

## CARES / ACCESS Maintenance and Enhancement Work Scheduled for 5/29/09

### **BadgerCare Plus Premium Redesign (PCR #38554, 37049)**

The following changes will be made:

- When BCP reopens after closure, the system incorrectly sets the second open premium month as free month instead of the first open premium month. The eligibility process will be modified to set the first open premium month as free month.
- Premium tracking page is not displaying the correct confirmed premium amount even though the correct premium amount is displayed on the premium coupon. The batch process that updates the current premium amount will be modified to correct this incorrect premium display on the Premium Tracking page.
- When the case is processed through the batch process for non-payment of BCP premium and at the same time if the case pends for different reason, the BCP AGs are not successfully confirmed in batch. Since the changes are not confirmed successfully, the Restrictive Reenrollment Plan (RRP) information is lost. Alerts will be generated to the case workers to manually correct the verification information and rerun eligibility.
- Premium collection page is not displaying all the past months for which the premium needs to be collected. Necessary fixes will be made to display the entire premium due months to be displayed on the Premium Collection page.

### **Eligibility Enhancements:**

- **Eligibility Determined Incorrectly (PCR # 39011):** When eligibility is determined on the last day of the previous month for which the AG is closing, the AGs are configured even for the open month again. SFU will be modified not to reconfigure AG for the last open month again.
- **BC Plus Deductible not Built (PCR # 37724):** BCP Deductible is not explored for the kids who are less than 13 months of age when they are failing for access to health insurance and their income is above 150% FPL. SFU will be modified to correctly explore BCPD even for kids under the age of 13 months.

### **Fatals and Abends (PCR # 36579, 38377)**

- Under certain scenarios, the Medical Status Code for BCPE (Extension) and BCPB (New Born) are not set correctly and hence resulting in fatal during confirmation. Eligibility processes will be modified to correctly identify the Med Stat Code for these groups.

### **E&B Automation (PCR 34724)**

- A consolidated E&B brochure will be mailed to individuals when members apply or when they renew their benefits
- Workers will be able to view mailings and will be able to trigger duplicate mailings from the client correspondence page.

### **Client Eligibility Notices enhancements (FTB 10992)**

- Incorrect display of reporting rules under eligibility notices for few scenarios will be fixed to include correct threshold amount
- Font size of Disability Services paragraph will be increased to size 14
- Fair hearing date calculations for few rare scenarios under MA/FS/CTS programs are not working right. Fair Hearing date for FS should be at least 90 Days and for CTS and MA it should be 45 days. This is being fixed
- Eligibility notices will be modified to display correct description of QDWI plan

#### **CARES verification process enhancements to reduce FS Error rate (PCR 38525 and 38440)**

- Verification Due Dates page will be modified to default “Mail Checklist” response to “Yes” to trigger verification checklist mailings. In addition, true change logic will be added to prevent duplicate verification checklist mailings to households
- Verification due date calculation on Verification Due Dates page is being modified to sync up with the date calculation rules on Employment Verification Due Dates

#### **FS Project Area from local agency to Statewide (PRC 37599)**

- FS applicant can apply at any local/state agency irrespective of their county of residence. CARES will allow workers to transfer RFA and Applications between offices and counties. The original filing date on the request will be preserved.
- FS review date will not be reset when FS case is moved from one county or office to another

#### **VQT Sanction related changes (PCR 38710)**

- CWW is being enhanced to again schedule Loss of Employment page when employment is end dated. This is to allow VQT sanction periods to be correctly established

#### **EVF-E Employer Signature (PCR 38644)**

- Employment page will no longer require EVF-E signature for FS and CTS programs
- FS and CTS eligibility processes will no longer fail benefits for EVF-E signature requirements

#### **WHEAP Response**

- As part of the HSUA expansion initiative, WHEAP response on the expenses gatepost will be defaulted to “Yes”. This will allow FS household’s to get the standard deduction
- A mass update of WHEAP response for all cases was done on 03/07/2009.
- FS eligibility process will no longer use WHEAP response for FS budgeting

#### **Census Enumerator income budgeting (PCR 38910)**

- Census Enumerator income entered on employment page will be considered for FS income calculation and this income will be disregarded for all Health care and CTS programs

#### **SWICA Process threshold limit changes (PCR 38978)**

- W-2 /CC only individuals’ discrepancy threshold amount will be increased to \$750. However, if the individual who is non-excluded in IM programs then \$300 threshold amount rule will be applied.

**Interview Details page fixes (PCR 36458)**

The following fixes will be made to this page:

- Currently, if an AG is already open and the filing date is changed for this AG, the program is displayed twice - one as Review & the other as Program Request. This will be fixed to display only one record.
- Labels for Date field will always say 'Request / Review Date'. Label for Type will always say 'Interview Type'.
- CTS will be displayed as a separate option during Review mode.
- The page is not showing the correct records and options for a case in simulation mode in some instances. This will be fixed.