



FOCUS 2010 CONFERENCE

November 17-18, 2010

**10th Annual Conference for Health Care Providers and
Division of Quality Assurance Staff**

FOCUS 2010: Conference

“Striving for Excellence in Challenging Times”

Thursday, November 18, 2010

FOCUS 2010 Conference is intended for staff from:

- Assisted Living Facilities
(Adult Day Cares, Adult Family Homes, Community Based Residential Facilities, and Residential Care Apartment Complexes)
 - Division of Quality Assurance
 - Facilities Serving People with Developmental Disabilities
 - Nursing Homes
-

FOCUS 2010: Special Session

“The Art and Science of Infection PREVENTION and Control”

Wednesday, November 17, 2010

Special Session is intended for staff from:

- Ambulatory Surgical Centers
 - Assisted Living Facilities (Adult Day Cares, Adult Family Homes, Community Based Residential Facilities, and Residential Care Apartment Complexes)
 - Division of Quality Assurance
 - End Stage Renal Dialysis Units
 - Facilities Serving People with Developmental Disabilities
 - Home Health Agencies
 - Hospice Providers
 - Hospitals
 - Nursing Homes
 - Rural Health Clinics
-



Kalahari Convention Center
Wisconsin Dells, Wisconsin



Sponsored by:

Wisconsin Department of Health Services
Division of Quality Assurance



FOCUS 2010



The Wisconsin Department of Health Services, Division of Quality Assurance (DQA) is pleased to announce the TENTH Annual Conference for health care providers and DQA staff to be held November 17 and 18, 2010. This conference, developed in collaboration with health care providers, is designed to bring together a variety of experts to share strategies and provide learning opportunities for all participants.

Karen E. Timberlake, Secretary of the Department of Health Services and Otis L. Woods, Administrator of the Division of Quality Assurance will kick off the conference with opening remarks.

“FOCUS 2010 **Striving for Excellence in Challenging Times**” will take place on November 18, 2010. This year’s conference is designed to help all attendees excel and improve their delivery of services during this economically challenging time.

The keynote speaker is Karyn Buxman RN, MSN. Karyn’s keynote is titled “I’ve Got One Nerve Left and You’re Standing on It”. This lively presentation will acknowledge expanding responsibilities, shrinking budgets, cranky coworkers, family demands, too much to do and not enough time to do it and ask, “Is it any wonder we’re all a little edgy?” Attendees will find out how taking care of themselves can affect their sanity, success and everyone’s bottom line. Participants will learn how to get through the toughest of days and still remain smiling. They will also discover how to survive and thrive in a world of change.

The remainder of the day will include 24 topical breakout sessions on emerging issues and practices, numerous informative exhibits and networking opportunities.

The special session on November 17, 2010 is entitled, “**The Art and Science of Infection PREVENTION and Control**”. In the past, the health field worked at controlling infection; however, this program will focus on preventing infections from occurring. This session opens with a keynote address by Dr. Melissa Schaefer from the Centers for Disease Control and Prevention (CDC) on the topic of injection safety. She will describe basic elements of injection safety including preparation and administration of parenteral medications and performance of assisted monitoring of blood glucose, recent outbreaks and patient notification linked to unsafe injection practices, and current efforts to educate providers about the importance of safe injection practices.

The breakout sessions will feature specialists in the field of infection prevention and control. Topics include antimicrobial stewardship, hand hygiene, immunization, environmental cleaning, and clinical issues. One session will address practices specific to Ambulatory Surgical Centers.

This year the FOCUS 2010 Conference will again be going GREEN! On the day of the conference, attendees will receive a CD containing the presenters’ handouts. The handouts will be posted on the conference website prior to the conference at http://www.dhs.wisconsin.gov/rl_dsl/Training/focus10.htm. Participants may choose to print them and bring them to the conference.

Online registration is required this year. Not only does it help keep us GREEN, it also ensures accuracy. Register online at <https://charge.wisc.edu/quality/focus2010.asp>

Attendees have the option of paying with a check/money order or a credit card.

Additional information on the presenters, breakout sessions, and exhibits will be posted at the Department of Health Services website at:

http://www.dhs.wisconsin.gov/rl_DSL/Training/focus10.htm



Program at a Glance

Wednesday ► November 17, 2010

FOCUS 2010 Special Session:

“The Art and Science of Infection PREVENTION and Control”

Registration Fee: \$65.00

7:00 am – 8:00 am	Registration, Light Continental Breakfast, Visit Exhibits
8:00 am – 8:15 am	Welcome: Vicky Griffin, Division of Quality Assurance
8:15 am – 9:30 am	Keynote: Melissa Schaefer, MD <i>“Injection Safety”</i>
9:30 am – 10:00 am	Break, Visit Exhibits
10:00 am – 11:30 am	Breakout Sessions - 100 Series
11:30 am – 12:30 pm	Luncheon, Visit Exhibits, Attendees have the option to participate in a question and answer session with Dr. Schaefer.
12:30 pm – 2:00 pm	Breakout Sessions - 200 Series
2:00 pm – 2:30 pm	Break, Visit Exhibits
2:30 pm – 4:00 pm	Breakout Sessions - 300 Series
4:00 pm	Adjourn
4:00 pm – 5:30 pm	Early registration for FOCUS 2010 - November 18, 2010

Thursday ► November 18, 2010

FOCUS 2010: Conference

“Striving for Excellence in Challenging Times”

Registration Fee: \$100.00

7:00 am – 8:00 am	Registration, Light Continental Breakfast, Visit Exhibits
8:00 am – 8:30 am	Welcome: Karen E. Timberlake, Secretary, Department of Health Services Otis L. Woods, Administrator, Division of Quality Assurance
8:30 am – 10:00 am	Keynote: Karyn Buxman, RN, MSN <i>“I’ve Got One Nerve Left and You’re Standing on It”</i>
10:00 am – 10:30 am	Break, Visit Exhibits
10:30 am – 12:00 pm	Breakout Sessions - 400 Series
12:00 pm – 1:00 pm	Luncheon, Visit Exhibits
1:00 pm – 2:30 pm	Breakout Sessions - 500 Series
2:30 pm – 3:00 pm	Break, Visit Exhibits
3:00 pm – 4:30 pm	Breakout Sessions - 600 Series
4:30 pm	Adjourn



Breakout Sessions 100 Series ► 10:00 - 11:30

101	An Ounce of Prevention: Creating Effective Immunization Programs to Reduce the Burden of Vaccine Preventable Diseases	David Nace
<p>This session is for assisted living and nursing home providers. This presentation will review the impact of influenza, pneumonia, and herpes zoster in LTC residents, and will provide the participant with strategies necessary to create effective immunization programs.</p> <p>At the end of the presentation, participants will be able to:</p> <ul style="list-style-type: none"> • Describe the impact of influenza, pneumonia and herpes zoster on LTC residents. • List components of effective immunization programs. • Identify ways to tailor immunization programs to meet the needs of both assisted living and nursing facility residents. 		
102	Evidence Based Decision Making on the use of Indwelling Catheters and Intermittent Catheterization	Katherine Moore
<p>This session is for all providers. This presentation will cover the research evidence concerning catheter associated urinary tract infections in the long term indwelling catheter user. It will cover changing routine, types of catheters, catheter securement, antibiotic use (when appropriate), obtaining specimens for urinalysis, cleaning leg and drainage bags. It will also address questions concerning sterile and clean intermittent catheterization and the evidence on various catheter products such as PVC and hydrophilic.</p> <p>Participants will:</p> <ul style="list-style-type: none"> • Understand the issues associated with long term indwelling catheters. • Describe when a Catheter Associated Urinary Tract Infection (CAUTI) is present. • Identify the appropriate management of CAUTI. • Understand the current evidence on sterile versus clean catheterization. • Compare different catheter products for intermittent catheterization. 		
103	Infection Control Assessment of Ambulatory Surgical Centers (ASC)	Melissa Schaefer
<p>This session is for ambulatory surgical centers. The presentation will describe a recent pilot conducted with the Centers for Medicare and Medicaid Services (CMS) evaluating infection control practices in ASCs and elements of the new inspection process in ASCs.</p> <p>Participants will learn:</p> <ul style="list-style-type: none"> • The infection control practices that are assessed during an inspection of ASCs • Some of the common lapses that are being identified in ASCs 		
104	New Frontiers in Hand Hygiene: Harmonizing Guidelines Across Settings and Standardizing Adherence Measurement	Kate Ellingson
<p>This session is for all providers. The presenter will review CDC hand hygiene guidelines for healthcare settings, compare them to the World Health Organization (WHO) guidelines and discuss resolution of inconsistencies, as well as issues that have surfaced recently regarding the CMS interpretive guidance. The presenter will also discuss CDC's efforts to standardize hand hygiene measurement and highlight various state and local efforts to improve hand hygiene adherence.</p> <p>Participants will learn:</p> <ul style="list-style-type: none"> • How CDC's recommendations for hand hygiene in healthcare settings apply to prevention of transmission of epidemiologically important pathogens • CDC and WHO efforts to standardize measurement of hand hygiene adherence • Awareness of state and local campaigns to promote adherence to appropriate hand hygiene practices in healthcare settings 		



Breakout Sessions 100 Series ► 10:00 - 11:30

105	Respiratory Protection Programs for Employers in the Personal Care Industry	Leslie Ptak
<p>This session is for all providers. This presentation will outline the basic Occupational Safety and Health Administration (OSHA) requirements for respiratory protection programs in the workplace. Emphasis is placed on whether employers are required to provide respirators to employees and the subsequent requirements. As most respirators used in the personal care industry are filtering facepieces (dust masks), the presentation will focus on requirements for these products.</p> <p>Attendees will:</p> <ul style="list-style-type: none"> • Gain an understanding of the difference between OSHA's mandatory and optional requirements for respiratory protection. • Learn about the various OSHA requirements for mandatory and voluntary use of respirators. 		
106	Role of the Environment in Disease Transmission	William Rutala
<p>This session is for all providers. This session will address the principles of environmental disease transmission to include specific pathogens (C.difficile, norovirus and MRSA) that have an environmental mode of spread and how to prevent disease transmission via the environment.</p>		
107	The Predictable Pandemic: Norovirus Epidemiology, Prevention, and Control	Aron Hall
<p>This session is for all providers. Norovirus is the leading cause of acute gastrointestinal illness and outbreaks, bearing a significant burden on long term care facilities. Although usually self-limiting, it can cause excessive fluid loss and dehydration, resulting in more severe illness and even death, particularly in elderly populations. Norovirus outbreaks can spread rapidly in long term care facilities, leading to significant morbidity and disruption of services. This presentation will include information on the epidemiology, recent trends, and recommendations for prevention and control of norovirus, with a focus on long term care facilities.</p> <p>Participants will learn:</p> <ul style="list-style-type: none"> • Epidemiologic trends in norovirus infections and outbreaks including disease burden, mechanisms of transmission, and emergence of new viral strains • Current guidelines for assessment and management of norovirus infections including clinical presentation, laboratory diagnostic tests, and infection control practices • Recommendations for prevention and control of norovirus outbreaks in long term care facilities focusing on appropriate hand hygiene, environmental disinfection, and isolation 		
108	The Science of Handwashing from a Food Safety Perspective	John Powell
<p>This session is for all providers. This session will provide the needed background to understand the importance of proper handwashing and the actions that can be implemented to insure safe food preparation and service in order to effectively impact the current occurrence of norovirus in the State of Wisconsin.</p> <p>Participants will learn:</p> <ul style="list-style-type: none"> • The science behind proper hand washing and why it is so important. • The impact and importance of interventions and barriers such as no bare hand contact with ready-to-eat foods. • The current status of norovirus in long term care facilities in Wisconsin. 		



Breakout Sessions 200 Series ► 12:30 - 2:00

201	Bloodborne Pathogens Programs (BPP) for Employers in the Personal Care Industry	Leslie Ptak
<p>This session is for all providers. This presentation will outline the basic OSHA requirements for bloodborne pathogens programs in the workplace. Emphasis is placed on the various types of body fluids that cause BBP transmission and how OSHA expects employers to address employee exposures.</p> <p>Attendees will:</p> <ul style="list-style-type: none"> • Gain an understanding of what constitutes a bloodborne pathogen hazard • Learn about the various OSHA requirements for employees exposed to bloodborne pathogens at work 		
202	Catching Pneumonia Before It Catches You	David Nace
<p>This session is for assisted living and nursing home providers. Pneumonia is a leading cause of death among LTC residents. This presentation will review the impact of pneumonia on LTC residents, provide clues to help improve recognition, and discuss management strategies based upon resident location and preferences.</p> <p>At the end of the presentation, participants will be able to:</p> <ul style="list-style-type: none"> • Describe the impact of pneumonia on LTC residents. • Identify common and unique ways in which LTC residents may present with pneumonia. • Formulate a response plan based upon the resident's level of care and care preferences. 		
203 & 104	New Frontiers in Hand Hygiene: Harmonizing Guidelines Across Settings and Standardizing Adherence Measurement	Kate Ellingson
<p>This session is a repeat, see 104 for the summary of the presentation.</p>		
204	Disinfection and Sterilization: How to Meet The CDC Guidelines	William Rutala
<p>The session is for ambulatory surgical centers and hospitals. This session will address new issues associated with reprocessing critical and semicritical items as well as new issues associated with disinfection of noncritical items and environmental surfaces. While this session is geared towards ambulatory surgical centers and hospitals, staff working in other settings may benefit from the information presented.</p>		
205	The “How To” of Environmental Cleaning and Disinfection	Kathy Thompson
<p>This session is for all providers. This session will be an overview of environmental cleaning and disinfection with emphasis on application in healthcare facilities.</p> <p>Participants will gain an understanding of the various environmental cleaning and disinfection products and processes, their applicable standards and guidelines and how to apply them in healthcare facilities.</p>		
206 & 108	The Science of Handwashing from a Food Safety Perspective	John Powell
<p>This session is a repeat, see 108 for the summary of the presentation.</p>		



Breakout Sessions 200 Series ► 12:30 - 2:00

207	Understanding Antimicrobial Stewardship	Lynne Fehrenbacher
<p>This session is for all providers. The presentation will discuss the fundamental principles of antimicrobial stewardship with primary focus on best practice guidelines. Examples of stewardship initiatives and advice on implementation strategies will be shared.</p>		
208	Understanding The Spectrum Of Antimicrobial Treatment: A Review of Antibiogram and Susceptibility Reports	Anna Marciniak
<p>This session is for hospital and nursing home providers. With resistant organisms on the rise, it is crucial that antimicrobial treatment choices are made correctly. This presentation discusses reports that are commonly provided in health care settings. Knowing how to interpret antibiogram and susceptibility reports is a vital step in the prevention and control of microbial resistance. While this session is geared towards hospital and nursing home providers, staff working in other settings may benefit from this session.</p> <p>Participants will learn:</p> <ul style="list-style-type: none">• How to correctly use an antibiogram report• How to interpret susceptibility reports• The definition of a "MIC (minimum inhibitory concentration)" value• The definition of "antimicrobial resistance"		



Breakout Sessions 300 Series ► 2:30 - 4:00

301 & 101	An Ounce of Prevention: Creating Effective Immunization Programs to Reduce the Burden of Vaccine Preventable Diseases	David Nace
This session is a repeat, see 104 for the summary of the presentation.		
302	Antimicrobial Stewardship in the Long Term Care Setting	Christopher Crnich
<p>This session is for nursing home providers. Antibiotic therapy is an indispensable therapeutic intervention of modern healthcare. However, antibiotics, when used indiscriminately, pose a significant risk of selecting for antibiotic resistance. Most hospitals have engaged this threat through the development of antimicrobial stewardship programs aimed at optimizing the prescribing of these agents. Studies suggest that these programs can significantly reduce pharmacy costs while also blunting or even reversing rising rates of antibiotic resistance. Long term care facilities, long recognized as being associated with high rates of antibiotic use and antibiotic resistance, have only recently begun to implement antimicrobial stewardship programs.</p> <p>Participants will learn:</p> <ul style="list-style-type: none"> • The historical trends in antibiotic use and antibiotic resistance in the long-term care setting • The impact of antimicrobial stewardship programs in hospitals • The early successes of antimicrobial stewardship programs in the long-term care setting • Steps they can take to begin implementing an antimicrobial stewardship program in their facilities 		
303 & 102	Evidence-Based Decision Making on the Use of Indwelling Catheters and Intermittent Catheterization	Katherine Moore
This session is a repeat, see 102 for the summary of the presentation.		
304	Lessons Learned from H1N1	Dennis Tomczyk
<p>This session is for all providers. The 2009 H1N1 outbreak has been characterized as a moderate outbreak that had an inordinate effect on younger persons, with higher mortality and morbidity than seasonal influenza. Although healthcare providers responded robustly, there are key lessons that have been learned. These lessons will apply not only to future outbreaks but to all large scale incidents.</p> <p>This session will summarize the key aspects of the 2009 H1N1 outbreak, describe the corrective actions identified from this outbreak and describe the resources available to healthcare providers to strengthen their infectious disease response plans.</p>		



Breakout Sessions 300 Series ► 2:30 - 4:00

305 & 106	Role of the Environment in Disease Transmission	William Rutala
This session is a repeat, see 106 for the summary of the presentation.		
306 & 205	The “How To” of Environmental Cleaning and Disinfection	Kathy Thompson
This session is a repeat, see 205 for the summary of the presentation.		
307 & 107	The Predictable Pandemic: Norovirus Epidemiology, Prevention, and Control	Aron Hall
This session is a repeat, see 107 for the summary of the presentation.		
308 & 208	Understanding The Spectrum Of Antimicrobial Treatment: A Review of Antibiogram and Susceptibility Reports	Anna Marciniak
This session is a repeat, see 208 for the summary of the presentation.		

11:45 - 12:25	Ask the Expert Session	Melissa Schaefer
This session is for all providers. This session is being offered during the lunch hour. Participants may eat their lunch while Ms. Schaefer answers questions related to her keynote.		



Breakout Sessions 400 Series ► 10:30 - 12:00

401	CMS Perspective on Abuse in Long Term Care	Nadine Renbarger Sharon White
<p>This session is for nursing home providers. The presenters will review the federal LTC regulations and interpretive guidelines on abuse, neglect, mistreatment and misappropriation of property, share current data and citation trends on abuse and share examples of practices that result in federal deficiencies. They will also discuss what constitutes Immediate Jeopardy and effective removal plans. An open dialogue and exchange will be encouraged during this session.</p> <p>Participants will learn:</p> <ul style="list-style-type: none"> • Federal regulatory requirements pertaining to abuse, neglect, mistreatment and misappropriation of property • The three components of Immediate Jeopardy • What constitutes an effective removal plan for Immediate Jeopardy citations 		
402	Contracting Effectively with Managed Care Organizations	Marsha Christianson Cheryl Mader Patti Mueller Laura Nolan Chuck Rothstein
<p>This session is for assisted living providers. This panel will present strategies for maintaining high quality of service at a time of decreasing rates and to help participants feel empowered to succeed in these changing times.</p>		
403	Diagnosis and Management of Dehydration in Long Term Care Settings	David Thomas
<p>This session is for nursing home providers. The diagnosis of dehydration has severe consequences. Dehydration is associated with an increase in hospital morbidity and mortality, with mortality rate as high as 30%. The clinical approach to fluid therapy may lead to inadequate fluid management or over-hydration. The diagnosis of dehydration in a patient admitted from a nursing home, or from a home care setting, may imply a failure in the quality of health care delivery. However, the difficulty in diagnosing dehydration in older populations results in dehydration performing poorly as a quality of care indicator.</p> <p>This session will present a useful definition of dehydration and review the use of laboratory studies. It will also discuss age-related changes that contribute to the risk of dehydration, as well as the success of prevention trials that rely on increasing voluntary consumption of fluids.</p> <p>This session will enable participants to:</p> <ul style="list-style-type: none"> • Understand fluid balance in older adults • Define dehydration in older adults • Develop a management strategy 		
404	Establishing End-of-Life Goals of Care	David Weisman
<p>This session is for all providers. This workshop will review a communication approach to goal setting for seriously ill and dying patients.</p> <p>Upon completion of the session, attendees will be able to:</p> <ul style="list-style-type: none"> • Know the essential health professional skills to effectively lead an end-of-life goal setting meeting. • Describe a 10 step approach to leading a goal setting meeting with patients and families. • List three strategies for resolving conflicts surrounding end-of-life goals. 		



Breakout Sessions 400 Series ► 10:30 - 12:00

405	Fall Management in Assisted Living Facilities	Rein Tideiksaar
<p>This session is for assisted living providers. This session will examine the extent and consequences of falls and look at the causes of falls, along with risk factors. Attendees will be presented with the essential ingredients of a successful fall prevention program and learn how to design or retool the fall prevention programs in their facilities. Discussion will also include safety technology and its targeted use.</p>		
406	I Know You Think You Understood What You Thought I Said...	Karyn Buxman
<p>This session is for all providers. Whether it’s one-on-one, in a classroom setting, or an important meeting, humor can give you a serious advantage. Want to convey information? Do you need to deal with an unpleasant situation? Do your circumstances call for negotiation? Join Karyn Buxman for the opportunity to laugh and to learn how to ramp up the effectiveness of your communication and reap the rewards.</p> <p>This session will enable participants to:</p> <ul style="list-style-type: none"> • Differentiate between constructive and destructive humor • Describe how bond, environment and timing increase the effectiveness of humor • Identify a means of using humor proactively in a written communication. 		
407	Professional Boundaries for Caregivers	Donna Cochems
<p>This session is for all providers. The presenter will review nine common professional boundaries crossed by caregivers in their relationships with clients. Participants will gain access to ready-made training material for direct caregivers, supervisors and managers.</p> <p>Guidance will be provided for training caregivers to observe professional boundaries with those in their care, helping caregivers maintain a therapeutic relationship with clients and coaching tips for helping caregivers stay "in bounds".</p>		
408	Rhode Island Individualized Care Pilot: The Regulatory Imperative and the Lessons Learned!	Raymond Rusin
<p>This session is for nursing home providers. This session will present the focus and elements of the Rhode Island Individualized Care Pilot. This program focused on infusing resident-centered care concepts into the educational experience for nursing home inspectors and enhancing elements of the survey process to reinforce the identification of a facility’s systems, activities, and staff actions and interactions with residents that reinforced or detracted from true resident-centered care and services.</p> <p>Participants will learn:</p> <ul style="list-style-type: none"> • Lessons learned and elements of the regulatory imperative to include a resident-centered focus in surveyor training • A strategic approach to managing regulatory barriers to individualized, resident-centered care activities. 		



Breakout Sessions 500 Series ► 1:00 - 2:30

501	Conducting Misconduct Investigations in Assisted Living Settings	Shari Busse
<p>This session is for assisted living providers. This breakout session is designed for persons responsible for conducting internal investigations into allegations of abuse, neglect and misappropriation by caregivers in assisted living settings. This session will focus on the steps needed to conduct a thorough investigation and provides tips on interviewing skills.</p> <p>As a result of this workshop, participants will learn more about:</p> <ul style="list-style-type: none"> • Caregiver Misconduct Definitions • Developing an Investigation Protocol • Conducting an Internal Investigation • Interviewing Skills • Reporting Requirements 		
502 & 403	Diagnosis and Management of Dehydration in Long Term Care Settings	David Thomas
<p>This session is a repeat, see 403 for the summary of the presentation.</p>		
503	Fall Management in Nursing Homes	Rein Tideiksaar
<p>This session is for nursing home providers. This session will examine the extent and consequences of falls and look at the causes of falls, along with risk factors. Attendees will be presented with the essential ingredients of a successful fall prevention program and learn how to design or retool the fall prevention programs in their facilities. Discussion will also include safety technology and its targeted use.</p>		
504	Family Care in Assisted Living Facilities	Susan Crowley Jenifer Harrison
<p>This session is for assisted living providers. This session will provide information about Family Care, discuss how the Family Care program utilizes Assisted Living Facilities and examine the fiscal implications of the program. It will also discuss the relationship between Family Care and the provider networks.</p>		
505	Hospice and Long Term Care: Improving Care Through a Strong Partnership	Lauren Winter
<p>This session is for assisted living providers. This will be an interdisciplinary discussion on collaboration of hospice with Assisted Living Facilities. Participants will learn how two distinct cultures that seek to provide compassionate and a high quality of care to individuals at end of life can communicate and collaborate effectively while being attentive to and in compliance with regulations, conditions of participation and licensure requirements which guide its respective services.</p>		
506	Pain Assessment/Management in the Cognitively Impaired Resident	David Weisman
<p>This session is for all providers. This session will review assessment methods and treatment principles for managing pain in cognitively impaired residents. The presenter will describe a step-wise approach to pain management using pharmacological and non-pharmacological treatments. Participants will be provided with resources for staff education and facility policy development necessary to effectively manage pain in the cognitively impaired resident.</p>		



Breakout Sessions 500 Series ▶ 1:00 - 2:30

507	Prevention and Management of Constipation in the Elderly	Eric Tangelos
<p>This session is for all providers. Constipation is variably defined, and its diagnosis is often arbitrary. Chronic constipation (CC) is a common problem in the elderly, with a variety of etiologies – including pelvic floor dysfunction (PFD), medication effects, and numerous age-specific conditions. Clinical awareness and focused testing is needed to identify the physiologic abnormalities underlying constipation, while being mindful of situations unique to the elderly, facilitate management and improve patient outcomes.</p> <p>This session will evaluate interdisciplinary strategies to overcome common barriers that hinder the optimal management of chronic constipation in health care settings and discuss the key components of a facility-wide approach to managing chronic constipation. The presenter will also describe the implementation of appropriate bowel protocols in health care settings and outline the elements of treatment plans to prevent severe complications of chronic constipation that can be tailored for individual residents.</p>		
508 & 408	Rhode Island Individualized Care Pilot: The Regulatory Imperative and the Lessons Learned!	Raymond Rusin
<p>This session is a repeat, see 408 for the summary of the presentation.</p>		



Breakout Sessions 600 Series ► 3:00 - 4:30

601	CMS Perspective on Abuse in Long Term Care	Nadine Renbarger Sharon White
This session is a repeat, see 401 for the summary of the presentation.		
602	Essentials of Assisted Living Enforcement - An Introduction and Discussion	Lynnette Traas Kevin Coughlin Carolyn Happel
<p>This session is for assisted living providers. This session will begin with an overview of enforcement. Assisted Living staff will address the objectives of the enforcement process, violations that are targeted for enforcement, the sanctions available and how they are determined. Examples and statistics will be provided. Questions related to enforcement will be addressed. Attendees are encouraged to submit questions to a on line survey at https://doa.wi.gov/DHSSurveys/TakeSurvey.aspx?SurveyID=86ML3o5M</p>		
603	Fall Prevention in Nursing Homes: Maintaining a Safety Culture	Rein Tideiksaar
This session is for nursing home providers. Participants will learn what a safety culture consists of and the essential components of achieving a safety culture.		
604	Hospice and Long Term Care: Improving Care Through a Strong Partnership for Nursing Homes	Lauren Winter
<p>This session is for nursing home providers. This will be an interdisciplinary discussion on collaboration of hospice with Skilled Nursing Facilities.</p> <p>Learn how two distinct cultures that seek to provide compassionate and a high quality of care to individuals at end of life can communicate and collaborate effectively while being attentive to and in compliance with regulations, conditions of participation and licensure requirements which guide its respective services.</p>		
605	IRIS and Maintaining Quality in an Adult Family Home	Pamela Hamann Shanna Jensen Mary Tree Peter Tropman
This session is for assisted living providers. This session will explore striving for excellence in an Adult Family Home setting through IRIS Self-Directed Supports. Attendees will learn how IRIS allows the program participant to obtain supports and services within an Adult Family Home residence and how quality assurance will be monitored.		
606 & 507	Prevention and Management of Constipation in the Elderly	Eric Tangalos
This session is a repeat, see 507 for the summary of the presentation.		



Breakout Sessions 600 Series ► 3:00 - 4:30

607	Sexuality & Intimacy in Long Term Care	Julie Button
<p>This session is for all providers. Using a case scenario and definitions, the speaker will discuss the difference between sexual assault and consensual intimacy. Participants will learn about older adult myths and reality, behaviors, rights, assessment, care planning, interventions and resources to better address issues associated with sexual intimacy in long term care.</p> <p>This session will provide knowledge that will help participants balance the rights of consensual consumers, while protecting the rights of consumers who cannot consent. It will also enable participants to conduct assessments related to sexual intimacy and develop care plans accordingly.</p>		
608	Symptom Management in the Dying Patient	David Weisman
<p>This session is for all providers. This workshop will review common non-pain symptoms, assessment and management principles.</p> <p>Participants will be able to:</p> <ul style="list-style-type: none">• Describe drug and non-drug management techniques for delirium, dyspnea, nausea and constipation in the dying patient.• Discuss the role of proper documentation and facility policies in support of controversial symptom control medications.• Know educational and programmatic resources to facilitate excellent care of the dying patient in the long term care setting.		



FOCUS 2010 Presenters

**Shari Busse, BS**

Ms. Busse is the Director of the Office of Caregiver Quality in the Department of Health Services, Division of Quality Assurance in Madison, Wisconsin.

Julie Button, CSW

Ms. Button is a Regional Ombudsman in the Board on Aging and Long Term Care in DePere, Wisconsin.

Karyn Buxman, RN,MSN

Ms. Buxman is a speaker, author and publisher on the topic of the benefits of humor for health and communication, from La Jolla, California.

Marcia Christiansen, BS

Ms. Christiansen is the Owner and Program Director – Administrator of Rainbow House Community Based Residential Facility in Manitowac, Wisconsin.

Donna Cochems

Ms. Cochems is a Professional Consultant at the University of Wisconsin – Oshkosh in Oshkosh, Wisconsin.

Kevin Coughlin, BS

Mr. Coughlin is the Director of the Bureau of Assisted Living in the Division of Quality Assurance in Madison, Wisconsin.

Susan Crowley, MPA

Ms. Crowley is the Administrator of the Division of Long Term Care in the Department of Health Services in Madison, Wisconsin.

Pamela Hamann, BA

Ms. Hamann is a Support Services Supervisor for Lori Knapp Companies in Prairie du Chien, Wisconsin.

Carolyn Happel, CAPSW

Ms. Happel is the Regional Director of the Bureau of Assisted Living in the Division of Quality Assurance in Milwaukee, Wisconsin.

Jenifer Harrison, MSSW, APSW, CPHQ

Ms. Harrison is a Member Quality Specialist in the Office of Family Care Expansion in Madison, Wisconsin.

Shanna Jensen, MSW

Ms. Jensen is an Outreach and Education Consultant for The Management Group, Inc./IRIS Consultant Agency in Madison, Wisconsin.

Cheryl Mader, BA, BBA

Ms. Mader is the Chief Operations Officer at Lori Knapp Companies in Prairie du Chien, Wisconsin.

Patti Mueller, BA

Ms. Mueller is the Area Director at Dungarvin WI, LLC in Milwaukee, Wisconsin.



FOCUS 2010 Presenters

**Laura Nolan, BS**

Ms. Nolan is the Executive Director of Operations at Harmony Living Centers LLC in Menomonee Falls, Wisconsin.

Nadine Renbarger, BS, MA

Ms. Renbarger is a Technical Advisor for the Centers for Medicare and Medicaid Services in Chicago, Illinois.

Raymond Rusin, BS

Mr. Rusin is the Director of Implementation, Policy and Planning in the Rhode Island Department of Health in Providence, Rhode Island.

Eric Tangalos, MD

Dr. Tangalos is Professor of Medicine at the Mayo Clinic in Rochester, Minnesota and Medical Director at Bethany Samaritan Heights Nursing Home.

David R. Thomas, MD

Dr. Thomas is Professor of Medicine in the Division of Geriatric Medicine at Saint Louis University in St. Louis, Missouri.

Rein Tideiksaar, PhD, PA-C

Dr. Tideiksaar is President of FallPrevent, LLC in Blackwood, New Jersey.

Lynnette Traas, CSW/MS

Ms. Traas is a Program Specialist for the Bureau of Assisted Living in the Division of Quality Assurance in Madison, Wisconsin.

Mary Tree, BS

Ms. Tree is an IRIS Consultant for the Wisconsin IRIS Program and is located in Sparta, Wisconsin.

Peter Tropman, MS

Mr. Tropman is a Principal for The Management Group in Madison, Wisconsin.

Jim Wallace

Mr. Wallace is a former IRIS Consultant for the Wisconsin IRIS Program, current advocate, parent of an IRIS participant and guardian, located in Gratiot, Wisconsin.

David Weissman, MD

Dr. Weissman is Professor Emeritus at the Medical College of Wisconsin and Consultant for the Center to Advance Palliative Care in Shorewood, Wisconsin.

Sharon White, RN, BSN, MPH

Ms. White is the State Leader for Wisconsin from the Centers for Medicare and Medicaid Services in Chicago, Illinois.

Lauren Winter, ADN

Ms. Winter is the Assistant Director of Long Term Care at HospiceCare, Inc. in Madison, Wisconsin.

FOCUS 2010: Special Session Presenters

Christopher Crnich, MD, MS

Dr. Crnich is Assistant Professor of Medicine at the University of Wisconsin School of Medicine and Public Health in Madison, Wisconsin.

Kate Ellingson, PhD

Dr. Ellingson is an Epidemiologist in the Office of Prevention Research and Evaluation at the Centers for Disease Control and Prevention in Atlanta, Georgia.

Lynne Fehrenbacher, Pharm.D., BCPS

Ms. Fehrenbacher is a Pharmacy Clinical Coordinator, Infectious Diseases at Aurora St. Luke's Medical Center in Milwaukee, Wisconsin.

Aron Hall, DVM, MSPH

Dr. Hall is the Lead Norovirus Epidemiologist in the Division of Viral Disease at the Centers for Disease Control and Prevention in Atlanta, Georgia.

Anna Marciniak, MLS (ASCP)

Ms. Marciniak is the Infection Control Consultant for long term care accounts serviced by ACL Laboratories in West Allis, Wisconsin.

Katherine Moore, PhD, RN

Dr. Moore is the Associate Dean of Graduate Studies Faculty of Nursing at the University of Alberta in Edmonton, Alberta.

David Nace, MD, MPH

Dr. Nace is the Director of Long Term Care and Influenza Programs in the Division of Geriatric Medicine and Chief of Medical Affairs at the University of Pittsburgh in Pittsburgh, Pennsylvania.

Leslie Ptak

Ms. Ptak is a Compliance Assistance Specialist for the Occupational Safety and Health Administration office in Madison, Wisconsin.

John Powell, CAPT USPHS, RS

Mr. Powell is a Regional Food Specialist overseeing Wisconsin, Michigan, Illinois, Minnesota and Indiana, for the US Food and Drug Administration.

William Rutala, BS, MS, PhD, MPH

Dr. Rutala is a Professor for the Division of Infectious Diseases at the University of North Carolina School of Medicine and Director of the Hospital Epidemiology, Occupational Health and Safety Program at the University of North Carolina Health Care System in Chapel Hill, North Carolina.

Melissa Schaefer, MD

Dr. Schaefer is the Medical Officer in the Division of Healthcare Quality Promotion at the Centers for Disease Control and Prevention in Atlanta, Georgia.

Kathy Thompson, CIH, MT (ASCP), MPH, MS

Ms. Thompson is a Technical Service Specialist for 3M in St. Paul, Minnesota.

Dennis Tomczyk, MA

Mr. Tomczyk is the Director of the Wisconsin Hospital Preparedness Program in the Department of Health Services, Division of Public Health in Madison, Wisconsin.



Conference Information

**Conference Registration Fee:**

\$65.00 ► November 17, 2010 ► FOCUS 2010: Special Session

\$100.00 ► November 18, 2010 ► FOCUS 2010: Conference

Conference fee includes program materials, certificate of attendance, continental breakfast, lunch and refreshment breaks.

Registration Deadline Date: Wednesday ► November 3, 2010**To Register:**

Online registration will be required this year. This ensures accuracy and that all registrants have the opportunity to reserve a seat at the conference since this is a first come, first served registration process.

Registration is available online at <https://charge.wisc.edu/quality/focus2010.asp>

Payment may be made with a CHECK, Master Card or VISA.

For your protection, the site is secure and uses 128-bit encryption.

When paying with a check, please include the names of the participants with the check when mailing.

If you are unable to register online, e-mail Leann.Graffin@wi.gov or call 608-267-1438.

Selecting Breakout Sessions:

Pre-selection of breakout sessions during registration does **not** guarantee seating; it aids in planning room assignments to accommodate attendance. Once room capacities (approximately 100 per breakout session) are met, breakout sessions will be closed.

If a breakout session is full, that selection will be grayed out on the on-line registration and the session is closed. You will then need to choose a different session. To avoid this, register early!

All breakout sessions are subject to change.

Confirmations:

All confirmations are sent via e-mail. If a complete and correct e-mail address is **not** included with the registration, you will not receive a confirmation/receipt.

Confirmation/receipt includes breakout session selections.

Cancellation:

Refunds will not be made after the registration deadline date of November 3, 2010.

If you cannot attend, a substitute can be sent.

Walk-in registrations will not be accepted.

If the number of registrations is under 400, registrants will be notified via e-mail on November 3, 2010 of program cancellation.

Handouts are GOING GREEN:

At the conference, participants will receive a CD containing presenter handouts.

If you would like to print and bring copies of the handouts for your sessions, the handouts will be posted prior to the conference on the Department's website at:

http://www.dhs.wisconsin.gov/rl_dsl/Training/focus10.htm



Conference Information Continued

**Continuing Education:**

The November 17 and 18, 2010 conferences have been submitted for approval of six CEUs from the National Association of Boards of Examiners of Long Term Care Administrators.

Other disciplines may use this program for continuing education activities based on professional requirements.

Weather Information:

If severe weather is threatening, call the Division of Quality Assurance at (608) 267-3809. A message will inform you if the conference has been cancelled.

Other:

Information presented in connection with the State of Wisconsin, Division of Quality Assurance's FOCUS 2010 Conference by speakers and exhibitors should not be construed as an endorsement of such information by the State of Wisconsin, Division of Quality Assurance.

Questions Regarding Registration and the Conference Website:

Leann Graffin, Training Officer, at (608) 267-1438 or Leann.Graffin@wi.gov

FOCUS 2010 Conference website: http://www.dhs.wisconsin.gov/rl_dsl/Training/focus10.htm



Conference Location and Directions

**Kalahari Convention Center, Wisconsin Dells, Wisconsin**

1305 Kalahari Drive, Wisconsin Dells, WI 53965

Call to reserve a room (608) 254-5466

Web Site: www.kalahariresorts.com/wi

Blocks of rooms are reserved under FOCUS 2010.

When making room reservations, to receive a special rate, you must indicate it is for the "FOCUS 2010 Conference".

From the North:

I-39 southbound to I-90/94 westbound at Portage. I-90/94 west to exit #92, Hwy 12 (Lake Delton/WI Dells). Turn right at the bottom of the exit ramp onto Hwy 12. At the first stoplight (Meadowview Drive), turn right to Kalahari Drive.

From the South:

I-90/94 westbound to exit #92, Hwy 12 (Lake Delton/WI Dells). Turn right at the bottom of the exit ramp onto Hwy 12. At the first stoplight (Meadowview Drive), turn right to Kalahari Drive.

From the East:

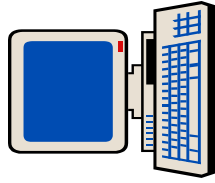
US 41 southbound to Hwy 44 west. Hwy 44 west to Hwy 23 west (Hwy 23 merges with I-39). Exit #100 Hwy 23 west to Wisconsin Dells. Hwy 23 (Broadway Street) through downtown Wisconsin Dells. Once over the bridge, at the 2nd stoplight, Hwy 23/12, Wisconsin Dells Parkway, turn left. In three stoplights, turn left onto Hwy 12. In two stoplights (Meadowview Drive), turn left to Kalahari Drive.

FOCUS 2010 Conference



Wisconsin Department of Health Services
Division of Quality Assurance

Division of Quality Assurance
1 West Wilson Street, Room 950
Madison Wisconsin 53703



Register online at:
<https://charge.wisc.edu/quality/focus2010.asp>
CHECK, Master Card, and VISA Accepted