

**FS NEGATIVE ERROR ANALYSIS
for
May 2008**

67 Cases Completed (drops excluded)

63 Correct Negatives (denials or terminations)

4 Cases incorrectly denied or terminated

5.97% Error Rate for May 2008

11.48% Cumulative Error Rate for FFY 2008 (Oct. 07- May 08)

WHERE:

All four invalid negatives were in Milwaukee County.

ISSUE/CAUSE:

- **Failure to act/process SMRF timely (2):** The agency received the SMRF on time but failed to act and process it in a timely manor. The agency also incorrectly budgeted wages on one case and child support income on the other -- secondary errors. (041656, 041688)
- **SMRF & Verification:** Agency processed the SMRF but failed to request employment verification for the correct person; instead they requested wages from a 1 year old child. (041688)
- **Income:** Agency failed to end wages and employment after the client had verified the end of the job. Budgeting these wages incorrectly closed the case for being over income. (041654)

JZ
09/22/08