



Jim Doyle
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State of Wisconsin

Department of Health Services

MINUTES

May 21, 2009

Income Maintenance Advisory Committee
Division of Health Care Access and Accountability
Department of Health Services

Non-State Attendees:

Julie Arendsee, Sauk Co.	Doreen Lang, Wood Co.
Joanne Ator, Door Co.	Irene Lehman, Rusk Co.
Sara Bartz, Shawano Co.	Chris Machamer, Waupaca Co.
Jackie Bennett, Racine Co.	Liz Mahloch, Sheboygan Co.
Rhonda Brown-Anderson, Pierce Co.	Seth Mandel, Deloitte
Jamie Christianson-Fawcett, Barron Co.	Wendy Metcalf, Columbia Co.
Sheila Drays, Dodge Co.	Adrienne Miller, Walworth Co.
Mary Donahue, Rock Co.	Nan Pahl, Brown Co.
Lori Garceau, Manitowoc Co.	Luann Page, Waukesha Co.
Vinoth Gnanamani, Deloitte	Kristine Parkansky, Marinette Co.
Lorie Graff, La Crosse Co.	Sandra Polkoski, Trempealeau Co.
Liz Green, Dane Co.	John Rathman, Outagamie Co.
Marge Griep, Pepin Co.	Patsy Rolo, Langlade Co.
Gabriela Gutierrez, Deloitte	Terry Schleis, Kewaunee Co.
Barb Hernesman, Crawford Co.	Tony Sis, Dane Co.
Jane Huebsch, Marathon Co.	Linda Struck, Eau Claire Co.
Jill Johnson, Jefferson Co.	Kate Surprise, Waushara Co.
Shirley Kitchen, Dodge Co.	Nancy Thompson, Vernon Co.
Ann Kriegel, Winnebago Co.	

State Attendees:

Gail Chapman, DHS	Pam Lohaus, DHS
Angela Dombrowicki, DHS	Michael McKenzie, DHS
Chris Donisch, DHS	Amy Mendel-Clemens, DHS
Sara Edmonds, DHS	Tadesse Mengesha, DCF
Kathy Gugel, DHS	Ed Rabotski, DOA
Dave Hippler, DHS	Marshall Reeves, DHS
Barb Honsa, DHS	Jodi Ross, DHS
Vicki Jessup, DHS	

I. Administrative Items-Angela Dombrowicki/John Rathman

- **Approval of April Minutes**

- The April minutes were approved as written without additions or corrections.

II. Workload and Finance Update-John Rathman/Jodi Ross

- **2009 Fraud Allocations-Mike McKenzie/Jodi Ross**

- The Workload and Finance committee met earlier this week and discussed 2009 fraud allocation options. DHS is waiting to receive our incentive portion of the collection of overpayments from DCF. We expect to receive it soon, so then we'll know the amount of revenue we have to work with. The proposal that will be presented to the DHCAA administrator is to allocate the funding that's in the Governor's budget. The decreases from the 2008 allocations will be applied across the board and are currently estimated to be 62.9%. If DHCAA administrator approves this option, contracts will be issued as soon as possible.
- Currently there are five consortiums, involving 25 local agencies: Dane, Douglas, Ashland, Eau Claire and central WI. There were four counties that joined Fraud Prevention & Investigation (FPI) consortiums on 1/1/09. A decision was made to maintain FPI pilots for 2009; that's what the recommendations for funding were based on.

- **State Budget Update on Income Maintenance Funding-Angela Dombrowicki**

- Knowing that local agencies are trying to prepare their budgets for next year, Jodi shared a spreadsheet with potential allocation amounts, based on the Governor's proposal and DHS' decision to not provide the 'one time' supplement of \$4,111,761 in 2010. It was recently decided that tribes will be included in the decreases as well, so the cut will be slightly less than shown on the spreadsheet. However, three of the smallest tribes were excluded since the allocation amount they get is so small.
- The Joint Finance Committee is taking up DHS papers later this week. JFC could adopt the Governor's recommendations, or make further cuts, or restore cuts that were proposed.
- Agencies were asked to volunteer information about the impact of funding cuts on their operations. Seven counties provided information about their furlough policies. All of these counties currently have a volunteer furlough policy whereby employees can request time off without pay. The amount of time an employee can take off without pay ranged from three days per year to an unlimited amount of time. However, two of the counties won't approve requests if it would result in overtime for other employees in the work unit so requests for voluntary furlough from eligibility workers are not approved. Two counties are considering mandatory furlough or shut down days.

III. Update on BadgerCare Plus for Adults without Dependent Children

- **CARES Demo**-Seth Mandel/Gabby Gutierrez- Deloitte Consulting
 - The group was provided with a demo of the changes to ACCESS and CARES Worker Web (CWW) for implementation of the Core Plan and Enrollment Services Center (ESC). The demo was available as an online video webcast for those participating in the meeting by phone.
- **Implementation Time Table Update**-Angela Dombrowicki
 - At this time, DHS is still planning to implement the ESC and Core Plan 6/1. However, there is a possibility of that date being delayed due to the budget. Five ops and an admin memo are finalized and will be issued as soon as the date is known. Counties asked for a draft. Notification will also be sent via email to coordinators.
- **Core Plan Fact Sheet**
 - A fact sheet was developed for use at local agencies and the draft was shared with the group. It describes who can qualify, how they enroll, when enrollment begins, monthly income limits, covered services, copayments and services not covered. If agencies have suggestions for our publications at any time, they should contact Amy Mendel-Clemens.

IV. Update on Federal Stimulus Funding-Angela Dombrowicki

- No final decisions have been made about how to use the stimulus funding. We have to identify one time purposes, system changes, etc. DHS needs to spend or obligate the funds by September 2009. Secretary Timberlake is looking for innovative ideas, not small CARES or ACCESS changes.
- Input was solicited from local agencies about development of a regional Call Center or regionalization of eligibility functions. Generally, these ideas were not well received by local agency management. Local agencies are not convinced that regionalization would result in significant cost savings and think technology is the way to save money, so that work can be done quicker and easier.
- It was pointed out that regionalization for W-2 has already been done and it didn't result in cost savings. However, it is possible that efficiencies and cost savings haven't been achieved in W-2 because they weren't accompanied by changes to the service delivery model. A regional call center may not go far enough to achieve efficiencies in the model.
- As options for the stimulus funding, DHS management is looking at enhancements for verification to provide more current wage information. Also, a SSI combined application project is being considered; this would involve central processing of FoodShare cases for SSI recipients.
- Several systems enhancements are already scheduled for November, including:
 - Online or telephone/Interactive Voice Response (IVR) renewals
 - Verification checklist
 - "Scan first" electronic case file project

V. Agenda Items for Future Meetings-All

- For the June meeting, agencies requested an update on:
 - Decisions for stimulus funding
 - Milwaukee transition
 - State budget

- Announcement: Amy Mendel-Clemens solicited volunteers from the local agencies to participate in the verification checklist workgroup. She is looking for five local agency representatives and indicated that members can participate by phone.

Next Meeting: June 18, 2009 at Fen Oak