
Office of Caregiver Quality (OCQ) Updates

Caregiver Misconduct Investigations

OCQ is temporarily contracting with North Shore Investigations (NSI), pending the hiring of 6 consumer protection investigators and 1 investigation supervisor.

See <http://www.dhs.wisconsin.gov/caregiver/contacts/Complaints.htm> for misconduct information.

Caregiver Abuse & Neglect Prevention Project

- ♦ Developed by DHS in partnership with the University of Wisconsin Oshkosh to help prevent abuse and neglect by caregivers in long-term care settings
- ♦ Approximately 17 hours of classroom-style training and over 6 hours of multimedia training via DVD are currently available

See <http://www.uwosh.edu/ccdet/caregiver/home.htm> for training information.

Department of Justice (DOJ) – Background Check Fees

The DOJ Crime Information Bureau (CIB) is required under Wisconsin law to charge a fee for criminal history searches. Effective July 1, 2011, Statute 165.82 says that the search cost is \$7.00 for internet requests and \$12.00 for mail or fax requests.

The Department of Health Services (DHS), charges an additional \$ 3.00 per search to cover processing costs for “caregiver” or “daycare” requests.

Therefore, all caregiver background checks now cost:

- ♦ \$10.00 for internet requests at <http://wi-recordcheck.org/> - See http://www.doj.state.wi.us/dles/cib/forms/brochures/worcs_July_2011.pdf for more information.
- ♦ \$15.00 for requests using the form at http://www.doj.state.wi.us/dles/cib/mail_fax_requests.asp

See <http://www.doj.state.wi.us/dles/cib/crimback.asp> for criminal history information.

Department of Safety and Professional Services (DSPS)

Governor Walker’s signature on the 2011-13 state budget marks the start of the new Wisconsin Department of Safety and Professional Services (DSPS) - formed by combining the Department of Regulation and Licensing (DRL) and parts of the Department of Commerce.

See <http://dsps.wi.gov/> for more information on the new department.