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SeniorCare
Tsab Ntawv Ceeb Toom Txog Kev Ceev Tsis Pub Lwm Tus Paub Txog Koj
Notice of Privacy Practices

**TSAB NTAUV CEEB TOOM NO YUAV PIAV TXOG QHOV YUAV MUAB KOJ COV
NTAUB NTAUV KHO MOB SIV THIAB MUAB QHIA TAWM LI CAS THIAB SEB
KOJ YUAV MUS MUAB TAU KOJ COV NTAUB NTAUV NO LI CAS.
THOV NYEEM TSAB NTAUV KOM ZOO.**

**TSAB NTAUV CEEB TOOM NO YUAV TSI MUAJ DAB TSI CUAM TSHUAM RAU
KOJ COV KEV PAB KHO MOB THIAB QHOV KOJ MUAJ FEEM TSIM NYOG TAU
TXAIS KEV PAB.**

Pib Siv: Lub 4 Hlis Tim 14, 2003 (April 14, 2003)

Spanish –	Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono 1-800-362-3002 (V/TTY)
Russian –	Если вам не всё понятно в этом документе, позвоните по телефону 1-800-362-3002 (V/TTY)
Hmong –	Yog xav tau kev pab txhais cov ntaub ntawv no kom koj to taub, hu rau 1-800-362-3002 (V/TTY)
Laotian –	ເພື່ອຊ່ວຍໃນການແປ ຫລື ເຂົ້າໃຈເນື້ອຫາໃນນີ້, ກະລຸນາ ໂທຮະສັບຫາ 1-800-362-3002 (V/TTY)

LUB LUAG HAUJ LWM CEEV TSI PUB LWM TUS PAUB
(PRIVACY RESPONSIBILITY)

Wisconsin’s Department of Health Services (DHS) qhov kev pab cuam SeniorCare cog lus yuav tiv thaiv tsis pub leej twg paub txog koj tus kheej tej ntaub ntawv kho mob. Qhov tsis pub leej twg paub txog koj no twb tau txais kev tiv thaiv los ntawm Wisconsin tsab cai lij choj lawm thiab. Ntxiv rau qhov no, tsoom fvv teb chaws txoj cai lij choj tam sim no tau hais kom cov kev pab cuam kho mob, xws li SeniorCare, yuav tsum tiv thaiv koj tej ntaub ntawv kho mob tsis pub leej twg paub thiab qhia rau koj paub seb koj tej ntaub ntawv kho mob no yuav coj mus siv li cas thiab yuav muab qhia tawm li cas rau lwm tus. Tsab ntawv ceeb toom no yuav qhia rau koj seb yuav muab koj tej ntaub ntawv kho mob mus siv ua dab tsi thiab koj cov cai hais txog qhov tsis pub leej twg paub no yog li cas. Koj tej ntaub ntawv kho mob uas muab piav rau hauv tsab ntawv ceeb toom no yog tej uas teev txog koj tus kheej nyob rau hauv koj cov ntawv thov kev pab, cov ntaub ntawv them nqi kho mob rau koj, los yog lwm cov ntaub ntawv.

SeniorCare cov luag hauj lwm saib xyuas qhov ceev tsis pub lwm tus paub txog koj muaj li no:

- Tiv thaiv tej ntaub ntawv kho mob uas yog lawv ua tus tsim los yog tau txais lwm qhov los hais txog koj.
- Xa tsab ntawm ceeb no tuaj rau koj qhia txog SeniorCare cov cai hais txog qhov ceev tsis pub lwm tus paub txog koj tej ntaub ntawv kho mob thiab cov cai lij choj hais txog qhov no.
- Tsuas muab koj cov ntaub ntawv kho mob siv los yog qhia tawm rau lwm tus raws li tau muab piav rau hauv tsab ntawv ceeb toom no nkaus xwb.
- Xa ib tsab ntawv ceeb toom tshiab tuaj rau koj, yog SeniorCare cov cai hais txog qhov ceev tsis pub lwm tus paub txog koj cov ntaub ntawv kho mob ho hloov lawm.

THAUM TWG THIAJ YUAV TSIS SIV KOJ COV NTAUB NTAWV KHO MOB

(WHEN YOUR MEDICAL INFORMATION MAY NOT BE USED)

Yog tsis tau ntawv tso cai ntawm koj, SeniorCare yuav tsis siv los yog qhia koj cov ntaub ntawv kho mob rau lwm tus yog tias tsis yog siv mus rau cov hauj lwm piav nram qab no. Koj yuav thim daim ntawv uas koj tau tso cai lub sij hawm twg los tau uas yog ua ib daim ntawv thov (form) xa mus rau qhov chaw nyob hauv nqe lus “Siv Koj Cov Cai” hauv tsab ntawv ceeb toom no. Yog koj thim koj daim ntawv tso cai lawm, SeniorCare yuav siv tsis tau los yog qhia tsis tau koj tej ntaub ntawv kho mob uas tau teev rau hauv daim ntawv rau lwm tus. Yog muab daim ntawv tso cai thim rov qab, SeniorCare yuav muab tsis tau rov qab tej ntaub ntawv uas twb muab qhia ua ntej lawm raws li koj tau tso cai. Yog thaum muaj ib qho xwm txheej ceev, koj tej ntaub ntawv yuav muab qhia tawm uas tsis tas yuav tos kom koj tso cai ua ntej, yog tias qhov ntawd yog kev mob nkeeg, uas nws yog ib qho zoo pab rau koj. Luag yuav hais rau koj paub sai li sai tau tom qab muab koj cov ntaub ntawv qhia tawm lawm.

YUAV MUAB KOJ COV NTAUB NTAWV KHO MOB SIV LOS YOG QHIA TAWM UAS TSIS TAS TAU NTAWV TSO CAI NTAWM KOJ LI CAS

(HOW YOUR MEDICAL INFORMATION IS USED OR DISCLOSED WITHOUT WRITTEN PERMISSION)

Koj cov ntaub ntawv kho mob yuav muab siv los yog qhia tawm rau txoj kev kho mob rau koj, them koj tej nuj nqis kho mob, kev khiav hauj lwm hauv kev kho mob nkeeg, los yog thaum txoj cai kom muab, uas tsis tas yuav tau ntawv tso cai los ntawm koj. Piv txwv rau cov hauj lwm hais los no, mus saib cov nqe lus hauv qab no thiab phab ntawv tom ntej no mus. Muaj ib co kev pab mas yog muab los ntawm xeev cov chaw ua hauj lwm los yog lwm qhov chaw raws li ntaub ntawv cog lus. Yog li koj tej ntaub ntawv kho mob ib txhia los yog tas nhro thiaj yuav tau muab qhia tawm mus rau lwm qhov chaw no, uas tsis tas yuav tau ntawv tso cai ntawm koj ua ntej. Qhov no yog pab kom lawv ua tau lawv tes dej num raws li peb tau hais kom lawv ua. Lwm qhov chaw no los yuav tsum ceev koj tej ntaub ntawv tsis pub lwm tus paub ib yam nkaus.

Yuav muab tsis tau tas nrho cov kev siv thiab kev tso tawm los tso rau hauv tsab ntawv ceeb toom no. Nram qab no yog ib cov hauj lwm uas feem ntau kheev muab koj cov ntaub ntawv kho mob siv tawm los yog qhia rau uas tsis tas tau ntawv tso cai los ntawm koj. Peb yuav piav ib qho zuj zus li nram qab no.

Kev Kho Mob (Treatment) – Koj cov ntaub ntawv kho mob tej zaum yuav muab siv los yog qhia rau qhov no kom paub tseeb tias koj tau txais qhov kev kho mob raws li qhov yuav tsum tau kho tiag. Piv txwv, koj cov ntaub ntawv kho mob hais txog koj tus kheej yuav muab qhia rau tus kws muab tshuaj thaum koj mus nqa tshuaj noj.

Them Nqi Kho Mob (Payment) – Koj cov ntaub ntawv kho mob tej zaum yuav muab siv los yog qhia rau lwm tus kom lawv thiaj paub ua ntawv tuaj sau los yog kom them cov nqi kho mob uas koj tau

txais ntawm lawv. Koj cov ntaub ntawv kho mob tej zaum kuj tseem yuav muab qhia rau lwm qhov chaw ua hauj lwm ntawm tsoom fwv, xws li qhov chaw lis cov nyiaj them rau neeg raug mob tom hauj lwm (Worker's Compensation), Medicare, los yog cov chaw tuav ntawv pov hwm mob nkeeg (private insurance) los mus tswj koj tej kev pab kho mob thiab them koj tej nuj nqis kho mob. Piv txwv, koj tus kws kho mob xa ib daim ntawv tuaj rau SeniorCare kom them koj qhov nqi kho mob. Daim ntawv kom them nyiaj no yuav qhia koj lub npe thiab lwm yam tias koj yog leej twg, qhia qhov tau kuaj koj tus mob thiab kho koj tus mob.

Kev Khiav Hauj Lwm Pab Kev Kho Mob (Health Care Operations) – Koj cov ntaub ntawv kho mob tej zaum yuav muab siv los yog qhia rau cov hauj lwm ntsig txog koj cov kev pab thiab lwm yam uas muaj feem los mus khiav qhov kev pab cuam. Piv txwv, cov hauj lwm no kuj muaj xws li kev rob qab ntsuam xyuas koj kev mob nkeeg (medical review), kev kawm kom paub thiab ua hauj lwm kom zoo tshaj qub ntiv, kev tuaj tshawb xyuas tej kev kho mob rau koj (audit services), kev tswj hwm, los yog lwm yam hauj lwm khiav ntaub ntawv.

Lwm yam uas yuav muab koj tej ntaub ntawv kho mob siv los yog qhia rau uas tsis tas tau ntawv tso cai muaj li hauv qab no:

Ohia Rau Koj (Informing You) – Koj cov ntaub ntawv kho mob tej zaum yuav muab siv kom thiaj li qhia tau rau koj paub txog tej kev pab kho mob thiab kev noj qab nyob zoo. Ib co piv txwv rau qhov no kuj muaj xws li hu rau koj kom nco qab ntsoov lub sij hawm tau teem rau koj tuaj soj ntsuam mob, los yog qhia rau koj txog tej hauj lwm ntsig txog kev pab los yog kev kho mob uas muaj rau koj.

Kev Mob Nkeeg (Public Health) – Koj cov ntaub ntawv kho mob tej zaum kuj yuav muab qhia rau cov neeg khiav hauj lwm fab kev mob nkeeg los yog lwm qhov chaw khiav hauj lwm hauv tsoom fwv raws li txoj cai los pab ceev thiab tiv thaiv kab mob, kev raug mob, kev mob xiam oob qhab, kev mob sib kis thooob qhov txhia chaw, kev tsim txom me nyuam thiab sib ceg sib ntaus hauv tsev. Cov neeg khiav hauj lwm kuj muaj xws li tsoom fwv hauv zej zos, hauv xeev, thiab hauv teb chaws cov chaw ua hauj lwm. Piv txwv, koj cov ntaub ntawv kho mob yuav muab qhia tawm yog koj kis tau ib tus kab mob los yog tej zaum koj yuav muaj feem kis tau ib tus kab mob sai los yog koj tus mob yuav kis tau mus rau lwm tus.

Cov Hauj Lwm Saib Xyuas Txog Kev Kho Mob (Health Oversight Activities) – Koj cov ntaub ntawv kho mob tej zaum yuav muab qhia rau lwm qhov chaw ua hauj lwm ntawm tsoom fwv los mus saib xyuas txog txoj kev kho mob. Cov piv txwv rau qhov no kuj muaj xws li kev mus xyuas los yog muab ntaub ntawv pov thawj rau tej chaw muab kev kho mob, kev mus tshawb tej ntaub ntawv hais txog txoj kev kho mob nkeeg (health care system).

Cov Xyuas Neeg Tuag, Cov Neeg Soj Ntsuam Mob, los yog Cov Thawj Tswj Tsev Pam Tuag (Coroners, Medical Examiners or Funeral Directors) – Koj cov ntaub ntawv kho mob tej zaum yuav muab qhia rau cov neeg ntsuam xyuas kev tuag, cov neeg soj ntsuam mob, los yog cov thawj tswj tsev pam tuag kom lawv ua tau lawv tes dej num raws li txoj cai. Piv txwv, qhov no yog ib qho tseem ceeb kom paub tias tus neeg tuag ntawd yog leej twg.

Rau Qhov Pub Khoom Nruab Nrog Cev Rau Lwm Tus (For Organ Donations)– Yog tias koj yog ib tug neeg muab khoom nruab nrog cev pub dawb, koj cov ntaub ntawv kho mob yuav muab qhia rau lub koom haum uas nrhiav los yog muab qhov khoom nruab nrog cev rau lwm tus lub cev los yog qhov kev muab pub dawb.

Nyiaj Raug Mob Tom Hauj Lwm (Worker’s Compensation)– Koj cov ntaub ntawv kho mob tej zaum yuav muab qhia tawm raws li Nyiaj Raug Mob Tom Hauj Lwm cov cai los yog lwm cov cai uas zoo ib yam.

Kev Ruaj Ntseg Rau Sawv Daws (Public Safety)– Koj cov ntaub ntawv kho mob tej zaum yuav muab qhia tawm los tiv thaiv los yog txo ib qho kev ua phem tso hem thawj uas yuav ua teeb meem loj rau kev kaj huv los yog kev ruaj ntseg ntawm koj tus kheej, lwm tus, los yog sawv daws tib si.

Kev Khiav Hauj Lwm Ntawm Tsoom Fwv (Specialized Government Functions)– Koj cov ntaub ntawv kho mob tej zaum yuav muab qhia rau kev khiav hauj lwm ntawm tsoom fwv. Piv txwv, koj cov ntaub ntawv kho mob yuav muab qhia rau cov neeg muaj cai hauv tsoom tub rog yog tias tam sim no los yog yav tas lo koj tau ua hauj lwm rau teb chaws Mis Kas fab tub rog.

Tub Ceev Xwm (Law Enforcement)– Koj cov ntaub ntawv kho mob tej zaum yuav muab qhia tawm raws li txoj cai los yog kev ua hauj lwm fab tub ceev xwm txoj cai. Ib qho piv txwv, koj cov ntaub ntawv kho mob tej zaum yuav muab siv los mus qhia kom paub los yog nrhiav ib tug neeg uas tau ploj lawm.

Tsev Txiaiv Txim Plaub Ntug los yog Lwm Qhov Taug Kev Ncaj Ncees (Law or Other Hearings)– Koj cov ntaub ntawv kho mob tej zaum yuav muab qhia tawm kom tau raws li ib daim ntawv ntawm tsev txiaiv txim plaub ntug tau hais kom ua (court order).

Txoj Cai Kom Muab (Required by Law)– Ntxiv rau cov hauj lwm tau hais los saum no uas tej zaum yuav tau qhia koj cov ntaub ntawv kho mob rau lawv, SeniorCare kuj yuav muab koj cov ntaub ntawv qhia tawm thaum txoj cai hais kom muab. Piv txwv li muab rau tub ceev xwm los yog cov tswj kev ruaj ntseg ntawm lub teb chaws, muab raws li tsev txiaiv txim plaub ntug kom muab, muab rau tsoom fwv cov chaw khiav hauj lwm uas tuaj xyuas peb cov hauj lwm, muab rau kev tiv thaiv kab mob uas yuav ua rau muaj kev piam sij rau kev noj qab haus huv los yog kev nyab xeeb los yog thaum muaj lwm yam xwm txheej ceev ti tes ti taw.

COV CAI KOJ MUAJ RAU QHOV Tsis PUB MUAB KOJ TEJ NTAUB NTAWV KHO MOB QHIA TAWM (YOUR MEDICAL INFORMATION PRIVACY RIGHTS)

Koj muaj cai:

Saib los yog Luam Koj Cov Ntaub Ntawv Kho Mob (See or Copy Your Medical Information)

– Yog xav saib los yog luam koj daim ntawv thov kev pab, ntawv them nqi kho mob, los yog lwm cov ntaub ntawv siv los txiaiv txim txog koj cov kev pab, xa ib daim ntawv thov mus rau qhov chaw nyob ntawm nqe lus “Siv Koj Cov Cai” hauv tsab ntawv ceeb toom no. SeniorCare tsis muab cov ntaub ntawv uas npaj rau kev siab hais ua plaub ntug. Tej zaum koj yuav tau them me ntsis nyiaj rau qhov koj thov kom luam koj cov ntaub ntawv no rau koj.

Kho Koj Cov Ntaub Ntawv Uas Koj Ntseeg Tias Sau Tsis Yog los yog Muaj Tsis Tas

(Correct Information You Believe to be Incorrect or Incomplete)– Yog xav nug kom kho koj cov ntaub ntawv thov kev pab, ntawv them nqi kho mob, los yog lwm cov ntaub ntawv uas siv los txiaiv txim txog koj cov kev pab, xa ib daim ntawv thov mus rau qhov chaw nyob uas muab teev rau ntawm nqe lus “Siv Koj Cov Cai” hauv tsab ntawv ceeb toom no. Yuav muab koj daim

ntawv thov los ntsuam xyuas. Yog qhov koj kom pauv ntawd yuav tsis pub pauv, yuav ua ntawv tuaj qhia rau koj tias yog vim li cas thiab seb koj yuav ua li cas yog tias koj tsis pom zoo.

Thov Ib Daim Ntawv Teev Cov Neeg Uas Tau Koj Cov Ntaub Ntawv Kho Mob thiab Yog Vim Li Cas (Request a List of Who Was Given Your Medical Information and Why) – Daim ntawv teev npe ntawm cov neeg no yuav tsis muaj cov siv them koj cov nqi kho mob, rau peb cov kev khiav hauj lwm kho mob, los yog lwm cov uas twb xub muab rau hauv ib daim ntawv teev npe yav tas los lawm, kev ruaj ntseg hauv teb chaws, tub ceev xwm/tsev loj kuj, los yog ib txhia hauj lwm saib xyuas kev kho mob. Cov uas muab rau koj yuav teev hnuv uas muab koj cov ntaub ntawv qhia tawm, tus neeg los yog lub koom haum lub npe, piav me ntsis thiab yog vim li cas ho muab qhia tawm rau lub koom haum no. Daim ntawv teev npe yuav tsis muaj cov ua ntej lub 4 hlis ntuj tim 14, 2003 (April 14, 2003) los yog ntev tshaj 6 lub xyoos los lawm. Ib xyoos twg SeniorCare yuav ua ib daim ntawv teev npe pub dawb. Tej zaum yuav tau them me ntsis nyiaj yog xav tau ntau tshaj ib daim. Xav tau ib daim ntawv teev npe li hais los no, xa ib daim ntawv thov mus rau qhov chaw nyob ntawm nqe lus “Siv Koj Cov Cai” hauv tsab ntawv ceeb toom no.

Thov Kom Muaj Kev Txwv rau Kev Siv los sis Qhia Koj Cov Ntaub Ntawm Kho Mob rau Kev Kho Mob, Them Nqi Kho Mob los yog Kev Khiav Hauj Lwm Rau Kev Kho Mob (Request for Restrictions on Using and Sharing your Medical Information for Treatment, Payment or Health Care Operations) – Koj muaj cai thov kom muaj kev txwv qhov uas muab koj cov ntaub ntawv kho mob tso tawm. SeniorCare tsis tas yuav tsum tau ua raws li qhov koj thov kom txwv no. Tom qab xa daim ntawv thov mus rau qhov chaw nyob uas teev rau nram qab no lawm, yuav muab koj daim ntawv thov los xyuas. Peb mam li qhia rau koj paub seb peb ua puas tau li qhov koj thov kom txwv los tsis tau. Peb mam li qhia rau koj paub seb peb ua puas tau li qhov koj thov kom txwv.

Thov Kom Muaj Ib Txoj Kev los yog Ib Qhov Chaw Uas Yuav Pab Ceev Koj Cov Ntaub Ntawv Kom Lwm Tus Tsis Paub Thaum Qhia Tuaj Rau Koj Txog Koj Kev Mob Nkeeg (Request That You Be Informed About Your Health in a Way or at a Location That Will Help Your Information Private) – Koj muaj cai thov seb SeniorCare yuav cuag tau koj li cas hais txog koj tej ntaub ntawv kho mob thiab nyob rau qhov twg. Tom qab xa ib daim ntawv thov mus rau qhov chaw nyob ntawm nqe lus “Siv Koj Cov Cai” hauv tsab ntawv ceeb toom no lawm, yuav muab koj daim ntawv thov los xyuas es SeniorCare mam li qhia rau koj seb ua puas tau li ntawd.

Txais Ib Daim Qauv Ntawm Tsab Ntawv Ceeb Toom No (Receive a Paper Copy of this Notice) – Yog koj tau txais tsab ntawv ceeb toom no ntawm DHS qhov chaw Internet los yog hauv e-mail tuaj, koj muaj cai nug thiab thov kom tau ib daim qauv (paper copy) ntawm tsab ntawv ceeb toom no uas yog hu rau SeniorCare Customer Services ntawm tus xov tooj (800) 657-2038 (suab/TTY).

SIV KOJ COV CAI (USE YOUR RIGHTS)

Yuav siv koj cov cai no nqe twg los yog xav tau ib daim qauv ntawm daim ntawv thov mus saib, luam, kho, muab kev txwv, los yog lwm yam ntawm koj cov ntaub ntawv kho mob, hu rau SeniorCare Customer Services ntawm tus xov tooj (800) 657-2038. Xa koj daim ntawv thov (form) mus rau DHS SeniorCare Privacy Officer, SeniorCare Customer Services, P.O. Box 6710, Madison, WI 53716-0710.

KEV PAUV NTAWM TSAB NTAWV CEEB TOOM NO (CHANGES TO THIS NOTICE)

Tsab ntawv ceeb toom no yuav muab pauv thiab kho ntxiv rau thaum twg los tau. Cov kev pauv yuav raug tag nrho koj cov ntaub ntawv kho mob thiab txhua yam uas muaj nyob rau hauv. Yuav xa ib tsab ntawv ceeb toom tshiab tuaj rau koj thaum pauv cov cai no. SeniorCare tseem yuav muab tsab ntawv ceeb toom tshiab tso ib daim rau hauv Internet ntawm <http://www.dhs.state.wi.us/seniorcare>. **SeniorCare yuav ua raws nraim li cov nqe lus tam sim no nyob hauv tsab ntawv ceeb toom no kom txog rau thaum muaj ib qho pauv.**

XAV PAUB NTXIV (FOR MORE INFORMATION)

Yog koj muaj lus nug txog tsab ntawv ceeb toom no qhov twg los yog xav paub ntxiv txog peb cov cai siv rau qhov tsis pub lwm tus paub txog koj tej ntaub ntawv kho mob, thov sau ntawv rau DHCAA Privacy Officer, Wisconsin Medicaid and BadgerCare Plus Member Services, P.O. Box 6678, Madison, WI 53716-0678, los yog tus xov tooj (800) 362-3002 (V/TTY).

KEV TSIS TXAUS SIAB (COMPLAINTS)

Yog koj ntseeg tias peb tau yuam koj cov cai uas tsis pub lwm tus paub txog koj no lawm, koj yuav ua ntawv tsis txaus siab mus sib hais tau. Koj yuav tsis poob cov kev pab uas koj tau txais los yog qhov koj muaj feem tsim nyog tau txais kev pab los yog raug ua pauj txiaj ntsim (retaliated against) vim koj tau ua ntawv tsis txaus siab. Yog xav tau daim form ua daim ntawv tsis txaus siab, hu rau SeniorCare Customer Services ntawm tus xov tooj (800) 657-2038. Thov xa daim ntawv tsis txaus siab txog tsab ntawv ceeb toom no, txog qhov uas SeniorCare tuav koj tej ntaub ntawv kho mob, los yog koj ntseeg tias koj cov cai raug yuam lawm mus rau DHCAA Privacy Officer, Wisconsin Medicaid and BadgerCare Plus Member Services, P.O. Box 6678, Madison, WI 53716-0678.

Koj kuj tseem ua tau ib daim ntawv tsis txaus siab ncaj nraim mus rau tus Secretary of the U.S. Department of Health and Human Services uas yog muab xa mus rau tus Privacy Officer, Office of Civil Rights, Department of Health and Human Services, 223 N. Michigan Ave., Sute 240, Chicago, IL 60601. Yog xav paub ntxiv, hu rau (312) 886-2359 los yog TDD (312) 353-5693.

Yog koj tsis muaj lus nug dab tsi txog tsab ntawv ceeb toom no, koj tsis tas ua dab tsi. Nco ntsoov tias tsab ntawv ceeb toom no yuav tsis muaj dab tsi cuam tshuam rau koj cov kev pab kho mob thiab qhov koj muaj feem tsim nyog tau txais kev pab.

P-13041H (01/11)