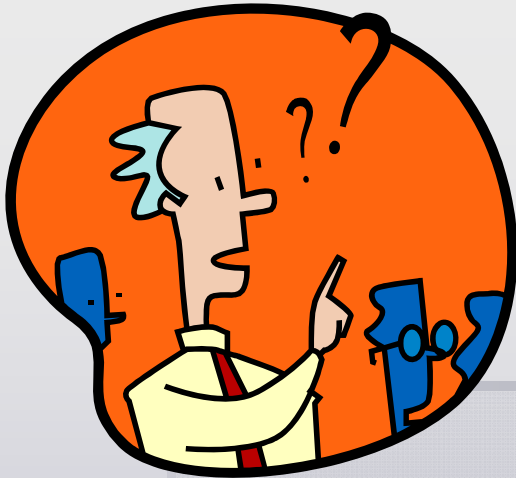
Specific Requirements, con't

- 2) Agencies should have a phone, a scanner and a computer available to refer people directly to the ESC if appropriate.
- 3) Agencies will serve as mailing address for BC+ CLA homeless participants.
- 4) Agencies will serve as pick up point for FS vault cards for BC+ CLA members.
- 5) Agencies will serve as FSET management for BC+CLA participants.
- 6) The counties may need to pay for FS drug testing for all FS recipients, whether the case is managed at the ESC or in the county.

Specific Requirements, con't

- 7) Local agencies and the Enrollment Support Center will transfer cases back and forth and communicate appropriately.

BREAK



DISCUSSION AND DOCUMENTATION OF
POTENTIAL ISSUES/CONCERNS

&

PROCESSES NEEDED FOR LOCAL
AGENCIES AND THE ENROLLMENT
SUPPORT CENTER TO WORK
EFFECTIVELY TO SERVE CUSTOMERS

NEXT STEPS