

Public Assistance Inquiry Directory

(Questions, contact Carol.Cole@wisconsin.gov)

Please note: For those states with multiple contacts or alternates, his/her phone number (if available) will be in the phone column directly to the left of his/her name.

STATE	AGENCY	PHONE & FAX	EMAIL/CONTACT
Alabama	FS	P: 334-242-1745 F: 334-353-1363 P: 334-242-1700	Phyllis James, Program Supervisor, Office of Hearings and Client Services at Phyllis.James@dhr.alabama.gov , or Contact Betty White at: Betty.White@dhr.alabama.gov WEB: www.dhr.alabama.gov
	MA	P: 334-242-5010	Provider Assistance for Human Resources
	TANF	P: 334-242-1950	Cash Assistance
Alaska	All	P: 907-465-3347 P: 907-465-5840 F: 907-465-3651	Trish Cole, Alaska Dept of Health & Social Services, Division of Public Assistance at: trish_cole@health.state.ak.us , or Contact the office from which the client last received benefits. A list of offices can be found at www.hss.state.ak.us/dpa/features/org/dpado.html If location of office is unknown, contact Director's Office/Policy Section at DPApolicy@alaska.gov WEB: www.hss.state.ak.us/dpa/
Arizona	FS TANF	P: 602-542-9333 F: 602-771-2051	Shea Linton, Internal Affairs, 064C at SLinton2@azdes.gov WEB: www.azdes.gov
Arkansas	All	P: 501-682-8993 F: 501-682-8646 P: 800-482-8988	Ruthie Broughton, DHS Program Manager, Customer Assistance Unit at: ruthie.broughton@arkansas.gov WEB: www.arkansas.gov/dhhs
California	FS MA	P: 626-569-4298	See dhfs.wisconsin.gov/em/pdf/california-fs-list-6-18-08.xls WEB: www.cdss.ca.gov
	TANF		No central email, phone or fax number, for local contact info, go to www.csac.counties.org/default.asp?id=7
Colorado	FS	P: 303-866-3122 F: 303-866-5098	Roberta Abeyta at Roberta.Abeyta@state.co.us WEB: www.cdhs.state.co.us
Connecticut	All	P: 860-424-5957 F: 860-424-4945	Scott A. Anderson, Public Assistance Consultant, Department of Social Services, Office of Quality Assurance, Fraud and Recoveries Division at scott.a.anderson@ct.gov WEB: www.ct.gov/dss

STATE	AGENCY	PHONE & FAX	EMAIL/CONTACT
Delaware	FS TANF	P: 302-255-9659 F: 302-255-4425	Josephine Uniatowski, Delaware Division of Social Services at: Josephine.Uniatowski@state.de.us WEB: www.dhss.delaware.gov/dhss/dss
Florida	All	P: 850-413-0617 P: 866-762-2237 F: 850-921-2995	Melinda Ferrera, Public Asst Specialist/Fraud and Out-of-state inquiries Melinda_Ferrera@dcf.state.fl.us , or Miami Call Center at : D11_SFL_CallCenter@dcf.state.fl.us (You should hear back from them within 5 business days)
Georgia	All	P: 800-869-1150 P: 888-295-1769 F: 888-740-9355	DHR Constituent Services at customerservice@dhr.state.ga.us WEB: www.dhr.state.ga.us
Hawaii	All	P: 808-586-7155 F: 808-586-5324 P: 808-586-7155	Sharen Hashimoto, Supervisor, Investigations Office, Dept. of Human Services at shashimoto@dhs.hawaii.gov (also IPV) Fraud, Eric Weyenberg, Chief Investigator, Investigations Office at EWeyenberg@dhs.hawaii.gov WEB: http://hawaii.gov/dhs
Idaho	All	P: 208-334-5815 F: 208-334-5871 P: 877-456-1233	Patty Wentz, Office Specialist, Idaho Department of Health & Welfare at wentzp@idhw.state.id.us WEB: www.state.id.us
Illinois	All	P: 217-524-4174 F: 217-524-9664	Samantha Donahue, DHS HelpLine at Samantha.donahue@illinois.gov WEB: www.dhs.state.il.us
Indiana	All	P: 317-233-0826 F: 317-232-4946	LaRhonda Forbes, Family & Social Services Administration at LaRhonda.Forbes@fssa.in.gov WEB: www.in.gov/fssa/
Iowa	All	P: 800-972-2017 F: 515-281-4597	Frank Bagley, Admin. Assist., Field Operations Support Unit at fbagley@dhs.state.ia.us WEB: www.dhs.state.ia.us
Kansas	All	P: 785-368-8129 F: 785-296-6960	Debbie Newcomer, SRS, EES Central Office at ebtmail@srs.ks.gov WEB: www.srskansas.org/

STATE	AGENCY	PHONE & FAX	EMAIL/CONTACT
Kentucky	FS	P: 502-564-3440 ext 3029 F: 502-564-4021	Wendy Cumpston, Nutrition Program, Assistance Supervisor, Cabinet for Health & Family Services at wendys.cumpston@ky.gov Web: http://cfc.ky.gov
	TANF	P: 502-564-3440 F: 502-564-4021	Virginia Carrington Virginia.Carrington@ky.gov
	MA	P: 502-561-3440 F: 502-564-4021	Katie Brown at katie.brown@ky.gov Alternate, Marchetta Carmicle at Marchetta.Carmicle
Louisiana	FS TANF	P: 225-342-2342 F: 225-342-6996	Dana Garlington, Family Support Program Specialist I, Louisiana Department of Social Services, at dgarling@dss.state.la.us WEB: www.dss.state.la.us/
	MA	P: 888-342-6207	
Maine	FS MA TANF	F: 207-287-5096 <i>Must fax a signed release.</i>	Bob Thibodeau, Office of Integrated Access and Support, Department of Health and Human Services, at Bob.Thibodeau@maine.gov WEB: www.maine.gov/dhhs/OIAS/foodstamps/index.html
			Bethany Hamm at: Bethany.Hamm@maine.gov
			Dawn Mulcahey at: Dawn.Mulcahey@maine.gov
Maryland	FS TANF	P: 410-767-7307 F: 410-358-1766	Rick McClendon, Maryland Department of Human Resources at: rmcclend@dhr.state.md.us WEB: www.dhr.state.md.us/how/cashfood/fstamp.htm
Massachusetts	FS TANF	P: 617-348-5397 F: 617-348-5479	Susan Mathias, MA Department of Transitional Assistance at: susan.mathias@state.ma.us WEB: www.state.ma.us/DTA
Michigan	All	P: 517-373-3908 F: 517-335-6236	Dhs-icu-customer-service@michigan.gov WEB: www.michigan.gov/dhs Fraud Hotline: 1-800-222-8558
Minnesota	All	P: 651-431-4001 F: 651-431-7547	Randy Stern, Minnesota Department of Human Services WEB: www.dhs.state.mn.us <i>Must leave a voice mail.</i>
Mississippi	All	P: 800-948-3050 P: 601-359-4810	Lorraine Eden, Department of Human Services, Division of Economic Assistance at: Leden@mdhs.state.ms.us , or Cheryl Sparkman at: csparkman@mdhs.state.ms.us WEB: www.mdhs.state.ms.us

STATE	AGENCY	PHONE & FAX	EMAIL/CONTACT
Missouri	FS TANF	P: 573-751-3178 F: 573-522-4333	ColeFSPolicy@dss.mo.gov WEB: www.dss.mo.gov
Montana	All	P: 406-444-4097 F: 406-444-2547 P: 406-444-9291	Tana Boldt, Human & Community Services Division, Department of Public Health & Human Services at: tboldt@mt.gov , or Carol Carpenter at: ccarpenter@mt.gov WEB: http://www.dphhs.mt.gov/
Nebraska	FS	P: 402-471-9392 F: 402-471-9597 P: 402-471-2738	Michelle Buresh, Program Specialist, Nebraska Department of Health & Human Services at: michelle.buresh@nebraska.gov , or Konnie Jividen at: konnie.jviaden@nebraska.gov WEB: www.dhhs.ne.gov
	MA	P: 402-471-3603 F: 402-471-9597	Donna Barrows, Program Specialist, Nebraska Department of Health & Human Services at: donna.barrows@dhhs.ne.gov
	TANF	P: 402-471-6792 F: 402-471-9281	Dennis Ellis, Program Specialist, Nebraska Department of Health & Human Services at: dennis.ellis@dhhs.ne.gov
Nevada	FS MA	P: 775 684-0615 F: 775-684-0617	David Sanchez, Dept of Health & Human Services, Division of Welfare and Supportive Services at dsanchez@dwss.nv.gov WEB: http://dwss.nv.gov
New Hampshire	All	P: 603-271-4238 F: 603-271-4472	Jeanine E. Maloney, Family Services, Department of Health & Human Services at: JEMaloney@dhhs.state.nh.us WEB: www.dhhs.state.nh.us
New Jersey	FS TANF	F: 609-631-4507	FAX Requests on your agency's letterhead to the "Out-of-State Inquiry Unit"
	MA	P: 800-356-1561	Web: www.state.nj.us/humanservices
New Mexico	FS TANF	P: 505-827-7250 F: 505-827-7203	John Fairchild, Income Support Division, Human Services Department at: john.fairchild@state.nm.us WEB: http://www.hsd.state.nm.us/isd/fs.html
	MA	P: 505-827-3100	
New York	All	F: 518-474-8090	FAX Request on your agency's letterhead to the "Out-of-State Inquiry Unit" WEB: http://www.dfa.state.ny.us

STATE	AGENCY	PHONE & FAX	EMAIL/CONTACT
North Carolina	FS TANF	P: 919-334-1234	Dean Simpson, Chief, Food and Nutrition Services & Energy Programs, Division of Social Services at: dean.simpson@ncmail.net WEB: www.dhhs.state.nc.us www.dhhs.state.nc.us/dss/local/
North Dakota	FS	P: 701-328-2064 F: 701-328-1060	Arlene Dura, Department of Human Services at: adura@nd.gov , or Marlys Coughlin, Department of Human Services at: socoum@nd.gov WEB: www.nd.gov/dhs/services
	MA	P: 701-328-2332 P: 800-755-2604 F: 701-328-1544	Nadine, Medicaid Services Division - DHHS dhseap@state.nd.us
	TANF	P: 701-328-3513 F: 701-328-1060	Sandy Albrecht, Department of Human Services at: Albrecht@nd.gov or Carol Cartledge, Department of Human Services at: ccartledge@nd.gov
Ohio	FS TANF	P: 614-466-4815* P: 614-466-1767	*Send an email to: Out_of_state_inquiries@jfs.ohio.gov WEB: www.state.oh.us/odjfs
Oklahoma	FS	P: 405-521-3444	Kathie Wright, Program Manager, Oklahoma Department of Human Services at: Kathie.wright@okdhs.org WEB: www.okdhs.org
	MA	P: 405-521-3679	Sandra
	TANF	P: 450-521-4391	Sherry
Oregon	All	P: 503-945-5600 F: 503-373-7032	Fax: request w/ client's name, SSN & DOB WEB: http://www.oregon.gov/DHS/assistance/index.shtml
Pennsylvania	All	P: 717-783-2985 P: 717-783-7342 F: 717-787-6765	Deborah Bailey, Department of Public Welfare at: debailey@state.pa.us , or Kara Stiely at: kstiely@state.pa.us WEB: http://www.dpw.state.pa.us/
Rhode Island	All	P: 401-222-7000 F: 401-729-8756	ESneesby@dhs.ri.gov WEB: www.dhs.state.ri.us
South Carolina	All	P: 800-768-5700 P: 803-898-0996 F: 803-898-7156	South Carolina Department of Social Services, Family Assistance hotline. WEB: www.state.sc.us/dss/
South Dakota	FS TANF	P: 877-999-5612 P: 605-773-3493 F: 605-733-7183	Dept. of Social Services at FoodStamps@state.sd.us WEB: http://dss.sd.gov/foodstamps/

STATE	AGENCY	PHONE & FAX	EMAIL/CONTACT
Tennessee	FS TANF	P: 866-311-4287 P: 615-313-4708 *F: 615-687-5535	Edie Knapstein, Food Stamp Policy, Department of Human Services at: EdieKnapstein@state.tn.us * Must Fax Request. WEB: www.state.tn.us/humanserv/
Texas	FS TANF	P: 877-787-8999 P: 512-206-4805 *F: 888-780-8099	Taylor O'Brien, Texas Health and Human Services Commission at: OES_State_Ops@hhsc.state.tx.us * Must Fax Request. WEB: www.hhsc.state.tx.us
Utah	FS TANF	P: 866-735-7414	Dept. of Workforce Services at: ECS@utah.gov WEB: www.Jobs.utah.gov/edo/Contact.asp
Vermont	All	P: 800-287-0589 P: 802-241-3981 F: 802-241-2235	Marcia Guyette, Community Services Grant Manager, AHS/DCF/Economic Services Division at: Marcia.Guyette@ahs.state.vt.us WEB: www.ahs.state.vt.us
Virginia	All	P: 804-726-7378 F: 804-726-7357	Maryellen O'Hare, Division of Benefit Programs, Virginia Department of Social Services at: Maryellen.Ohare@dss.virginia.gov WEB: http://www.dss.virginia.gov/benefit/foodstamp.html
Washington	FS TANF	P: 360-664-5767 F: 360-438-7172	John S Bumford, Director, Division of Fraud Investigations at: bumfojs@dshs.wa.gov WEB: http://www1.dshs.wa.gov/
West Virginia	All	P: 304-558-8290	Request to speak to the Worker of the Day or email to: benefitverification@wvdhhr.org WEB: www.wvdhhr.org/
Wisconsin	FS MA	P: 608-261-6378 Option 3 F: 608-267-2269	DHFS CARESCallCenter@wisconsin.gov WEB: http://dhs.wisconsin.gov/
	TANF	P: 608-261-6317 Option 3 F: 608-327-6484	w2careshd@dwd.state.wi.us WEB: http://www.dwd.state.wi.us/
Wyoming	All	P: 307-777-5846 P: 307-777-6082 P: 307-777-7290 P: 307-777-6076 P: 307-777-5841 F: 307-777-6276	Annette Jones at Ajones@state.wy.us Alternates: Ann Bowen Ellen Sevall at: eseval@state.wy.us , For FS, Alice Sullivan at: asulli@state.wy.us For TANF, Corrine Ostermiller at: cjohns@state.wy.us WEB: http://dfsweb.state.wy.us/foodstampinfo.html

STATE	AGENCY	PHONE & FAX	EMAIL/CONTACT
Puerto Rico	FS TANF	P: 787-289-7645 P: 787-289-7600 Ext. 2638	To speak with staff in English, contact Carmen at 787-289-7609
Washington, D.C.	All	P: 202-535-1421 F: 202-535-1455	Valerie Sanderlin, DC Department of Human Services at: Valerie.sanderlin@dc.gov , or Leslee at: Leslee.lee@dc.gov WEB: www.dhs.dc.gov
Guam	FS TANF	F: 671-734-5910	No email WEB: http://dphss.guam.gov
Virgin Islands – St. Thomas	FS TANF	P: 340-774-2399 F: 340-777-5449	Terry F. Lynch, Financial Programs Division, Department of Human Services at: tlynch@dhs.gov.vi or graacei@yahoo.com
Virgin Islands – Christian St. Croix		P: 340-443-2323	
Virgin Islands – Frederiksted St. Croix		P: 340-772-0085	