

Services Included in Adult Long-Term Care Programs – IRIS, Family Care, Partnership, and PACE



Wisconsin has public programs that offer services for older adults and adults with disabilities. These programs include:

- IRIS (Include, Respect, I Self-Direct).
- Family Care.
- Partnership.
- PACE (Program of All-Inclusive Care for the Elderly).
- Medicaid.
- Medicaid ForwardHealth card services.

This handout shows which services are part of each program’s benefit package. Not all services are listed. The services you receive are based on your needs and other program requirements.

Terms to know

Before you view the table of services, make sure you know what each term means.

Yes

The program includes and pays for the service. The service may need to be approved first.

Limited

The program includes the service but with some restrictions.

ForwardHealth card

You must use your Medicaid ForwardHealth card to pay for the service.

Medicare

You must use your Medicare plan to pay for the service.

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Long-term care services

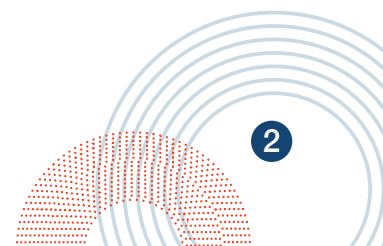
You may need one or more of the following long-term care services:

Long-term care services	ForwardHealth card services (not part of a program)	IRIS ¹	Family Care ²	Partnership ²	PACE ²
Adult day care or respite care Services for adults who need social or health support and supervision	No	Yes	Yes	Yes	Yes
Adult diapers, gloves, and other supplies Medical equipment, items, devices, and supplies	Yes	ForwardHealth card	Yes	Yes	Yes
Alcohol and drug treatment Treatment for substance use disorders	Yes	ForwardHealth card	Yes	Yes	Yes
Assisted living and residential care services A home-like living setting that includes care, treatment, and supervision	No	Limited ³	Limited	Limited	Limited

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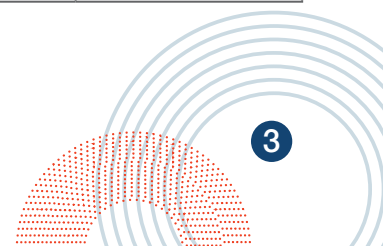


WISCONSIN DEPARTMENT
of HEALTH SERVICES



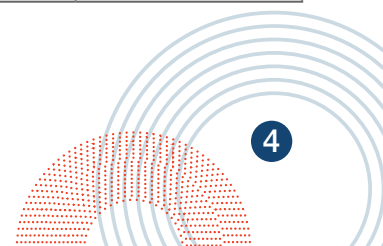
Long-term care services	ForwardHealth card services (not part of a program)	IRIS ¹	Family Care ²	Partnership ²	PACE ²
Care coordination A case manager and nurse keep track of your health, safety, and services	No	Help from fiscal employer agent and IRIS consultant	Yes: nurse and care manager	Yes: physician, nurse practitioner, nurse, and social worker	Yes: physician, nurse, care manager, PACE center coordinator, therapists, dietitian, and more
Communication aids, translator, and interpreter An item, device, or system that helps you communicate	No	Yes	Yes	Yes	Yes
Counseling and therapy Professional services and treatment	Yes	Yes	Yes	Yes	Yes
Daily living skills training Teaching skills that help you do daily tasks	No	Yes	Yes	Yes	Yes
Home health or personal care Services that help with daily tasks, such as taking medicine or bathing	Yes	ForwardHealth card or self-directed personal care ⁴	Yes	Yes	Yes
Home updates Looking at current home and making improvements based on need	No	Yes	Yes	Yes	Yes

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Long-term care services	ForwardHealth card services (not part of a program)	IRIS¹	Family Care²	Partnership²	PACE²
Hospice Care for a person with a terminal illness	Yes	Medicare or ForwardHealth card	Yes, Medicare, or ForwardHealth card	Yes, or Medicare card	Yes, or Medicare card
Job services Support to get and keep a job	No	Yes	Yes	Yes	Yes
Meals delivered at home Prepared, healthy meals sent directly to your home	No	Yes	Yes	Yes	Yes
Medical transportation Transportation to get non-emergency, Medicaid medical services	Yes	ForwardHealth card	Yes	Yes	Yes
Mental health, mental health day treatment, and community support programs Coordinated professional care and treatment in the community	Yes	ForwardHealth card	Yes	Yes	Yes
Non-medical transportation Transportation services or items that give you access to community services and events	No	Yes	Yes	Yes	Yes

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Long-term care services	ForwardHealth card services (not part of a program)	IRIS¹	Family Care²	Partnership²	PACE²
Nursing home Skilled nursing or recovery services	Yes	No	Yes	Yes	Yes
Physical, occupational, and speech language therapy Support that helps with movement, daily living, and communication skills	Yes	ForwardHealth card	Yes	Yes	Yes
Self-directed goods and services A service, support, or item that helps with a long-term support need	No	Yes	Limited	Limited	Limited
Supportive home care Help with daily tasks, such as eating, grooming, and house cleaning	No	Yes	Yes	Yes	Yes
Wheelchairs and other equipment Controls, equipment, or devices	Yes	ForwardHealth card	Yes	Yes	Yes

Health and medical services

Health and medical services come from a doctor, nurse, or other qualified medical provider. These services include:

- Disease prevention.
- Health maintenance.
- Patient education.

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Health and medical services	ForwardHealth card Services (not part of a program)	IRIS¹	Family Care²	Partnership²	PACE²
Dental care	Yes, but use Medicare first.	Pay with Medicare and ForwardHealth card.	MCO (managed care organization) coordinates. Pay with Medicare and ForwardHealth card.	Yes, but must use a provider in network	Yes, but must use a provider in network
Doctor services	Yes	Pay with Medicare and ForwardHealth card.	MCO coordinates. Pay with Medicare and ForwardHealth card.	Yes, but must use a doctor in network, except for emergency or urgent care	Yes, but must use a doctor in network, except for emergency or urgent care
Foot care (podiatry)	Yes	Pay with Medicare and ForwardHealth card.	MCO coordinates. Pay with Medicare and ForwardHealth card.	Yes	Yes
Hospital	Yes	Pay with Medicare and ForwardHealth card.	MCO coordinates. Pay with Medicare and ForwardHealth card.	Yes, but must use a hospital in network, except for emergency or urgent care	Yes, but must use a hospital in network, except for emergency or urgent care
Prescription medicines	Yes, but use Medicare Part D first.	Pay with Medicare and ForwardHealth card (use Medicare Part D first).	Pay with Medicare and ForwardHealth card (use Medicare Part D first).	Yes	Yes
Vision (includes eyeglasses)	Yes	Pay with Medicare and ForwardHealth card.	MCO coordinates. Pay with Medicare and ForwardHealth card.	Yes	Yes

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Notes

1. With IRIS, you use a budget to buy services, supports, and goods based on your approved IRIS plan. You may employ service providers yourself or work with an agency.
2. When you enroll in Family Care, Partnership, or PACE, you join a managed care organization. They make sure you get long-term care services. You choose your services and providers from a network.
3. You cannot enroll or remain enrolled in IRIS if you live in a nursing home or community-based residential facility.
4. If you need help with personal care tasks, you may qualify for IRIS self-directed personal care. It's a separate type of service that the program offers in addition to other services you receive through IRIS.

Helpful reminders

- Estate recovery applies for Family Care, Partnership, PACE, and IRIS. It also applies to personal care paid for by Medicaid card services and nursing home paid for by Medicaid.
- Are you applying for Partnership? If you are eligible for Medicare, you must enroll in the Partnership managed care organization's D-SNP (Dual Eligible Special Needs Plans).
- With PACE, you do not pay prescription copays or deductibles.
- Program services depend on you and the program you choose.
- With Family Care, Partnership, and PACE, all providers must contract with the managed care organization.
- With IRIS, the IRIS consultant agency and fiscal employer agent must authorize all providers.
- If you have Medicare or are covered under a private health care insurance plan, those plans will be billed before Medicaid because Medicaid is the payor of last resort.



Do you have questions?

If you have questions, contact:

- [Your local ADRC or Tribal ADRS](https://www.findmyadrc.org) (FindMyADRC.org).
- Medicaid Member Services at 800-362-3002.