

**DIVISION OF QUALITY ASSURANCE**

P.O. Box 2969  
 Madison WI 53701-2969  
**Otis Woods, Administrator**  
**(608) 267-7185**  
**Jane Walters, Deputy Administrator**  
**(608) 266-7952**

**BUREAU OF ASSISTED LIVING**

P.O. Box 7940  
 Madison WI 53707-7940  
**Kevin Coughlin, Director**  
**Bureau of Assisted Living**  
**(920) 983-3189**

**Effective 4/1/09**

REGION	SURVEYOR	COUNTIES
<p><b>Northeastern</b>                      P.O. Box 5965                      DePere WI 54115-5965</p> <p>Phone: (920) 983-3200                      FAX: (920) 983-3201</p> <p>Assisted Living Regional Director:                      Laurie Arkens (920) 983-3191</p> <p>Karen Fredericks                      License Permit Program Associate                      (920) 983-3193</p> <p>Diane Van Rens                      License Permit Program Associate                      (920) 983-3182</p>	<p>Carol Barbian, NC                      (920) 360-4552</p> <p>Barbara Brock-Armdt, NC                      (715) 366-0316</p> <p>Jule DeGrave, NC                      (920) 360-9654</p> <p>Cari Gast, HSS                      (715) 367-0258</p> <p>Richard Levesque, HSS                      (920) 360-2584</p> <p>Marsha Pearson, HSS                      (920) 360-9487</p> <p>Jerome Riederer, NC                      (715) 281-5764</p> <p>Phyllis Witter, HSS                      (920) 360-5135</p>	<p>Winnebago, Green Lake, Marquette</p> <p>Sheboygan, Menominee, Oconto, Marinette</p> <p>Kewaunee, Manitowoc, Outagamie</p> <p>Waupaca, Shawano, Portage</p> <p>Fond du Lac, Ozaukee</p> <p>Washington</p> <p>Waushara, Adams, Wood</p> <p>Brown, Calumet, Door</p>
<p><b>Southeastern</b>                      819 North 6th Street - Room 609-B                      Milwaukee WI 53203</p> <p>Phone: (414) 227-2005                      FAX: (414) 227-3903</p> <p>Assisted Living Regional Director:                      Carolyn Happel (414) 227-4565</p> <p>Nora Gomez, Quality Assurance Program                      Specialist                      (414) 227-4501</p> <p>Diane Caruso                      License Permit Program Associate                      (414) 227-4878</p> <p>Renee Polley                      License Permit Program Associate                      (414) 227-4898</p>	<p>Bunny Booker, NC                      (414) 507-8362</p> <p>Sharon Gries, NC                      (414) 750-5257</p> <p>MaryBeth Hoffman, HSS                      (414) 507-6951</p> <p>Connie Knezic, HSS                      (414) 507-3403</p> <p>Mary McGrath, HSS                      (414) 507-4165</p> <p>Geralyn Spitzer, HSS                      (414) 507-3407</p> <p>Joelle Verstegen, NC                      (414) 507-6963</p> <p>Cindie Wilber, HSS                      (414) 507-3789</p>	<p>Note: counties are not split by licensor in this region.</p> <p>Kenosha, Milwaukee, Racine</p>
<p><b>Western</b>                      610 Gibson Street, Suite 1                      Eau Claire WI 54701-3687</p> <p>Phone: (715) 836-4752                      FAX: (715) 836-2535</p> <p>Assisted Living Regional Director:                      Susan Murphy (715) 836-4029</p> <p>Julia Langworthy                      License Permit Program Associate                      (715) 836-4790</p> <p>Audrey Ryan                      License Permit Program Associate                      (715) 365-2850</p>	<p>Brenda Balsiger, NC                      (715) 836-6744</p> <p>Kris Carew, NC                      (715) 340-3763</p> <p>Ann Colbenson-Hallum, HSS                      (715) 836-3090</p> <p>Mary Eckwright, RN                      (715) 577-1496</p> <p>Sandy Finseth, HSS                      (715) 836-3804</p> <p>Cynthia Larson, HSS                      (715) 360-5914</p> <p>Rod Senn, HSS                      (715) 836-2290</p>	<p>LaCrosse (A-J), Pierce, St. Croix</p> <p>Florence, Forest, Iron, Juneau, Marathon (H-Z), Oneida, Vilas</p> <p>Jackson, LaCrosse (K-Z), Rusk, Sawyer, Vernon</p> <p>Barron, Buffalo, Burnett, Dunn, Polk, Taylor, Washburn</p> <p>Eau Claire (A-H), Chippewa, Pepin</p> <p>Ashland, Clark, Langlade, Lincoln, Marathon (A-G), Price</p> <p>Bayfield, Douglas, Eau Claire (I-Z), Monroe, Trempealeau</p>

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REGION	SURVEYOR	COUNTIES
<p><b>Southern</b> P.O. Box 7940 Madison WI 53707-7940</p> <p>Phone: (608) 266-7474 FAX: (608) 266-8975</p> <p>Assisted Living Regional Director: Susan Blount (608) 266-8339</p> <p>Emily Schmitt License Permit Program Associate (608) 266-9305</p> <p>Vacant License Permit Program Associate (608) 266-7923</p>	<p>Cheryl Bott, HSS (608) 206-6148</p> <p>Leann Fox, HSS (608) 206-6773</p> <p>Mary Joost, HSS (715) 360-5910</p> <p>Mary Kunz, NC (608) 219-9238</p> <p>Roda McLees, NC (608) 206-0739</p> <p>Jim Riordan, HSS (608) 235-3682</p> <p>Estrella Schnering, HSS (608) 219-1867</p>	<p>Crawford, Green, Lafayette, Waukesha (N-Z)</p> <p>Dane (N-Z), Richland</p> <p>Dane (A-M), Sauk</p> <p>Columbia, Rock</p> <p>Dodge, Waukesha (A-M)</p> <p>Jefferson</p> <p>Grant, Iowa, Walworth</p>
<p><b>Central Office</b> P.O. Box 7940 Madison WI 53707-7940</p> <p>Assisted Living Bureau Director Kevin Coughlin (920) 983-3189</p>	<p>Lynnette Traas, Program Planning Analyst (608) 266-2495</p> <p>Vacant, Quality Assurance Program Specialist</p> <p>Colette Anderson, Research Technician (608) 266-7463</p> <p>Dinh Tran, (1 West Wilson Street) (608) 266-6646</p>	<p>Forfeiture Review and Enforcement, Quality Assurance</p> <p>AL Research Projects, Quality Assurance, Policies and Procedures</p> <p>APIS, Forfeiture Payments, Enforcement Tracking, Training, Support</p> <p>CBRF Training Coordinator</p>