

☐ Health conditions

☐ Current services/supports

☐ Services/supports tried

Options Counseling Tip Card

Aging and Disability Resource Center	
☐ Identifying Need (I&A) ☐ Recognize need ☐ Willing to proceed with OC ☐ Communication needs	 □ Decision Support (OC) □ Identify resources □ Prioritize resources/costs □ Identify benefits/limitations (pros/cons)
 □ Welcome (OC) □ Warm and inviting greeting □ Clarify role □ Review confidentiality □ Discovery (OC) □ Legal decision maker □ Concerns and needs □ Urgency □ Strengths/challenges □ Values/preferences/goals □ Family and friends □ Lifestyle □ Current living situation □ Health conditions □ Current services/supports □ Services/supports tried 	□ Narrow options□ Review/summarize discussion□ Readiness to create a plan
	 □ Action Planning (OC) □ Create Action Plan (AP) (what/who/when) □ Assess plan and confidence level □ Establish time/date for follow-up
	 □ Follow-Up (OC/FU) □ Update on situation/progress on AP □ Re-engage in Discovery/Decision Support, if needed □ Discuss modifications to AP, if needed □ Schedule another follow-up, if needed, or □ Conclude OC, as appropriate
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