

**FS NEGATIVE ERROR ANALYSIS
for
November 2007**

62 Cases Completed (drops excluded)

57 Correct Negatives (denials or terminations)

5 Cases incorrectly denied or terminated

8.06%% Error Rate for October 2007

5.84% Cumulative Error Rate for FFY 2008 (Oct. 07- Nov. 07)

WHERE:

There were three invalid negative in Milwaukee and one each in Door and Outagamie Counties.

ISSUE/CAUSE:

- **Incorrect income budgeted:** Closed as a zero- benefit case. Client reported new job and agency budgeted a full month income from it whereas his first check was mid-month. Case should no have closed for that month. [040799]
- **Verification (2):** Closed for failure to verify information. A formal request for verification was never sent. [040122 and 040085]
- **Not Requesting:** Case terminated when the requesting FS indicator was changed to no. There is no indicator in the case record or CARES or case comments that the person asked that the case close. [040079]
- **Application not processed:** The application of 11/26 was never processed, and then closed after 30 days. It appears verification was requested, never came in and was not acted on. Milwaukee alert unit finally acted on that on Feb 8 to deny. [040794]

MW 03/26/08