

**WISCONSIN HIV DRUG ASSISTANCE PROGRAM / WISCONSIN CHRONIC DISEASE PROGRAM /
WISCONSIN WELL WOMAN PROGRAM
PROVIDER FILE UPDATE REQUEST INSTRUCTIONS**

ForwardHealth requires certain information to enable the programs to enroll providers and to authorize and pay for medical services provided to eligible members.

Personally identifiable information about Wisconsin HIV Drug Assistance Program, Wisconsin Chronic Disease Program (WCDP), and Wisconsin Well Woman Program (WWWPP) providers is used for purposes directly related to program administration such as determining the enrollment of providers or processing provider claims for reimbursement. Non-submission of changes in address or status may result in incorrect reimbursement, misdirected payment, claim denial, or suspension of payments.

Provision of the information requested on this form is mandatory. Alternate versions of this form will not be accepted and will be returned to providers.

INSTRUCTIONS

If a request is made to change an individual provider's file, ForwardHealth requires a signature from the individual provider on the Provider File Update Request form, F-00916.

Complete all areas of the form affected by change. A change in ownership, group affiliation, federal tax identification number (TIN) (Internal Revenue Service [IRS] number), etc., must be reported to ForwardHealth before the change. A change in address must be reported immediately after moving.

Identifying information is required to be filled out in addition to the sections where the change to the provider file is indicated. It is imperative that the information in the Identifying Information section is provided in order for ForwardHealth to update the correct provider file.

Submit the completed form to the following address:

ForwardHealth
Provider Enrollment
313 Blettner Blvd
Madison WI 53784

IDENTIFYING INFORMATION

The information in this section is used solely to identify the provider submitting the form and is not intended to include the provider's updated information. Only use information currently on file with ForwardHealth that pertains to the provider who performs ForwardHealth services and the location where the provider office is physically located and where the records are normally kept.

Element 1: Name – Provider

This is a required field. Enter the individual provider's first name, middle initial, and last name, or the name of the clinic or facility.

Element 2: Provider ID

This is a required field. Enter the provider's National Provider Identifier (NPI). Non-healthcare providers are required to enter the provider number assigned by ForwardHealth at the time of enrollment.

Element 3: Taxonomy Code

This is a required field for health care providers and not applicable to specialized medical vehicle, personal care-only agencies, and blood bank providers. Enter the provider's taxonomy code assigned by ForwardHealth to be used to identify the provider file to be updated.

Element 4: Zip Code

This is a required field. Enter the five-digit zip code for the practice location on file with ForwardHealth.

Element 5: Zip+4 Extension

This is a required field. Enter the four-digit zip code extension for the practice location on file with ForwardHealth.

Element 6

This is a required field. Check all programs to which the provider file changes apply. Only choose programs for which the provider is enrolled.

Note: Sections I–IX should be used to report or change information currently on file with ForwardHealth.

SECTION I – PRACTICE LOCATION INFORMATION

Practice location is the street address where a provider office is physically located and where the records are normally kept.

IMPORTANT

Street Address Lines 1 and 2 may not contain any P.O. Box or drop box information.

Element 7: Name – Provider

Enter the name of the Provider.

Element 8: National Provider Identifier (NPI)

Enter the provider's NPI. This element is for health care providers who are reporting a change to their NPI currently on file with ForwardHealth.

Elements 9–14: Practice Location Address

Enter the provider's complete practice location address (street, city, state, zip code, and zip+4 extension). This address is where the provider's office is physically located and where records are normally kept. It is not acceptable to indicate multiple addresses, a P.O. Box, or a drop box for the practice location address.

Element 15: County

Enter the county of the provider's practice location.

Element 16: Phone Number – For Member Use

Enter the phone number that members should use to contact the provider. This phone number will be listed in a provider directory that is available to the public.

Elements 17 and 18: Name and Phone Number – Contact Person

Enter the name and phone number for the contact person. The contact person's phone number is required when a contact person's name is entered. The contact person's information is used for ForwardHealth administrative purposes only.

SECTION II – PROVIDER FINANCIAL INFORMATION

ForwardHealth will generate payments to the provider and report income to the IRS using this information. This information must be the current taxpayer information on file with the IRS.

Taxpayer Information

Element 19: Taxpayer ID Number (TIN)

This is a required field. Enter the TIN that should be used to report income to the IRS.

Element 20: Name – Taxpayer

This is a required field. Enter the taxpayer's name for the TIN indicated in Element 19. The name entered must be the same name that is on file with the IRS.

Element 21: TIN Type

This is a required field. Indicate whether the TIN indicated in Element 19 is an Employer ID Number (EIN) or a Social Security number (SSN).

Element 22: TIN Effective Date

Enter the effective date of the TIN.

Element 23: TIN End Date

Enter the end date of the TIN.

Checks and Remittance Advice Address

Element 24: Name – Pay To

Enter the pay-to name.

Elements 25–30: Address

These are required fields. Enter the complete address where checks and Remittance Advices should be mailed.

Elements 31–32: Name and Phone Number – Contact Person

Enter the financial contact person's name and phone number.

SECTION III – IRS FORM 1099 MAILING ADDRESS

ForwardHealth will mail the IRS Form 1099 to this address.

IMPORTANT

Only one 1099 will be sent per TIN. If the provider completing this form is not responsible for receiving the 1099, the provider should not complete this section.

Elements 33–38: IRS Form 1099 Mailing Address

Enter the complete address where the IRS Form 1099 should be sent. (Enter either a P.O. Box or street address [include a suite number, if applicable], city, state, and zip+4 code).

SECTION IV – MAILING INFORMATION

Indicate the address where ForwardHealth should send general information and correspondence.

Element 39: Name – Mail To

Enter the first name, middle initial, last name, or the name of the office, clinic, facility, or place of business for the mailing address.

Element 40: Name – Attention Line

Enter attention line information ForwardHealth should use for mailing general information and correspondence.

Elements 41–46: Mailing Address

Enter the provider's complete mailing address. (Enter either a P.O. Box or street address [include a suite number, if applicable], city, state, zip code, and zip+4 extension.)

Element 47: Email Address

Enter the provider's complete email address for general information and correspondence.

SECTION V – PRIOR AUTHORIZATION INFORMATION

Indicate the address where ForwardHealth should send prior authorization (PA) information. This section is only applicable for WCDP providers.

Element 48: Name – Provider

Enter the first name, middle initial, last name, and title or the name of the office, clinic, facility, or place of business for the PA address.

Element 49: Name – Attention Line

Enter the attention line information that ForwardHealth should use for mailing PA information.

Elements 50–55: Address

Enter the provider's complete PA address. (Enter either a P.O. Box or street address [include a suite number, if applicable], city, state, and zip+4 code).

Elements 56: Fax Number

Enter the fax number.

Elements 57: Phone Number – Contact Person

Enter the phone number for the contact person.

SECTION VI – SUPERVISING PROVIDER INFORMATION

For non-billing providers only. Indicate the following information for the non-billing provider's supervisor.

Element 58: Name – Supervisor

Enter the supervisor's first name, middle initial, and last name.

Element 59: Phone Number – Supervisor

Enter the supervisor's phone number, including the area code.

Elements 60–65: Address

Enter the supervisor's complete physical address. (Enter a street address [include a suite number, if applicable], city, state, zip code, and zip+4 extension.)

Elements 66: Effective Date of Supervision

Enter the date the supervisor began supervising the non-billing provider.

SECTION VII – GENERAL INFORMATION

Enter other miscellaneous information regarding the provider.

Elements 67: Language(s)

Indicate the language(s) spoken by the organization's staff who are available to interpret for members. This information will be used in a provider directory that will be made available to the public. Check all that apply.

Element 68a–d: Drug Enforcement Agency (DEA) Number(s)

Enter the DEA number(s) for the provider. Additional space is provided to allow for multiple DEA numbers.

Element 69a–b: Clinical Laboratory Improvement Amendment (CLIA) Number(s)

Enter the CLIA number(s) for the WCDP or WWWP provider. Additional space is provided to allow for multiple CLIA numbers.

Elements 70–71

Indicate the provider's Medicare enrollment(s) and the effective date(s).

SECTION VIII – TAXONOMY

Indicate the provider's taxonomy codes intended to be used when conducting business with ForwardHealth.

IMPORTANT

A primary taxonomy code must be on file with ForwardHealth at all times. If a primary taxonomy code is being removed, a new one must be indicated.

Element 72 – Primary Taxonomy Code

Indicate the provider's primary taxonomy code. When changing a primary taxonomy code, indicate whether to keep or remove the previous primary taxonomy code on file with ForwardHealth.

Elements 73–77a–b: Additional Taxonomy Codes

Indicate the provider's additional taxonomy codes, and whether to add or remove the code from the provider's file with ForwardHealth.

SECTION IX – SUBPART NPI INFORMATION

For hospital providers only. Indicate the hospital provider's subpart NPIs intended to be used when conducting business with ForwardHealth.

IMPORTANT

Hospital providers may have identified subparts for their organization and obtained an NPI for those subparts. ForwardHealth programs do not separately enroll some hospital subparts such as psychiatric and rehabilitation units; however, the NPI and taxonomy codes of those subparts will be linked to the enrolled inpatient or outpatient hospital

provider file. This enables providers to conduct business with ForwardHealth using NPIs for subparts that ForwardHealth programs do not separately enroll.

Elements 78–82a–c

Enter the NPI and taxonomy code for the subpart(s) of the hospital, and indicate whether to add or remove the information.

AUTHORIZED SIGNATURE INFORMATION

Element 83: Signature – Provider

The signature of the individual provider or authorized representative of a clinic or facility provider is required. Signature stamps and electronic signatures are not acceptable on forms submitted via mail.

Element 84: Date Signed

This is a required field. Enter the month, day, and year (in MM/DD/CCYY format) this form was completed and signed.