

Division of Quality Assurance
 Otis Woods, Administrator

Wisconsin Department of Health and Family Services
 Division of Quality Assurance

P.O. Box 2969, Madison, WI 53701-2969

Telephone: (608) 266-8481 • TTY: (608) 266-7376 • FAX: (608) 267-0352 • <http://dhfs.wisconsin.gov>

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CONTACT

Gina Bertolini

bertogm@dhfs.state.wi.us

(608) 266-6691

UPCOMING EVENTS

Focus 2008 Conference - Navigating the Waters of Emerging Issues

The Wisconsin Department of Health and Family Services, Division of Quality Assurance is pleased to announce the 8th Annual Conference for health care providers and DQA staff on **August 6, 2008**. This year's conference, developed in collaboration with health care providers and associations, is designed to bring together a variety of experts to share strategies and provide learning opportunities for all caregivers and managers. The conference will be held at the Stevens Point Holiday Inn and Convention Center in Stevens Point, WI.

FOCUS 2008 will provide numerous formats to engage all participants in an exciting lineup of presenters. The conference will be kicked off with opening remarks by Kevin Hayden, Secretary of the Department of Health and Family Services, and Otis Woods, Administrator of the Division of Quality Assurance. Cheryl Kirking, author, Certified Personality Trainer, songwriter, and recording artist, will present a motivating, thought-provoking keynote, "Splashes of Joy".

The August 6th conference program is designed for staff from Assisted Living Facilities, Facilities Serving People with Developmental Disabilities, Nursing Homes, and staff from the Division of Quality Assurance. Additional information on the presenters, breakout sessions, and exhibits is available at:

http://dhfs.wisconsin.gov/rl_dsl/Training/focus08.htm. **The FOCUS 2008 Conference brochure will**

be mailed in late May and online registration for the conference will be available at the same time.

The conference will include a special session, "Spotlight on Complex Issues in Bariatric Health Care," on **August 5, 2008**. The keynote for this special session is Dr. Lloyd Stegemann, a leading expert on the topic of obesity, weight loss surgery, and surgical aftercare. His post-operative program, "The Prescription for Success after Weight Loss Surgery," has helped hundreds of patients achieve long-term care success by addressing the dietary, physical, and emotional changes needed to maintain their weight loss. Breakout sessions will address skin care, medical equipment, mobility rehabilitation, emergency medical services, provider experiences, and sensitivity. This special session is designed for staff from all provider types, as well as Occupational Therapists, Physical Therapists, Emergency Medical Services Personnel, and staff from the Division of Quality Assurance.

NEW THIS ISSUE

Government Performance Results Act (GPR) Goals – WI Nursing Homes Excel in Restraint Reduction

On October 14, 2004, CMS issued Survey & Certification (S&C) Letter number 05-01, titled Guidance on Working with Quality Improvement Organizations. This letter provided further guidance on CMS's expectation that State Survey Agencies (SSA) work with Quality Improvement Organizations (QIOs) in improving care for nursing home residents.

This letter also articulated CMS' two Government Performance Results Act (GPR) goals for nursing homes, i.e., reducing the number of restraints used and reducing the number of pressure ulcers in nursing homes. This S&C Letter can be viewed as a PDF file at the Internet site <http://www.cms.hhs.gov/medicaid/survey-cert/letters.asp>.

In July 2006, CMS Region 5 provided the Division of Quality Assurance (DQA) with regional GPR goals for pressure ulcers and restraints. GPR goals are calculated using Minimum Data Set (MDS) data in the CMS system. The CMS Regional GPR goal for pressure ulcers was set at 7.4%. The CMS Regional GPR goal for restraints was set at 4.5%. However, Wisconsin's average percentage of restraints was 2.6% based on second quarter 2005 MDS data. The DQA selected 2.6% as the WI GPR goal for Restraints. The DQA monitors on a quarterly basis the progress of WI Nursing Homes in achieving the GPR goals. As of 03/14/08, Wisconsin's average percentage of restraints is **1.7%** based on third quarter 2007 MDS data. You may view the progress of restraint and pressure ulcer reduction in WI Nursing Homes at the following links:

[Restraint Chart 03/08](#)

[Restraint Map Q3 2007](#)

[Pressure Ulcer Chart 03/08](#)

[Pressure Ulcer Map Q3 2007](#)

One of the primary ways that CMS has promoted the reduced use of restraints and reduction in the number of pressure ulcers is through the annual survey process. State and CMS surveyors who conduct annual inspections of nursing homes will focus on these areas during every annual survey. Therefore, prior to each nursing home's annual survey, state surveyors review each nursing home's Quality Measure/Quality Indicator Reports to determine if the nursing home's "observed percent" of pressure ulcers is 7.4% or above and whether the "observed percent" of restraints is 2.6% or above.

The survey team must select these areas for review for any nursing home whose "observed percent" is at or above these thresholds. The DQA encourages all nursing homes to routinely review their Quality Measure/Quality Indicator Reports with their quality assurance committee to determine if their "observed percent" is at or above the thresholds for pressure ulcers and restraints. The quality assurance committee should also review on a quarterly basis the number of pressure ulcers that are present on admission versus facility acquired ulcers as the majority of serious deficiencies issued in 2007 for pressure ulcers were related to lack of prevention.

If you have questions about GPRA goals, contact the **WI GPRA Goal Coordinator:**

Vicky Griffin
(414) 227-4705
griffvl@dhfs.state.wi.us

Hand Hygiene Interactive Training Course Launched by CDC

On 2/12/08, the CDC's National Center for Infectious Diseases, Division of Healthcare Quality Promotion announced the availability of a Hand Hygiene Interactive Training Course that reviews key concepts of hand hygiene and other standard precautions to prevent healthcare-associated infections. You may access this training course at <http://www.cdc.gov/handhygiene/training/interactiveEducation/>.

This training course is consistent with the CDC Guideline for Hand Hygiene in Healthcare Settings - 2002 that is located at <http://www.cdc.gov/handhygiene/>. If you have questions about this information, contact **DQA Nurse Consultant:**

Vicky Griffin
(414) 227-4705
griffvl@dhfs.state.wi.us

Integrated Evacuation Planning for Long Term Care (LTC) Facilities

The State of Wisconsin expert panel on Healthcare Facilities Evacuation Planning has developed and adopted a policy on the "Evacuation of Healthcare Facilities." Institutional based, LTC organizations participated in the development of the policy and identified a need to network, educate, and support such organizations to ultimately assure compliance and integration of planning efforts.

In response to this need, the city of Madison and the Metro Area Medical Response System (MMRS) have established a comprehensive strategy to support long term care facilities within Dane County by offering training and technical assistance with development of comprehensive emergency management plans and evacuation procedures.

As identified in the aftermath of hurricane Katrina and Rita in 2006, evacuation and shelter in-place procedures are very complex tasks for LTC facilities. The goal of this project is to support the institutional based facilities of the LTC continuum, specifically nursing homes, assisted living facilities, and hospices, to understand the Incident Command System for Healthcare Facilities and the State's "Policy on the Evacuation of Healthcare Facilities" principles and standards with a goal of having standardized evacuation planning within the LTC industry.

Melissa Waller, a consultant with Pre-Emergency Planning, LLC, will serve as the Dane County Long Term Care Disaster Preparedness Liaison for this project. She will provide the technical assistance to individual agencies in becoming compliant with the new policy. The assistance will include training sessions, one-on-one on-site visits, phone consultations, and resource networking to support the planning process with each facility.

The training sessions will be offered to all LTC facilities in Dane County. The program will provide an overview of the Incident Command System to gain an understanding of collaboration of LTC facilities and the community emergency response system and to introduce long term care organization to the new healthcare evacuation policy.

If you have any questions or would like to learn more about this program, please contact:

Melissa Waller
(608) 635-2903
Melissa@pre-emergency.com

Non Long Term Care Facility Complaint Contact

Non Long Term Care (LTC) providers (Ambulatory Surgery Centers, End Stage Renal Dialysis Units, Home Health Agencies, Hospices, Hospitals, Outpatient Physical Therapy/Speech Language Pathology Services, Outpatient Rehabilitation Facilities, and Rural Health Clinics) may now provide the direct telephone number of the Non LTC Complaint Coordinator to patients or others who desire to make complaints regarding potential violations of licensure or certification regulations.

Helen Brewster, Complaint Coordinator
DQA / Bureau of Health Services
(608) 266-0224

In Ms. Brewster's absence, telephone messages to (608) 266-0224 will zero out to (608) 264-9888 (the Bureau of Health Services main telephone number) and will then be directed to other staff for timely response.

Hospitals, required by patient rights regulations to provide patients with DQA contact information, may now provide Helen Brewster's direct telephone number and continue to utilize materials that provide the Bureau of Health Services main telephone number, (608) 264-9888.

Home Health Agencies must continue to provide patients with the toll-free telephone number of the federally funded **Home Health Hotline, (800) 642-6552**. The Hotline is a voice message center that is checked periodically during the work day by Helen Brewster or other DQA staff.

OASIS Implementation Manual Updates

Portions of the OASIS User's Manual have been revised to reflect changes from the Final Regulation, effective 1/1/08, which includes revisions to Chapters 2, 3, 4, 8, 11, and some appendices. CMS recommends that each revised chapter and appendix be printed so home health agencies can be assured that their manual is complete and accurate. The last page of each revised chapter includes a Change Page that summarizes the changes made to that chapter. The updated manual can be found on the Centers for Medicare and Medicaid Services (CMS) website at http://www.cms.hhs.gov/HomeHealthQualityInits/14_HHQIOASISUserManual.asp.

The updated chapters can be found in the Downloads area at the bottom of the web page. Select "Part I Implementation (OASIS) Manual Updates (2008)."

Plan Review and Construction Inspection – DHFS Q & A

Listed below are questions and answers that the Division of Quality Assurance developed to aid in understanding the plan review and construction inspection process.

[Plan Review and Construction - DHFS Q & A](#)

Preventing Accidents and Injuries in the Magnetic Resonance Imaging (MRI) Suite

Over the years there have been multiple reports of accidents and injuries occurring in MRI suites. The Joint Commission recently published some guidelines to prevent these accidents. Those guidelines can be found at:

<http://www.jointcommission.org/>

WI Nursing Home Immunization Rates Approach Healthy People 2010 Immunization Goals

Healthy People 2010 is a comprehensive, nationwide health promotion and disease prevention agenda developed by the U.S. Department of Health and Human Services. It contains 467 objectives designed to improve the health of all people in the United States.

Year 2010 objectives are (1) to increase the proportion of adults living in nursing homes who are vaccinated annually against influenza and (2) to increase the proportion of those who have ever been vaccinated against pneumococcal disease to 90%.

Influenza and pneumonia are vaccine-preventable diseases; yet, combined, they are the 5th leading cause of death in the U.S. for patients/residents aged 65 years and older. According to the most current (2004) CDC National Nursing Home Survey, immunization rates for influenza (63%) and pneumonia (38%) are well below the Healthy People 2010 goal of 90%

In 2007, the Division of Quality Assurance (DQA) analyzed data that was collected from the Centers for Medicare & Medicaid Services (CMS) 672 form, titled "Resident Census and Conditions of Residents Reports" for all 2006 surveys.

Immunization rates for influenza (80%) and pneumonia (72%) were well above the National Nursing Home Survey rates, but still below the Healthy People 2010 goal of 90%. However, in 2008, DQA analyzed data that was collected from the (CMS) 672 for all 2007 surveys.

Immunization rates for influenza (82%) and pneumonia (80%) increased and are approaching the Healthy People 2010 immunization goals. DQA updated the state maps that identify the percentage of WI nursing home residents who received the influenza and pneumococcal vaccine in 2007. You may access these maps at:

[Percentage of Wis. Nursing Home Residents Receiving Influenza Vaccine in 2007](#)

[Percentage of Wis. Nursing Home Residents Receiving Pneumococcal Vaccine in 2007](#)

[Influenza and Pneumococcal Immunization Rates 2002-2007](#)

State maps for 2006 were published in the July 2007 Quarterly Information Update which are available at http://dhfs.wisconsin.gov/rl_DSL/Publications/dqaUpdate0707.htm#Immunization

One of the primary ways that CMS has promoted the improvement of immunization rates for nursing home residents is through the annual survey process. State surveyors who conduct annual inspections of nursing homes will focus on the nursing home's immunization and infection control program during every annual survey.

DQA encourages all nursing homes to review their immunization program and immunization rates with their Medical Director and Quality Assurance Committee to ensure their program is consistent with current standards of practice and to determine the effectiveness of their program in achieving the Healthy People 2010 goals.

If you have questions, contact:

Vicky Griffin, Nurse Consultant

414-227-4705

griffv1@dhfs.state.wi.us

REGULAR FEATURES

Changes in DQA Staff

New DQA Divisional Records and Forms Manager

The Division of Quality Assurance is pleased to announce that Diana Cleven has been hired as the new Divisional Records and Forms Manager. In her new position, Diana has lead responsibility for the management of DQA records, the operation of the DQA file center, provision of responses to open records requests, compliance with state open records law, and oversight of the Division's forms and publications program. Prior to joining DQA, Diana was an Administrative Assistant with the Rock County Department of Human Services and, from 2001 through 2005, she was the Records Officer for the Wisconsin Department of Corrections.

You may contact Ms. Cleven during normal business hours with questions concerning records and forms at:

Diana Cleven, Divisional Records and Forms Manager
DQA / Bureau of Licensing, Technology and Education
P.O. Box 2969
Madison, WI 53701-2969
608-266-8368
CleveDI@dhfs.state.wi.us

Office of Caregiver Quality (OCQ) Updates

Nurse Aide Candidate Handbook Updates

The National Nurse Aide Assessment Program (NNAAP™), used in Wisconsin to determine competency for enrollment on the nurse aide registry, has been updated. In April 2007, Pearson VUE convened a panel of Subject Matter Experts (SMEs) to review and update the NNAAP Skills examination. The revised skills reflect the SMEs' careful consideration of the practicalities and constraints related to the administration of the skills in a laboratory environment, current nursing assistant practice requirements, skill components identified in the federal regulations, Center for Disease Control (CDC) guidelines and recommendations of the infection control practitioner.

Pearson VUE will republish the Wisconsin Nurse Aide Candidate Handbook to include the revised NNAAP skills with an edition date of July 2008 on the front cover. The new handbook will be available to download by early May from Pearson VUE's website at <http://www.pearsonvue.com>. (Follow the navigation prompts to the Wisconsin Nurse Aide web page.) Training programs should provide the new handbook to any candidate likely to take the NNAAP Skills examination on or after July 1, 2008.

Caregiver Background Check Updates

The Background Information Disclosure Form, HFS-64, has been updated. Please access the Department's website at <http://dhfs.wisconsin.gov/caregiver/BkgdFormsINDEX.HTM> to obtain a copy of the 2008 version of the form.

Effective April 1, 2008, the Department will charge \$3.00 for the Response to Caregiver Background Check letter that is included in a caregiver background check request. This is the first increase in the DHFS fee since it was implemented in May 2000.

Reporting Misconduct Incidents

For allegations involving all staff (non credentialed and credentialed), submit the Incident Report to:

**Department of Health & Family Services
Division of Quality Assurance
Office of Caregiver Quality
PO Box 2969
Madison, WI 53701-2969**

All caregiver misconduct reports should be submitted to DQA, who will forward reports involving credentialed staff (doctors, RNs, LPNs, social workers, etc.) to the Department of Regulation and Licensing (DRL) for review. For additional information, please see the website at <http://dhfs.wisconsin.gov/caregiver/contacts/Complaints.htm>.

Questions?

Contact the DQA Office of Caregiver Quality at:

(608) 261-8319 phone
(608) 264-6340 fax
Caregiver_intake@dhfs.state.wi.us

Quarterly Provider Overview Report

The Division of Quality Assurance (DQA) publishes a Quarterly Provider Overview Report. This report summarizes information on the number of providers by type of provider and includes survey, complaint, and forfeiture activity that occurred during the quarter. This Quarterly Provider Overview Report is for the timeframe of October 2007 through December 2007. This report can be viewed on the following DHFS websites:

http://dhfs.wisconsin.gov/rl_DSL/Providers/QuaProvOver.htm

<http://dhfs.wisconsin.gov/bqaconsumer/HealthCareComplaints.htm>

If you have questions or comments regarding this report, please e-mail DQA by using the "Contact" function that can be found on the very bottom of these websites.

Rules - Letters - Memos

Administrative Rules Update

HFS 83 - Community Based Residential Facilities

On October 18, 2007 the Wisconsin Administrative Register published the Initial Proposed Rulemaking Order including a summary and text of the proposed rule, Wisconsin Administrative Code Chapter HFS 83. The goal of the proposed rule is to focus on resident outcomes and quality of life and quality of care, improve readability and organization, eliminate excess and prescriptive language, revise staff training standards establishing a more cost effective system for providers and promote the use of nationally recognized standards of practice. Public hearings were held in December 2007 in 5 locations Eau Claire, Milwaukee, Green Bay, Rhinelander and Madison. For more information, you may view the proposed rule on the Wisconsin Administrative Rules website at <http://adminrules.wisconsin.gov/>.

HFS 85 - Non-Profit Corporation as Guardian

On September 19, 2006, the Wisconsin Administrative Register published a Statement of Scope of proposed rules to amend Chapter HFS 85, Non-profit Corporation as Guardian. Through this initiative, the Department proposes to make the rule reflect current standards of practice, recognizing the increase in the number of adults in need of guardianship and the increase in the complexity of their needs. An Advisory Committee, including advocates, providers, registers in probate and County adult protective services staff, meets regularly to review proposed rule language and make recommendations for revision to the rule. For more information, you may view the Statement of Scope on the Wisconsin Administrative Rules website at <http://adminrules.wisconsin.gov/>.

HFS 124 - Hospitals

On April 1, 2005, the Wisconsin Administrative Register published a Statement of Scope of proposed rules to amend Chapter 124. The Department is planning to update Chapter HFS 124 to eliminate overly prescriptive and outdated regulations, clarify the Department's enforcement authority, and make the rule more consistent with the federal Medicare requirements. An advisory committee has been formed, including a large number of trade and professional associations, hospitals and other interested parties, to review the proposed revisions and make recommendations for change. For more information, you may view the Statement of Scope on the Wisconsin Administrative Rules website at <http://adminrules.wisconsin.gov/>.

HFS 129 - Certification Programs for Training and Testing Nurse Assistants, Home Health Aides, and Hospice Aides

On March 31, 2006, the Wisconsin Administrative Register published a Statement of Scope of proposed rules to amend Chapter HFS 129. Through this initiative, the Department proposes to make the rule more consistent with federal regulations, to include the feeding assistant and medication aide training and testing program requirements, and to reflect the Department's decision to standardize administration and operation of nurse aide competency evaluation by contracting for this service. An advisory committee, including advocates, educators, association representatives, workforce development specialists, and representatives from private industry,

meets regularly to review the proposed revisions to the rule and make changes, as necessary. For more information, you may view the Statement of Scope on the Wisconsin Administrative Rules website at <http://adminrules.wisconsin.gov/>.

HFS 133 - Home Health Agencies

On December 1, 2007 revisions to Wisconsin Administrative Code Chapter HFS 133 went into effect. The revised Chapter HFS 133 eliminates rules that were overly prescriptive and modifies rules for consistency with federal regulations. Other revisions were made to reflect current terminology and standards of practice and to include standards promulgated in other statutes and administrative codes since the last code revision in 2001. The rule was also revised to recognize that Wisconsin now allows advanced practice nurse prescribers to be the primary care providers for home health care patients. For more information, you may view the rule on the Wisconsin Administrative Rules website at <http://adminrules.wisconsin.gov/>.

CMS Survey & Certification Letters (January, February, March)

Listed below are Survey and Certification (S&C) Letters distributed by CMS during the last quarter. Please note that the CMS Internet site where you can review all S&C Letters is <http://www.cms.hhs.gov/SurveyCertificationGenInfo/PMSR/list.asp>.

S&C No.	Title	Summary	Providers Affected
08-08	Requirements for Provider-based Off-Campus Emergency Departments and Hospitals that Specialize in the Provision of Emergency Services	Growth in the demand for hospital emergency services has resulted in a number of hospitals seeking to expand their emergency department (ED) services to off-site locations. This memo provides guidance for those interested in pursuing this.	Hospitals
08-09	Nursing Homes: Surveying Facilities that Receive Food Prepared by Off-Site Kitchens	The purpose of this memorandum is to instruct surveyors on the appropriate action when surveying nursing homes that procure food prepared by sources external to the facility for the purpose of consumption by residents.	Nursing Homes

08-10	Use of Interpretive Guidance by Surveyors for LTC Facilities	CMS has been asked to clarify the use of the Interpretive Guidance to Surveyors for LTC Facilities in reviewing for compliance with the regulatory requirements for nursing homes. Surveyors must cite all deficiencies based on a violation of statutory and/or regulatory requirements.	Nursing Homes
08-11	Accreditation Option for Critical Access (CAH) Distinct Part Units	CMS has approved the American Osteopathic Association (AOA) for recognition as a national accreditation program for CAHs. This recognition includes CAH distinct part units. The final notice of approval for AOA's deeming authority will now have a deemed accreditation option. States may continue to treat CAH distinct part surveys as a Tier 3 priority.	Critical Access Hospitals

08-12	Revised Interpretive Guidelines for Hospital Conditions of Participation	The interpretive guidelines correspond to the regulatory changes published 11/27/06 amending Hospital Conditions of Participation pertaining to requirements for history and physical examinations; authentication of verbal orders; securing medications; and post-anesthesia evaluations. The Tag numbers have been revised to correspond to the Tag numbers reflected in the December 2007 ASPEN release. The interpretive guidelines also include newly-adopted additional changes that were incorporated into the Calendar Year 2008. Outpatient prospective Payment System (OPPS) regulation. They are effective 01/01/08.	Hospitals
08-13	Initial Surveys of Rural Health Clinics and SNFs – Raised to Tier 3 Priority	Congress’s appropriation of part of the increase in Medicare Survey and Certification funds requested in the President’s proposed FY 2008 budget permits us to raise initial surveys of RHCs and SNFs to Tier 3 priority from Tier 4. For initial surveys assigned Tier 3 priority status, States may prioritize the initial surveys within Tier 3. We encourage States to offer a high Tier 3 status for initial surveys of dialysis facilities given the unique reliance on Medicare on the part of end stage renal disease patients.	Rural Health Clinics Skilled Nursing Facility

DQA Numbered Memos (January, February, March)

Access these memos via http://dhfs.wisconsin.gov/rl_DSL/Publications/BQAnodMems.htm or from individual providers' publications pages via http://dhfs.wisconsin.gov/rl_DSL/.

Memo No.	Title	Summary	Providers Affected
08-001	Life Safety Informational Release	DHFS is attempting to address the disparity between the federal and state survey findings by proactively notifying all providers subject to the Life Safety Code of conditions that will prompt CMS to cite. The purpose of this memorandum is to notify the health care provider community of common Life Safety Code NFPA 101 (LSC) items that have been cited in recent Medicare or Medicaid surveys.	Ambulatory Surgery Ctrs Facilities Serving Persons with Developmental Disabilities Hospices Hospitals Nursing Homes
08-002	Warfarin Monitoring	In reviewing recent citations related to warfarin, DQA found that the standards for monitoring warfarin, and the extent of potential harm, is not known or recognized by many staff. The memo is intended for staff members who are working each day with residents who are taking warfarin.	Adult Family Homes Community Based Residential Facilities Nursing Homes Residential Care Apartment Complexes

08-003	Medication Waste and Collection Programs	Household waste collection events, such as those held by county Clean Sweep programs, have generated questions from facilities about participating in these programs. DQA and the DNR have developed a document intended to help facilities determine if they are considered a household or business for the purposes of potentially participating in Clean Sweep medication waste collection programs.	Adult Family Homes Community Based Residential Facilities Hospices Nursing Homes Residential Care Apartment Complexes
08-004	Practice and Role of a Physician Assistant in Certified Mental Health Programs	In advance of the rewrite of administrative rules, the DHFS is issuing a statewide variance to provide immediate regulatory relief regarding the roles of physician assistants (PAs) in certified mental health programs. The variance provides the flexibility for certified mental health programs to use PAs to serve their clients.	Area Administrators / Assistant Administrators Bureau Directors County DHS Directors Tribal Chairpersons / HS Coordinators Community Mental Health Providers Hospitals
08-005	Resident-to-Resident (Client/Patient) Abuse Webcast Training	DQA, in collaboration with a private practice attorney, an attorney from the Coalition of Wisconsin Aging Groups (CWAG), and the Board on Aging and Long Term Care (BOALTC), has developed a three-part webcast training series, "Identifying and Responding Appropriately to Resident-to-Resident Abuse, Including Sexual Assault, in Regulated Facilities." The purpose of the training is to raise facility awareness of issues related to resident-to-resident	Adult Day Cares Adult Family Homes Community Based Residential Facilities Facilities Serving Persons with Developmental Disabilities Home Health Agencies Hospices Hospitals Nursing Homes Residential Care Apartment Complexes

		abuse and provide information and guidance in preventing and responding to these situations.	
08-006	Non-Long Term Care Complaint Contact Information	Non-Long Term Care (LTC) providers may now provide the phone number of the non-LTC Complaint Coordinator.	Ambulatory Surgery Ctrs. Outpatient Physical Therapy/Speech Language Pathology Svcs End Stage Renal Dialysis Units Home Health Agencies Hospices Hospitals Outpatient Rehabilitation Facilities Rural Health Clinics
08-007	Caregiver Background Check Update	The purpose of this memo is to share information regarding the upcoming caregiver background check fee increase and the revised Background Information Disclosure Form.	Certified Mental Health and AODA Facilities Community Based Residential Facilities Facilities Serving Persons with Developmental Disabilities Home Health Agencies Hospices Hospitals Licensed Adult Family Homes Nurse Aide Training Programs Nursing Homes Residential Care Apartment Complexes Rural Health Clinics