

BadgerCare Plus

Wisconsin's Connection to Health Care Coverage

BadgerCare Plus provides health insurance benefits to people aged 0-64. It is the state's largest Medicaid program, with roughly 1 million members.

How do I know if I can enroll in BadgerCare Plus?

The only way to know if you can enroll in BadgerCare Plus is to apply. Because BadgerCare Plus does not have an open enrollment period, you can apply for BadgerCare Plus at any time. The easiest way to for BadgerCare Plus and other assistance programs is at [access.wi.gov](https://www.access.wi.gov). If you don't have one already, you can set up an ACCESS account so you can easily keep track of your benefits online. Or, you can apply with your local agency in person, by phone, or by mail with a paper application.

- You can find your local agency at dhs.wi.gov/im-agency.
- Download a paper application at dhs.wi.gov/library/collection/f-10182.

What kind of health care services are provided?

- BadgerCare Plus covers health care services like:
- Checkups, shots (immunizations), prenatal care, and other preventive and wellness doctor visits
- Emergency department visits
- Hospital care
- Maternity and newborn care
- Mental health, behavioral health, and substance abuse treatment
- Prescription drugs
- Rehabilitation services and devices
- Lab visits and X-ray services
- Vision care, like glasses

If I am eligible, how long will I have BadgerCare Plus?

Adults

If you are eligible for BadgerCare Plus, you will be enrolled for 12 months unless there are changes that impact your eligibility for BadgerCare Plus. Common changes that can impact your eligibility are increases in income, moving out-of-state, people moving in and out of your home, and getting married or divorced.

Children

Children under age 19 will keep their benefits for 12 months, even if you have a change in income or other circumstances. There are only a few reasons why their benefits would end in less than 12 months:

- They turn 19
- They move out of Wisconsin
- Their citizenship or immigration status is not verified
- The family asks to end their coverage

Your coverage and your children's coverage must be renewed yearly. About one month before coverage ends, you will get a letter with information about how to renew your coverage.

How do I get health care coverage if I can't enroll in BadgerCare Plus?

If you can't enroll in BadgerCare Plus, you may be able to buy health insurance at [HealthCare.gov](https://www.healthcare.gov).

Generally, you can only get health insurance from HealthCare.gov each year during open enrollment (November 1 through January 15). However, certain life events, like losing health coverage, moving, getting married, having a baby, or adopting a child, may allow you to get health insurance outside of open enrollment.

For more information about the Marketplace, go to [HealthCare.gov](https://www.healthcare.gov) or call 800-318-2596.

Is there any other way I can get health care?

Free and low-cost clinics throughout Wisconsin provide health care for people with little or no health insurance. These facilities provide primary and preventive care to people of all ages, regardless of their ability to pay. They charge for services on a sliding fee scale based on your family income and size.

Go to dhs.wi.gov/forwardhealth/clinics.htm for information about free and low-cost health clinics.

Resources

- Go to dhs.wi.gov/badgercareplus/index.htm for more information. You'll find links to frequently asked questions, monthly income limits, contacts, and more.
- If you need help completing your renewal or finding other health insurance, visit [WisCovered.com](https://www.wiscovered.com) or call 211 or 877-947-2211 to reach a local navigator.

Nondiscrimination Notice: Discrimination is Against the Law – Health Care-Related Programs

The Wisconsin Department of Health Services complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Department of Health Services does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Department of Health Services:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters.
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters.
 - Information written in other languages.

If you need these services, contact the Department of Health Services civil rights coordinator at 844-201-6870.

If you believe that the Department of Health Services has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Department of Health Services, Attn: Civil Rights Coordinator, 1 West Wilson Street, Room 651, PO Box 7850, Madison, WI 53707-7850, 844-201-6870, TTY: 711, fax: 608-267-1434, or email to dhsrcc@dhs.wisconsin.gov. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Department of Health Services civil rights coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 844-201-6870 (TTY: 711).	Deutsch (Pennsylvania Dutch) Wann du Deitsch (Pennsylvania Dutch) schwetztscht, kannscht du ebber griegie as dich helfe kann mit Englisch, unni as es dich ennich eppes koschte zellt. Ruf 844-201-6870 uff (TTY: 711).
Hmoob (Hmong) LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 844-201-6870 (TTY: 711).	ພາສາລາວ (Laotian) ເຊີນຊາບ: ຖ້າທ່ານເວົ້າພາສາລາວ ແມ່ນມີບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ ບໍ່ເສຍຄ່າໃຫ້ທ່ານ. ໃຫ້ໂທຫາເບີ 844-201-6870 (TTY: 711).
繁體中文 (Traditional Chinese) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 844-201-6870 (TTY: 711)。	Français (French) ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 844-201-6870 (ATS : 711).
Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 844-201-6870 (TTY: 711).	Polski (Polish) UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 844-201-6870 (TTY: 711).
العربية (Arabic) ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 844-201-6870 (رقم هاتف الصم والبكم: 711).	हिंदी (Hindi) ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 844-201-6870 (TTY: 711) पर कॉल करें।
Русский (Russian) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 844-201-6870 (телетайп: 711).	Shqip (Albanian) KUJDES: Nëse flisni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 844-201-6870 (TTY: 711).
한국어 (Korean) 알림: 한국어 지원 서비스를 무료로 이용하실 수 있습니다. 844-201-6870 (TTY: 711) 번으로 전화해 주십시오.	Tagalog (Tagalog – Filipino) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 844-201-6870 (TTY: 711).
Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 844-201-6870 (TTY: 711).	Soomaali (Somali) FIIRO GAAR AH: Haddii aad ku hadashid af Soomaali, adeegyada caawinta luuqada, oo bilaash ah, ayaa lagu heli karaa. Soo wac 844-201-6870 (TTY: 711).