

**Wisconsin
Phau Ntawv Qhia Xaiv Ib
Lub BadgerCare Plus HMO
BadgerCare Plus
HMO Choice Booklet**



BADGERCARE+

Standard Plan thiab Benchmark Plan
1-800-291-2002

Department of Health Services
Division of Health Care Access and Accountability

[English]

For help to translate or understand this document, please call
1-800-291-2002.

[Spanish]

Si necesita ayuda para traducir o entender este texto, por favor llame al
teléfono 1-800-291-2002.

[Russian]

Если вам не всё понятно в этом документе, позвоните по телефону
1-800-291-2002.

[Hmong]

Yog xav tau kev pab txhais los yog qhia kom koj to taub phau ntawv no,
hu rau 1-800-291-2002.

[Hearing Impaired]

For help to understand this document, please call TDD/TTY
1-800-291-2002.

Feem ntau cov tsev neeg nyob hauv Wisconsin BadgerCare Plus txais lawv cov kev pab kho mob los ntawm cov koom haum HMOs (Health Maintenance Organizations). Phau ntawv no yuav pab koj xaiv ib lub HMO rau koj tsev neeg. Koj yuav tsum xaiv tib lub HMO rau txhua tus neeg hauv koj tsev neeg uas tau txais qhov kev pab no.

Tsis yog tas nrho cov HMOs hauv phau ntawv qhia no yuav txais koj. Koj yuav xaiv cov npe uas nyob rau ntawm Daim Ntawv Rau Npe Xaiv (HMO Enrollment Choice form). Cov HMOs uas muab cim tseg tias “full” (puv lawm) yuav tsis txais neeg tshiab ntxiv lawm.

Wisconsin BadgerCare Plus HMO Tus Kws Paub Txog Kev Teev Npe (Enrollment Specialist) yuav pab koj thiab teb koj tej lus nug. Koj hu tau rau nws ntawm tus xov tooj hu dawb 1-800-291-2002 txij thaum 7:00 teev sawv ntxov mus txog 6:00 teev tsaus ntuj, Monday txog Friday. Tus Kws Paub Txog Kev Teev Npe yuav nrhiav neeg pab txhais lus rau cov tsis paub lus thiab.

Tus Kws Paub Txog Kev Teev Npe yuav qhia rau koj seb koj tus kws kho mob puas txais yuav cov BadgerCare Plus HMOs. Nws tseem yuav pab tau koj hu xov tooj mus ua npe zwm rau lub HMO uas koj xaiv los yog pab koj ua daim foos (form) thiab.

Ua tsaug qhov koj xaiv koj lub Wisconsin BadgerCare Plus HMO!




Yuav Hu Rau Leej Twg:

Yuav ua npe zwm rau ib lub HMO los yog xav kom teb koj cov lus nug txog kev ua npe zwm li cas, hu mus rau **Tus Kws Paub Txog Kev Teev Npe (Enrollment Specialist) ntawm 1-800-291-2002** thaum 7:00 sawv ntxov txog 6:00 tsaus ntuj, hnuv Monday txog Friday.

Lus Nug Txog Cov Kev Kho Mob:

Yog koj muaj lus nug txog cov kev kho mob uas ib lub HMO twg muaj los yog lwm cov lus nug txog ib lub HMO twg, hu mus rau qhov kev pab cuam cov tswv cuab ntawm lub HMO ntawd. Mus saib ntawm npe lus qhia txog lub HMO Cheeb Tsam Muab Kev Kho Mob (HMO Service Area Section) kom paub cov counties uas cov HMOs no muab kev kho mob.

 <p>Children's Community Health Plan™ <i>A member of Children's Hospital and Health System.</i></p>	<p><u>Children's Community Health Plan</u> 1-800-482-8010 and 1-800-279-1301 (Columbia, Dane and Iowa Counties only) 1-877-733-6456 TDD</p>
 <p>Community Connect™ HEALTHPLAN</p>	<p><u>CommunityConnect Health Plan</u> 1-888-279-1227 1-800-947-3529 TDD</p>
<p>Compcare</p>	<p><u>Compcare</u> 1-888-203-7771 or (715) 552-4310 1-800-947-3529 TDD</p>
 <p>Dean Health Plan</p>	<p><u>Dean Health Plan</u> 1-800-279-1301 and 1-800-482-8010 (Milwaukee, Kenosha, Ozaukee, Racine, and Waukesha Counties only) 1-877-733-6456 TDD</p>

 <p>GROUPHEALTH COOPERATIVE of Eau Claire</p>	<p><u>Group Health Cooperative of Eau Claire</u> 1-888-203-7770 or (715) 552-4300 1-800-947-3529 TDD</p>
<p>Group Health Cooperative HMO</p>	<p><u>Group Health Cooperative of Wisconsin – South Central</u> (608) 828-4853 (608) 828-4815 TDD</p>
 <p>Gundersen Lutheran HEALTH PLAN</p>	<p><u>Gundersen Lutheran Health Plan</u> 1-866-537-1477 or (608) 775-0150 1-800-947-3529 TDD</p>
<p>Health Tradition Health Plan</p>	<p><u>Health Tradition Health Plan</u> 1-800-545-8499 1-888-407-2442 TDD</p>
 <p>MHS Managed Health Services</p>	<p><u>Managed Health Services</u> 1-888-713-6180 1-800-446-6136 TDD</p>
 <p>MERCYCARE INSURANCE COMPANY P.O. BOX 2770, JANESVILLE, WI 53547-2770</p>	<p><u>MercyCare Insurance Company</u> 1-800-895-2421 1-800-947-3529 TDD</p>
 <p>MOLINA HEALTHCARE</p>	<p><u>Molina Healthcare</u> 1-888-999-2404 (414) 847-1789 TDD</p>



Network Health Plan
1-888-713-6180
1-800-446-6136 TDD



Physicians Plus Insurance Corporation
1-800-545-5015 or (608) 282-8900
(608) 260-7998 TDD



Security Health Plan
1-800-791-3044
1-877-727-2232 TDD



UnitedHealthcare Community Plan
1-800-504-9660
1-800-947-6644 TDD



Unity Health Plan
1-800-362-3310
(608) 643-1421 TDD

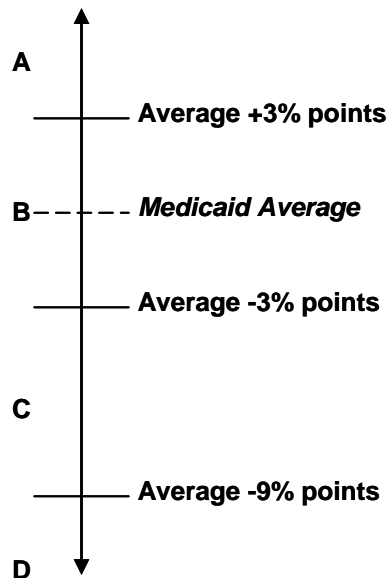
BadgerCare Plus HMO Report Card
Cov Kev Ntsuas Txog Kev Kho Mob (Rau Xyoo 2009)
Health Care Measures (2009 Data)

Daim Wisconsin *ForwardHealth* HMO Report Card yuav pab tau koj xaiv los yog pauv koj lub HMO. Nws muab 9 yam kev kho mob thiab 4 yam kev txaus siab ntawm cov tswv cuab ntawm cov HMOs uas muab kev kho mob rau Wisconsin BadgerCare Plus cov tswv cuab los sib piv.

Daim HMO Report Card no yog siv tej ntaub ntawv muab tau zaum kawg tas los no:

Cov ntaub ntawv xyoo 2009 rau Cov Kev Ntsuas Txog Kev Kho Mob thiab cov ntaub ntawv xyoo 2008 qhia txog Cov Tswv Cuab Kev Txaus Siab

(2009 data for Health Care Measures and 2008 data for Member Satisfaction).



Ib lub Medicaid HMO twg mas tau muab ib tus tsiaj ntawv los siv ua qib los yog theem (letter grade) rau nws (xyuas tus teev luj nyob sab laug) kom pom seb nws piv tau li cas rau Medicaid cov chaw muab kev kho mob nyob thoob teb chaws rau ***Cov Kev Ntsuas Txog Kev Kho Mob (Health Care Measures.)***

Piv txwv, yog ib lub HMO tau 76% rau *Kev Txhaj Tshuaj (Vaccines)* es Medicaid qhov luj tau thaj tsam nruab nrab (Medicaid Average) rau qhov ntsuas ntawd yog 72%, ces lub HMO tau 4% points siab dua Medicaid qhov luj tau thaj tsam nruab nrab (Medicaid Average). Ces lub HMO ntawd nyob rau qib los yog theem A. Cov points los xaus yog muab tso rau qib los yog theem siab dua (Cut-off points are included with the higher grade).

Ntxiv mus, tau muab tas nrho cov kev ntsuas txog kev kho mob (scores for all measures) nyob hauv daim Report Card los sib ntxiv ua ke kom txhua lub HMO tau ib Qib los yog Theem (Overall Grade).

Cov Qib los yog Theem (Grades) muab raws li lub HMO kev ua tau hauj lwm thoob plaws lub xeev (state-wide).

Ib lub HMO twg kuj yuav ua tau hauj lwm zoo dua los yog tsis zoo nyob rau tej cheeb tsam ntawm lub xeev.

Cov Kev Ntsuas Txog Kev Kho Mob (Health Care Measures)

Cov luj tau kev kho mob (health care ratings) yog los ntawm cov kev pab nram qab no uas cov HMOs muab rau BadgerCare Plus cov tswv cuab:

- ***Kho Mob Hawb Pob (Asthma Care)*** qhia kom pom seb pes tsawg feem pua ntawm cov tswv cuab uas muaj tus mob hawb pob hauv lub HMO tau txais hom tshuaj yog los kho tus mob.
- ***Mob Cancer Mis (Breast Cancer)*** qhia kom pom seb pes tsawg feem pua ntawm cov poj niam tau mus kuaj mis mob cancer (mammogram).
- Ntawm 2 hom ***Ntshav Qab Zib (two Diabetes)*** qhia kom pom seb pes tsawg feem pua ntawm cov neeg muaj ntshav qab zib hauv lub HMO tau txais kev kuaj ntshav uas tseem ceeb heev.
 - Hom ***Ntshav Qab Zib 1 (Diabetes 1)*** qhia kom pom seb pes tsawg feem pua ntawm cov neeg tau kuaj hom hemoglobin (HbA1C).
 - Hom ***Ntshav Qab Zib 2 (Diabetes 2)*** qhia kom pom seb pes tsawg feem pua ntawm cov neeg tau kuaj hom cholesterol (LDL-C).

BadgerCare Plus HMO Report Card
Cov Kev Ntsuas Txog Kev Kho Mob (Rau Xyoo 2009)
Health Care Measures (2009 Data)

- ***Kuaj Poj Niam Ncauj Tsev Me Nyuam (Pap Tests)*** qhia kom pom seb pes tsawg feem pua ntawm cov poj niam tau mus kuaj tus mob cancer ncauj tsev me nyuam.
- ***Kab Mob Kis Los Ntawm Kev Sib Deev los yog STD*** qhia kom pom seb pes tsawg feem pua ntawm cov poj niam hauv lub HMO tau txais kev kuaj kab mob kas cees (Chlamydia), uas yog ib tus mob kheev kis tau los ntawm kev sib deev.
- ***Txhaj Tshuaj (Vaccines)*** qhia kom pom seb pes tsawg feem pua ntawm cov me nyuam hauv lub HMO tau txhaj tas nrho lawv cov tshuaj rau thaum lawv muaj 2 xyoo (by their 2nd birthday)
- ***Kuaj Ntshav Seb Puas Muaj Lead (Blood Lead)*** qhia kom pom seb pes tsawg feem pua ntawm cov me nyuam hnuv nyoog 17 mus rau 28 lub hlis hauv lub HMO tau mus kuaj ntshav muaj lead.
- ***Haus Luam Yeeb (Smoking)*** qhia kom pom seb pes tsawg feem pua ntawm cov tswv cuab uas haus luam yeeb tau txais kev pab txiav luam yeeb.

BadgerCare Plus HMO Report Card
Cov Kev Ntsuas Txog Kev Kho Mob (Rau Xyoo 2009)
Health Care Measures (2009 Data)

HMO	Mob Hawb Pob	Mob Cancer Mis	Ntshav Qab Zib 1	Ntshav Qab Zib 2	Kuaj Ncauj Tsev Me Nyuam	Mob Los Ntawm Kev Sib Deev	Txhaj Tshuaj	Kuaj Ntshav Muaj Lead *	Haus Luam Yeeb*	Qib los yog Theem
Abri Health Plan	B	D	D	D	B	B	C	A	D	C
Children's Community Health Plan	C	B	D	D	B	A	B	A	B	C
CompCare	B	A	B	C	B	B	A	B	A	B
Dean Health Plan	C	A	C	D	A	B	B	D	A	B
Group Health Cooperative – Eau Claire	B	A	B	C	A	C	A	C	A	B
Group Health Cooperative – South Central	B	C	B	C	A	A	A	D	B	B
Health Tradition Health Plan	B	A	B	C	A	D	A	A	A	A
Managed Health Services	B	C	D	D	A	B	D	B	D	C
MercyCare HMO	B	C	B	D	A	A	C	B	B	B
Network Health Plan	B	B	D	D	A	C	C	B	D	C
Security Health Plan	B	A	C	D	A	D	A	A	A	B
United Healthcare	B	B	C	D	A	A	B	B	C	B
Unity Health Plan	D	A	C	D	A	B	A	B	A	B
Wisconsin Medicaid Qhov Luj Tau Thaj Tsam Nruab Nrab (Average)	B	B	C	D	A	B	B	55.8%=B	54.4%=B	B
Medicaid Thoob Teb Chaws Qhov Luj Tau Thaj Tsam Nruab Nrab (Average)	88.7%=B	50.8%=B	80.5%=B	74.1%=B	66.0%=B	50.8%=B	72.3%=B	–	–	–

Cov qib los yog theem rau kev kho mob (health care grades) qhia kom pom seb lub HMO piv tau li cas rau Medicaid thoob teb chaws qhov luj tau thaj tsam nruab nrab (**National Medicaid Average.**)

BadgerCare Plus HMO Report Card
Cov Kev Ntsuas Txog Kev Kho Mob (Rau Xyoo 2009)
Health Care Measures (2009 Data)

*Medicaid thaj tsam nruab nrab thoob teb chaws (The National Medicaid Average) tsis muaj rau qhov no. Cov qib los yog them (grades) yog tau raws li cov HMOs piv rau Wisconsin Medicaid Qhov Luj Tau Thaj Tsam Nruab Nrab (Wisconsin Medicaid Average).

N/A = Txhais hais tias tsis muaj ntaub ntawv rau qhov ntsuas (measure) ntawd

BadgerCare Plus HMO Report Card
Cov Kev Ntsuas Txog Tswv Cuab Kev Txaus Siab (Rau Xyoo 2008)
Member Satisfaction Measures (2008 Data)

HMO	Kev Pab Cov Tswv Cuab	Tau Txais Kev Kho Mob Li Xav Tau	Chaw Kho Mob	Kev Kho Mob
Abri Health Plan	84	78	80	85
Children's Community Health Plan	88	86	85	87
CompCare	83	88	82	86
Dean Health Plan	87	85	87	87
Group Health Cooperative – Eau Claire	88	88	86	88
Group Health Cooperative – South Central	92	88	86	88
Health Tradition Health Plan	84	89	86	88
Managed Health Services	84	87	81	86
MercyCare HMO	85	85	82	85
Network Health Plan	82	82	81	86
Security Health Plan	87	89	87	86
United Healthcare	81	81	81	87
Unity Health Plan	88	85	88	88
<i>Wisconsin Medicaid Qhov Luj Tau Thaj Tsam Nruab Nrab</i>	86	85	84	87

N/A = Txhais hais tias tsis muaj ntaub ntawv rau qhov ntsuas (measure) ntawd

	Marathon	Marinette	Marquette	Menominee	Milwaukee	Monroe	Oconto	Oneida	Outagamie	Ozaukee	Pepin	Pierce	Polk	Portage	Price	Racine	Richland	Rock	Rusk	St. Croix	Sauk	Sawyer	Shawano	Sheboygan	Taylor	Trempealeau	Vernon	Vilas	Walworth	Washburn	Washington	Waukesha	Waupaca	Waushara	Winnebago	Wood		
Children's Community Health Plan					A					A						A												A		A	A							
Community-Connect Health Plan					A					A						A																A	A					
Compcare						P					P	P					P		A	P			A				P	A			A							
Dean Health Plan																		A				A																
Group Health Cooperative of Eau Claire						P					P	P			P				A	P			A			A	P	P			A							
Group Health Cooperative of South Central Wisconsin																																						
Gundersen Lutheran Health Plan						A											P					P						A	A									
Health Tradition Health Plan						P																					P	P										
Managed Health Services	A	P	A	A			A	A	A					A				A						A	A	A			A	A	P				A	A	A	A
MercyCare Insurance Company																		A												A								
Molina Healthcare	A	P	A		A		A	A	A	A				A		A								A	A				A	A		A	A	A	A	A	A	A
Network Health Plan	A	P	A	A			A	A	A					A				A						A	A	A			A	A	P				A	A	A	A
Physicians Plus Insurance																																						
Security Health Plan	A							A							A	A				A			A	P		A			A		P				A			A
UnitedHealthcare Community Plan	A	P	A	A	A		A	A	A	A		A	A	A	A	A		P		A			P	A	A	A			A	A	A	A	A	A	A	A	A	A
Unity Health Insurance																						P																

A = HMO muaj kev pab rau tas nrho hauv lub county

P = HMO tsuas muaj kev pab rau qee thaj chaw hauv lub county xwb

