



DIVISION OF QUALITY ASSURANCE
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Date: May 4, 2007

DQA Memo 07-006

To:	Adult Day Care Centers	ADC 02
	Adult Family Homes	AFH 03
	Community Based Residential Facilities	CBRF 03
	Facilities for the Developmentally Disabled (FDD)	FDD 04
	Home Health Agencies	HHA 03
	Hospices	HSPC 03
	Hospitals	HOSP 04
	Nurse Aide Training Programs	NATP 03
	Nursing Homes	NH 04
	Residential Care Apartment Complexes	RCAC 03
	Rural Health Clinics	RHC 03
	Certified Mental Health and AODA	CMHA 04
	Ambulatory Surgery Centers	ASC 02
	End Stage Renal Dialysis Units	ESRD 02
	Outpatient Rehabilitation Facilities	OPT/SP 02

From: Otis Woods, Administrator
Division of Quality Assurance

DHFS Reorganization

On April 9, 2007, Department of Health and Family Services (DHFS) Secretary Kevin Hayden announced that the DHFS reorganization proposal had been approved by the Department of Administration. As a result of the reorganization, the Office of Quality Assurance became the Division of Quality Assurance (DQA). The purpose of this memo is to notify the provider community of name and other organizational changes that have occurred as a result of the reorganization.

Changing the status of the Office of Quality Assurance to the Division of Quality Assurance has resulted in former OQA sections being elevated to Bureau level. Effective April 1, 2007, the new Bureau names within the Division of Quality Assurance are as follows:

Former Section	Bureau
Assisted Living Section	Bureau of Assisted Living (BAL) Kevin Coughlin, Bureau Director
Health Services Section	Bureau of Health Services (BHS) Cremear Mims, Bureau Director

Provider Regulation and Quality
Improvement Section

Bureau of Technology, Licensing and Education
(BTLE)
Jan Eakins, Bureau Director

Resident Care Review Section

Bureau of Nursing Home Resident Care
(BNHRC)
Paul Peshek, Bureau Director

Office Director's Office

Division Administrator's Office
Otis Woods, Division Administrator
Jane Walters, Deputy Administrator

DQA and its Bureaus are using the new names.

The DQA reorganization has no effect on the internal structure of the Bureaus of Assisted Living and Nursing Home Resident Care. Staff will continue to be organized in Regional Offices and will continue to have the same titles. Units within the Bureaus of Health Services and Technology, Licensing and Education have been elevated to section status. The units have been renamed as follows:

Former Unit (HSS)

Health Care Regulatory Unit

Section (BHS)

Acute Care Compliance Section
Jan Heimbruch, Section Chief, Northern
Mark Andrews, Section Chief, Southern

Program Certification Unit

Behavioral Health Section
Mark Hale, Section Chief

Clinical Laboratory Unit

Clinical Laboratory Section
Sharon Abraham, Section Chief

Former Unit (PRQI)

Quality Improvement Training Unit

Section (BTLE)

Education Services Section
Sharon Rickords, Section Chief

Compliance Unit

Licensing and Regulatory Support Services
Section
Lora Quinn, Section Chief

Information Resources and Analysis Unit

Information Management Section
Richard Betz, Section Chief

The proposal to transfer the Office of Caregiver Quality from the Bureau of Health Services to the DQA Division Administrator's Office has been submitted to the Department. We anticipate that this move will be approved in the very near future. There will be no change in the name of OCQ, and Shari Busse will be the Office Director.

The primary purpose and vision of DQA remains the same. We continue to focus on quality improvement, regulatory flexibility, and person-centered services; as DHFS continues to reform the long-term care system and improve service in the mental health and substance abuse arena. DQA will continue to collaborate with stakeholders on these shared goals to ensure quality of life and quality of care and treatment for Wisconsin's vulnerable citizens.