

HERITAGE MANOR  
19 W NEWTON ST

RICE LAKE 54868 Phone:(715) 234-2161  
Operated from 1/1 To 12/31 Days of Operation: 366  
Operate in Conjunction with Hospital? No  
Number of Beds Set Up and Staffed (12/31/04): 92  
Total Licensed Bed Capacity (12/31/04): 92  
Number of Residents on 12/31/04: 91

Ownership: Corporation  
Highest Level License: Skilled  
Operate in Conjunction with CBRF? No  
Title 18 (Medicare) Certified? Yes  
Title 19 (Medicaid) Certified? Yes  
Average Daily Census: 88

Services Provided to Non-Residents		Age, Gender, and Primary Diagnosis of Residents (12/31/04)				Length of Stay (12/31/04)		%	
Home Health Care	No	Primary Diagnosis	%	Age Groups	%	Less Than 1 Year	44.0		
Supp. Home Care-Personal Care	No					1 - 4 Years	34.1		
Supp. Home Care-Household Services	No	Developmental Disabilities	0.0	Under 65	6.6	More Than 4 Years	22.0		
Day Services	No	Mental Illness (Org./Psy)	41.8	65 - 74	11.0				
Respite Care	No	Mental Illness (Other)	3.3	75 - 84	33.0				100.0
Adult Day Care	No	Alcohol & Other Drug Abuse	0.0	85 - 94	35.2	*****			
Adult Day Health Care	No	Para-, Quadra-, Hemiplegic	3.3	95 & Over	14.3	Full-Time Equivalent			
Congregate Meals	No	Cancer	2.2			Nursing Staff per 100 Residents			
Home Delivered Meals	No	Fractures	4.4		100.0	(12/31/04)			
Other Meals	No	Cardiovascular	5.5	65 & Over	93.4	-----			
Transportation	No	Cerebrovascular	4.4			RNs	12.7		
Referral Service	No	Diabetes	1.1	Gender	%	LPNs	7.4		
Other Services	Yes	Respiratory	2.2			Nursing Assistants,			
Provide Day Programming for Mentally Ill	No	Other Medical Conditions	31.9	Male	26.4	Aides, & Orderlies			
Provide Day Programming for Developmentally Disabled	No		100.0	Female	73.6	51.0			
					100.0	-----			

Method of Reimbursement

Level of Care	Medicare (Title 18)		Medicaid (Title 19)		Other		Private Pay		Family Care		Managed Care		Per Diem (\$)	Total Resi-dents	% Of All
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%			
Int. Skilled Care	0	0.0	2	2.8	0	0.0	0	0.0	0	0.0	0	0.0	0	2	2.2
Skilled Care	7	100.0	61	84.7	0	0.0	12	100.0	0	0.0	0	0.0	0	80	87.9
Intermediate	---	---	9	12.5	0	0.0	0	0.0	0	0.0	0	0.0	0	9	9.9
Limited Care	---	---	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0	0.0
Personal Care	---	---	---	---	0	0.0	0	0.0	0	0.0	0	0.0	0	0	0.0
Residential Care	---	---	---	---	0	0.0	0	0.0	0	0.0	0	0.0	0	0	0.0
Dev. Disabled	---	---	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0	0.0
Traumatic Brain Inj	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0	0.0
Ventilator-Dependent	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0	0.0
Total	7	100.0	72	100.0	0	0.0	12	100.0	0	0.0	0	0.0	0	91	100.0

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Admissions, Discharges, and Deaths During Reporting Period		Percent Distribution of Residents' Conditions, Services, and Activities as of 12/31/04				
		% Needing Assistance of			Total	
Percent Admissions from:		Activities of	% Independent	One Or Two Staff	% Totally Dependent	Number of Residents
Private Home/No Home Health	3.8	Daily Living (ADL)		81.3	16.5	91
Private Home/With Home Health	3.2	Bathing	2.2	81.3	5.5	91
Other Nursing Homes	4.3	Dressing	13.2	63.7	5.5	91
Acute Care Hospitals	84.3	Transferring	30.8	65.9	8.8	91
Psych. Hosp.-MR/DD Facilities	1.1	Toilet Use	25.3	50.5	0.0	91
Rehabilitation Hospitals	0.5	Eating	49.5	*****		
Other Locations	2.7					
Total Number of Admissions	185	Continence	%	Special Treatments	%	
Percent Discharges To:		Indwelling Or External Catheter	2.2	Receiving Respiratory Care	3.3	
Private Home/No Home Health	2.9	Occ/Freq. Incontinent of Bladder	68.1	Receiving Tracheostomy Care	0.0	
Private Home/With Home Health	26.9	Occ/Freq. Incontinent of Bowel	30.8	Receiving Suctioning	1.1	
Other Nursing Homes	0.6	Mobility			Receiving Ostomy Care	0.0
Acute Care Hospitals	47.4	Physically Restrained	11.0	Receiving Tube Feeding	30.8	
Psych. Hosp.-MR/DD Facilities	2.9	Skin Care			Other Resident Characteristics	
Rehabilitation Hospitals	0.0	With Pressure Sores	3.3	Have Advance Directives	89.0	
Other Locations	3.4	With Rashes	2.2	Medications		
Deaths	16.0				Receiving Psychoactive Drugs	69.2
Total Number of Discharges (Including Deaths)	175					

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Selected Statistics: This Facility Compared to All Similar Urban Area Facilities & Compared to All Facilities  
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	This Facility %	Ownership: Proprietary Peer Group		Bed Size: 50-99 Peer Group		Licensure: Skilled Peer Group		All Facilities	
		%	Ratio	%	Ratio	%	Ratio	%	Ratio
Occupancy Rate: Average Daily Census/Licensed Beds	95.7	84.2	1.14	88.5	1.08	87.7	1.09	88.8	1.08
Current Residents from In-County	92.3	76.9	1.20	72.5	1.27	70.1	1.32	77.4	1.19
Admissions from In-County, Still Residing	18.9	19.0	0.99	19.6	0.96	21.3	0.89	19.4	0.97
Admissions/Average Daily Census	210.2	161.6	1.30	144.1	1.46	116.7	1.80	146.5	1.44
Discharges/Average Daily Census	198.9	161.5	1.23	142.5	1.40	117.9	1.69	148.0	1.34
Discharges To Private Residence/Average Daily Census	59.1	70.9	0.83	59.0	1.00	49.0	1.21	66.9	0.88
Residents Receiving Skilled Care	90.1	95.5	0.94	95.0	0.95	93.5	0.96	89.9	1.00
Residents Aged 65 and Older	93.4	93.5	1.00	94.5	0.99	92.7	1.01	87.9	1.06
Title 19 (Medicaid) Funded Residents	79.1	65.3	1.21	66.3	1.19	68.9	1.15	66.1	1.20
Private Pay Funded Residents	13.2	18.2	0.73	20.8	0.63	19.5	0.68	20.6	0.64
Developmentally Disabled Residents	0.0	0.5	0.00	0.4	0.00	0.5	0.00	6.0	0.00
Mentally Ill Residents	45.1	28.5	1.58	32.3	1.40	36.0	1.25	33.6	1.34
General Medical Service Residents	31.9	28.9	1.10	25.9	1.23	25.3	1.26	21.1	1.51
Impaired ADL (Mean)	41.5	48.8	0.85	49.7	0.84	48.1	0.86	49.4	0.84
Psychological Problems	69.2	59.8	1.16	60.4	1.15	61.7	1.12	57.7	1.20
Nursing Care Required (Mean)	5.1	6.5	0.79	6.5	0.79	7.2	0.70	7.4	0.68