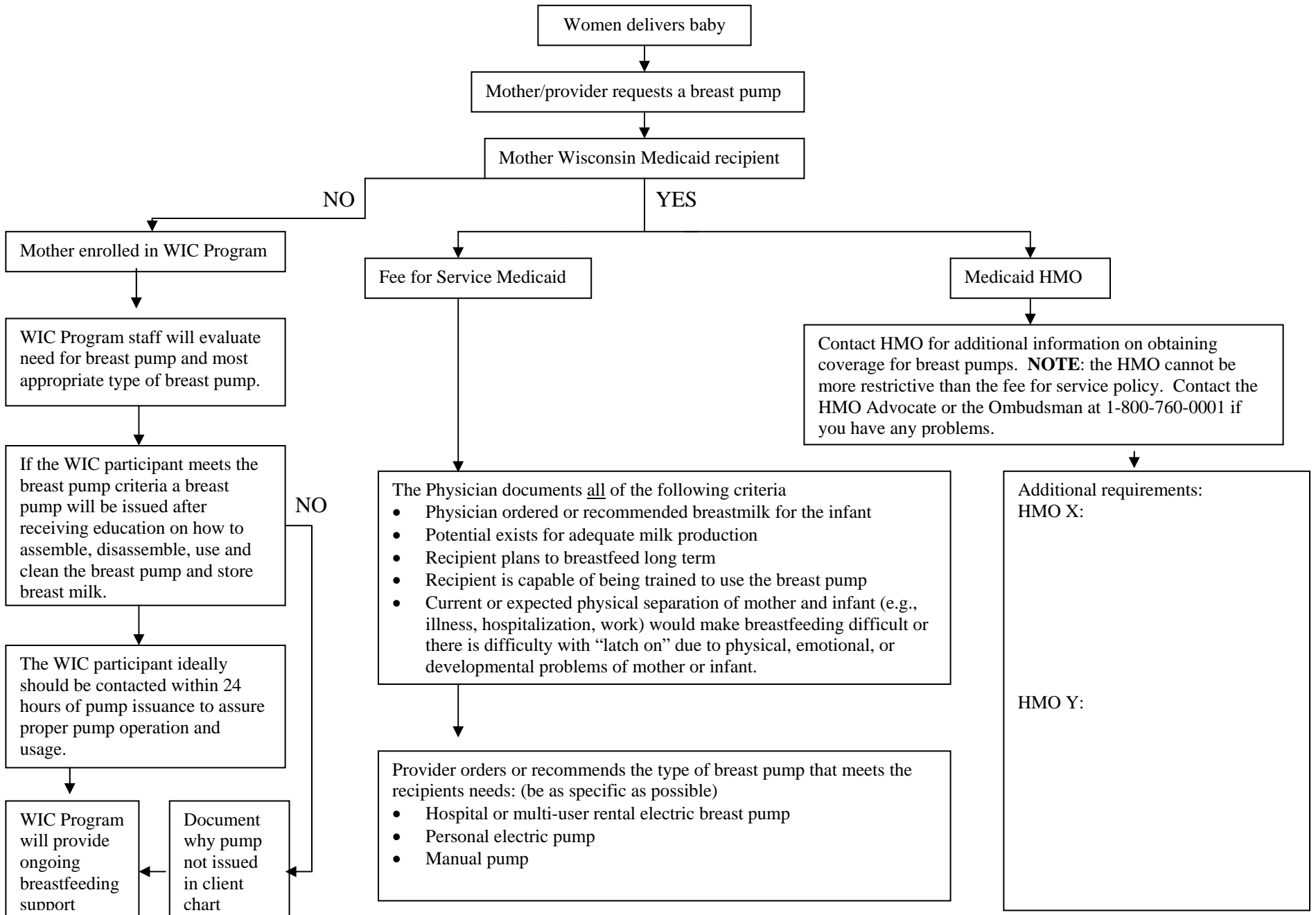


## Decision Tree for Provision of a Breast Pump



The order is taken to a Medicaid Durable Medical Equipment Provider (DME).  
 Name of DME (s) who provide breast pumps

The order is taken to a Durable Medical Equipment Provider (DME) - HMO's usually have a contract with a specific DME.  
 HMO X: Name of DME(s)  
 HMO Y: Name of DME(s)

Client receives breast pump

Client receives breast pump

NO

YES

YES

NO

Contact EDS at 1-800-362-3002 for fee-for-service problems and/or the Medicaid Ombudsman at 1-800-760-0001

WIC Program will provide ongoing breastfeeding support to WIC infant and mother.

Contact HMO Advocate first, if not resolved contact the Medicaid Ombudsman at 1-800-760-0001

YES

YES

Issue resolved – client receives pump

NO

NO

If client is unable to get an appropriate breast pump through Medicaid, evaluate if client meets the criteria for receiving a breast pump from the WIC Program. See WIC Program criteria on page 1 and follow the decision tree for WIC Issuance of Breast Pumps starting with “Mother Enrolled in the WIC Program”.