

Family Care Key Organizational Contacts Directory

| Care Wisconsin First, Inc. | |
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| 2802 International Lane | |
| P.O. Box 14017 | |
| Madison WI 53708-0017 | |
| Corporate: | 608-240-0020 |
| General Info: | 800-963-0035 |
| Member Services: | 800-963-0035 |
| TTY: | WI Relay 711 |
| 24-Hour: | 800-963-0035 |
| Fax: | 608-245-3077 |
| www.carewisc.org | |

MCO Contact(s)

| | | | |
|---------------|-----------------------------|--------------|--|
| Karen Musser | Chief Executive Officer | 608-245-3061 | musserk@carewisc.org |
| Terry Metzger | Chief Financial Officer | 608-245-3066 | metzger@carewisc.org |
| Ken Eimers | Chief Operations Officer | 608-245-3023 | eimersk@carewisc.org |
| Corey Huber | Manager, Regulatory Affairs | 608-245-3073 | huberc@carewisc.org |

Family Care & Partnership Counties: Columbia, Dodge, Jefferson

Family Care Counties: Green Lake, Marquette, Washington, Waukesha, Waushara

Partnership Counties: Dane, Sauk

| Community Care of Central Wisconsin | |
|--|--------------|
| 3349 Church St, Suite 1 | |
| Stevens Point WI 54481 | |
| Corporate: | 715-345-5968 |
| General Info: | 877-622-6700 |
| TTY: | 715-344-2140 |
| 24-Hour: | 715-345-5968 |
| Fax: | 715-345-5725 |
| www.communitycareofcentralwisconsin.org | |

MCO Contact(s)

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|---------------|--------------------------|--------------|--|
| Jim Canales | Chief Executive Officer | 715-204-1800 | jim.canales@communitycarecw.org |
| Jason Taylor | Chief Financial Officer | 715-204-1809 | jason.taylor@communitycarecw.org |
| Mark Hilliker | Chief Operations Officer | 715-204-1802 | mark.hilliker@communitycarecw.org |

Family Care Counties: Portage, Marathon, Wood, Langlade, Lincoln

Family Care Key Organizational Contacts Directory

| Community Care, Inc. | |
|--|--------------|
| 1555 S. Layton Blvd | |
| Milwaukee WI 53215 | |
| Corporate: | 414-385-6600 |
| General Info: | 866-992-6600 |
| Member Services: | 866-992-6600 |
| TTY: | 866-288-9909 |
| 24-Hour: | 866-992-6600 |
| Fax: | 414-385-6628 |
| www.communitycareinc.org | |

MCO Contact(s)

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|---------------|-----------------------------|--------------|--|
| Kirby Shoaf | Chief Executive Officer | 414-902-2401 | kirby.shoaf@communitycareinc.org |
| Larry Paplham | Chief Financial Officer | 414-902-2370 | lawrence.paplham@communitycareinc.org |
| Ed Kohl | Family Care Program Officer | 414-902-2437 | edward.kohl@communitycareinc.org |

Family Care & Partnership Counties: Calumet, Kenosha, Milwaukee, Outagamie, Ozaukee, Racine, Washington, Waukesha, Waupaca

Family Care Counties: Sheboygan, Walworth

PACE: Milwaukee, Waukesha

| Community Health Partnership | |
|--|--------------|
| 2240 EastRidge Center | |
| Eau Claire WI 54701 | |
| Corporate: | 715-838-2900 |
| General Info: | 800-842-1814 |
| Member Services: | 800-842-1814 |
| TTY: | 715-838-2900 |
| 24-Hour: | 800-842-1814 |
| Fax: | 715-838-2910 |
| www.communityhealthpartnership.com | |

MCO Contact(s)

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|--------------|---------------------------------|--------------|--|
| Paul Cook | Chief Executive Officer | 715-855-2494 | pcook@chpmail.net |
| Brent Bauman | Director of Finance | 715-858-7012 | bbauman@chpmail.net |
| Ann Iverson | Director of Clinical Operations | 715-233-3899 | aiverson@chpmail.net |

Family Care & Partnership Counties: Chippewa, Dunn, Eau Claire, Pierce, St. Croix

Family Care Key Organizational Contacts Directory

| iCare | |
|--|--------------|
| 1555 N. RiverCenter Dr, Suite 206 | |
| Milwaukee WI 53212 | |
| Corporate: | 414-223-4847 |
| General Info: | 414-223-4847 |
| Member Services: | 414-223-4847 |
| TTY: | 800-947-3529 |
| 24-Hour: | 800-777-4376 |
| Fax: | 414-231-1090 |
| www.icare-wi.org | |

MCO Contact(s)

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|----------------|-------------------------|--------------|--|
| Thomas Lutzow | Chief Executive Officer | 414-225-4777 | tlutzow@icare-wi.org |
| Craig Steffes | Chief Financial Officer | 414-225-4729 | csteffes@icare-wi.org |
| Terry Anderson | Chief Operating Officer | 414-225-4736 | tanderson@icare-wi.org |

Partnership Counties: Milwaukee

| Lakeland Care District | |
|--|--|
| Central Office | |
| N6654 Rolling Meadows Dr | |
| Fond du Lac WI 54937 | |
| Central Office: | 920-906-5100 |
| East Office: | 920-652-2440 |
| West Office: | 920-456-3200 |
| General Info: | 877-227-3335 |
| Member Relations: | 877-227-3335 |
| Appeal & Grievance: | 877-227-3335 |
| TTY: | 800-947-3529 |
| 24-Hour: | 866-359-9438 |
| Fax: | 920-906-5103 |
| Email: | info@lakelandcaredistrict.org |
| www.lakelandcaredistrict.org | |

MCO Contact(s)

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|------------|------------------|--------------|--|
| Katie Mnuk | CEO | 920-906-5850 | katie.mnuk@lakelandcaredistrict.org |
| Dan Bizub | Finance Director | 920-906-5859 | dan.bizub@lakelandcaredistrict.org |

Family Care Counties: Fond du Lac, Manitowoc, Winnebago

Family Care Key Organizational Contacts Directory

| Milwaukee County Department of Family Care | |
|--|--------------|
| 901 N 9 th St, Room 307-C | |
| Milwaukee WI 53233 | |
| Corporate: | 414-287-7600 |
| General Info: | 877-489-3814 |
| Member Services: | |
| TTY: | 414-287-7601 |
| 24-Hour: | 414-287-7437 |
| Fax: | 414-287-7704 |
| www.milwaukee.gov/Familycare | |

MCO Contact(s)

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|--------------|-------------------------|--------------|--|
| Maria Ledger | Director | 414-287-7610 | mledger@milwaukeecounty.com |
| Jim Hodson | Chief Financial Officer | 414-287-7613 | jhodson@milwaukeecounty.com |
| Linda Murphy | Chief Operating Officer | 414-287-7611 | linda.murphy@milwaukeecounty.com |

Family Care Counties: Milwaukee

| NorthernBridges | |
|--|----------------|
| 15954 Rivers Edge Dr., Suite 300 | |
| Hayward WI 54843 | |
| Corporate: | 715-934-2266 |
| Member Services: | 1-866-306-6499 |
| TTY: | 1-800-947-3529 |
| Fax: | 715-934-2268 |
| www.northernbridges.com | |

MCO Contact(s)

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|--------------|-------------------------|----------------------|--|
| John McMahon | Chief Executive Officer | 715-934-2266 Ext 111 | jcmahon@northernbridges.net |
| Jason Kohl | Chief Financial Officer | 715-934-2266 x 1112 | jkohl@northernbridges.net |
| Rita Mueller | Chief Operating Officer | 715-934-2266 x 1113 | rmueller@northernbridges.net |

Family Care Counties: Ashland, Barron, Bayfield, Burnett, Douglas, Iron, Polk, Price, Rusk, Sawyer, Washburn

Family Care Key Organizational Contacts Directory

| Southwest Family Care Alliance | |
|--|--------------|
| 28526 US Hwy. 14 East | |
| Lone Rock WI 53556 | |
| Corporate: | 608-647-4729 |
| General Info: | 608-647-4729 |
| TTY: | 800-947-3529 |
| Fax: | 608-647-4754 |
| www.familycarealliance.org | |

MCO Contact(s)

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|------------|-------------------------|-------------------------|--|
| Teri Buros | Chief Executive Officer | 608-647-4729 Ext 510 | teri.buros@familycarealliance.org |
| Vacant | Chief Financial Officer | | |

Family Care Counties: Crawford, Grant, Green, Iowa, Juneau, Lafayette, Richland, Sauk

| Western Wisconsin Cares | |
|--|--------------|
| 1407 Saint Andrew St. Suite 100 | |
| La Crosse WI 54603 | |
| Corporate: | 608-785-6266 |
| General Info: | 608-785-6266 |
| TTY: | 608-785-9787 |
| Fax: | 608-785-6315 |
| www.wwcares.org | |

MCO Contact(s)

| | | | |
|-------------------|----------------------|--------------|--|
| Tim Garrity | Director | 608-785-6062 | tgarrity@wwcares.org |
| Maryellen Paudler | Manager | 608-785-6171 | mpaudler@wwcares.org |
| Gary Priem | MCO Finance Director | 608-785-5717 | gpriem@wwcares.org |
| Jane Deal | Finance Manager | 608-785-5938 | jdeal@wwcares.org |
| Karla Lubinski | Accounting Manager | 608-785-9903 | klubinski@wwcares.org |
| Cindy Janeiro | Fiscal Supervisor | 608-785-6310 | cjaneiro@wwcares.org |

Family Care Counties: Buffalo, Clark, Jackson, La Crosse, Monroe, Pepin, Trempealeau, Vernon

Map of MCO service areas: <http://dhs.wisconsin.gov/managedltc/generalinfo/pdf/implementmap.pdf>