

PACE and PACE Centers in Wisconsin



PACE (Program of All-Inclusive Care for the Elderly) is a national long-term care program for people age 55 and older. It provides a range of **long-term care**, **health and medical services**, and **prescription drugs**.



Long-term care—A service or support you may need because of one or more of the following:

- You have a disability
- You are age 55 or older
- You have a lasting or chronic condition
- You need help with daily tasks, such as getting dressed or bathing



Health and medical services—Services from a doctor, nurse, or other qualified medical provider, including:

- Disease prevention
- Patient education
- Ways to get and stay healthy



Prescription drugs—include all Medicaid and Medicare drug services. With PACE:

- You get all prescriptions through a PACE pharmacy.
- You don't need a separate Medicare Part D drug plan.

The goal of PACE

The goal of PACE is to help you meet your long-term care needs and your personal goals.

- Choose your supports and services.
- Decide how you spend your day.
- Decide who you live with and where.
- Feel respected and treated fairly.
- Get involved in your community.
- Have privacy and feel safe.
- Have relationships with family and friends.
- Have the best possible health.



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of HEALTH SERVICES**

P-00088H (05/2024)

How PACE works

PACE is about getting you the supports and services you need for daily living. Here's what you can expect:

A care team that supports you

With PACE, a team of people works together with you.

Your care team includes:

- You.
- A PACE doctor (or community doctor).
- A registered nurse.
- A care manager.
- A PACE center coordinator.
- A home care coordinator.
- Physical, occupational, and recreational therapists.
- A dietitian.
- A family member or loved one (*optional*).
- Other professionals, depending on your needs, such as a personal care worker (*optional*).

Note: If someone makes legal choices on your behalf, they will be involved in PACE with you. They'll make sure your team hears and respects your voice.



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Services that let you live at home

No matter where you live, your care team can help you get the supports and services you need.

A chance to help choose services and providers

You will:

- 1. Talk with your care team about what you want.** Your care team will do an assessment to learn more about you. They'll see if you like where you live now. They'll also find out what supports you need to live the life you want.
- 2. Create a care plan with your care team.** Your care plan moves you toward the goals you define in the assessment.
- 3. Select providers from a network.** When you enroll in PACE, you join a managed care organization. They work with you to get you the long-term care and health care services you need. These services include transportation, supportive home care, home-delivered meals, and more. You choose your services and providers, including a new or current doctor, from a network or through a self-directed service option.
- 4. Receive services and supports.** Your managed care organization helps find and schedule the services you've selected within the benefit package.

Funding through one program

PACE pays for your long-term care, health and medical services (including dental), and prescription drugs through one program. Because all services are part of the same program, it's easier to get care and use your benefits.

Find a PACE center near you

In Wisconsin, PACE is an option if you live in Kenosha, Milwaukee, Racine, and Waukesha counties. Members get many services and supports at a PACE center.

Contact information for PACE centers in Wisconsin:

Milwaukee County

1555 South Layton Blvd.
Milwaukee, WI 53215
Phone: 414-385-6600

3220 W. Vliet St.
Milwaukee, WI 53208
Phone: 414-231-4000

Racine County

Siena Center
5635 Erie St.
Racine, WI 53402
Phone: 262-676-5900

Waukesha County

1801 Dolphin Drive
Waukesha, WI 53186
Phone: 262-953-8550

Where to learn more about PACE

To learn more, please visit the [Wisconsin Department of Health Services \(DHS\) website](https://dhs.wisconsin.gov/familycare/pace.website) (dhs.wisconsin.gov/familycare/pace.website) or scan the QR code.



To find out if you're eligible, contact:

- [Your local ADRC \(aging and disability resource center\)](https://dhs.wisconsin.gov/adrc/consumer/index.htm) (dhs.wisconsin.gov/adrc/consumer/index.htm).
- [Your Tribal ADRC \(aging and disability resource specialist\)](https://dhs.wisconsin.gov/adrc/consumer/tribes.htm) (dhs.wisconsin.gov/adrc/consumer/tribes.htm).
- DHSFCWebmail@dhs.wisconsin.gov.
- Medicaid Member Services at 800-362-3002.

Notes:

