

# WISCONSIN CAREGIVER PROGRAM RESOURCES

DEPARTMENT OF HEALTH SERVICES



DIVISION OF QUALITY ASSURANCE

## REGULATED ENTITY BACKGROUND CHECKS

DHS / Division of Quality Assurance  
**ATTN: Office of Caregiver Quality**  
PO Box 2969  
Madison, WI 53701-2969

608-261-8319 (phone)  
608-264-6340 (FAX)  
[DHSDQABackgroundChecks@dhs.wisconsin.gov](mailto:DHSDQABackgroundChecks@dhs.wisconsin.gov)  
<https://www.dhs.wisconsin.gov/caregiver/entity.htm>

See DQA publication P63159, *Wisconsin Caregiver Program: Background Checks*.

## EMPLOYEE BACKGROUND CHECKS

DHS / Division of Quality Assurance  
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PO Box 2969  
Madison, WI 53701-2969

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608-264-6340 (FAX)  
[DHSDQABackgroundChecks@dhs.wisconsin.gov](mailto:DHSDQABackgroundChecks@dhs.wisconsin.gov)  
<https://www.dhs.wisconsin.gov/caregiver/employee.htm>

See DQA publication P63159, *Wisconsin Caregiver Program: Background Checks*.

## REHABILITATION REVIEWS

DHS / Division of Quality Assurance  
**ATTN: Office of Caregiver Quality**  
PO Box 2969  
Madison, WI 53701-2969

[DHSDRehabReviewCoordinator@wisconsin.gov](mailto:DHSDRehabReviewCoordinator@wisconsin.gov)

See DQA publication, P-63160, *Wisconsin Caregiver Program: Rehabilitation Review Process*.

## MISCONDUCT REPORTING

DHS / Division of Quality Assurance  
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Madison, WI 53701-2969

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608-264-6340 (FAX)  
[DHSDOfficeofCaregiverQuality@dhs.wisconsin.gov](mailto:DHSDOfficeofCaregiverQuality@dhs.wisconsin.gov)

## SUBSTANTIATED FINDINGS

Verify the status of Wisconsin nurse aides and other non-credentialed caregivers at the **Wisconsin Nurse Aide Registry**, available online at <https://wi.tmutest.com/>

## CRIMINAL HISTORY INFORMATION

Department of Justice  
Crime Information Bureau  
**ATTN: Record Check Unit**  
PO Box 2688  
Madison, WI 53701-2688

(608) 266-7314 (phone)  
[CIBRecordCheck@doj.state.wi.us](mailto:CIBRecordCheck@doj.state.wi.us)  
[CIBCriminalHistory@doj.state.wi.us](mailto:CIBCriminalHistory@doj.state.wi.us)  
<https://www.doj.state.wi.us/dles/cib/crime-information-bureau>

## ADDITIONAL CAREGIVER RESOURCES

The Wisconsin Caregiver Program Manual, other publications and forms, and much more information are available online at <http://dhs.wisconsin.gov/caregiver/index.htm> and <https://www.dhs.wisconsin.gov/>.