

FORWARDHEALTH PRIOR AUTHORIZATION / PREFERRED DRUG LIST (PA/PDL) FOR FENTANYL MUCOSAL AGENTS COMPLETION INSTRUCTIONS

ForwardHealth requires certain information to enable the programs to authorize and pay for medical services provided to eligible members.

Members of ForwardHealth are required to give providers full, correct, and truthful information for the submission of correct and complete claims for reimbursement. This information should include, but is not limited to, information concerning enrollment status, accurate name, address, and member identification number (DHS 104.02[4], Wis. Admin. Code).

Under s. 49.45(4), Wis. Stats., personally identifiable information about program applicants and members is confidential and is used for purposes directly related to ForwardHealth administration such as determining eligibility of the applicant, processing prior authorization (PA) requests, or processing provider claims for reimbursement. Failure to supply the information requested by the form may result in denial of PA or payment for the services.

The use of this form is mandatory when requesting PA for certain drugs. Refer to the Pharmacy page of the ForwardHealth Online Handbook for service restrictions and additional documentation requirements. Provide enough information for ForwardHealth medical consultants to make a determination about the request.

INSTRUCTIONS

Prescribers are required to complete and sign the Prior Authorization/Preferred Drug List (PA/PDL) for Fentanyl Mucosal Agents, F-00281. Pharmacy providers are required to use the PA/PDL for Fentanyl Mucosal Agents form to request PA using the Specialized Transmission Approval Technology-Prior Authorization (STAT-PA) system or by submitting a PA request on the ForwardHealth Portal or on paper. Prescribers and pharmacy providers are required to retain a completed copy of the form.

Providers may submit PA requests on a PA/PDL form in one of the following ways:

- 1) For STAT-PA requests, pharmacy providers should call (800) 947-1197.
- 2) For requests submitted on the ForwardHealth Portal, providers may access www.forwardhealth.wi.gov/.
- 3) For paper PA requests by fax, pharmacy providers should submit a Prior Authorization Request Form (PA/RF), F-11018, and the appropriate PA/PDL form to ForwardHealth at (608) 221-8616.
- 4) For paper PA requests by mail, pharmacy providers should submit a PA/RF and the appropriate PA/PDL form to the following address:

ForwardHealth
Prior Authorization
Ste 88
6406 Bridge Rd
Madison WI 53784-0088

The provision of services that are greater than or significantly different from those authorized may result in nonpayment of the billing claim(s).

SECTION I — MEMBER INFORMATION

Element 1 — Name — Member

Enter the member's last name, first name, and middle initial. Use Wisconsin's Enrollment Verification System (EVS) to obtain the correct spelling of the member's name. If the name or spelling of the name on the ForwardHealth identification card and the EVS do not match, use the spelling from the EVS.

Element 2 — Member Identification Number

Enter the member ID. Do not enter any other numbers or letters. Use the ForwardHealth card or the EVS to obtain the correct member ID.

Element 3 — Date of Birth — Member

Enter the member's date of birth in MM/DD/CCYY format.

SECTION II — PRESCRIPTION INFORMATION

Element 4 — Drug Name

Enter the name of the drug.

Element 5 — Drug Strength

Enter the strength of the drug listed in Element 4.

Element 6 — Date Prescription Written

Enter the date the prescription was written.

Element 7 — Refills

Enter the number of refills.

Element 8 — Directions for Use

Enter the directions for use of the drug.

Element 9 — Name — Prescriber

Enter the name of the prescriber.

Element 10 — National Provider Identifier (NPI) — Prescriber

Enter the 10-digit National Provider Identifier (NPI) of the prescriber.

Element 11 — Address — Prescriber

Enter the address (street, city, state, and ZIP+4 code) of the prescriber.

Element 12 — Telephone Number — Prescriber

Enter the telephone number, including area code, of the prescriber.

SECTION III — CLINICAL INFORMATION

Prescribers are required to complete the appropriate sections before signing and dating the PA/PDL for Fentanyl Mucosal Agents form.

Element 13 — Diagnosis Code and Description

Enter the appropriate *International Classification of Diseases, Ninth Revision, Clinical Modification (ICD-9-CM)* diagnosis code and description most relevant to the drug requested. The ICD-9-CM diagnosis code must correspond with the ICD-9-CM description.

Element 14

Indicate whether or not the member has cancer that is causing persistent pain.

Element 15

Indicate whether or not the member is tolerant to around-the-clock opioid therapy for his or her underlying, persistent cancer pain.

Element 16

Indicate whether or not the member is currently taking a long-acting opioid analgesic drug(s). If yes, list the long-acting analgesic drug(s) and the dose(s) the member is currently taking in the space provided.

Element 17

Indicate whether or not the member has experienced breakthrough cancer pain that is not relieved by other short-acting opioid analgesic drugs. If yes, list the short-acting analgesic drug(s) and dose(s) the member has previously taken in the space provided.

SECTION IIIA — CLINICAL INFORMATION FOR PREVIOUS USE OF FENTANYL CITRATE ORAL TRANSMUCOSAL LOZENGES

Element 18

Indicate whether or not the member has previously taken fentanyl citrate oral transmucosal lozenges.

Element 19

Indicate whether or not the member has taken fentanyl lozenges for breakthrough cancer pain and experienced an unsatisfactory therapeutic response. If yes, indicate the approximate dates fentanyl lozenges were taken in the space provided.

Element 20

Indicate whether or not the member has a medical condition(s) that prevents him or her from taking fentanyl lozenges. If yes, list the medical condition(s) in the space provided.

Element 21 — Signature — Prescriber

The prescriber is required to complete and sign this form.

Element 22 — Date Signed

Enter the month, day, and year the form was signed in MM/DD/CCYY format.

SECTION IV — FOR PHARMACY PROVIDERS USING STAT-PA

Element 23 — National Drug Code

Enter the appropriate 11-digit National Drug Code for each drug.

Element 24 — Days' Supply Requested

Enter the requested days' supply.

Note: ForwardHealth will not approve a days' supply greater than 183 days.

Element 25 — NPI

Enter the NPI. Also enter the taxonomy code if the pharmacy provider's taxonomy code is not 333600000X.

Element 26 — Date of Service

Enter the requested first date of service (DOS) for the drug in MM/DD/CCYY format. For STAT-PA requests, the DOS may be up to 31 days in the future or up to 14 days in the past.

Element 27 — Place of Service

Enter the appropriate place of service code designating where the requested item would be provided/performed/dispensed.

Code	Description
01	Pharmacy
13	Assisted living facility
14	Group home
32	Nursing facility
34	Hospice
50	Federally qualified health center
65	End-stage renal disease treatment facility
72	Rural health clinic

Element 28 — Assigned PA Number

Enter the PA number assigned by the STAT-PA system.

Element 29 — Grant Date

Enter the date the PA was approved by the STAT-PA system.

Element 30 — Expiration Date

Enter the date the PA expires as assigned by the STAT-PA system.

Element 31 — Number of Days Approved

Enter the number of days for which the STAT-PA request was approved by the STAT-PA system.

SECTION V — ADDITIONAL INFORMATION

Element 32

Include any additional information in the space provided. Additional diagnostic and clinical information explaining the need for the drug requested may also be included here.