Home and Community-Based Services

# Staff Stability Survey – Aging and Physical Disabilities

SEPTEMBER 1 - OCTOBER 31, 2022

The Wisconsin Department of Health Services is participating in a pilot survey of agencies that serve older adults and people with physical disabilities. The results will help DHS learn how to improve the quality and stability of the direct care service workforce in organizations like yours.

## You're Invited to Participate

If your agency completes the survey, your data will be included in a technical report for the five pilot states released by National Core Indicators. On completion, your agency will receive a "thank you" incentive of up to \$1,000 — learn more at our upcoming webinar. Lessons learned from the pilot will be applied to launch a nationwide survey in 2023, to gather state and national data on:

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- Vacancy rates
- Recruitment

Turnover rates

- Hourly wages
- Retention strategies

- Length of employment
- Benefits

Ongoing annual reports will give participating agencies concrete information to cite when addressing staff turnover and advocating for wage increases.

#### **NEXT STEPS**

#### Attend a Webinar

We will host a kick-off webinar August 24, 2022, 11 a.m.-12 p.m. CT. Watch for an email invitation and plan to attend. We'll preview the survey, describe the incentive, and review the timeframe for your participation.

### Take the Survey

Your agency will receive an email with a unique link to the survey when it opens on September 1, 2022. Make sure you complete all entries by October 31, 2022, to be included in the survey results.

#### **About**

The pilot, from the National Core Indicators—Aging and Disabilities (NCI-AD) initiative, is a collaboration between ADvancing States, the Human Services Research Institute (HSRI), and select states.

#### **Ouestions?**

Email DHSDMSWIARPAHCBS@dhs.wisconsin.gov for more information.



