

# ForwardHealth UPDATE

Wisconsin serving you

Providing the Latest Health Care Benefit Information to ForwardHealth Members



## Copays for BadgerCare Plus and Medicaid Services Will Temporarily Stop

Do you normally pay \$1–\$3 at the pharmacy or for health care visits? This payment is called a copay.

We will be making some changes to the copay system from January 1, 2020, to June 30, 2020. During that time, you will not have to pay copays for any health care services or prescriptions.

## Bring this Update to the pharmacy, your clinic, or the hospital

Your health care providers may not collect any copays from you for services from January 1, 2020, to June 30, 2020. Bring this Update to your doctor's office and pharmacy to confirm you do not have to pay copays during this time.



### What's Happening?

No copays from January 1–June 30, 2020

### Call to Action

Keep this Update and bring it to your pharmacy and doctor where you may be charged a copay

The information provided in this ForwardHealth Update is published in accordance with 42 C.F.R. § 447.56(f)(1).

Any services you get before January 1, 2020, may still have copays. For example, if you refill your pharmacy prescriptions before January 1, 2020, but pick it up after January 1, you may still have a copay.

Some clinics never collect copays from Medicaid and BadgerCare Plus members. If that is the case for you, this change will not affect you.

## Additional Information

If you have questions about this change, please contact Member Services at 800-362-3002.



## Definition

A copay is a payment you make at the time of a health care visit or at the pharmacy.

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**English:** For help to translate or understand this, please call **800-362-3002** (TTY).

**Spanish:** Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono **800-362-3002** (TTY).

**Russian:** Если вам не всё понятно в этом документе, позвоните по телефону **800-362-3002** (TTY).

**Hmong:** Yog xav tau kev pab txhais cov ntaub ntawv no kom koj totaub, hu rau **800-362-3002** (TTY).

**Laotian:** ເພື່ອຊ່ວຍໃນການແປ ຫລື ເຂົ້າໃຈເນື້ອຫາໃນນີ້, ກະລຸນາໂທຄະສັບຫາ **800-362-3002** (TTY).

The Centers for Medicare & Medicaid Services are requiring the Wisconsin Department of Health Services (DHS) to make these changes to comply with federal cost share rules.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Medicaid Services within DHS. The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health within DHS.

For questions, call Member Services at 800-362-3002.