

## **Emergency Medical Services Educational Offering by the Wisconsin Office of Rural Health**

### **EMS Leadership Academy: Level One**

This two-day leadership seminar is for new, current and future leaders of ambulance services. This course will provide instruction and tools on personal leadership development, performance improvement for volunteers and recruitment and retention.

Hands-on, group participation is at the core of this program. Attendees will be given tools and techniques they can implement, not theories or abstract concepts.

Speaking at the workshop will be Aarron Reinert and John Becknell of the SafeTech Solutions.

There is **NO COST** to attend this workshop; however, registration is limited to **30 PARTICIPANTS** at each location. In addition to program sessions, continental breakfast and lunch are included. Participants are responsible for hotel accommodations as needed.

The two-day workshop will be held on Thursday and Friday, December 1<sup>st</sup> and 2<sup>nd</sup> at the Lemonweir Valley Telephone Company, Camp Douglas, WI.

**Registration:** You must register for a course/location. There are two ways to register, either on-line, or by completing the attached registration form. You must register by: by **November 21, 2011.**

**To register on-line go to this site:** <http://www.surveymonkey.com/s/WV9JBNB>

Remember, there is **no registration fee** required to attend any of these sessions.

**Wisconsin  
Office of Rural Health**  
***Emergency Medical Services  
Leadership Academy***



**Attend this Free 2-day Training:**  
(Must Attend Both Days)

**December 1<sup>st</sup> 10:00 am – 6:00 pm &  
December 2<sup>nd</sup> 8:30 am – 4:00 pm  
Lemonweir Valley Phone Company  
127 US Highway 12/16  
Camp Douglas, WI**

**Wisconsin Office of Rural Health  
University of Wisconsin  
UW School of Medicine and Public Health  
310 N. Midvale Boulevard, Suite 301  
Madison, WI 53705**

**Emergency Medical Services (EMS) Leadership Academy**  
**Wisconsin Office of Rural Health (WORH)**

**AGENDA**

<b>Day One</b>	<b>Topic</b>
10:00 am	Introductions / Welcome
10:15 am – 12:00 pm	<i>Which way did they go?</i> <i>How many of them were there?</i> <i>I must find them .... I am their leader!</i> ..... Leadership - Today and beyond
12:00 pm – 12:30 pm	Networking Lunch (Provided)
12:30 pm – 2:30 pm	<i>Are we in Normal Sinus or Vfib?</i> ..... Volunteer Ambulance Self Assessment Tool
2:30 pm – 2:45 pm	Break
2:45 pm - 4:00 pm	<i>Am I speaking a different language....</i> .....Hiring 101
4:00 pm - 4:30 pm	<i>Theory vs reality</i> ...Develop the perfect interview
4:30 pm - 4:45 pm	Break (Snack Provided)
4:45 pm - 6:15 pm	<i>Drafting the players and signing</i> <i>them to contracts</i> .....Recruiting, orientation, compliance, retention
6:15 pm - 6:30 pm	Wrap up and Evaluations

**Emergency Medical Services (EMS) Leadership Academy  
Wisconsin Office of Rural Health (WORH)**

**AGENDA**

<b>Day Two</b>	<b>Topic</b>
8:30 am - 8:45 am	Breakfast and Welcome and checking in from Day 1
8:45 am - 10:00 am	<i>When is free too expensive?</i> ..... Performance Improvement
10:00 am – 10:30 am	<i>Theory vs reality</i> ...Practice coaching session with your instructors
10:30 am - 10:45 am	Break
10:45 am - 12:00 pm	<i>Who's that guy in the white coat?</i> .....The Medical Directors role
12:00 pm - 12:30 pm	Lunch (Provided)
12:30 pm - 1:30 pm	<i>What end does this go in?</i> .....Quality Assurance ....Continuous Quality Improvement
1:30 pm - 2:00 pm	<i>If we are playing the game, what are the rules?</i> .....State Rules, Regulations, and Laws
2:00 pm - 3:00 pm	<i>EMS Yellow Pages</i> ...Grants, State Resources, and Funding ...North Dakota EMS Association ...SafeTech Solutions Regional Consultants
3:00 pm - 3:15 pm	Break (Snack Provided)
3:15 pm - 3:30 pm	<i>So how do we make this all work?</i> .....Questions and situations from the class
3:30 pm - 3:45 pm	<i>Closing Thoughts</i>
3:45 pm - 4:00 pm	Wrap up and Evaluations

***This program is provided at no charge through the Wisconsin Office of Rural Health***

**Wisconsin Office of Rural Health (WORH)  
EMS Leadership Academy Registration**

EMS Leadership Academy registration deadline is **November 21**.

To Register online for Camp Douglas on December 1<sup>st</sup> and 2<sup>nd</sup> , click on the link below:  
<http://www.surveymonkey.com/s/WV9JBNB>

Or you may complete this form and  
e-mail to Kathryn Miller at [kmiller9@wisc.edu](mailto:kmiller9@wisc.edu) or fax to 608-261-1893

Name of Hospital/EMS Service/Organization:

Address:

Phone Number:

**Name of Attendee:**

**Name of Attendee:**

**Title**

**Title**

**Email**

**Email**

**Please list any Dietary Requirements:**

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