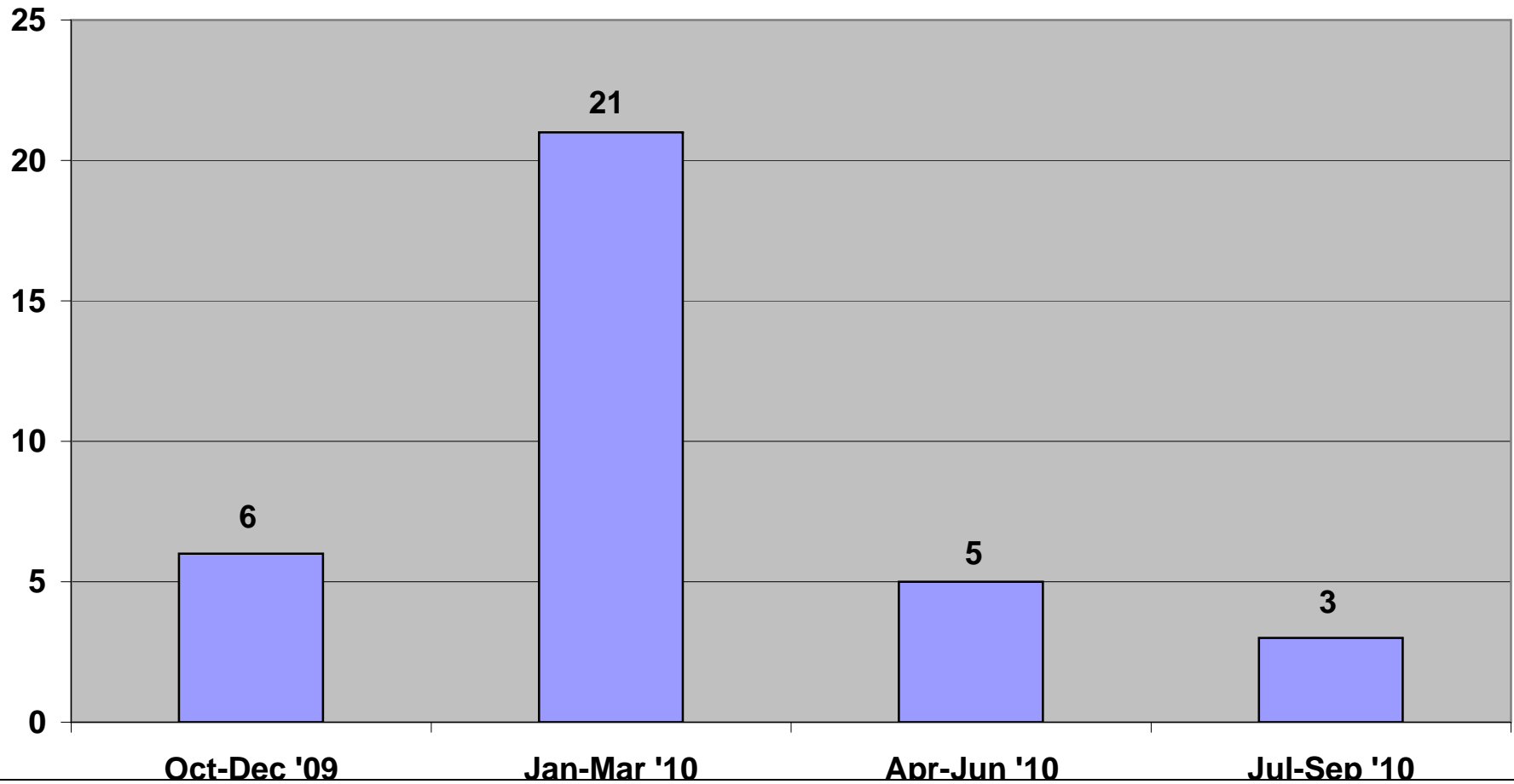


DHS/Division of Quality Assurance Number of WI Hospital Complaints Investigated and Substantiated with Cites from 10/1/09 - 9/30/10



The ACTS data system may be supplemented by substantiated complaints resolved during a given quarter but entered later under certain circumstances. As a result, successive generations of the same Complaints Substantiated Report may show slightly differing counts for the same time periods. The counts above are current as of July 15, 2010.