


# Managed Care Program Annual Report (MCPAR) for Wisconsin: BadgerCare Plus

Due date	Last edited	Edited by	Status
06/29/2023	06/20/2023	Kimberly Schindler	Submitted

Indicator	Response
<b>Exclusion of CHIP from MCPAR</b>  Enrollees in separate CHIP programs funded under Title XXI should not be reported in the MCPAR. Please check this box if the state is unable to remove information about Separate CHIP enrollees from its reporting on this program.	Not Selected


## Point of Contact

 Find in the Excel Workbook  
**A\_Program\_Info**

Number	Indicator	Response
<b>A1</b>	<b>State name</b>  Auto-populated from your account profile.	Wisconsin
<b>A2a</b>	<b>Contact name</b>  First and last name of the contact person. States that do not wish to list a specific individual on the report are encouraged to use a department or program-wide email address that will allow anyone with questions to quickly reach someone who can provide answers.	Kimberly Schindler
<b>A2b</b>	<b>Contact email address</b>  Enter email address. Department or program-wide email addresses ok.	<a href="mailto:DHSDMSLTC@dhs.wisconsin.gov">DHSDMSLTC@dhs.wisconsin.gov</a>
<b>A3a</b>	<b>Submitter name</b>  CMS receives this data upon submission of this MCPAR report.	Kimberly Schindler
<b>A3b</b>	<b>Submitter email address</b>  CMS receives this data upon submission of this MCPAR report.	<a href="mailto:Kimberly.Schindler@dhs.wisconsin.gov">Kimberly.Schindler@dhs.wisconsin.gov</a>

<b>A4</b>	<b>Date of report submission</b> CMS receives this date upon submission of this MCPAR report.	06/20/2023
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### Reporting Period




Find in the Excel Workbook

A\_Program\_Info

Number	Indicator	Response
<b>A5a</b>	<b>Reporting period start date</b> Auto-populated from report dashboard.	01/01/2022
<b>A5b</b>	<b>Reporting period end date</b> Auto-populated from report dashboard.	12/31/2022
<b>A6</b>	<b>Program name</b> Auto-populated from report dashboard.	BadgerCare Plus

### Add plans (A.7)

Enter the name of each plan that participates in the program for which the state is reporting data.



Find in the Excel Workbook

A\_Program\_Info

Indicator	Response
<b>Plan name</b>	Anthem Blue Cross and Blue Shield  CCHP  Dean Health Plan  Group Health Cooperative of Eau Claire  Group Health Cooperative of South Central Wisconsin  Independent Care Health Plan (iCare)  MercyCare Insurance Company  MHS Health Wisconsin  Molina Health Care  My Choice Wisconsin (MCW)  Network Health Plan  Quartz  Security Health Plan of Wisconsin  United Health Care Community Plan (UHC)

### Add BSS entities (A.8)

Enter the names of Beneficiary Support System (BSS) entities that support enrollees in the program for which the state is reporting data. Learn more about BSS entities at [42 CFR 438.71](#). See Glossary in Excel Workbook for the definition of BSS entities.

Examples of BSS entity types include a: State or Local Government Entity, Ombudsman Program, State Health Insurance Program (SHIP), Aging and Disability Resource Network (ADRN), Center for Independent Living (CIL), Legal Assistance Organization, Community-based Organization, Subcontractor, Enrollment Broker, Consultant, or Academic/Research Organization.



Find in the Excel Workbook

#### A\_Program\_Info

Indicator	Response
BSS entity name	Maximus

## Topic I. Program Characteristics and Enrollment



Find in the Excel Workbook

#### B\_State

Number	Indicator	Response
BI.1	<b>Statewide Medicaid enrollment</b>  Enter the total number of individuals enrolled in Medicaid as of the first day of the last month of the reporting year. Include all FFS and managed care enrollees, and count each person only once, regardless of the delivery system(s) in which they are enrolled.	1,637,616
BI.2	<b>Statewide Medicaid managed care enrollment</b>  Enter the total, unduplicated number of individuals enrolled in any type of Medicaid managed care as of the first day of the last month of the reporting year. Include enrollees in all programs, and count each person only once, even if they are enrolled in more than one managed care program or more than one managed care plan.	1,192,574

## Topic III. Encounter Data Report




Find in the Excel Workbook

#### B\_State

Number	Indicator	Response
BIII.1	<b>Data validation entity</b>  Select the state agency/division or contractor tasked with evaluating the validity of encounter data submitted by MCPs. Encounter data validation includes verifying the accuracy, completeness, timeliness, and/or consistency of encounter data records submitted to the state by Medicaid managed care plans. Validation steps may include	Other third-party vendor

## Topic X: Program Integrity

 Find in the Excel Workbook  
**B\_State**


Number	Indicator	Response
<b>BX.1</b>	<b>Payment risks between the state and plans</b>  Describe service-specific or other focused PI activities that the state conducted during the past year in this managed care program. Examples include analyses focused on use of long-term services and supports (LTSS) or prescription drugs or activities that focused on specific payment issues to identify, address, and prevent fraud, waste or abuse. Consider data analytics, reviews of under/overutilization, and other activities.	The plan reports issues of fraud, waste, and abuse to the state via quarterly program integrity reports. The state reviews the quarterly reports and partners with the plan to send referrals to the MFCU. The state also analyzes the quarterly reports for trends and concerns regarding fraud, waste, and abuse and follows up as appropriate. In addition, the state reviews the first network provider audits focused on knee orthotics and durable medical equipment. The state also reviews payments made to plans after a member's date of death. Finally, the state required plans to develop annual fraud and abuse strategic plans approved by the state by the end of 2022. The plans will implement the strategic plans in 2023, and the state will review compliance and outcomes of the strategic plans in 2024.
<b>BX.2</b>	<b>Contract standard for overpayments</b>  Does the state allow plans to retain overpayments, require the return of overpayments, or has established a hybrid system? Select one.	Allow plans to retain overpayments
<b>BX.3</b>	<b>Location of contract provision stating overpayment standard</b>  Describe where the overpayment standard in the previous indicator is located in plan contracts, as required by 42 CFR 438.608(d)(1)(i).	Article XII. Section M. 5.
<b>BX.4</b>	<b>Description of overpayment contract standard</b>  Briefly describe the overpayment standard (for example, details on whether the state allows plans to retain overpayments, requires the plans to return overpayments, or administers a hybrid system) selected in indicator B.X.2.	Pursuant to 42 CFR s 438.608(d), the HMO must attempt to recover all overpayments made to network providers for overpayments attributed to fraud, waste, and abuse, identified by the HMO. The HMO recovers the payments and the provider must return the overpayments for all overpayments identified by the HMO, provider or DHS OIG. Any overpayment identified by DHS OIG would be based on the max fee schedules. The HMOs would be responsible for determining the actual overpayment. The HMO must have a documented process requiring the network providers to return any overpayments they receive. The HMO must share the documented process with all providers in the HMO's network. The HMO must require the network providers to return overpayments within 60 days of the provider receiving written notification of the overpayment or, if self-identified, within 60 days of the provider's discovery of the overpayment. The HMO must require the provider to notify the HMO of the overpayment. The HMO must appropriately reflect the recovery of all overpayments in the HMO's encounter data. The HMO must include 3 of the Quarterly Program Integrity Report. Provider agreement language must require network providers to follow the HMO's requirements when they self-identify an overpayment they have received.

<b>BX.5</b>	<p><b>State overpayment reporting monitoring</b></p> <p>Describe how the state monitors plan performance in reporting overpayments to the state, e.g. does the state track compliance with this requirement and/or timeliness of reporting?</p> <p>The regulations at 438.604(a)(7), 608(a)(2) and 608(a)(3) require plan reporting to the state on various overpayment pieces (whether annually or promptly). This indicator is asking the state how it monitors that reporting.</p>	<p>The state collects all overpayment data on the Overpayment Recovery tab of the quarterly program integrity report. The report includes the date the overpayment was identified and the date the overpayment recovery was complete. For 2021, the state will monitor performance. The state will monitor performance in future years using a feedback tool for reviewing quality of overpayments.</p>
<b>BX.6</b>	<p><b>Changes in beneficiary circumstances</b></p> <p>Describe how the state ensures timely and accurate reconciliation of enrollment files between the state and plans to ensure appropriate payments for enrollees experiencing a change in status (e.g., incarcerated, deceased, switching plans).</p>	<p>Daily MMIS cycle end-dates Medicaid eligibility and managed care enrollment effective the date of death. HMO contracts made for months after the date of death are adjusted in a weekly capitation payment adjustment cycle. Member plan switches prospectively, effective on the 1st of the next calendar month. Monthly capitation payments are made the first of the next calendar month. An HMO plan switch is therefore completed before capitation payments are generated for that month, which eliminates the need to adjust capitation payments for this scenario.</p>
<b>BX.7a</b>	<p><b>Changes in provider circumstances: Monitoring plans</b></p> <p>Does the state monitor whether plans report provider “for cause” terminations in a timely manner under 42 CFR 438.608(a)(4)? Select one.</p>	No
<b>BX.8a</b>	<p><b>Federal database checks: Excluded person or entities</b></p> <p>During the state's federal database checks, did the state find any person or entity excluded? Select one.</p> <p>Consistent with the requirements at 42 CFR 455.436 and 438.602, the State must confirm the identity and determine the exclusion status of the MCO, PIHP, PAHP, PCCM or PCCM entity, any subcontractor, as well as any person with an ownership or control interest, or who is an agent or managing employee of the MCO, PIHP, PAHP, PCCM or</p>	No

PCCM entity through routine checks of Federal databases.

<b>BX.9a</b>	<b>Website posting of 5 percent or more ownership control</b>  Does the state post on its website the names of individuals and entities with 5% or more ownership or control interest in MCOs, PIHPs, PAHPs, PCCMs and PCCM entities and subcontractors? Refer to §455.104 and required by 42 CFR 438.602(g)(3).	Yes
<b>BX.9b</b>	<b>Website posting of 5 percent or more ownership control: Link</b>  What is the link to the website? Refer to 42 CFR 602(g)(3).	<a href="https://www.dhs.wisconsin.gov/badgercareplus/hmo-info-badgercareplus.htm">https://www.dhs.wisconsin.gov/badgercareplus/hmo-info-badgercareplus.htm</a>
<b>BX.10</b>	<b>Periodic audits</b>  If the state conducted any audits during the contract year to determine the accuracy, truthfulness, and completeness of the encounter and financial data submitted by the plans, what is the link(s) to the audit results? Refer to 42 CFR 438.602(e).	<a href="https://www.forwardhealth.wi.gov/WIPortal/content/Managed%20Care%20Organization/Encounters_and_Report">https://www.forwardhealth.wi.gov/WIPortal/content/Managed%20Care%20Organization/Encounters_and_Report</a>

## Topic I: Program Characteristics


 Find in the Excel Workbook  
**C1\_Program\_Set**

Number	Indicator	Response
<b>C11.1</b>	<b>Program contract</b>  Enter the title of the contract between the state and plans participating in the managed care program.	Contract for BadgerCare Plus and/or Medicaid SSI HMO Services Between the Wisconsin Department of Health Services and &lt;&gt; January 1, 2022-December 31, 2022
<b>N/A</b>	Enter the date of the contract between the state and plans participating in the managed care program.	01/01/2022
<b>C11.2</b>	<b>Contract URL</b>  Provide the hyperlink to the model contract or	<a href="https://www.forwardhealth.wi.gov/WIPortal/content/Managed%20Care%20Organization/Contracts/Home.htm.spage">https://www.forwardhealth.wi.gov/WIPortal/content/Managed%20Care%20Organization/Contracts/Home.htm.spage</a>

<b>C11.3</b>	<b>Program type</b>  What is the type of MCPs that contract with the state to provide the services covered under the program? Select one.	Managed Care Organization (MCO)
<b>C11.4a</b>	<b>Special program benefits</b>  Are any of the four special benefit types covered by the managed care program: (1) behavioral health, (2) long-term services and supports, (3) dental, and (4) transportation, or (5) none of the above? Select one or more. Only list the benefit type if it is a covered service as specified in a contract between the state and managed care plans participating in the program. Benefits available to eligible program enrollees via fee-for-service should not be listed here.	Behavioral health  Dental  Transportation
<b>C11.4b</b>	<b>Variation in special benefits</b>  What are any variations in the availability of special benefits within the program (e.g. by service area or population)? Enter "N/A" if not applicable.	The HMO capitated dental benefit is available in Milwaukee, Racine, Kenosha, Ozaukee, and Washington counties. Otherwise it is FFS in other HMO service areas. The HMO capitated emergency transportation is a benefit available in all services areas. Non-emergency transportation is a FFS benefit, unless not covered by the State vendor.
<b>C11.5</b>	<b>Program enrollment</b>  Enter the total number of individuals enrolled in the managed care program as of the first day of the last month of the reporting year.	1,056,771

<b>C11.6</b>	<b>Changes to enrollment or benefits</b>  Briefly explain any major changes to the population enrolled in or benefits provided by the managed care program during the reporting year.	Dean expanded to 2 counties: Fond du Lac and Green; iCare expanded to 3 counties: Florence, LaFayette, and Marquette; Molina expanded to 2 counties: Dane and Washington; Quartz expanded to 4 counties: Iowa, LaFayette, Marquette, and Richland; and Security expanded to 2 counties: Richland and St. Croix. This increased enrollment by 3,663 in the entire BC+ program. This is not an increase to just the managed care program.
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## Topic III: Encounter Data Report

 Find in the Excel Workbook  
**C1\_Program\_Set**

Number	Indicator	Response
<b>C1III.1</b>	<b>Uses of encounter data</b>  For what purposes does the state use encounter data collected from managed care plans (MCPs)? Select one or more. Federal regulations require that states, through their contracts with MCPs, collect and maintain sufficient enrollee encounter data to identify the provider who delivers any item(s) or service(s) to enrollees (42 CFR 438.242(c)(1)).	Rate setting  Quality/performance measurement  Monitoring and reporting  Contract oversight  Program integrity  Policy making and decision support
<b>C1III.2</b>	<b>Criteria/measures to evaluate MCP performance</b>  What types of measures are used by the state to evaluate managed care plan performance in encounter data submission and correction? Select one or more. Federal regulations also require that states validate that submitted enrollee encounter data they receive is a complete and accurate representation of the services provided to enrollees under the contract between the state and the MCO, PIHP, or PAHP. 42 CFR 438.242(d).	Timeliness of initial data submissions  Use of correct file formats  Provider ID field complete  Overall data accuracy (as determined through data validation)
<b>C1III.3</b>	<b>Encounter data performance criteria contract language</b>  Provide reference(s) to the contract section(s) that describe the criteria by which managed care plan performance on encounter data submission and correction will be measured. Use contract section references, not page numbers.	Article XII Section E (Encounter Data Quality Criteria)
<b>C1III.4</b>	<b>Financial penalties contract language</b>  Provide reference(s) to the contract section(s) that describes any financial penalties the state may impose on plans for the types of failures to meet encounter data submission and quality standards. Use contract section references, not page numbers.	Article XII Section E(2)

<b>C1III.5</b>	<b>Incentives for encounter data quality</b>  Describe the types of incentives that may be awarded to managed care plans for encounter data quality. Reply with "N/A" if the plan does not use incentives to award encounter data quality.	No incentives awarded.
<b>C1III.6</b>	<b>Barriers to collecting/validating encounter data</b>  Describe any barriers to collecting and/or validating managed care plan encounter data that the state has experienced during the reporting period.	None.

## Topic IV. Appeals, State Fair Hearings & Grievances



Find in the Excel Workbook  
**C1\_Program\_Set**

Number	Indicator	Response
<b>C1IV.1</b>	<b>State's definition of "critical incident," as used for reporting purposes in its MLTSS program</b>  If this report is being completed for a managed care program that covers LTSS, what is the definition that the state uses for "critical incidents" within the managed care program? Respond with "N/A" if the managed care program does not cover LTSS.	N/A
<b>C1IV.2</b>	<b>State definition of "timely" resolution for standard appeals</b>  Provide the state's definition of timely resolution for standard appeals in the managed care program. Per 42 CFR §438.408(b)(2), states must establish a timeframe for timely resolution of standard appeals that is no longer than 30 calendar days from the day the MCO, PIHP or PAHP receives the appeal.	Per 7.2.2 of the State's Member Grievances and Appeals Guide defines the 'Standard Resolution of Appeals' timeframe for a final written decision resolving the grievance within 30 calendar days of receiving the grievance (oral or written).'
<b>C1IV.3</b>	<b>State definition of "timely" resolution for expedited appeals</b>  Provide the state's definition of timely resolution for expedited appeals in the managed care program. Per 42 CFR §438.408(b)(3), states must establish a timeframe for timely resolution of expedited appeals that is no longer than 72 hours after the MCO, PIHP or PAHP receives the appeal.	Per 7.2.3 of the State's Member Grievances and Appeals Guide defines the 'Expedited Resolution of Appeals' timeframe for a 'For expedited resolution of an appeal, the Health Plan must make reasonable effort to provide oral notice and issue a written disposition of an expedited hearing decision within 72 hours of receiving the verbal or written request for an expedited resolution.'
<b>C1IV.4</b>	<b>State definition of "timely" resolution for grievances</b>  Provide the state's definition of timely resolution for grievances in the managed care program. Per 42 CFR §438.408(b)(1), states must establish a	Per 7.2.1 of the State's Member Grievances and Appeals Guide defines the 'Standard Resolution of Grievances' timeframe for a 'final written decision resolving the appeal within 30 calendar days of receiving the appeal.'

timeframe for timely resolution of grievances that is no longer than 90 calendar days from the day the MCO, PIHP or PAHP receives the grievance.

## Topic V. Availability, Accessibility and Network Adequacy

### Network Adequacy



Find in the Excel Workbook  
**C1\_Program\_Set**

Number	Indicator	Response
C1V.1	<b>Gaps/challenges in network adequacy</b> What are the state's biggest challenges? Describe any challenges MCPs have maintaining adequate networks and meeting standards.	Acute-care provider network inadequacy typically occur sporadically within rural service areas under temporary durations. Some are caused by incomplete data submissions and others by inadequate network providers. Wisconsin experienced hospital ownership mergers and acquisitions causing subtle disruptions and delays securing or re-securing network contracts in the rural areas optimizing member access. The biggest challenge is adopting technologies to apply quantitative analytical analysis. The analytic methods determining drive-time distance standards is under development using geospatial analytic visualization solutions. Although this technology provides the most advanced analytical analysis, the additional cost places fiscal challenges upon the State to operationalize and sustain. This solution will further enhance distance standard and provider ratio quantitative analytics adding a higher degree of accuracy, visualization, and reducing production time in a dashboard visualization tool.
C1V.2	<b>State response to gaps in network adequacy</b> How does the state work with MCPs to address gaps in network adequacy?	Network deficiencies are identified and reported to the HMOs with expectations to resolve within 6 months. In each instance the deficiencies are addressed and confirmed until resolved. Solutions are typically applied within 6 months. The State is developing HMO network provider data records' edits to improve the data completeness, accuracy, and data quality standards along with providing feedback to improve data quality.

## Topic V. Availability, Accessibility and Network Adequacy

### Access Measures

Describe the measures the state uses to monitor availability, accessibility, and network adequacy. Report at the program level.

Revisions to the Medicaid managed care regulations in 2016 and 2020 built on existing requirements that managed care plans maintain provider networks sufficient to ensure adequate access to covered services by: (1) requiring states to develop quantitative network adequacy standards for at least eight specified provider types if covered under the contract, and to make these standards available online; (2) strengthening network adequacy monitoring requirements; and (3) addressing the needs of people with long-term care service needs (42 CFR 438.66; 42 CFR 438.68).

42 CFR 438.66(e) specifies that the MCPAR must provide information on and an assessment of the availability and accessibility of covered services within the MCO,

PHIP, or PAHP contracts, including network adequacy standards for each managed care program.



Find in the Excel Workbook

**C2\_Program\_State**

**Access measure total count: 28**



**C2.V.1 General category: General quantitative availability and accessibility standard**

1 / 28

**C2.V.2 Measure standard**

15 minutes drive time/10 miles drive distance

**C2.V.3 Standard type**

Maximum distance to travel

**C2.V.4 Provider**

Primary care

**C2.V.5 Region**

Urban

**C2.V.6 Population**

Adult and pediatric

**C2.V.7 Monitoring Methods**

Geomapping

**C2.V.8 Frequency of oversight methods**

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



**C2.V.1 General category: General quantitative availability and accessibility standard**

2 / 28

**C2.V.2 Measure standard**

40 minutes drive time/30 miles drive distance

**C2.V.3 Standard type**

Maximum time or distance

**C2.V.4 Provider**

Primary care

**C2.V.5 Region**

Rural

**C2.V.6 Population**

Adult and pediatric

**C2.V.7 Monitoring Methods**

Geomapping

**C2.V.8 Frequency of oversight methods**

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



**C2.V.1 General category: General quantitative availability and accessibility standard**

3 / 28

**C2.V.2 Measure standard**

45 minutes drive time/30 miles drive distance

**C2.V.3 Standard type**

Maximum time or distance

**C2.V.4 Provider**

Behavioral health

**C2.V.5 Region**

Urban

**C2.V.6 Population**

Adult and pediatric

**C2.V.7 Monitoring Methods**

Geomapping

**C2.V.8 Frequency of oversight methods**

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

**C2.V.1 General category: General quantitative availability and accessibility standard**

4 / 28

**C2.V.2 Measure standard**

75 minutes drive time/60 miles drive distance

**C2.V.3 Standard type**

Maximum time or distance

**C2.V.4 Provider**

Behavioral health

**C2.V.5 Region**

Rural

**C2.V.6 Population**

Adult and pediatric

**C2.V.7 Monitoring Methods**

Geomapping

**C2.V.8 Frequency of oversight methods**

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

**C2.V.1 General category: General quantitative availability and accessibility standard**

5 / 28

**C2.V.2 Measure standard**

15 minutes drive time/10 miles drive distance

**C2.V.3 Standard type**

Maximum time or distance

**C2.V.4 Provider**

OB/GYN

**C2.V.5 Region**

Urban

**C2.V.6 Population**

Adult and pediatric  
(age 12-18)

**C2.V.7 Monitoring Methods**

Geomapping

**C2.V.8 Frequency of oversight methods**

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

**C2.V.1 General category: General quantitative availability and accessibility standard**

6 / 28

**C2.V.2 Measure standard**

45 minutes drive time/30 miles drive distance

**C2.V.3 Standard type**

Maximum time or distance

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
OB/GYN	Rural	Adult and pediatric (age 12-18)

#### C2.V.7 Monitoring Methods

Geomapping

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

#### C2.V.1 General category: General quantitative availability and accessibility standard

7 / 28

#### C2.V.2 Measure standard

45 minutes drive time/30 miles drive distance

#### C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
Dental	Urban	Adult and pediatric

#### C2.V.7 Monitoring Methods

Geomapping

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

#### C2.V.1 General category: General quantitative availability and accessibility standard

8 / 28

#### C2.V.2 Measure standard

90 minutes drive time/75 miles drive distance

#### C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
Dental	Rural	Adult and pediatric

#### C2.V.7 Monitoring Methods

Geomapping

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

#### C2.V.1 General category: General quantitative availability and accessibility standard

9 / 28

#### C2.V.2 Measure standard

15 minutes drive time/10 miles drive distance

#### C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
Hospital	Urban	Adult and pediatric

#### C2.V.7 Monitoring Methods

Geomapping

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

#### C2.V.1 General category: General quantitative availability and accessibility standard

10 / 28

#### C2.V.2 Measure standard

75 minutes drive time/60 miles drive distance

#### C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
Hospital	Rural	Adult and pediatric

#### C2.V.7 Monitoring Methods

Geomapping

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

#### C2.V.1 General category: General quantitative availability and accessibility standard

11 / 28

#### C2.V.2 Measure standard

45 minutes drive time/30 miles drive distance

#### C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
Urgent Care Center	Urban	Adult and pediatric

#### C2.V.7 Monitoring Methods

Geomapping

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

#### C2.V.1 General category: General quantitative availability and accessibility standard

12 / 28

#### C2.V.2 Measure standard

75 minutes drive time/60 miles drive distance

#### C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
Urgent Care Center	Rural	Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

C2.V.1 General category: General quantitative availability and accessibility standard

13 / 28

C2.V.2 Measure standard

1:100

C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
Primary care	Urban	Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

C2.V.1 General category: General quantitative availability and accessibility standard

14 / 28

C2.V.2 Measure standard

1:120

C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
Primary care	Rural	Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

C2.V.1 General category: General quantitative availability and accessibility standard

15 / 28

C2.V.2 Measure standard

1:900

C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
Behavioral health	Urban	Adult and pediatric

#### C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

#### C2.V.1 General category: General quantitative availability and accessibility standard

16 / 28

#### C2.V.2 Measure standard

1:1100

#### C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
Behavioral health	Rural	Adult and pediatric

#### C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

#### C2.V.1 General category: General quantitative availability and accessibility standard

17 / 28

#### C2.V.2 Measure standard

1:100

#### C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
OB/GYN	Urban	Adult and pediatric (age 12-18)

#### C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

#### C2.V.1 General category: General quantitative availability and accessibility standard

18 / 28

#### C2.V.2 Measure standard

1:120

#### C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
OB/GYN	Rural	Adult and pediatric (age 12-18)

#### C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

#### C2.V.1 General category: General quantitative availability and accessibility standard

19 / 28

#### C2.V.2 Measure standard

1:1600

#### C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
Dental	Urban	Adult and pediatric

#### C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

#### C2.V.1 General category: General quantitative availability and accessibility standard

20 / 28

#### C2.V.2 Measure standard

1:1900

#### C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
Dental	Rural	Adult and pediatric

#### C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

#### C2.V.1 General category: General quantitative availability and accessibility standard

21 / 28

#### C2.V.2 Measure standard

Less than 30 days routine care.

#### C2.V.3 Standard type

Appointment wait time

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
Primary care	Urban	Adult and pediatric

#### C2.V.7 Monitoring Methods

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

#### C2.V.1 General category: General quantitative availability and accessibility standard

22 / 28

#### C2.V.2 Measure standard

Less than 30 days routine care.

#### C2.V.3 Standard type

Appointment wait time

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
Primary care	Rural	Adult and pediatric

#### C2.V.7 Monitoring Methods

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

#### C2.V.1 General category: General quantitative availability and accessibility standard

23 / 28

#### C2.V.2 Measure standard

Less than 30 days routine care.

#### C2.V.3 Standard type

Appointment wait time

C2.V.4 Provider	C2.V.5 Region	C2.V.6 Population
Behavioral health	Urban	Adult and pediatric

#### C2.V.7 Monitoring Methods

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

#### C2.V.1 General category: General quantitative availability and accessibility standard

24 / 28

#### C2.V.2 Measure standard

Less than 30 days routine care.

**C2.V.3 Standard type**

Appointment wait time

**C2.V.4 Provider**

Behavioral health

**C2.V.5 Region**

Rural

**C2.V.6 Population**

Adult and pediatric

**C2.V.7 Monitoring Methods**

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

**C2.V.8 Frequency of oversight methods**

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.

**C2.V.1 General category: General quantitative availability and accessibility standard**

25 / 28

**C2.V.2 Measure standard**

Less than 30 days routine care.

**C2.V.3 Standard type**

Appointment wait time

**C2.V.4 Provider**

OB/GYN

**C2.V.5 Region**

Urban

**C2.V.6 Population**

Adult and pediatric  
(age 12-18)

**C2.V.7 Monitoring Methods**

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

**C2.V.8 Frequency of oversight methods**

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.

**C2.V.1 General category: General quantitative availability and accessibility standard**

26 / 28

**C2.V.2 Measure standard**

Less than 30 days routine care.

**C2.V.3 Standard type**

Appointment wait time

**C2.V.4 Provider**

OB/GYN

**C2.V.5 Region**

Rural

**C2.V.6 Population**

Adult and pediatric  
(age 12-18)

**C2.V.7 Monitoring Methods**

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

**C2.V.8 Frequency of oversight methods**

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



### C2.V.1 General category: General quantitative availability and accessibility standard

27 / 28

#### C2.V.2 Measure standard

Routine &lt; 90 days/Emergent &lt; 24 hrs

#### C2.V.3 Standard type

Appointment wait time

#### C2.V.4 Provider

Dental

#### C2.V.5 Region

Urban

#### C2.V.6 Population

Adult and pediatric

#### C2.V.7 Monitoring Methods

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



### C2.V.1 General category: General quantitative availability and accessibility standard

28 / 28

#### C2.V.2 Measure standard

Routine &lt; 90 days/Emergent &lt; 24 hrs

#### C2.V.3 Standard type

Appointment wait time

#### C2.V.4 Provider

Dental

#### C2.V.5 Region

Rural

#### C2.V.6 Population

Adult and pediatric

#### C2.V.7 Monitoring Methods

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

#### C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.

## Topic IX: Beneficiary Support System (BSS)



Find in the Excel Workbook


### C1\_Program\_Set

Number	Indicator	Response
C1IX.1	<b>BSS website</b> List the website(s) and/or email address that beneficiaries use to seek assistance from the BSS through electronic means. Separate entries with commas.	<a href="https://access.wisconsin.gov/access/">https://access.wisconsin.gov/access/</a>
C1IX.2	<b>BSS auxiliary aids and services</b> How do BSS entities offer services in a manner that is accessible to all beneficiaries who need their services, including beneficiaries with disabilities, as required by 42 CFR 438.71(b)(2)?	Individuals may access benefits via phone, internet, in-person or by mail. HMO enrollment specialists are available via email to members for general questions at WIEBSMemberSupport@maximus.com. Also, in person enrollment counseling services are available to members upon request.

CFR 438.71 requires that the beneficiary support system be accessible in multiple ways including phone, Internet, in-person, and via auxiliary aids and services when requested.

<b>C1IX.3</b>	<b>BSS LTSS program data</b>  How do BSS entities assist the state with identifying, remediating, and resolving systemic issues based on a review of LTSS program data such as grievances and appeals or critical incident data? Refer to 42 CFR 438.71(d)(4).	BadgerCare Plus does not provide long-term services and supports.
<b>C1IX.4</b>	<b>State evaluation of BSS entity performance</b>  What are steps taken by the state to evaluate the quality, effectiveness, and efficiency of the BSS entities' performance?	Monthly the BSS submits 10 Service Level Agreements that serve as an aspect to measure performance and is defined by the acceptable level of service, report content required and penalties. Annually DHS staff complete a Subrecipient Risk Assessment to evaluate a subrecipient's risk of non-compliance for every subaward. The risk assessment score will help determine the subrecipient's risk level and appropriate monitoring guidelines for each subrecipient to ensure the subrecipient is complying with federal statutes, regulations, and the terms and conditions of the subaward.

## Topic X: Program Integrity

 Find in the Excel Workbook  
**C1\_Program\_Set**

Number	Indicator	Response
<b>C1X.3</b>	<b>Prohibited affiliation disclosure</b>  Did any plans disclose prohibited affiliations? If the state took action, enter those actions under D: Plan-level Indicators, Section VIII - Sanctions (Corresponds with Tab D3 in the Excel Workbook). Refer to 42 CFR 438.610(d).	No

## Topic I. Program Characteristics & Enrollment

 Find in the Excel Workbook  
**D1\_Plan\_Set**

Number	Indicator	Response
<b>D1I.1</b>	<b>Plan enrollment</b>	<b>Anthem Blue Cross and Blue Shield</b>
	What is the total number of individuals enrolled in each plan as of the first day of the last month of the reporting year?	153,832
		<b>CCHP</b>
		155,939
		<b>Dean Health Plan</b>
		51,319
		<b>Group Health Cooperative of Eau Claire</b>

57,440

**Group Health Cooperative of South Central Wisconsin**

8,326

**Independent Care Health Plan (iCare)**

33,237

**MercyCare Insurance Company**

16,811

**MHS Health Wisconsin**

60,841

**Molina Health Care**

71,186

**My Choice Wisconsin (MCW)**

24,303

**Network Health Plan**

59,795

**Quartz**

42,358

**Security Health Plan of Wisconsin**

78,168

**United Health Care Community Plan (UHC)**

243,216

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**D1I.2**

**Plan share of Medicaid**

What is the plan enrollment (within the specific program) as a percentage of the state's total Medicaid enrollment?

- Numerator: Plan enrollment (D1.I.1)
- Denominator: Statewide Medicaid enrollment (B.I.1)

**Anthem Blue Cross and Blue Shield**

9.39%

**CCHP**

9.52%

**Dean Health Plan**

3.13%

**Group Health Cooperative of Eau Claire**

3.51%

**Group Health Cooperative of South Central Wisconsin**

0.51%

**Independent Care Health Plan (iCare)**

2.03%

**MercyCare Insurance Company**

1.03%

**MHS Health Wisconsin**

3.72%

**Molina Health Care**

4.35%

**My Choice Wisconsin (MCW)**

1.48%

**Network Health Plan**

3.65%

**Quartz**

2.59%

**Security Health Plan of Wisconsin**

4.77%

**United Health Care Community Plan (UHC)**

14.85%

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**D11.3**

**Plan share of any Medicaid managed care**

What is the plan enrollment (regardless of program) as a percentage of total Medicaid enrollment in any type of managed care?

- Numerator: Plan enrollment (D11.1.1)
- Denominator: Statewide Medicaid managed care enrollment (B.1.2)

**Anthem Blue Cross and Blue Shield**

12.90%

**CCHP**

13.08%

**Dean Health Plan**

4.30%

**Group Health Cooperative of Eau Claire**

4.82%

**Group Health Cooperative of South Central Wisconsin**

0.70%

**Independent Care Health Plan (iCare)**

2.79%

**MercyCare Insurance Company**

1.41%

**MHS Health Wisconsin**

5.10%

**Molina Health Care**

5.97%

**My Choice Wisconsin (MCW)**

2.04%

**Network Health Plan**

5.01%

**Quartz**

3.55%

Security Health Plan of Wisconsin

6.55%

United Health Care Community Plan (UHC)

20.39%

## Topic II. Financial Performance



Find in the Excel Workbook

**D1\_Plan\_Set**

Number	Indicator	Response
D1II.1a	<b>Medical Loss Ratio (MLR)</b>  What is the MLR percentage? Per 42 CFR 438.66(e)(2)(i), the Managed Care Program Annual Report must provide information on the Financial performance of each MCO, PIHP, and PAHP, including MLR experience. If MLR data are not available for this reporting period due to data lags, enter the MLR calculated for the most recently available reporting period and indicate the reporting period in item D1.II.3 below. See Glossary in Excel Workbook for the regulatory definition of MLR.	<b>Anthem Blue Cross and Blue Shield</b>
		82.60%
		<b>CCHP</b>
		80.90%
		<b>Dean Health Plan</b>
		84.90%
		<b>Group Health Cooperative of Eau Claire</b>
		79.50%
		<b>Group Health Cooperative of South Central Wisconsin</b>
		76.70%
		<b>Independent Care Health Plan (iCare)</b>
		87%
		<b>MercyCare Insurance Company</b>
		83.6%
		<b>MHS Health Wisconsin</b>
		85.60%
		<b>Molina Health Care</b>
		79.9%
		<b>My Choice Wisconsin (MCW)</b>
		92.1%
		<b>Network Health Plan</b>
		80.7%
		<b>Quartz</b>
		84.6%
		<b>Security Health Plan of Wisconsin</b>
		82.2%
		<b>United Health Care Community Plan (UHC)</b>
		81.2%

<b>D1II.1b</b>	<b>Level of aggregation</b>	<b>Anthem Blue Cross and Blue Shield</b>
	What is the aggregation level that best describes the MLR being reported in the previous indicator? Select one. As permitted under 42 CFR 438.8(i), states are allowed to aggregate data for reporting purposes across programs and populations.	Statewide all programs & populations
		<b>CCHP</b>
		Statewide all programs & populations
		<b>Dean Health Plan</b>
		Statewide all programs & populations
		<b>Group Health Cooperative of Eau Claire</b>
		Statewide all programs & populations
		<b>Group Health Cooperative of South Central Wisconsin</b>
		Statewide all programs & populations
		<b>Independent Care Health Plan (iCare)</b>
		Statewide all programs & populations
		<b>MercyCare Insurance Company</b>
		Statewide all programs & populations
		<b>MHS Health Wisconsin</b>
		Statewide all programs & populations
		<b>Molina Health Care</b>
		Statewide all programs & populations
		<b>My Choice Wisconsin (MCW)</b>
		Statewide all programs & populations
		<b>Network Health Plan</b>
		Statewide all programs & populations
		<b>Quartz</b>
		Statewide all programs & populations
		<b>Security Health Plan of Wisconsin</b>
		Statewide all programs & populations
		<b>United Health Care Community Plan (UHC)</b>
		Statewide all programs & populations

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<b>D1II.2</b>	<b>Population specific MLR description</b>	<b>Anthem Blue Cross and Blue Shield</b>
	Does the state require plans to submit separate MLR calculations for specific populations served within this program, for example, MLTSS or Group VIII expansion enrollees? If so, describe the populations here. Enter "N/A" if not applicable. See glossary for the regulatory definition of MLR.	BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible
		<b>CCHP</b>
		BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible
		<b>Dean Health Plan</b>
		BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible
		<b>Group Health Cooperative of Eau Claire</b>

BadgerCare Plus Standard, CLA, SSI Only,  
Dual Eligible

**Group Health Cooperative of South Central Wisconsin**

BadgerCare Plus Standard, CLA, SSI Only,  
Dual Eligible

**Independent Care Health Plan (iCare)**

BadgerCare Plus Standard, CLA, SSI Only,  
Dual Eligible

**MercyCare Insurance Company**

BadgerCare Plus Standard, CLA, SSI Only,  
Dual Eligible

**MHS Health Wisconsin**

BadgerCare Plus Standard, CLA, SSI Only,  
Dual Eligible

**Molina Health Care**

BadgerCare Plus Standard, CLA, SSI Only,  
Dual Eligible

**My Choice Wisconsin (MCW)**

BadgerCare Plus Standard, CLA, SSI Only,  
Dual Eligible

**Network Health Plan**

BadgerCare Plus Standard, CLA, SSI Only,  
Dual Eligible

**Quartz**

BadgerCare Plus Standard, CLA, SSI Only,  
Dual Eligible

**Security Health Plan of Wisconsin**

BadgerCare Plus Standard, CLA, SSI Only,  
Dual Eligible

**United Health Care Community Plan (UHC)**

BadgerCare Plus Standard, CLA, SSI Only,  
Dual Eligible

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**D1II.3**

**MLR reporting period  
discrepancies**

Does the data reported in item  
D1.II.1a cover a different time  
period than the MCPAR report?

**Anthem Blue Cross and Blue Shield**

Yes

**CCHP**

Yes

**Dean Health Plan**

Yes

**Group Health Cooperative of Eau Claire**

Yes

**Group Health Cooperative of South Central Wisconsin**

Yes

**Independent Care Health Plan (iCare)**

Yes

**MercyCare Insurance Company**

Yes

**MHS Health Wisconsin**

Yes

**Molina Health Care**

Yes

**My Choice Wisconsin (MCW)**

Yes

**Network Health Plan**

Yes

**Quartz**

Yes

**Security Health Plan of Wisconsin**

Yes

**United Health Care Community Plan (UHC)**

Yes

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**N/A**

Enter the start date.

**Anthem Blue Cross and Blue Shield**

01/01/2020

**CCHP**

01/01/2020

**Dean Health Plan**

01/01/2020

**Group Health Cooperative of Eau Claire**

01/01/2020

**Group Health Cooperative of South Central Wisconsin**

01/01/2020

**Independent Care Health Plan (iCare)**

01/01/2020

**MercyCare Insurance Company**

01/01/2020

**MHS Health Wisconsin**

01/01/2020

**Molina Health Care**

01/01/2020

**My Choice Wisconsin (MCW)**

01/01/2020

**Network Health Plan**

01/01/2020

**Quartz**

01/01/2020

**Security Health Plan of Wisconsin**

01/01/2020

**United Health Care Community Plan (UHC)**

01/01/2020

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**N/A**

Enter the end date.

**Anthem Blue Cross and Blue Shield**

12/31/2020

**CCHP**

12/31/2020

**Dean Health Plan**

12/31/2020

**Group Health Cooperative of Eau Claire**

12/31/2020

**Group Health Cooperative of South Central Wisconsin**

12/31/2020

**Independent Care Health Plan (iCare)**

12/31/2020

**MercyCare Insurance Company**

12/31/2020

**MHS Health Wisconsin**

12/31/2020

**Molina Health Care**

12/31/2020

**My Choice Wisconsin (MCW)**

12/31/2020

**Network Health Plan**

12/31/2020

**Quartz**

12/31/2020

**Security Health Plan of Wisconsin**

12/31/2020

**United Health Care Community Plan (UHC)**

## Topic III. Encounter Data



Find in the Excel Workbook  
**D1\_Plan\_Set**

Number	Indicator	Response
D1III.1	<b>Definition of timely encounter data submissions</b> Describe the state's standard for timely encounter data submissions used in this program. If reporting frequencies and standards differ by type of encounter within this program, please explain.	<p><b>Anthem Blue Cross and Blue Shield</b> Within 120 days from the HMO date of payment to the provider.</p> <p><b>CCHP</b> Within 120 days from the HMO date of payment to the provider.</p> <p><b>Dean Health Plan</b> Within 120 days from the HMO date of payment to the provider.</p> <p><b>Group Health Cooperative of Eau Claire</b> Within 120 days from the HMO date of payment to the provider.</p> <p><b>Group Health Cooperative of South Central Wisconsin</b> Within 120 days from the HMO date of payment to the provider.</p> <p><b>Independent Care Health Plan (iCare)</b> Within 120 days from the HMO date of payment to the provider.</p> <p><b>MercyCare Insurance Company</b> Within 120 days from the HMO date of payment to the provider.</p> <p><b>MHS Health Wisconsin</b> Within 120 days from the HMO date of payment to the provider.</p> <p><b>Molina Health Care</b> Within 120 days from the HMO date of payment to the provider.</p> <p><b>My Choice Wisconsin (MCW)</b> Within 120 days from the HMO date of payment to the provider.</p> <p><b>Network Health Plan</b> Within 120 days from the HMO date of payment to the provider.</p> <p><b>Quartz</b> Within 120 days from the HMO date of payment to the provider.</p> <p><b>Security Health Plan of Wisconsin</b></p>

Within 120 days from the HMO date of payment to the provider.

**United Health Care Community Plan (UHC)**

Within 120 days from the HMO date of payment to the provider.

<b>D1III.2</b>	<b>Share of encounter data submissions that met state's timely submission requirements</b>  What percent of the plan's encounter data file submissions (submitted during the reporting period) met state requirements for timely submission? If the state has not yet received any encounter data file submissions for the entire contract period when it submits this report, the state should enter here the percentage of encounter data submissions that were compliant out of the file submissions it has received from the managed care plan for the reporting period.	<b>Anthem Blue Cross and Blue Shield</b>
		99.37%
		<b>CCHP</b>
		96.46%
		<b>Dean Health Plan</b>
		98%
		<b>Group Health Cooperative of Eau Claire</b>
		99.94%
		<b>Group Health Cooperative of South Central Wisconsin</b>
		99.99%
		<b>Independent Care Health Plan (iCare)</b>
		99.35%
		<b>MercyCare Insurance Company</b>
		99.97%
		<b>MHS Health Wisconsin</b>
		99.61%
<b>D1III.3</b>	<b>Share of encounter data submissions that were HIPAA compliant</b>  What percent of the plan's encounter data submissions (submitted during the reporting period) met state requirements for HIPAA compliance? If the state has not yet received encounter data submissions for	<b>Molina Health Care</b>
		99.47%
		<b>My Choice Wisconsin (MCW)</b>
		100%
		<b>Network Health Plan</b>
		98.80%
		<b>Quartz</b>
		99.97%
		<b>Security Health Plan of Wisconsin</b>
		99.97%
		<b>United Health Care Community Plan (UHC)</b>
		99.76%
		<b>Anthem Blue Cross and Blue Shield</b>
		99.80%
		<b>CCHP</b>
		94.10%
		<b>Dean Health Plan</b>

the entire contract period when it submits this report, enter here percentage of encounter data submissions that were compliant out of the proportion received from the managed care plan for the reporting period.

99.9%

**Group Health Cooperative of Eau Claire**

99.10%

**Group Health Cooperative of South Central Wisconsin**

98.40%

**Independent Care Health Plan (iCare)**

99.20%

**MercyCare Insurance Company**

88.70%

**MHS Health Wisconsin**

93.90%

**Molina Health Care**

100%

**My Choice Wisconsin (MCW)**

98%

**Network Health Plan**

92.40%

**Quartz**

85.90%

**Security Health Plan of Wisconsin**

100%

**United Health Care Community Plan (UHC)**

96%

## Topic IV. Appeals, State Fair Hearings & Grievances

### Appeals Overview

 Find in the Excel Workbook  
**D1\_Plan\_Set**

Number	Indicator	Response
D1IV.1	<b>Appeals resolved (at the plan level)</b>  Enter the total number of appeals resolved as of the first day of the last month of the reporting year. An appeal is "resolved" at the plan level when the plan has issued a decision, regardless of whether the decision was wholly or partially favorable or adverse to the beneficiary, and regardless of whether the beneficiary (or the beneficiary's representative) chooses to file a request for a State Fair Hearing or External Medical Review.	<b>Anthem Blue Cross and Blue Shield</b>
		22
		<b>CCHP</b>
		61
		<b>Dean Health Plan</b>
		19
		<b>Group Health Cooperative of Eau Claire</b>

149

**Group Health Cooperative of South Central Wisconsin**

3

**Independent Care Health Plan (iCare)**

30

**MercyCare Insurance Company**

10

**MHS Health Wisconsin**

29

**Molina Health Care**

120

**My Choice Wisconsin (MCW)**

2

**Network Health Plan**

23

**Quartz**

62

**Security Health Plan of Wisconsin**

156

**United Health Care Community Plan (UHC)**

399

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**D1IV.2**

**Active appeals**

Enter the total number of appeals still pending or in process (not yet resolved) as of the first day of the last month of the reporting year.

**Anthem Blue Cross and Blue Shield**

0

**CCHP**

1

**Dean Health Plan**

0

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

**Quartz**

0

**Security Health Plan of Wisconsin**

0

**United Health Care Community Plan (UHC)**

0

**D1IV.3**

**Appeals filed on behalf of  
LTSS users**

Enter the total number of  
appeals filed during the  
reporting year by or on behalf  
of LTSS users. Enter "N/A" if not  
applicable.

An LTSS user is an enrollee who  
received at least one LTSS  
service at any point during the  
reporting year (regardless of  
whether the enrollee was  
actively receiving LTSS at the  
time that the appeal was filed).

**Anthem Blue Cross and Blue Shield**

N/A

**CCHP**

N/A

**Dean Health Plan**

N/A

**Group Health Cooperative of Eau Claire**

N/A

**Group Health Cooperative of South Central  
Wisconsin**

N/A

**Independent Care Health Plan (iCare)**

N/A

**MercyCare Insurance Company**

N/A

**MHS Health Wisconsin**

N/A

**Molina Health Care**

N/A

**My Choice Wisconsin (MCW)**

N/A

**Network Health Plan**

N/A

**Quartz**

N/A

		Security Health Plan of Wisconsin N/A
		United Health Care Community Plan (UHC) N/A
<b>D1IV.4</b>	<p><b>Number of critical incidents filed during the reporting period by (or on behalf of) an LTSS user who previously filed an appeal</b></p> <p>For managed care plans that cover LTSS, enter the number of critical incidents filed within the reporting period by (or on behalf of) LTSS users who previously filed appeals in the reporting year. If the managed care plan does not cover LTSS, enter "N/A".</p> <p>Also, if the state already submitted this data for the reporting year via the CMS readiness review appeal and grievance report (because the managed care program or plan were new or serving new populations during the reporting year), and the readiness review tool was submitted for at least 6 months of the reporting year, enter "N/A".</p> <p>The appeal and critical incident do not have to have been "related" to the same issue - they only need to have been filed by (or on behalf of) the same enrollee. Neither the critical incident nor the appeal need to have been filed in relation to delivery of LTSS — they may have been filed for any reason, related to any service received (or desired) by an LTSS user.</p> <p>To calculate this number, states or managed care plans should first identify the LTSS users for whom critical incidents were filed during the reporting year, then determine whether those enrollees had filed an appeal during the reporting year, and whether the filing of the appeal preceded the filing of the critical incident.</p>	<p><b>Anthem Blue Cross and Blue Shield</b> N/A</p> <p><b>CCHP</b> N/A</p> <p><b>Dean Health Plan</b> N/A</p> <p><b>Group Health Cooperative of Eau Claire</b> N/A</p> <p><b>Group Health Cooperative of South Central Wisconsin</b> N/A</p> <p><b>Independent Care Health Plan (iCare)</b> N/A</p> <p><b>MercyCare Insurance Company</b> N/A</p> <p><b>MHS Health Wisconsin</b> N/A</p> <p><b>Molina Health Care</b> N/A</p> <p><b>My Choice Wisconsin (MCW)</b> N/A</p> <p><b>Network Health Plan</b> N/A</p> <p><b>Quartz</b> N/A</p> <p><b>Security Health Plan of Wisconsin</b> N/A</p> <p><b>United Health Care Community Plan (UHC)</b> N/A</p>
<b>D1IV.5a</b>	<p><b>Standard appeals for which timely resolution was provided</b></p> <p>Enter the total number of standard appeals for which timely resolution was provided by plan during the reporting period. See 42 CFR §438.408(b)(2) for</p>	<p><b>Anthem Blue Cross and Blue Shield</b> 22</p> <p><b>CCHP</b> 61</p> <p><b>Dean Health Plan</b></p>

requirements related to timely resolution of standard appeals.

19

**Group Health Cooperative of Eau Claire**

149

**Group Health Cooperative of South Central Wisconsin**

3

**Independent Care Health Plan (iCare)**

30

**MercyCare Insurance Company**

10

**MHS Health Wisconsin**

29

**Molina Health Care**

120

**My Choice Wisconsin (MCW)**

2

**Network Health Plan**

23

**Quartz**

62

**Security Health Plan of Wisconsin**

156

**United Health Care Community Plan (UHC)**

399

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**D1IV.5b**

**Expedited appeals for which timely resolution was provided**

Enter the total number of expedited appeals for which timely resolution was provided by plan during the reporting period.  
See 42 CFR §438.408(b)(3) for requirements related to timely resolution of standard appeals.

**Anthem Blue Cross and Blue Shield**

0

**CCHP**

0

**Dean Health Plan**

0

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

**Quartz**

0

**Security Health Plan of Wisconsin**

0

**United Health Care Community Plan (UHC)**

0

**D1IV.6a**

**Resolved appeals related to denial of authorization or limited authorization of a service**

Enter the total number of appeals resolved by the plan during the reporting year that were related to the plan's denial of authorization for a service not yet rendered or limited authorization of a service.

(Appeals related to denial of payment for a service already rendered should be counted in indicator D1.IV.6c).

**Anthem Blue Cross and Blue Shield**

21

**CCHP**

61

**Dean Health Plan**

17

**Group Health Cooperative of Eau Claire**

149

**Group Health Cooperative of South Central Wisconsin**

3

**Independent Care Health Plan (iCare)**

26

**MercyCare Insurance Company**

10

**MHS Health Wisconsin**

29

**Molina Health Care**

113

**My Choice Wisconsin (MCW)**

2

**Network Health Plan**

23

Quartz

53

Security Health Plan of Wisconsin

152

United Health Care Community Plan (UHC)

399

D1IV.6b

**Resolved appeals related to reduction, suspension, or termination of a previously authorized service**

Enter the total number of appeals resolved by the plan during the reporting year that were related to the plan's reduction, suspension, or termination of a previously authorized service.

**Anthem Blue Cross and Blue Shield**

0

**CCHP**

0

**Dean Health Plan**

1

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

4

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

1

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

**Quartz**

0

**Security Health Plan of Wisconsin**

0

**United Health Care Community Plan (UHC)**

0

D1IV.6c

**Resolved appeals related to payment denial**

Enter the total number of appeals resolved by the plan during the reporting year that

**Anthem Blue Cross and Blue Shield**

0

**CCHP**

were related to the plan's denial, in whole or in part, of payment for a service that was already rendered.

0

**Dean Health Plan**

0

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

6

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

**Quartz**

9

**Security Health Plan of Wisconsin**

3

**United Health Care Community Plan (UHC)**

0

---

**D1IV.6d**

**Resolved appeals related to service timeliness**

Enter the total number of appeals resolved by the plan during the reporting year that were related to the plan's failure to provide services in a timely manner (as defined by the state).

**Anthem Blue Cross and Blue Shield**

0

**CCHP**

0

**Dean Health Plan**

1

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

**Quartz**

0

**Security Health Plan of Wisconsin**

0

**United Health Care Community Plan (UHC)**

0

**D1IV.6e**

**Resolved appeals related to lack of timely plan response to an appeal or grievance**

Enter the total number of appeals resolved by the plan during the reporting year that were related to the plan's failure to act within the timeframes provided at 42 CFR §438.408(b)(1) and (2) regarding the standard resolution of grievances and appeals.

**Anthem Blue Cross and Blue Shield**

0

**CCHP**

0

**Dean Health Plan**

0

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

		<b>Network Health Plan</b>
		0
		<b>Quartz</b>
		0
		<b>Security Health Plan of Wisconsin</b>
		0
		<b>United Health Care Community Plan (UHC)</b>
		0
<b>D1IV.6f</b>	<b>Resolved appeals related to plan denial of an enrollee's right to request out-of-network care</b>  Enter the total number of appeals resolved by the plan during the reporting year that were related to the plan's denial of an enrollee's request to exercise their right, under 42 CFR §438.52(b)(2)(ii), to obtain services outside the network (only applicable to residents of rural areas with only one MCO).	<b>Anthem Blue Cross and Blue Shield</b>
		1
		<b>CCHP</b>
		0
		<b>Dean Health Plan</b>
		0
		<b>Group Health Cooperative of Eau Claire</b>
		0
		<b>Group Health Cooperative of South Central Wisconsin</b>
		0
		<b>Independent Care Health Plan (iCare)</b>
		0
		<b>MercyCare Insurance Company</b>
		0
		<b>MHS Health Wisconsin</b>
		0
		<b>Molina Health Care</b>
		0
		<b>My Choice Wisconsin (MCW)</b>
		0
		<b>Network Health Plan</b>
		0
		<b>Quartz</b>
		0
		<b>Security Health Plan of Wisconsin</b>
		0
		<b>United Health Care Community Plan (UHC)</b>
		0

<b>D1IV.6g</b>	<b>Resolved appeals related to denial of an enrollee's request to dispute financial liability</b>	<b>Anthem Blue Cross and Blue Shield</b>
	Enter the total number of appeals resolved by the plan during the reporting year that were related to the plan's denial of an enrollee's request to dispute a financial liability.	0
		<b>CCHP</b>
		0
		<b>Dean Health Plan</b>
		0
		<b>Group Health Cooperative of Eau Claire</b>
		0
		<b>Group Health Cooperative of South Central Wisconsin</b>
		0
		<b>Independent Care Health Plan (iCare)</b>
		0
		<b>MercyCare Insurance Company</b>
		0
		<b>MHS Health Wisconsin</b>
		0
		<b>Molina Health Care</b>
		0
		<b>My Choice Wisconsin (MCW)</b>
		0
		<b>Network Health Plan</b>
		0
		<b>Quartz</b>
		0
		<b>Security Health Plan of Wisconsin</b>
		1
		<b>United Health Care Community Plan (UHC)</b>
		0

## Topic IV. Appeals, State Fair Hearings & Grievances

### Appeals by Service

Number of appeals resolved during the reporting period related to various services.  
Note: A single appeal may be related to multiple service types and may therefore be counted in multiple categories.

 Find in the Excel Workbook  
**D1\_Plan\_Set**

Number	Indicator	Response
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<b>D1IV.7a</b>	<p><b>Resolved appeals related to general inpatient services</b></p> <p>Enter the total number of appeals resolved by the plan during the reporting year that were related to general inpatient care, including diagnostic and laboratory services.</p> <p>Do not include appeals related to inpatient behavioral health services – those should be included in indicator D1.IV.7c. If the managed care plan does not cover general inpatient services, enter "N/A".</p>	<p><b>Anthem Blue Cross and Blue Shield</b></p> <p>0</p> <p><b>CCHP</b></p> <p>0</p> <p><b>Dean Health Plan</b></p> <p>0</p> <p><b>Group Health Cooperative of Eau Claire</b></p> <p>0</p> <p><b>Group Health Cooperative of South Central Wisconsin</b></p> <p>0</p> <p><b>Independent Care Health Plan (iCare)</b></p> <p>0</p> <p><b>MercyCare Insurance Company</b></p> <p>0</p> <p><b>MHS Health Wisconsin</b></p> <p>0</p> <p><b>Molina Health Care</b></p> <p>0</p> <p><b>My Choice Wisconsin (MCW)</b></p> <p>0</p> <p><b>Network Health Plan</b></p> <p>0</p> <p><b>Quartz</b></p> <p>0</p> <p><b>Security Health Plan of Wisconsin</b></p> <p>0</p> <p><b>United Health Care Community Plan (UHC)</b></p> <p>0</p>
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<b>D1IV.7b</b>	<p><b>Resolved appeals related to general outpatient services</b></p> <p>Enter the total number of appeals resolved by the plan during the reporting year that were related to general outpatient care, including diagnostic and laboratory services. Please do not include appeals related to outpatient behavioral health services – those should be included in indicator D1.IV.7d. If the managed care plan does not cover general outpatient services, enter "N/A".</p>	<p><b>Anthem Blue Cross and Blue Shield</b></p> <p>0</p> <p><b>CCHP</b></p> <p>0</p> <p><b>Dean Health Plan</b></p> <p>0</p> <p><b>Group Health Cooperative of Eau Claire</b></p> <p>0</p>
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		<b>Group Health Cooperative of South Central Wisconsin</b>
		0
		<b>Independent Care Health Plan (iCare)</b>
		0
		<b>MercyCare Insurance Company</b>
		0
		<b>MHS Health Wisconsin</b>
		0
		<b>Molina Health Care</b>
		0
		<b>My Choice Wisconsin (MCW)</b>
		0
		<b>Network Health Plan</b>
		0
		<b>Quartz</b>
		0
		<b>Security Health Plan of Wisconsin</b>
		0
		<b>United Health Care Community Plan (UHC)</b>
		0
<b>D1IV.7c</b>	<b>Resolved appeals related to inpatient behavioral health services</b>	<b>Anthem Blue Cross and Blue Shield</b>
	Enter the total number of appeals resolved by the plan during the reporting year that were related to inpatient mental health and/or substance use services. If the managed care plan does not cover inpatient behavioral health services, enter "N/A".	0
		<b>CCHP</b>
		0
		<b>Dean Health Plan</b>
		0
		<b>Group Health Cooperative of Eau Claire</b>
		0
		<b>Group Health Cooperative of South Central Wisconsin</b>
		0
		<b>Independent Care Health Plan (iCare)</b>
		0
		<b>MercyCare Insurance Company</b>
		0
		<b>MHS Health Wisconsin</b>
		0
		<b>Molina Health Care</b>

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

**Quartz**

0

**Security Health Plan of Wisconsin**

0

**United Health Care Community Plan (UHC)**

0

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**D1IV.7d**

**Resolved appeals related to outpatient behavioral health services**

Enter the total number of appeals resolved by the plan during the reporting year that were related to outpatient mental health and/or substance use services. If the managed care plan does not cover outpatient behavioral health services, enter "N/A".

**Anthem Blue Cross and Blue Shield**

0

**CCHP**

0

**Dean Health Plan**

0

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

**Quartz**

0

**Security Health Plan of Wisconsin**

0

<b>D1IV.7e</b>	<b>Resolved appeals related to covered outpatient prescription drugs</b>  Enter the total number of appeals resolved by the plan during the reporting year that were related to outpatient prescription drugs covered by the managed care plan. If the managed care plan does not cover outpatient prescription drugs, enter "N/A".	<b>Anthem Blue Cross and Blue Shield</b> N/A  <b>CCHP</b> N/A  <b>Dean Health Plan</b> N/A  <b>Group Health Cooperative of Eau Claire</b> N/A  <b>Group Health Cooperative of South Central Wisconsin</b> N/A  <b>Independent Care Health Plan (iCare)</b> N/A  <b>MercyCare Insurance Company</b> N/A  <b>MHS Health Wisconsin</b> N/A  <b>Molina Health Care</b> N/A  <b>My Choice Wisconsin (MCW)</b> N/A  <b>Network Health Plan</b> N/A  <b>Quartz</b> N/A  <b>Security Health Plan of Wisconsin</b> N/A  <b>United Health Care Community Plan (UHC)</b> N/A
<b>D1IV.7f</b>	<b>Resolved appeals related to skilled nursing facility (SNF) services</b>  Enter the total number of appeals resolved by the plan during the reporting year that were related to SNF services. If the managed care plan does not cover skilled nursing services, enter "N/A".	<b>Anthem Blue Cross and Blue Shield</b> 0  <b>CCHP</b> 0  <b>Dean Health Plan</b> 0

		<b>Group Health Cooperative of Eau Claire</b>
		0
		<b>Group Health Cooperative of South Central Wisconsin</b>
		0
		<b>Independent Care Health Plan (iCare)</b>
		0
		<b>MercyCare Insurance Company</b>
		0
		<b>MHS Health Wisconsin</b>
		0
		<b>Molina Health Care</b>
		0
		<b>My Choice Wisconsin (MCW)</b>
		0
		<b>Network Health Plan</b>
		0
		<b>Quartz</b>
		0
		<b>Security Health Plan of Wisconsin</b>
		0
		<b>United Health Care Community Plan (UHC)</b>
		0
<b>D1IV.7g</b>	<b>Resolved appeals related to long-term services and supports (LTSS)</b>	<b>Anthem Blue Cross and Blue Shield</b>
	Enter the total number of appeals resolved by the plan during the reporting year that were related to institutional LTSS or LTSS provided through home and community-based (HCBS) services, including personal care and self-directed services. If the managed care plan does not cover LTSS services, enter "N/A".	N/A
		<b>CCHP</b>
		N/A
		<b>Dean Health Plan</b>
		N/A
		<b>Group Health Cooperative of Eau Claire</b>
		N/A
		<b>Group Health Cooperative of South Central Wisconsin</b>
		N/A
		<b>Independent Care Health Plan (iCare)</b>
		N/A
		<b>MercyCare Insurance Company</b>
		N/A
		<b>MHS Health Wisconsin</b>

N/A

**Molina Health Care**

N/A

**My Choice Wisconsin (MCW)**

N/A

**Network Health Plan**

N/A

**Quartz**

N/A

**Security Health Plan of Wisconsin**

N/A

**United Health Care Community Plan (UHC)**

N/A

**D1IV.7h**

**Resolved appeals related to dental services**

Enter the total number of appeals resolved by the plan during the reporting year that were related to dental services. If the managed care plan does not cover dental services, enter "N/A".

**Anthem Blue Cross and Blue Shield**

0

**CCHP**

0

**Dean Health Plan**

0

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

**Quartz**

0

		Security Health Plan of Wisconsin
		0
		United Health Care Community Plan (UHC)
		0
D1IV.7i	<b>Resolved appeals related to non-emergency medical transportation (NEMT)</b>  Enter the total number of appeals resolved by the plan during the reporting year that were related to NEMT. If the managed care plan does not cover NEMT, enter "N/A".	<b>Anthem Blue Cross and Blue Shield</b>
		N/A
		<b>CCHP</b>
		N/A
		<b>Dean Health Plan</b>
		N/A
		<b>Group Health Cooperative of Eau Claire</b>
		N/A
		<b>Group Health Cooperative of South Central Wisconsin</b>
		N/A
		<b>Independent Care Health Plan (iCare)</b>
		N/A
		<b>MercyCare Insurance Company</b>
		N/A
		<b>MHS Health Wisconsin</b>
		N/A
D1IV.7j	<b>Resolved appeals related to other service types</b>  Enter the total number of appeals resolved by the plan during the reporting year that were related to services that do not fit into one of the categories listed above. If the managed care plan does not	<b>Molina Health Care</b>
		N/A
		<b>My Choice Wisconsin (MCW)</b>
		N/A
		<b>Network Health Plan</b>
		N/A
		<b>Quartz</b>
		N/A
		<b>Security Health Plan of Wisconsin</b>
		N/A
		<b>United Health Care Community Plan (UHC)</b>
		N/A
D1IV.7j	<b>Resolved appeals related to other service types</b>  Enter the total number of appeals resolved by the plan during the reporting year that were related to services that do not fit into one of the categories listed above. If the managed care plan does not	<b>Anthem Blue Cross and Blue Shield</b>
		22
D1IV.7j	<b>Resolved appeals related to other service types</b>  Enter the total number of appeals resolved by the plan during the reporting year that were related to services that do not fit into one of the categories listed above. If the managed care plan does not	<b>CCHP</b>
		61

cover services other than those in items D1.IV.7a-i, enter "N/A".

**Dean Health Plan**

19

**Group Health Cooperative of Eau Claire**

149

**Group Health Cooperative of South Central Wisconsin**

3

**Independent Care Health Plan (iCare)**

30

**MercyCare Insurance Company**

10

**MHS Health Wisconsin**

29

**Molina Health Care**

120

**My Choice Wisconsin (MCW)**

2

**Network Health Plan**

23

**Quartz**

62

**Security Health Plan of Wisconsin**

156

**United Health Care Community Plan (UHC)**

399

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## Topic IV. Appeals, State Fair Hearings & Grievances

### State Fair Hearings

 Find in the Excel Workbook  
**D1\_Plan\_Set**

Number	Indicator	Response
D1IV.8a	<b>State Fair Hearing requests</b> Enter the total number of requests for a State Fair Hearing filed during the reporting year by plan that issued the adverse benefit determination.	<b>Anthem Blue Cross and Blue Shield</b>
		12
		<b>CCHP</b>
		7
		<b>Dean Health Plan</b>
		1
		<b>Group Health Cooperative of Eau Claire</b>

8

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

1

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

6

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

5

**Quartz**

4

**Security Health Plan of Wisconsin**

7

**United Health Care Community Plan (UHC)**

8

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**D1IV.8b**

**State Fair Hearings resulting in a favorable decision for the enrollee**

Enter the total number of State Fair Hearing decisions rendered during the reporting year that were partially or fully favorable to the enrollee.

**Anthem Blue Cross and Blue Shield**

0

**CCHP**

1

**Dean Health Plan**

0

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

1

**Quartz**

0

**Security Health Plan of Wisconsin**

0

**United Health Care Community Plan (UHC)**

0

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**D1IV.8c**

**State Fair Hearings resulting  
in an adverse decision for the  
enrollee**

Enter the total number of State  
Fair Hearing decisions rendered  
during the reporting year that  
were adverse for the enrollee.

**Anthem Blue Cross and Blue Shield**

6

**CCHP**

4

**Dean Health Plan**

0

**Group Health Cooperative of Eau Claire**

5

**Group Health Cooperative of South Central  
Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

5

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

2

**Quartz**

3

		Security Health Plan of Wisconsin
		4
		United Health Care Community Plan (UHC)
		2
D1IV.8d	<b>State Fair Hearings retracted prior to reaching a decision</b> Enter the total number of State Fair Hearing decisions retracted (by the enrollee or the representative who filed a State Fair Hearing request on behalf of the enrollee) prior to reaching a decision.	Anthem Blue Cross and Blue Shield
		6
		CCHP
		2
		Dean Health Plan
		1
		Group Health Cooperative of Eau Claire
		3
		Group Health Cooperative of South Central Wisconsin
		0
		Independent Care Health Plan (iCare)
		1
		MercyCare Insurance Company
		0
		MHS Health Wisconsin
		1
		Molina Health Care
		0
		My Choice Wisconsin (MCW)
		0
		Network Health Plan
		2
		Quartz
		1
		Security Health Plan of Wisconsin
		3
		United Health Care Community Plan (UHC)
		6
D1IV.9a	<b>External Medical Reviews resulting in a favorable decision for the enrollee</b> If your state does offer an external medical review process, enter the total number of external medical review decisions rendered during the reporting year that were partially or fully favorable to	Anthem Blue Cross and Blue Shield
		N/A
		CCHP
		N/A
		Dean Health Plan

	<p>the enrollee. If your state does not offer an external medical review process, enter "N/A". External medical review is defined and described at 42 CFR §438.402(c)(1)(B).</p>	<p>N/A</p> <p><b>Group Health Cooperative of Eau Claire</b></p> <p>N/A</p> <p><b>Group Health Cooperative of South Central Wisconsin</b></p> <p>N/A</p> <p><b>Independent Care Health Plan (iCare)</b></p> <p>N/A</p> <p><b>MercyCare Insurance Company</b></p> <p>N/A</p> <p><b>MHS Health Wisconsin</b></p> <p>N/A</p> <p><b>Molina Health Care</b></p> <p>N/A</p> <p><b>My Choice Wisconsin (MCW)</b></p> <p>N/A</p> <p><b>Network Health Plan</b></p> <p>N/A</p> <p><b>Quartz</b></p> <p>N/A</p> <p><b>Security Health Plan of Wisconsin</b></p> <p>N/A</p> <p><b>United Health Care Community Plan (UHC)</b></p> <p>N/A</p>
<b>D1IV.9b</b>	<p><b>External Medical Reviews resulting in an adverse decision for the enrollee</b></p> <p>If your state does offer an external medical review process, enter the total number of external medical review decisions rendered during the reporting year that were adverse to the enrollee. If your state does not offer an external medical review process, enter "N/A". External medical review is defined and described at 42 CFR §438.402(c)(1)(B).</p>	<p><b>Anthem Blue Cross and Blue Shield</b></p> <p>N/A</p> <p><b>CCHP</b></p> <p>N/A</p> <p><b>Dean Health Plan</b></p> <p>N/A</p> <p><b>Group Health Cooperative of Eau Claire</b></p> <p>N/A</p> <p><b>Group Health Cooperative of South Central Wisconsin</b></p> <p>N/A</p> <p><b>Independent Care Health Plan (iCare)</b></p> <p>N/A</p> <p><b>MercyCare Insurance Company</b></p>

N/A

**MHS Health Wisconsin**

N/A

**Molina Health Care**

N/A

**My Choice Wisconsin (MCW)**

N/A

**Network Health Plan**

N/A

**Quartz**

N/A

**Security Health Plan of Wisconsin**

N/A

**United Health Care Community Plan (UHC)**

N/A

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## Topic IV. Appeals, State Fair Hearings & Grievances

### Grievances Overview



Find in the Excel Workbook

**D1\_Plan\_Set**

Number	Indicator	Response
D1IV.10	<b>Grievances resolved</b> Enter the total number of grievances resolved by the plan during the reporting year. A grievance is "resolved" when it has reached completion and been closed by the plan.	<b>Anthem Blue Cross and Blue Shield</b>
		0
		<b>CCHP</b>
		36
		<b>Dean Health Plan</b>
		19
		<b>Group Health Cooperative of Eau Claire</b>
		2
		<b>Group Health Cooperative of South Central Wisconsin</b>
		13
		<b>Independent Care Health Plan (iCare)</b>
		22
		<b>MercyCare Insurance Company</b>
		0
		<b>MHS Health Wisconsin</b>
		9

**Molina Health Care**

1047

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

10

**Quartz**

38

**Security Health Plan of Wisconsin**

38

**United Health Care Community Plan (UHC)**

143

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**D1IV.11**

**Active grievances**

Enter the total number of grievances still pending or in process (not yet resolved) as of the first day of the last month of the reporting year.

**Anthem Blue Cross and Blue Shield**

0

**CCHP**

0

**Dean Health Plan**

0

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

**Quartz**

0

**Security Health Plan of Wisconsin**

<b>D1IV.12</b>	<b>Grievances filed on behalf of LTSS users</b>  Enter the total number of grievances filed during the reporting year by or on behalf of LTSS users. An LTSS user is an enrollee who received at least one LTSS service at any point during the reporting year (regardless of whether the enrollee was actively receiving LTSS at the time that the grievance was filed). If this does not apply, enter N/A.	<b>Anthem Blue Cross and Blue Shield</b>
		N/A
		<b>CCHP</b>
		N/A
		<b>Dean Health Plan</b>
		N/A
		<b>Group Health Cooperative of Eau Claire</b>
		N/A
		<b>Group Health Cooperative of South Central Wisconsin</b>
		N/A
		<b>Independent Care Health Plan (iCare)</b>
		N/A
		<b>MercyCare Insurance Company</b>
		N/A
<b>D1IV.13</b>	<b>Number of critical incidents filed during the reporting period by (or on behalf of) an LTSS user who previously filed a grievance</b>  For managed care plans that cover LTSS, enter the number of critical incidents filed within the reporting period by (or on behalf of) LTSS users who	<b>MHS Health Wisconsin</b>
		N/A
		<b>Molina Health Care</b>
		N/A
		<b>My Choice Wisconsin (MCW)</b>
		N/A
		<b>Network Health Plan</b>
		N/A
		<b>Quartz</b>
		N/A
		<b>Security Health Plan of Wisconsin</b>
		N/A
		<b>United Health Care Community Plan (UHC)</b>
		N/A
		<b>Anthem Blue Cross and Blue Shield</b>
		N/A
		<b>CCHP</b>
		N/A
		<b>Dean Health Plan</b>

	<p>previously filed grievances in the reporting year. The grievance and critical incident do not have to have been "related" to the same issue - they only need to have been filed by (or on behalf of) the same enrollee. Neither the critical incident nor the grievance need to have been filed in relation to delivery of LTSS - they may have been filed for any reason, related to any service received (or desired) by an LTSS user.</p> <p>If the managed care plan does not cover LTSS, the state should enter "N/A" in this field. Additionally, if the state already submitted this data for the reporting year via the CMS readiness review appeal and grievance report (because the managed care program or plan were new or serving new populations during the reporting year), and the readiness review tool was submitted for at least 6 months of the reporting year, the state can enter "N/A" in this field. To calculate this number, states or managed care plans should first identify the LTSS users for whom critical incidents were filed during the reporting year, then determine whether those enrollees had filed a grievance during the reporting year, and whether the filing of the grievance preceded the filing of the critical incident.</p>	<p>N/A</p> <p><b>Group Health Cooperative of Eau Claire</b></p> <p>N/A</p> <p><b>Group Health Cooperative of South Central Wisconsin</b></p> <p>N/A</p> <p><b>Independent Care Health Plan (iCare)</b></p> <p>N/A</p> <p><b>MercyCare Insurance Company</b></p> <p>N/A</p> <p><b>MHS Health Wisconsin</b></p> <p>N/A</p> <p><b>Molina Health Care</b></p> <p>N/A</p> <p><b>My Choice Wisconsin (MCW)</b></p> <p>N/A</p> <p><b>Network Health Plan</b></p> <p>N/A</p> <p><b>Quartz</b></p> <p>N/A</p> <p><b>Security Health Plan of Wisconsin</b></p> <p>N/A</p> <p><b>United Health Care Community Plan (UHC)</b></p> <p>N/A</p>
<b>D1IV.14</b>	<p><b>Number of grievances for which timely resolution was provided</b></p> <p>Enter the number of grievances for which timely resolution was provided by plan during the reporting period. See 42 CFR §438.408(b)(1) for requirements related to the timely resolution of grievances.</p>	<p><b>Anthem Blue Cross and Blue Shield</b></p> <p>0</p> <p><b>CCHP</b></p> <p>36</p> <p><b>Dean Health Plan</b></p> <p>19</p> <p><b>Group Health Cooperative of Eau Claire</b></p> <p>2</p> <p><b>Group Health Cooperative of South Central Wisconsin</b></p> <p>13</p> <p><b>Independent Care Health Plan (iCare)</b></p> <p>22</p> <p><b>MercyCare Insurance Company</b></p>

0

MHS Health Wisconsin

9

Molina Health Care

1047

My Choice Wisconsin (MCW)

0

Network Health Plan

10

Quartz

38

Security Health Plan of Wisconsin

38

United Health Care Community Plan (UHC)

143

## Topic IV. Appeals, State Fair Hearings & Grievances

### Grievances by Service

Report the number of grievances resolved by plan during the reporting period by service.



Find in the Excel Workbook

**D1\_Plan\_Set**

Number	Indicator	Response
<b>D1IV.15a</b>	<b>Resolved grievances related to general inpatient services</b>	<b>Anthem Blue Cross and Blue Shield</b>
	Enter the total number of grievances resolved by the plan during the reporting year that were related to general inpatient care, including diagnostic and laboratory services. Do not include grievances related to inpatient behavioral health services — those should be included in indicator D1.IV.15c. If the managed care plan does not cover this type of service, enter "N/A".	0
		<b>CCHP</b>
		0
		<b>Dean Health Plan</b>
		0
		<b>Group Health Cooperative of Eau Claire</b>
		0
		<b>Group Health Cooperative of South Central Wisconsin</b>
		0
		<b>Independent Care Health Plan (iCare)</b>
		0
		<b>MercyCare Insurance Company</b>
		0

		<b>MHS Health Wisconsin</b>
		0
		<b>Molina Health Care</b>
		0
		<b>My Choice Wisconsin (MCW)</b>
		0
		<b>Network Health Plan</b>
		0
		<b>Quartz</b>
		0
		<b>Security Health Plan of Wisconsin</b>
		0
		<b>United Health Care Community Plan (UHC)</b>
		0
<b>D1IV.15b</b>	<b>Resolved grievances related to general outpatient services</b>  Enter the total number of grievances resolved by the plan during the reporting year that were related to general outpatient care, including diagnostic and laboratory services. Do not include grievances related to outpatient behavioral health services — those should be included in indicator D1.IV.15d. If the managed care plan does not cover this type of service, enter "N/A".	<b>Anthem Blue Cross and Blue Shield</b>
		0
		<b>CCHP</b>
		0
		<b>Dean Health Plan</b>
		0
		<b>Group Health Cooperative of Eau Claire</b>
		0
		<b>Group Health Cooperative of South Central Wisconsin</b>
		0
		<b>Independent Care Health Plan (iCare)</b>
		0
		<b>MercyCare Insurance Company</b>
		0
		<b>MHS Health Wisconsin</b>
		0
		<b>Molina Health Care</b>
		0
		<b>My Choice Wisconsin (MCW)</b>
		0
		<b>Network Health Plan</b>
		0
		<b>Quartz</b>

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.15c

**Resolved grievances related to inpatient behavioral health services**

Enter the total number of grievances resolved by the plan during the reporting year that were related to inpatient mental health and/or substance use services. If the managed care plan does not cover this type of service, enter "N/A".

Anthem Blue Cross and Blue Shield

0

CCHP

0

Dean Health Plan

0

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina Health Care

0

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.15d

**Resolved grievances related to outpatient behavioral health services**

Enter the total number of grievances resolved by the plan during the reporting year that were related to outpatient

Anthem Blue Cross and Blue Shield

0

CCHP

	mental health and/or substance use services. If the managed care plan does not cover this type of service, enter "N/A".	0
		<b>Dean Health Plan</b>
		0
		<b>Group Health Cooperative of Eau Claire</b>
		0
		<b>Group Health Cooperative of South Central Wisconsin</b>
		0
		<b>Independent Care Health Plan (iCare)</b>
		0
		<b>MercyCare Insurance Company</b>
		0
		<b>MHS Health Wisconsin</b>
		0
		<b>Molina Health Care</b>
		0
		<b>My Choice Wisconsin (MCW)</b>
		0
		<b>Network Health Plan</b>
		0
		<b>Quartz</b>
		0
		<b>Security Health Plan of Wisconsin</b>
		0
		<b>United Health Care Community Plan (UHC)</b>
		0
<hr/>		
<b>D1IV.15e</b>	<b>Resolved grievances related to coverage of outpatient prescription drugs</b>	<b>Anthem Blue Cross and Blue Shield</b>
	Enter the total number of grievances resolved by the plan during the reporting year that were related to outpatient prescription drugs covered by the managed care plan. If the managed care plan does not cover this type of service, enter "N/A".	N/A
		<b>CCHP</b>
		N/A
		<b>Dean Health Plan</b>
		N/A
		<b>Group Health Cooperative of Eau Claire</b>
		N/A
		<b>Group Health Cooperative of South Central Wisconsin</b>
		N/A
		<b>Independent Care Health Plan (iCare)</b>

N/A

**MercyCare Insurance Company**

N/A

**MHS Health Wisconsin**

N/A

**Molina Health Care**

N/A

**My Choice Wisconsin (MCW)**

N/A

**Network Health Plan**

N/A

**Quartz**

N/A

**Security Health Plan of Wisconsin**

N/A

**United Health Care Community Plan (UHC)**

N/A

**D1IV.15f**

**Resolved grievances related to skilled nursing facility (SNF) services**

Enter the total number of grievances resolved by the plan during the reporting year that were related to SNF services. If the managed care plan does not cover this type of service, enter "N/A".

**Anthem Blue Cross and Blue Shield**

0

**CCHP**

0

**Dean Health Plan**

0

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

**Quartz**

0

**Security Health Plan of Wisconsin**

0

**United Health Care Community Plan (UHC)**

0

---

**D1IV.15g**

**Resolved grievances related to long-term services and supports (LTSS)**

Enter the total number of grievances resolved by the plan during the reporting year that were related to institutional LTSS or LTSS provided through home and community-based (HCBS) services, including personal care and self-directed services. If the managed care plan does not cover this type of service, enter "N/A".

**Anthem Blue Cross and Blue Shield**

N/A

**CCHP**

N/A

**Dean Health Plan**

N/A

**Group Health Cooperative of Eau Claire**

N/A

**Group Health Cooperative of South Central Wisconsin**

N/A

**Independent Care Health Plan (iCare)**

N/A

**MercyCare Insurance Company**

N/A

**MHS Health Wisconsin**

N/A

**Molina Health Care**

N/A

**My Choice Wisconsin (MCW)**

N/A

**Network Health Plan**

N/A

**Quartz**

N/A

**Security Health Plan of Wisconsin**

N/A

**United Health Care Community Plan (UHC)**

N/A

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<b>D1IV.15h</b>	<b>Resolved grievances related to dental services</b>	<b>Anthem Blue Cross and Blue Shield</b>
	Enter the total number of grievances resolved by the plan during the reporting year that were related to dental services. If the managed care plan does not cover this type of service, enter "N/A".	0
		<b>CCHP</b>
		0
		<b>Dean Health Plan</b>
		0
		<b>Group Health Cooperative of Eau Claire</b>
		0
		<b>Group Health Cooperative of South Central Wisconsin</b>
		0
		<b>Independent Care Health Plan (iCare)</b>
		0
		<b>MercyCare Insurance Company</b>
		0
		<b>MHS Health Wisconsin</b>
		0
		<b>Molina Health Care</b>
		0
		<b>My Choice Wisconsin (MCW)</b>
		0
		<b>Network Health Plan</b>
		0
		<b>Quartz</b>
		0
		<b>Security Health Plan of Wisconsin</b>
		0
		<b>United Health Care Community Plan (UHC)</b>
		0
<hr/>		
<b>D1IV.15i</b>	<b>Resolved grievances related to non-emergency medical transportation (NEMT)</b>	<b>Anthem Blue Cross and Blue Shield</b>
	Enter the total number of grievances resolved by the plan during the reporting year that were related to NEMT. If the managed care plan does not cover this type of service, enter "N/A".	N/A
		<b>CCHP</b>
		N/A
		<b>Dean Health Plan</b>
		N/A
		<b>Group Health Cooperative of Eau Claire</b>
		N/A

		<b>Group Health Cooperative of South Central Wisconsin</b>
		N/A
		<b>Independent Care Health Plan (iCare)</b>
		N/A
		<b>MercyCare Insurance Company</b>
		N/A
		<b>MHS Health Wisconsin</b>
		N/A
		<b>Molina Health Care</b>
		N/A
		<b>My Choice Wisconsin (MCW)</b>
		N/A
		<b>Network Health Plan</b>
		N/A
		<b>Quartz</b>
		N/A
		<b>Security Health Plan of Wisconsin</b>
		N/A
		<b>United Health Care Community Plan (UHC)</b>
		N/A
<hr/>		
<b>D1IV.15j</b>	<b>Resolved grievances related to other service types</b>	<b>Anthem Blue Cross and Blue Shield</b>
	Enter the total number of grievances resolved by the plan during the reporting year that were related to services that do not fit into one of the categories listed above. If the managed care plan does not cover services other than those in items D1.IV.15a-i, enter "N/A".	0
		<b>CCHP</b>
		36
		<b>Dean Health Plan</b>
		19
		<b>Group Health Cooperative of Eau Claire</b>
		2
		<b>Group Health Cooperative of South Central Wisconsin</b>
		13
		<b>Independent Care Health Plan (iCare)</b>
		22
		<b>MercyCare Insurance Company</b>
		0
		<b>MHS Health Wisconsin</b>
		9
		<b>Molina Health Care</b>

1047

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

10

**Quartz**

38

**Security Health Plan of Wisconsin**

38

**United Health Care Community Plan (UHC)**

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## Topic IV. Appeals, State Fair Hearings & Grievances

### Grievances by Reason

Report the number of grievances resolved by plan during the reporting period by reason.



Find in the Excel Workbook

**D1\_Plan\_Set**

Number	Indicator	Response
D1IV.16a	<b>Resolved grievances related to plan or provider customer service</b>  Enter the total number of grievances resolved by the plan during the reporting year that were related to plan or provider customer service. Customer service grievances include complaints about interactions with the plan's Member Services department, provider offices or facilities, plan marketing agents, or any other plan or provider representatives.	<b>Anthem Blue Cross and Blue Shield</b> 0
		<b>CCHP</b> 0
		<b>Dean Health Plan</b> 0
		<b>Group Health Cooperative of Eau Claire</b> 0
		<b>Group Health Cooperative of South Central Wisconsin</b> 0
		<b>Independent Care Health Plan (iCare)</b> 0
		<b>MercyCare Insurance Company</b> 0
		<b>MHS Health Wisconsin</b> 0
		<b>Molina Health Care</b> 0

		<b>My Choice Wisconsin (MCW)</b>
		0
		<b>Network Health Plan</b>
		0
		<b>Quartz</b>
		0
		<b>Security Health Plan of Wisconsin</b>
		0
		<b>United Health Care Community Plan (UHC)</b>
		0
<b>D1IV.16b</b>	<b>Resolved grievances related to plan or provider care management/case management</b>	<b>Anthem Blue Cross and Blue Shield</b>
	Enter the total number of grievances resolved by the plan during the reporting year that were related to plan or provider care management/case management.	0
	Care management/case management grievances include complaints about the timeliness of an assessment or complaints about the plan or provider care or case management process.	<b>CCHP</b>
		0
		<b>Dean Health Plan</b>
		0
		<b>Group Health Cooperative of Eau Claire</b>
		0
		<b>Group Health Cooperative of South Central Wisconsin</b>
		0
		<b>Independent Care Health Plan (iCare)</b>
		0
		<b>MercyCare Insurance Company</b>
		0
		<b>MHS Health Wisconsin</b>
		0
		<b>Molina Health Care</b>
		0
		<b>My Choice Wisconsin (MCW)</b>
		0
		<b>Network Health Plan</b>
		0
		<b>Quartz</b>
		0
		<b>Security Health Plan of Wisconsin</b>
		0
		<b>United Health Care Community Plan (UHC)</b>

<b>D1IV.16c</b>	<b>Resolved grievances related to access to care/services from plan or provider</b>  Enter the total number of grievances resolved by the plan during the reporting year that were related to access to care. Access to care grievances include complaints about difficulties finding qualified in-network providers, excessive travel or wait times, or other access issues.	<b>Anthem Blue Cross and Blue Shield</b>
		0
		<b>CCHP</b>
		0
		<b>Dean Health Plan</b>
		0
		<b>Group Health Cooperative of Eau Claire</b>
		0
		<b>Group Health Cooperative of South Central Wisconsin</b>
		0
		<b>Independent Care Health Plan (iCare)</b>
		0
		<b>MercyCare Insurance Company</b>
		0
<b>D1IV.16d</b>	<b>Resolved grievances related to quality of care</b>  Enter the total number of grievances resolved by the plan during the reporting year that were related to quality of care. Quality of care grievances include complaints about the effectiveness, efficiency, equity, patient-centeredness, safety, and/or acceptability of care provided by a provider or the plan.	<b>MHS Health Wisconsin</b>
		0
		<b>Molina Health Care</b>
		0
		<b>My Choice Wisconsin (MCW)</b>
		0
		<b>Network Health Plan</b>
		0
		<b>Quartz</b>
		0
		<b>Security Health Plan of Wisconsin</b>
		0
		<b>United Health Care Community Plan (UHC)</b>
		0
		<b>Anthem Blue Cross and Blue Shield</b>
		0
		<b>CCHP</b>
		0
		<b>Dean Health Plan</b>
		0
		<b>Group Health Cooperative of Eau Claire</b>

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

**Quartz**

0

**Security Health Plan of Wisconsin**

0

**United Health Care Community Plan (UHC)**

0

**D1IV.16e**

**Resolved grievances related to plan communications**

Enter the total number of grievances resolved by the plan during the reporting year that were related to plan communications.

Plan communication grievances include grievances related to the clarity or accuracy of enrollee materials or other plan communications or to an enrollee's access to or the accessibility of enrollee materials or plan communications.

**Anthem Blue Cross and Blue Shield**

0

**CCHP**

0

**Dean Health Plan**

0

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

**Quartz**

0

**Security Health Plan of Wisconsin**

0

**United Health Care Community Plan (UHC)**

0

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**D1IV.16f**

**Resolved grievances related to payment or billing issues**

Enter the total number of grievances resolved during the reporting period that were filed for a reason related to payment or billing issues.

**Anthem Blue Cross and Blue Shield**

0

**CCHP**

0

**Dean Health Plan**

0

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

**Quartz**

0

		Security Health Plan of Wisconsin
		0
		United Health Care Community Plan (UHC)
		0
D1IV.16g	<b>Resolved grievances related to suspected fraud</b>  Enter the total number of grievances resolved during the reporting year that were related to suspected fraud. Suspected fraud grievances include suspected cases of financial/payment fraud perpetuated by a provider, payer, or other entity. Note: grievances reported in this row should only include grievances submitted to the managed care plan, not grievances submitted to another entity, such as a state Ombudsman or Office of the Inspector General.	Anthem Blue Cross and Blue Shield
		0
		CCHP
		0
		Dean Health Plan
		0
		Group Health Cooperative of Eau Claire
		0
		Group Health Cooperative of South Central Wisconsin
		0
		Independent Care Health Plan (iCare)
		0
		MercyCare Insurance Company
		0
		MHS Health Wisconsin
		0
D1IV.16h	<b>Resolved grievances related to abuse, neglect or exploitation</b>  Enter the total number of grievances resolved during the reporting year that were related to abuse, neglect or exploitation.	Molina Health Care
		0
		My Choice Wisconsin (MCW)
		0
		Network Health Plan
		0
		Quartz
		0
		Security Health Plan of Wisconsin
		0
		United Health Care Community Plan (UHC)
		0
		Anthem Blue Cross and Blue Shield
		0
		CCHP
		0
		Dean Health Plan

Abuse/neglect/exploitation grievances include cases involving potential or actual patient harm.

0

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

**Quartz**

0

**Security Health Plan of Wisconsin**

0

**United Health Care Community Plan (UHC)**

0

**D1IV.16i**

**Resolved grievances related to lack of timely plan response to a service authorization or appeal (including requests to expedite or extend appeals)**

Enter the total number of grievances resolved during the reporting year that were filed due to a lack of timely plan response to a service authorization or appeal request (including requests to expedite or extend appeals).

**Anthem Blue Cross and Blue Shield**

0

**CCHP**

0

**Dean Health Plan**

0

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

**Quartz**

0

**Security Health Plan of Wisconsin**

0

**United Health Care Community Plan (UHC)**

0

**D1IV.16j**

**Resolved grievances related to plan denial of expedited appeal**

Enter the total number of grievances resolved during the reporting year that were related to the plan's denial of an enrollee's request for an expedited appeal. Per 42 CFR §438.408(b)(3), states must establish a timeframe for timely resolution of expedited appeals that is no longer than 72 hours after the MCO, PIHP or PAHP receives the appeal. If a plan denies a request for an expedited appeal, the enrollee or their representative have the right to file a grievance.

**Anthem Blue Cross and Blue Shield**

0

**CCHP**

0

**Dean Health Plan**

0

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

0

**MHS Health Wisconsin**

0

**Molina Health Care**

0

**My Choice Wisconsin (MCW)**

0

**Network Health Plan**

0

		<b>Quartz</b>
		0
		<b>Security Health Plan of Wisconsin</b>
		0
		<b>United Health Care Community Plan (UHC)</b>
		0
<b>D1IV.16k</b>	<b>Resolved grievances filed for other reasons</b> Enter the total number of grievances resolved during the reporting period that were filed for a reason other than the reasons listed above.	<b>Anthem Blue Cross and Blue Shield</b>
		0
		<b>CCHP</b>
		36
		<b>Dean Health Plan</b>
		19
		<b>Group Health Cooperative of Eau Claire</b>
		2
		<b>Group Health Cooperative of South Central Wisconsin</b>
		13
		<b>Independent Care Health Plan (iCare)</b>
		22
		<b>MercyCare Insurance Company</b>
		0
		<b>MHS Health Wisconsin</b>
		9
		<b>Molina Health Care</b>
		1047
		<b>My Choice Wisconsin (MCW)</b>
		0
		<b>Network Health Plan</b>
		10
		<b>Quartz</b>
		38
		<b>Security Health Plan of Wisconsin</b>
		38
		<b>United Health Care Community Plan (UHC)</b>
		143

## Topic VII: Quality & Performance Measures

Report on individual measures in each of the following eight domains: (1) Primary care access and preventive care, (2) Maternal and perinatal health, (3) Care of acute and chronic conditions, (4) Behavioral health care, (5) Dental and oral health services, (6) Health plan enrollee experience of care, (7) Long-term services and supports, and (8) Other. For composite measures, be sure to include each individual sub-measure component.



Find in the Excel Workbook

## D2\_Plan\_Measures

**Quality & performance measure total count: 145**



### D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement - Total - Other Drugs 1 / 145

#### D2.VII.2 Measure Domain

Behavioral health care

#### D2.VII.3 National Quality Forum (NQF) number

0004

#### D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

#### D2.VII.6 Measure Set

HEDIS

#### D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

Yes

#### D2.VII.8 Measure Description

MY2021

#### Measure results

##### Anthem Blue Cross and Blue Shield

18.39%

##### CCHP

19.32%

##### Dean Health Plan

18.065

##### Group Health Cooperative of Eau Claire

15.385

##### Group Health Cooperative of South Central Wisconsin

15.905

##### Independent Care Health Plan (iCare)

16.235

##### MercyCare Insurance Company

13.665

##### MHS Health Wisconsin

15.37%

**Molina Health Care**

16.75%

**My Choice Wisconsin (MCW)**

16.76%

**Network Health Plan**

13.41%

**Quartz**

15.39%

**Security Health Plan of Wisconsin**

7.17%

**United Health Care Community Plan (UHC)**

17.35%



Complete

**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement - Total- Alcohol**

2 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

51.61%

**CCHP**

43.48%

**Dean Health Plan**

11.11%

**Group Health Cooperative of Eau Claire**

25.00%

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

Null

**MercyCare Insurance Company**

66.67%

**MHS Health Wisconsin**

66.67%

**Molina Health Care**

12.50%

**My Choice Wisconsin (MCW)**

33.33%

**Network Health Plan**

53.85%

**Quartz**

25.00%

**Security Health Plan of Wisconsin**

60.00%

**United Health Care Community Plan (UHC)**

44.26%



Complete

**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement - Total- Opioid**

3 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

0.00%

**CCHP**

50.00%

**Dean Health Plan**

50.00%

**Group Health Cooperative of Eau Claire**

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

100.00%

Molina Health Care

100.00%

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

66.67%



Complete

**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET)- Engagement - Total, All Drugs**

4 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

57.28%

**CCHP**

53.24%

**Dean Health Plan**

38.46%

**Group Health Cooperative of Eau Claire**

27.66%

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

25.00%

**MercyCare Insurance Company**

55.00%

**MHS Health Wisconsin**

62.07%

**Molina Health Care**

26.67%

**My Choice Wisconsin (MCW)**

50.00%

**Network Health Plan**

61.70%

**Quartz**

30.00%

**Security Health Plan of Wisconsin**

50.91%

**United Health Care Community Plan (UHC)**

47.28%



Complete

**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement (13-17 Yrs) - Alcohol**

5 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

0.00%

**CCHP**

13.04%

**Dean Health Plan**

11.11%

**Group Health Cooperative of Eau Claire**

0.00%

**Group Health Cooperative of South Central Wisconsin**

0.00%

**Independent Care Health Plan (iCare)**

0.00%

**MercyCare Insurance Company**

33.33%

**MHS Health Wisconsin**

11.11%

**Molina Health Care**

12.50%

**My Choice Wisconsin (MCW)**

33.33%

**Network Health Plan**

0.00%

**Quartz**

0.00%

**Security Health Plan of Wisconsin**

5.00%

**United Health Care Community Plan (UHC)**

16.39%



**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement (13-17 Yrs) - Opioid**

6 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

0004

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

Null

**CCHP**

0.00%

**Dean Health Plan**

0.00%

**Group Health Cooperative of Eau Claire**

Null

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

Null

**MercyCare Insurance Company**

Null

**MHS Health Wisconsin**

0.00%

**Molina Health Care**

0.00%

**My Choice Wisconsin (MCW)**

Null

**Network Health Plan**

Null

**Quartz**

Null

**Security Health Plan of Wisconsin**

Null

**United Health Care Community Plan (UHC)**

0.00%

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

Yes

D2.VII.8 Measure Description

MY2021

Measure results

**Anthem Blue Cross and Blue Shield**

11.76%

**CCHP**

17.46%

**Dean Health Plan**

20.00%

**Group Health Cooperative of Eau Claire**

5.71%

**Group Health Cooperative of South Central Wisconsin**

0.00%

**Independent Care Health Plan (iCare)**

0.00%

**MercyCare Insurance Company**

22.22%

**MHS Health Wisconsin**

21.74%

**Molina Health Care**

5.13%

**My Choice Wisconsin (MCW)**

12.50%

**Network Health Plan**

14.63%

**Quartz**

0.00%

Security Health Plan of Wisconsin

7.32%

United Health Care Community Plan (UHC)

12.31%



**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET)- Engagement (13-17 Yrs) - Total** 8 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

9.71%

**CCHP**

16.55%

**Dean Health Plan**

17.95%

**Group Health Cooperative of Eau Claire**

4.26%

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

0.00%

**MercyCare Insurance Company**

20.00%

**MHS Health Wisconsin**

17.24%

**Molina Health Care**

6.67%

**My Choice Wisconsin (MCW)**

20.00%

**Network Health Plan**

12.77%

**Quartz**

0.00%

**Security Health Plan of Wisconsin**

7.27%

**United Health Care Community Plan (UHC)**

12.55%



**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement (18+ Yrs) - Alcohol**

9 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

16.51%

**CCHP**

16.33%

**Dean Health Plan**

14.46%

**Group Health Cooperative of Eau Claire**

14.59%

**Group Health Cooperative of South Central Wisconsin**

13.51%

**Independent Care Health Plan (iCare)**

11.07%

**MercyCare Insurance Company**

11.18%

**MHS Health Wisconsin**

13.80%

**Molina Health Care**

14.91%

**My Choice Wisconsin (MCW)**

13.71%

**Network Health Plan**

10.14%

**Quartz**

12.52%

**Security Health Plan of Wisconsin**

8.29%

**United Health Care Community Plan (UHC)**

15.34%



Complete

**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement (18+ Yrs) - Opioid**

10 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

37.11%

**CCHP**

42.11%

**Dean Health Plan**

45.57%

**Group Health Cooperative of Eau Claire**

25.37%

**Group Health Cooperative of South Central Wisconsin**

39.47%

**Independent Care Health Plan (iCare)**

43.35%

**MercyCare Insurance Company**

48.08%

**MHS Health Wisconsin**

39.45%

**Molina Health Care**

42.98%

**My Choice Wisconsin (MCW)**

43.33%

**Network Health Plan**

33.33%

**Quartz**

34.78%

**Security Health Plan of Wisconsin**

16.33%

**United Health Care Community Plan (UHC)**

40.04%



Complete

**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement (18+ Yrs) - Other drugs**

11 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

14.00%

**CCHP**

13.53%

**Dean Health Plan**

10.24%

**Group Health Cooperative of Eau Claire**

12.04%

**Group Health Cooperative of South Central Wisconsin**

1.49%

**Independent Care Health Plan (iCare)**

11.25%

**MercyCare Insurance Company**

7.32%

**MHS Health Wisconsin**

9.53%

**Molina Health Care**

10.44%

**My Choice Wisconsin (MCW)**

12.54%

**Network Health Plan**

9.73%

**Quartz**

9.00%

**Security Health Plan of Wisconsin**

2.93%

**United Health Care Community Plan (UHC)**

11.32%



Complete

**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement -Total - Other drugs**

12 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

62.35%

**CCHP**

57.94%

**Dean Health Plan**

43.33%

**Group Health Cooperative of Eau Claire**

28.57%

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

33.33%

**MercyCare Insurance Company**

55.56%

**MHS Health Wisconsin**

60.87%

**Molina Health Care**

28.21%

**My Choice Wisconsin (MCW)**

50.00%

**Network Health Plan**

65.85%

**Quartz**

31.25%

**Security Health Plan of Wisconsin**

53.66%

**United Health Care Community Plan (UHC)**

50.26%



Complete

**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation (13-17 Yrs) - Alcohol**

13 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
51.61%

**CCHP**  
43.48%

**Dean Health Plan**  
11.11%

**Group Health Cooperative of Eau Claire**  
25.00%

**Group Health Cooperative of South Central Wisconsin**  
0.00%

**Independent Care Health Plan (iCare)**  
0.00%

**MercyCare Insurance Company**  
66.67%

**MHS Health Wisconsin**  
66.67%

**Molina Health Care**  
12.50%

**My Choice Wisconsin (MCW)**  
33.33%

**Network Health Plan**  
53.85%

**Quartz**  
25.00%

**Security Health Plan of Wisconsin**  
60.00%

**United Health Care Community Plan (UHC)**  
44.26%



**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation (13-17 Yrs) - Opioid** 14 / 145

**D2.VII.2 Measure Domain**  
Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**      **D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

0004

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

Null

**CCHP**

50.00%

**Dean Health Plan**

50.00%

**Group Health Cooperative of Eau Claire**

Null

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

Null

**MercyCare Insurance Company**

Null

**MHS Health Wisconsin**

100.00%

**Molina Health Care**

100.00%

**My Choice Wisconsin (MCW)**

Null

**Network Health Plan**

Null

**Quartz**

Null

**Security Health Plan of Wisconsin**

Null

**United Health Care Community Plan (UHC)**

66.67%

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

Yes

D2.VII.8 Measure Description

MY2021

Measure results

Anthem Blue Cross and Blue Shield

62.35%

CCHP

57.94%

Dean Health Plan

43.33%

Group Health Cooperative of Eau Claire

28.57%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

33.33%

MercyCare Insurance Company

55.56%

MHS Health Wisconsin

60.87%

Molina Health Care

28.21%

My Choice Wisconsin (MCW)

50.00%

Network Health Plan

65.85%

Quartz

31.25%

Security Health Plan of Wisconsin

53.66%

United Health Care Community Plan (UHC)

50.26%



Complete

**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation (13-17 Yrs) - Total Drugs** 16 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

57.28%

**CCHP**

53.24%

**Dean Health Plan**

38.46%

**Group Health Cooperative of Eau Claire**

27.66%

**Group Health Cooperative of South Central Wisconsin**

0.00%

**Independent Care Health Plan (iCare)**

25.00%

**MercyCare Insurance Company**

55.00%

**MHS Health Wisconsin**

62.07%

**Molina Health Care**

26.67%

**My Choice Wisconsin (MCW)**

50.00%

**Network Health Plan**

61.70%

**Quartz**

30.00%

**Security Health Plan of Wisconsin**

50.91%

**United Health Care Community Plan (UHC)**

47.28%



Complete

**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation (18+ Yrs) - Alcohol** 17 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

44.31%

**CCHP**

41.50%

**Dean Health Plan**

38.49%

**Group Health Cooperative of Eau Claire**

34.76%

**Group Health Cooperative of South Central Wisconsin**

45.05%

**Independent Care Health Plan (iCare)**

44.85%

**MercyCare Insurance Company**

42.94%

**MHS Health Wisconsin**

42.01%

**Molina Health Care**

40.75%

**My Choice Wisconsin (MCW)**

38.57%

**Network Health Plan**

38.77%

**Quartz**

40.61%

**Security Health Plan of Wisconsin**

39.27%

**United Health Care Community Plan (UHC)**

41.44%



Complete

**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation (18+ Yrs) - Opioids**

18 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

63.88%

**CCHP**

66.32%

**Dean Health Plan**

66.46%

**Group Health Cooperative of Eau Claire**

49.25%

**Group Health Cooperative of South Central Wisconsin**

55.26%

**Independent Care Health Plan (iCare)**

66.01%

**MercyCare Insurance Company**

61.54%

**MHS Health Wisconsin**

67.58%

**Molina Health Care**

67.54%

**My Choice Wisconsin (MCW)**

66.67%

**Network Health Plan**

60.91%

**Quartz**

55.56%

**Security Health Plan of Wisconsin**

44.22%

**United Health Care Community Plan (UHC)**

63.09%



Complete

**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation (18+ Yrs) - Other Drug**

19 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

42.95%

**CCHP**

39.42%

**Dean Health Plan**

35.54%

**Group Health Cooperative of Eau Claire**

35.79%

**Group Health Cooperative of South Central Wisconsin**

37.31%

**Independent Care Health Plan (iCare)**

41.14%

**MercyCare Insurance Company**

33.54%

**MHS Health Wisconsin**

40.73%

**Molina Health Care**

42.49%

**My Choice Wisconsin (MCW)**

36.09%

**Network Health Plan**

38.79%

**Quartz**

38.00%

**Security Health Plan of Wisconsin**

33.58%

**United Health Care Community Plan (UHC)**

37.39%



Complete

**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation (18+ Yrs) - Total Drugs** 20 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**  
0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**  
Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**  
Yes

**D2.VII.8 Measure Description**  
MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
45.38%

**CCHP**  
44.76%

**Dean Health Plan**

40.63%

**Group Health Cooperative of Eau Claire**

37.00%

**Group Health Cooperative of South Central Wisconsin**

46.15%

**Independent Care Health Plan (iCare)**

45.12%

**MercyCare Insurance Company**

39.83%

**MHS Health Wisconsin**

43.33%

**Molina Health Care**

42.81%

**My Choice Wisconsin (MCW)**

39.77%

**Network Health Plan**

40.97%

**Quartz**

42.49%

**Security Health Plan of Wisconsin**

36.70%

**United Health Care Community Plan (UHC)**

41.92%



Complete

**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation Total - Alcohol**

21 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
44.41%

**CCHP**  
41.54%

**Dean Health Plan**  
38.00%

**Group Health Cooperative of Eau Claire**  
34.14%

**Group Health Cooperative of South Central Wisconsin**  
44.25%

**Independent Care Health Plan (iCare)**  
44.68%

**MercyCare Insurance Company**  
43.35%

**MHS Health Wisconsin**  
42.28%

**Molina Health Care**  
40.45%

**My Choice Wisconsin (MCW)**  
38.53%

**Network Health Plan**  
39.02%

**Quartz**  
40.39%

**Security Health Plan of Wisconsin**  
39.81%

**United Health Care Community Plan (UHC)**  
41.50%



**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation Total - Opioid** 22 / 145

**D2.VII.2 Measure Domain**  
Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

0004

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

63.88%

**CCHP**

66.25%

**Dean Health Plan**

66.25%

**Group Health Cooperative of Eau Claire**

49.25%

**Group Health Cooperative of South Central Wisconsin**

55.26%

**Independent Care Health Plan (iCare)**

66.01%

**MercyCare Insurance Company**

61.54%

**MHS Health Wisconsin**

67.70%

**Molina Health Care**

67.69%

**My Choice Wisconsin (MCW)**

66.67%

**Network Health Plan**

60.91%

**Quartz**

55.56%

**Security Health Plan of Wisconsin**

44.22%

**United Health Care Community Plan (UHC)**

63.10%

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

Yes

D2.VII.8 Measure Description

MY2021

Measure results

Anthem Blue Cross and Blue Shield

43.78%

CCHP

41.32%

Dean Health Plan

36.19%

Group Health Cooperative of Eau Claire

35.03%

Group Health Cooperative of South Central Wisconsin

36.76%

Independent Care Health Plan (iCare)

41.06%

MercyCare Insurance Company

35.71%

MHS Health Wisconsin

41.32%

Molina Health Care

41.73%

My Choice Wisconsin (MCW)

36.42%

Network Health Plan

40.33%

Quartz

37.50%

Security Health Plan of Wisconsin

34.72%

United Health Care Community Plan (UHC)

38.29%



Complete

**D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation Total - Total Drugs** 24 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0004

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

45.67%

**CCHP**

45.24%

**Dean Health Plan**

40.54%

**Group Health Cooperative of Eau Claire**

36.26%

**Group Health Cooperative of South Central Wisconsin**

45.45%

**Independent Care Health Plan (iCare)**

44.98%

**MercyCare Insurance Company**

40.66%

**MHS Health Wisconsin**

43.66%

**Molina Health Care**

42.33%

**My Choice Wisconsin (MCW)**

39.92%

**Network Health Plan**

41.60%

**Quartz**

42.04%

**Security Health Plan of Wisconsin**

37.22%

**United Health Care Community Plan (UHC)**

42.14%



**D2.VII.1 Measure Name: Antidepressant Medication Management (AMM) - Effective Acute Phase Treatment**

25 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0105

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

67.45%

**CCHP**

74.28%

**Dean Health Plan**

78.02%

**Group Health Cooperative of Eau Claire**

73.28%

**Group Health Cooperative of South Central Wisconsin**

79.75%

**Independent Care Health Plan (iCare)**

78.29%

**MercyCare Insurance Company**

64.64%

**MHS Health Wisconsin**

72.35%

**Molina Health Care**

58.25%

**My Choice Wisconsin (MCW)**

68.22%

**Network Health Plan**

72.22%

**Quartz**

68.93%

**Security Health Plan of Wisconsin**

74.62%

**United Health Care Community Plan (UHC)**

77.46%



Complete

**D2.VII.1 Measure Name: Antidepressant Medication Management (AMM) -Effective Continuation Phase Treatment**

26 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0105

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

46.93%

**CCHP**

58.57%

**Dean Health Plan**

61.71%

**Group Health Cooperative of Eau Claire**

50.06%

**Group Health Cooperative of South Central Wisconsin**

62.03%

**Independent Care Health Plan (iCare)**

65.30%

**MercyCare Insurance Company**

46.44%

**MHS Health Wisconsin**

56.31%

**Molina Health Care**

38.22%

**My Choice Wisconsin (MCW)**

50.00%

**Network Health Plan**

57.77%

**Quartz**

36.42%

**Security Health Plan of Wisconsin**

56.31%

**United Health Care Community Plan (UHC)**

63.16%



Complete

**D2.VII.1 Measure Name: Follow-Up Care for Children Prescribed Attention-Deficit/Hyperactivity Disorder (ADHD) Medication (ADD-CH) - Continuation and Maintenance Phase**

27 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0108

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

25.19%

**CCHP**

38.06%

**Dean Health Plan**

37.97%

Group Health Cooperative of Eau Claire

43.21%

Group Health Cooperative of South Central Wisconsin

33.33%

Independent Care Health Plan (iCare)

62.50%

MercyCare Insurance Company

46.15%

MHS Health Wisconsin

53.66%

Molina Health Care

50.00%

My Choice Wisconsin (MCW)

22.22%

Network Health Plan

44.44%

Quartz

33.33%

Security Health Plan of Wisconsin

37.14%

United Health Care Community Plan (UHC)

35.21%



Complete

**D2.VII.1 Measure Name: Follow-Up Care for Children Prescribed Attention-Deficit/Hyperactivity Disorder (ADHD) Medication (ADD-CH) - Initiation Phase**

28 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0108

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
28.37%

**CCHP**  
33.11%

**Dean Health Plan**  
32.26%

**Group Health Cooperative of Eau Claire**  
40.74%

**Group Health Cooperative of South Central Wisconsin**  
61.54%

**Independent Care Health Plan (iCare)**  
38.30%

**MercyCare Insurance Company**  
40.63%

**MHS Health Wisconsin**  
35.95%

**Molina Health Care**  
33.33%

**My Choice Wisconsin (MCW)**  
22.50%

**Network Health Plan**  
35.81%

**Quartz**  
28.57%

**Security Health Plan of Wisconsin**  
36.53%

**United Health Care Community Plan (UHC)**  
32.72%



**D2.VII.1 Measure Name: Follow-Up After Hospitalization for Mental Illness (FUH)- 30 day follow-up, 18-64** 29 / 145

**D2.VII.2 Measure Domain**  
Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**      **D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

45.09%

**CCHP**

42.90%

**Dean Health Plan**

37.27%

**Group Health Cooperative of Eau Claire**

41.67%

**Group Health Cooperative of South Central Wisconsin**

40.00%

**Independent Care Health Plan (iCare)**

41.71%

**MercyCare Insurance Company**

54.17%

**MHS Health Wisconsin**

39.45%

**Molina Health Care**

46.65%

**My Choice Wisconsin (MCW)**

19.42%

**Network Health Plan**

47.62%

**Quartz**

19.47%

**Security Health Plan of Wisconsin**

39.93%

**United Health Care Community Plan (UHC)**

49.81%

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0576

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

Yes

D2.VII.8 Measure Description

MY2021

Measure results

Anthem Blue Cross and Blue Shield

Null

CCHP

Null

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina Health Care

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

Null



Complete

**D2.VII.1 Measure Name: Follow-Up After Hospitalization for Mental Illness (FUH)- 30 day follow-up, Total** 31 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0576

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

63.45%

**CCHP**

65.92%

**Dean Health Plan**

58.63%

**Group Health Cooperative of Eau Claire**

69.74%

**Group Health Cooperative of South Central Wisconsin**

72.50%

**Independent Care Health Plan (iCare)**

61.20%

**MercyCare Insurance Company**

67.07%

**MHS Health Wisconsin**

62.11%

**Molina Health Care**

69.32%

**My Choice Wisconsin (MCW)**

40.11%

**Network Health Plan**

66.08%

**Quartz**

43.50%

**Security Health Plan of Wisconsin**

63.65%

**United Health Care Community Plan (UHC)**

72.18%



Complete

**D2.VII.1 Measure Name: Follow-Up After Hospitalization for Mental Illness (FUH) - 7 day follow-up, 6-17 years**

32 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0576

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

70.03%

**CCHP**

72.07%

**Dean Health Plan**

63.22%

**Group Health Cooperative of Eau Claire**

70.65%

**Group Health Cooperative of South Central Wisconsin**

80.00%

**Independent Care Health Plan (iCare)**

61.54%

**MercyCare Insurance Company**

70.59%

**MHS Health Wisconsin**

84.03%

**Molina Health Care**

76.83%

**My Choice Wisconsin (MCW)**

57.89%

**Network Health Plan**

76.76%

**Quartz**

46.09%

**Security Health Plan of Wisconsin**

69.90%

**United Health Care Community Plan (UHC)**

79.24%



Complete

**D2.VII.1 Measure Name: Follow-Up After Hospitalization for Mental Illness (FUH) - 7 day follow-up, Total**

33 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0576

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

46.52%

**CCHP**

44.94%

**Dean Health Plan**

38.83%

**Group Health Cooperative of Eau Claire**

46.71%

**Group Health Cooperative of South Central Wisconsin**

42.50%

**Independent Care Health Plan (iCare)**

41.20%

**MercyCare Insurance Company**

51.22%

**MHS Health Wisconsin**

46.19%

**Molina Health Care**

45.68%

**My Choice Wisconsin (MCW)**

23.16%

**Network Health Plan**

49.89%

**Quartz**

21.75%

**Security Health Plan of Wisconsin**

40.86%

**United Health Care Community Plan (UHC)**

51.58%



Complete

**D2.VII.1 Measure Name: Follow-Up After Hospitalization for Mental Illness (FUH) -30 day follow-up, 6-17 years**

34 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0576

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

50.42%

**CCHP**

47.55%

**Dean Health Plan**

40.80%

**Group Health Cooperative of Eau Claire**

50.00%

Group Health Cooperative of South Central Wisconsin

50.00%

Independent Care Health Plan (iCare)

38.46%

MercyCare Insurance Company

47.06%

MHS Health Wisconsin

64.71%

Molina Health Care

43.31%

My Choice Wisconsin (MCW)

36.84%

Network Health Plan

54.93%

Quartz

25.78%

Security Health Plan of Wisconsin

42.23%

United Health Care Community Plan (UHC)

55.07%



Complete

**D2.VII.1 Measure Name: Follow-Up After Hospitalization for Mental Illness (FUH)- 7 day follow-up, 65+** 35 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0576

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

Null

**CCHP**

Null

**Dean Health Plan**

Null

**Group Health Cooperative of Eau Claire**

Null

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

Null

**MercyCare Insurance Company**

Null

**MHS Health Wisconsin**

Null

**Molina Health Care**

Null

**My Choice Wisconsin (MCW)**

Null

**Network Health Plan**

Null

**Quartz**

Null

**Security Health Plan of Wisconsin**

Null

**United Health Care Community Plan (UHC)**

Null



Complete

**D2.VII.1 Measure Name: Follow-Up After Hospitalization for Mental Illness (FUH)) - 7 day follow-up, 18-64 years**

36 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

0576

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
61.04%

**CCHP**  
61.10%

**Dean Health Plan**  
55.00%

**Group Health Cooperative of Eau Claire**  
68.33%

**Group Health Cooperative of South Central Wisconsin**  
70.00%

**Independent Care Health Plan (iCare)**  
61.14%

**MercyCare Insurance Company**  
64.58%

**MHS Health Wisconsin**  
54.13%

**Molina Health Care**  
66.45%

**My Choice Wisconsin (MCW)**  
32.25%

**Network Health Plan**  
61.27%

**Quartz**  
42.04%

**Security Health Plan of Wisconsin**  
59.41%

**United Health Care Community Plan (UHC)**  
68.60%



Complete

**D2.VII.1 Measure Name: Adherence to Antipsychotic Medications for Individuals With Schizophrenia (SAA-AD)** 37 / 145

**D2.VII.2 Measure Domain**  
Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

40.23%

**CCHP**

58.97%

**Dean Health Plan**

69.39%

**Group Health Cooperative of Eau Claire**

41.67%

**Group Health Cooperative of South Central Wisconsin**

20.00%

**Independent Care Health Plan (iCare)**

57.14%

**MercyCare Insurance Company**

73.33%

**MHS Health Wisconsin**

66.98%

**Molina Health Care**

37.36%

**My Choice Wisconsin (MCW)**

69.77%

**Network Health Plan**

56.78%

**Quartz**

66.67%

**Security Health Plan of Wisconsin**

62.34%

**United Health Care Community Plan (UHC)**

66.96%

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

1932

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

Yes

D2.VII.8 Measure Description

MY2021

Measure results

Anthem Blue Cross and Blue Shield

78.67%

CCHP

71.00%

Dean Health Plan

79.69%

Group Health Cooperative of Eau Claire

76.30%

Group Health Cooperative of South Central Wisconsin

76.60%

Independent Care Health Plan (iCare)

78.35%

MercyCare Insurance Company

78.26%

MHS Health Wisconsin

73.09%

Molina Health Care

74.14%

My Choice Wisconsin (MCW)

74.84%

Network Health Plan

72.96%

Quartz

70.82%

**Security Health Plan of Wisconsin**

79.27%

**United Health Care Community Plan (UHC)**

76.52%



Complete

**D2.VII.1 Measure Name: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH) - Cholesterol Testing (12-17)**

39 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

2800

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

36.54%

**CCHP**

27.45%

**Dean Health Plan**

25.00%

**Group Health Cooperative of Eau Claire**

23.53%

**Group Health Cooperative of South Central Wisconsin**

50.00%

**Independent Care Health Plan (iCare)**

26.32%

**MercyCare Insurance Company**

29.03%

**MHS Health Wisconsin**

15.63%

**Molina Health Care**

17.19%

**My Choice Wisconsin (MCW)**

16.67%

**Network Health Plan**

25.17%

**Quartz**

40.38%

**Security Health Plan of Wisconsin**

31.51%

**United Health Care Community Plan (UHC)**

27.08%



Complete

**D2.VII.1 Measure Name: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH) - Blood Glucose and Cholesterol Testing (1-11)**

40 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

2800

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

26.67%

**CCHP**

16.07%

**Dean Health Plan**

36.36%

**Group Health Cooperative of Eau Claire**

29.14%

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

50.00%

**MercyCare Insurance Company**

60.00%

**MHS Health Wisconsin**

7.14%

**Molina Health Care**

30.00%

**My Choice Wisconsin (MCW)**

0.00%

**Network Health Plan**

27.78%

**Quartz**

0.00%

**Security Health Plan of Wisconsin**

34.21%

**United Health Care Community Plan (UHC)**

16.33%



Complete

**D2.VII.1 Measure Name: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH) - Blood Glucose and Cholesterol Testing (12-17)**

41 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

2800

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

32.05%

**CCHP**

23.92%

**Dean Health Plan**

25.00%

**Group Health Cooperative of Eau Claire**

23.53%

**Group Health Cooperative of South Central Wisconsin**

50.00%

**Independent Care Health Plan (iCare)**

26.32%

**MercyCare Insurance Company**

29.03%

**MHS Health Wisconsin**

15.63%

**Molina Health Care**

15.63%

**My Choice Wisconsin (MCW)**

16.67%

**Network Health Plan**

25.71%

**Quartz**

36.54%

**Security Health Plan of Wisconsin**

30.82%

**United Health Care Community Plan (UHC)**

26.22%



Complete

**D2.VII.1 Measure Name: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH) - Blood Glucose and Cholesterol Testing (Total)**

42 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

2800

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

30.85%

CCHP  
22.51%

Dean Health Plan  
27.55%

Group Health Cooperative of Eau Claire  
24.51%

Group Health Cooperative of South Central Wisconsin  
50.00%

Independent Care Health Plan (iCare)  
30.43%

MercyCare Insurance Company  
33.33%

MHS Health Wisconsin  
14.10%

Molina Health Care  
17.57%

My Choice Wisconsin (MCW)  
11.54%

Network Health Plan  
26.14%

Quartz  
31.15%

Security Health Plan of Wisconsin  
31.52%

United Health Care Community Plan (UHC)  
24.20%



**D2.VII.1 Measure Name: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH) - Blood Glucose Testing (1-11)**

43 / 145

**D2.VII.2 Measure Domain**  
Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**  
2800

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**  
Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**  
Yes

Measure results

**Anthem Blue Cross and Blue Shield**

37.78%

**CCHP**

23.21%

**Dean Health Plan**

54.55%

**Group Health Cooperative of Eau Claire**

58.82%

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

50.00%

**MercyCare Insurance Company**

80.00%

**MHS Health Wisconsin**

7.14%

**Molina Health Care**

40.00%

**My Choice Wisconsin (MCW)**

12.50%

**Network Health Plan**

44.44%

**Quartz**

11.11%

**Security Health Plan of Wisconsin**

42.11%

**United Health Care Community Plan (UHC)**

31.29%

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

2800

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

60.90%

**CCHP**

48.24%

**Dean Health Plan**

61.84%

**Group Health Cooperative of Eau Claire**

58.82%

**Group Health Cooperative of South Central Wisconsin**

50.00%

**Independent Care Health Plan (iCare)**

52.63%

**MercyCare Insurance Company**

61.29%

**MHS Health Wisconsin**

51.56%

**Molina Health Care**

46.88%

**My Choice Wisconsin (MCW)**

55.56%

**Network Health Plan**

55.71%

**Quartz**

51.92%

**Security Health Plan of Wisconsin**

63.01%



Complete

**D2.VII.1 Measure Name: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH) - Blood Glucose Testing (Total)**

45 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

2800

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

55.72%

**CCHP**

43.73%

**Dean Health Plan**

60.20%

**Group Health Cooperative of Eau Claire**

58.82%

**Group Health Cooperative of South Central Wisconsin**

50.00%

**Independent Care Health Plan (iCare)**

52.17%

**MercyCare Insurance Company**

63.89%

**MHS Health Wisconsin**

43.59%

**Molina Health Care**

45.95%

**My Choice Wisconsin (MCW)**

42.31%

**Network Health Plan**

53.41%

Quartz

45.90%

Security Health Plan of Wisconsin

58.70%

United Health Care Community Plan (UHC)

53.11%



Complete

**D2.VII.1 Measure Name: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH) - Cholesterol Testing (1-11)**

46 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

2800

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

31.11%

**CCHP**

17.86%

**Dean Health Plan**

36.36%

**Group Health Cooperative of Eau Claire**

29.41%

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

50.00%

**MercyCare Insurance Company**

60.00%

**MHS Health Wisconsin**

144.29%

**Molina Health Care**

40.00%

**My Choice Wisconsin (MCW)**

Null

**Network Health Plan**

27.78%

**Quartz**

0.00%

**Security Health Plan of Wisconsin**

36.84%

**United Health Care Community Plan (UHC)**

19.05%



Complete

**D2.VII.1 Measure Name: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH) - Cholesterol Testing (Total)**

47 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

2800

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

35.32%

**CCHP**

25.72%

**Dean Health Plan**

27.55%

**Group Health Cooperative of Eau Claire**

24.51%

**Group Health Cooperative of South Central Wisconsin**

50.00%

**Independent Care Health Plan (iCare)**

30.43%

**MercyCare Insurance Company**

33.33%

**MHS Health Wisconsin**

15.38%

**Molina Health Care**

20.27%

**My Choice Wisconsin (MCW)**

11.54%

**Network Health Plan**

26.14%

**Quartz**

34.43%

**Security Health Plan of Wisconsin**

32.61%

**United Health Care Community Plan (UHC)**

25.45%



Complete

**D2.VII.1 Measure Name: Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (APP-CH) - Ages 1-11**

48 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

2801

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

51.43%

**CCHP**

42.31%

**Dean Health Plan**

61.54%

**Group Health Cooperative of Eau Claire**

80.00%

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

33.33%

**MercyCare Insurance Company**

0.00%

**MHS Health Wisconsin**

40.00%

**Molina Health Care**

60.00%

**My Choice Wisconsin (MCW)**

33.33%

**Network Health Plan**

50.00%

**Quartz**

33.33%

**Security Health Plan of Wisconsin**

60.00%

**United Health Care Community Plan (UHC)**

54.08%



Complete

**D2.VII.1 Measure Name: Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (APP-CH) - Ages 12-17**

49 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

2801

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

63.11%

**CCHP**

67.52%

**Dean Health Plan**

46.15%

**Group Health Cooperative of Eau Claire**

57.50%

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

62.50%

**MercyCare Insurance Company**

66.67%

**MHS Health Wisconsin**

68.75%

**Molina Health Care**

44.44%

**My Choice Wisconsin (MCW)**

22.22%

**Network Health Plan**

66.67%

**Quartz**

45.45%

**Security Health Plan of Wisconsin**

78.75%

**United Health Care Community Plan (UHC)**

65.81%



Complete

**D2.VII.1 Measure Name: Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (APP-CH) - Total Ages**

50 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

2801

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

60.14%

CCHP  
62.94%

Dean Health Plan  
50.00%

Group Health Cooperative of Eau Claire  
62.00%

Group Health Cooperative of South Central Wisconsin  
Null

Independent Care Health Plan (iCare)  
54.55%

MercyCare Insurance Company  
66.67%

MHS Health Wisconsin  
61.90%

Molina Health Care  
47.83%

My Choice Wisconsin (MCW)  
25.00%

Network Health Plan  
62.50%

Quartz  
44.00%

Security Health Plan of Wisconsin  
75.00%

United Health Care Community Plan (UHC)  
62.35%



Complete

D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA) - 13-17 years 30-day follow-up 51 / 145

D2.VII.2 Measure Domain  
Behavioral health care

D2.VII.3 National Quality Forum (NQF) number  
3488

D2.VII.6 Measure Set  
HEDIS

D2.VII.4 Measure Reporting and D2.VII.5 Programs  
Program-specific rate

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

Null

**CCHP**

4.00%

**Dean Health Plan**

9.09%

**Group Health Cooperative of Eau Claire**

Null

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

Null

**MercyCare Insurance Company**

Null

**MHS Health Wisconsin**

Null

**Molina Health Care**

15.38%

**My Choice Wisconsin (MCW)**

Null

**Network Health Plan**

Null

**Quartz**

Null

**Security Health Plan of Wisconsin**

Null

**United Health Care Community Plan (UHC)**

11.63%

**D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit<sup>52 / 145</sup> for Alcohol and Other Drug Abuse or Dependence (FUA) - 18+ years 30-day follow-up**

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

3488

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

28.40%

**CCHP**

25.70%

**Dean Health Plan**

27.57%

**Group Health Cooperative of Eau Claire**

26.76%

**Group Health Cooperative of South Central Wisconsin**

28.21%

**Independent Care Health Plan (iCare)**

27.38%

**MercyCare Insurance Company**

24.10%

**MHS Health Wisconsin**

23.36%

**Molina Health Care**

31.82%

**My Choice Wisconsin (MCW)**

23.39%

**Network Health Plan**

25.81%

**Quartz**

33.51%

**Security Health Plan of Wisconsin**

24.01%

**United Health Care Community Plan (UHC)**

26.09%



Complete

**D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit<sup>53 / 145</sup> for Alcohol and Other Drug Abuse or Dependence (FUA) - 7 Day follow-up Total****D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

3488

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

18.76%

**CCHP**

17.92%

**Dean Health Plan**

18.90%

**Group Health Cooperative of Eau Claire**

14.10%

**Group Health Cooperative of South Central Wisconsin**

14.10%

**Independent Care Health Plan (iCare)**

18.35%

**MercyCare Insurance Company**

15.91%

**MHS Health Wisconsin**

16.05%

**Molina Health Care**

19.65%

**My Choice Wisconsin (MCW)**

16.67%

**Network Health Plan**

16.06%

**Quartz**

19.54%

**Security Health Plan of Wisconsin**

13.24%

**United Health Care Community Plan (UHC)**

18.06%



Complete

**D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit<sup>54 / 145</sup> for Alcohol and Other Drug Abuse or Dependence (FUA) - 13-17 years 7-day follow-up**

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

3488

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**  
HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**  
Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

Null

**CCHP**

Null

**Dean Health Plan**

Null

**Group Health Cooperative of Eau Claire**

Null

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

Null

**MercyCare Insurance Company**

Null

**MHS Health Wisconsin**

Null

**Molina Health Care**

Null

**My Choice Wisconsin (MCW)**

Null

**Network Health Plan**

Null

**Quartz**

Null

**Security Health Plan of Wisconsin**

Null

**United Health Care Community Plan (UHC)**

9.30%



Complete

**D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit<sup>55 / 145</sup> for Alcohol and Other Drug Abuse or Dependence (FUA) - 18+ years 7-day follow-up**

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

3488

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

18.96%

**CCHP**

18.66%

**Dean Health Plan**

19.34%

Group Health Cooperative of Eau Claire

15.49%

Group Health Cooperative of South Central Wisconsin

14.10%

Independent Care Health Plan (iCare)

18.46%

MercyCare Insurance Company

16.87%

MHS Health Wisconsin

16.16%

Molina Health Care

20.23%

My Choice Wisconsin (MCW)

16.96%

Network Health Plan

16.28%

Quartz

19.90%

Security Health Plan of Wisconsin

13.68%

United Health Care Community Plan (UHC)

18.33%



Complete

**D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit<sup>56</sup> / 145  
for Alcohol and Other Drug Abuse or Dependence (FUA) - 30 day follow  
up (total)**

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality  
Forum (NQF) number**

3488

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting  
period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
28.09%

**CCHP**  
24.84%

**Dean Health Plan**  
26.77%

**Group Health Cooperative of Eau Claire**  
24.36%

**Group Health Cooperative of South Central Wisconsin**  
28.21%

**Independent Care Health Plan (iCare)**  
27.22%

**MercyCare Insurance Company**  
22.73%

**MHS Health Wisconsin**  
23.21%

**Molina Health Care**  
31.35%

**My Choice Wisconsin (MCW)**  
22.99%

**Network Health Plan**  
25.46%

**Quartz**  
32.90%

**Security Health Plan of Wisconsin**  
23.24%

**United Health Care Community Plan (UHC)**  
25.65%



**D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit<sup>57</sup> / 145**  
**for Mental Illness (FUM) - 18-64 years 30-day follow-up**

**D2.VII.2 Measure Domain**  
Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

55.73%

**CCHP**

55.94%

**Dean Health Plan**

55.36%

**Group Health Cooperative of Eau Claire**

52.38%

**Group Health Cooperative of South Central Wisconsin**

61.76%

**Independent Care Health Plan (iCare)**

46.02%

**MercyCare Insurance Company**

63.83%

**MHS Health Wisconsin**

51.25%

**Molina Health Care**

56.58%

**My Choice Wisconsin (MCW)**

28.57%

**Network Health Plan**

51.63%

**Quartz**

48.70%

**Security Health Plan of Wisconsin**

46.94%

**United Health Care Community Plan (UHC)**

54.90%



Complete

## D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit<sup>58 / 145</sup> for Mental Illness (FUM) - 18-64 years 7-day follow-up

### D2.VII.2 Measure Domain

Behavioral health care

### D2.VII.3 National Quality Forum (NQF) number

3489

### D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

### D2.VII.6 Measure Set

Medicaid Adult Core Set

### D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

Yes

### D2.VII.8 Measure Description

MY2021

### Measure results

#### Anthem Blue Cross and Blue Shield

41.48%

#### CCHP

44.44%

#### Dean Health Plan

42.86%

#### Group Health Cooperative of Eau Claire

40.48%

#### Group Health Cooperative of South Central Wisconsin

44.12%

#### Independent Care Health Plan (iCare)

38.05%

#### MercyCare Insurance Company

46.81%

#### MHS Health Wisconsin

41.88%

#### Molina Health Care

45.39%

#### My Choice Wisconsin (MCW)

18.18%

#### Network Health Plan

39.87%

#### Quartz

32.17%

#### Security Health Plan of Wisconsin

28.57%

**United Health Care Community Plan (UHC)**

41.18%



**D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit for Mental Illness (FUM) - 6-17 years 7-day follow-up** 59 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

3489

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

43.40%

**CCHP**

42.65%

**Dean Health Plan**

57.58%

**Group Health Cooperative of Eau Claire**

54.39%

**Group Health Cooperative of South Central Wisconsin**

25.00%

**Independent Care Health Plan (iCare)**

25.00%

**MercyCare Insurance Company**

45.00%

**MHS Health Wisconsin**

42.86%

**Molina Health Care**

35.71%

**My Choice Wisconsin (MCW)**

0.00%

**Network Health Plan**

41.46%

**Quartz**

38.46%

**Security Health Plan of Wisconsin**

45.90%

**United Health Care Community Plan (UHC)**

43.17%



Complete

**D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit for Mental Illness (FUM) - 65+ years 30-day follow-up** 60 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

3489

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

Null

**CCHP**

Null

**Dean Health Plan**

Null

**Group Health Cooperative of Eau Claire**

Null

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

Null

**MercyCare Insurance Company**

Null

**MHS Health Wisconsin**

Null

**Molina Health Care**

Null

**My Choice Wisconsin (MCW)**

Null

**Network Health Plan**

Null

**Quartz**

Null

**Security Health Plan of Wisconsin**

Null

**United Health Care Community Plan (UHC)**

Null



Complete

**D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit for Mental Illness (FUM) - 65+ years 7-day follow-up** 61 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

3489

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

Null

**CCHP**

Null

**Dean Health Plan**

Null

**Group Health Cooperative of Eau Claire**

Null

**Group Health Cooperative of South Central Wisconsin**

Null

**Independent Care Health Plan (iCare)**

Null

**MercyCare Insurance Company**

Null

**MHS Health Wisconsin**

Null

**Molina Health Care**

Null

**My Choice Wisconsin (MCW)**

Null

**Network Health Plan**

Null

**Quartz**

Null

**Security Health Plan of Wisconsin**

Null

**United Health Care Community Plan (UHC)**

Null



Complete

**D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit for Mental Illness (FUM) - 7 Day (Total)** 62 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

3489

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

41.88%

**CCHP**

43.72%

**Dean Health Plan**

48.31%

**Group Health Cooperative of Eau Claire**

48.48%

**Group Health Cooperative of South Central Wisconsin**

42.11%

**Independent Care Health Plan (iCare)**

37.61%

**MercyCare Insurance Company**

46.27%

**MHS Health Wisconsin**

42.05%

**Molina Health Care**

43.30%

**My Choice Wisconsin (MCW)**

15.22%

**Network Health Plan**

40.21%

**Quartz**

34.72%

**Security Health Plan of Wisconsin**

35.22%

**United Health Care Community Plan (UHC)**

41.70%



Complete

**D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit for Mental Illness (FUM) - 30 day follow-up (Total)** <sup>63 / 145</sup>

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

3489

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

56.51%

**CCHP**

55.78%

**Dean Health Plan**

63.48%

**Group Health Cooperative of Eau Claire**

63.64%

**Group Health Cooperative of South Central Wisconsin**

60.53%

**Independent Care Health Plan (iCare)**

45.30%

**MercyCare Insurance Company**

62.69%

**MHS Health Wisconsin**

52.31%

**Molina Health Care**

55.15%

**My Choice Wisconsin (MCW)**

28.26%

**Network Health Plan**

53.61%

**Quartz**

54.92%

**Security Health Plan of Wisconsin**

55.97%

**United Health Care Community Plan (UHC)**

55.70%



Complete

**D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit for Mental Illness (FUM) - 6-17 years 30-day follow-up**

64 / 145

**D2.VII.2 Measure Domain**

Behavioral health care

**D2.VII.3 National Quality Forum (NQF) number**

3489

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

59.43%

**CCHP**

55.88%

**Dean Health Plan**

77.27%

**Group Health Cooperative of Eau Claire**

71.93%

**Group Health Cooperative of South Central Wisconsin**

50.00%

**Independent Care Health Plan (iCare)**

25.00%

**MercyCare Insurance Company**

60.00%

**MHS Health Wisconsin**

57.14%

**Molina Health Care**

50.00%

**My Choice Wisconsin (MCW)**

26.67%

**Network Health Plan**

60.98%

**Quartz**

64.10%

**Security Health Plan of Wisconsin**

70.49%

**United Health Care Community Plan (UHC)**

57.92%



**D2.VII.1 Measure Name: Controlling High Blood Pressure (CBP-AD)**

65 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality  
Forum (NQF) number**

0018

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**  
Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**  
Yes

**D2.VII.8 Measure Description**  
MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
64.96%

**CCHP**  
47.41%

**Dean Health Plan**  
70.56%

**Group Health Cooperative of Eau Claire**  
66.18%

**Group Health Cooperative of South Central Wisconsin**  
57.83%

**Independent Care Health Plan (iCare)**  
61.07%

**MercyCare Insurance Company**  
70.34%

**MHS Health Wisconsin**  
59.71%

**Molina Health Care**  
55.47%

**My Choice Wisconsin (MCW)**  
10.46%

**Network Health Plan**  
58.51%

**Quartz**  
67.37%

**Security Health Plan of Wisconsin**  
70.56%

**United Health Care Community Plan (UHC)**  
65.21%



**D2.VII.1 Measure Name: Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Adequate Control (>9.0%) (HPC-AD)** 66 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality Forum (NQF) number**  
0059

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**  
Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**  
Yes

**D2.VII.8 Measure Description**  
MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
39.66%

**CCHP**  
49.88%

**Dean Health Plan**  
32.60%

**Group Health Cooperative of Eau Claire**  
33.09%

**Group Health Cooperative of South Central Wisconsin**  
38.69%

**Independent Care Health Plan (iCare)**  
52.80%

**MercyCare Insurance Company**  
39.66%

**MHS Health Wisconsin**  
44.28%

**Molina Health Care**  
41.61%

**My Choice Wisconsin (MCW)**  
65.45%

**Network Health Plan**  
42.09%

**Quartz**  
36.01%

**Security Health Plan of Wisconsin**

33.09%

United Health Care Community Plan (UHC)

37.47%



Complete

**D2.VII.1 Measure Name: Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Poor Control (<8.0%) (HPC-AD)** 67 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality Forum (NQF) number**  
0059

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**  
HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**  
Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

49.15%

**CCHP**

47.20%

**Dean Health Plan**

57.66%

**Group Health Cooperative of Eau Claire**

52.07%

**Group Health Cooperative of South Central Wisconsin**

51.19%

**Independent Care Health Plan (iCare)**

39.42%

**MercyCare Insurance Company**

47.45%

**MHS Health Wisconsin**

45.74%

**Molina Health Care**

47.69%

**My Choice Wisconsin (MCW)**

27.74%

**Network Health Plan**

48.18%

**Quartz**

48.18%

**Security Health Plan of Wisconsin**

52.31%

**United Health Care Community Plan (UHC)**

51.34%



Complete

**D2.VII.1 Measure Name: Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Testing (HA1C- AD)** 68 / 145**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality Forum (NQF) number**

0059

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

87.35%

**CCHP**

85.64%

**Dean Health Plan**

88.81%

**Group Health Cooperative of Eau Claire**

91.24%

**Group Health Cooperative of South Central Wisconsin**

85.71%

**Independent Care Health Plan (iCare)**

82.24%

**MercyCare Insurance Company**

84.91%

**MHS Health Wisconsin**

84.67%

**Molina Health Care**

86.13%

**My Choice Wisconsin (MCW)**

76.40%

**Network Health Plan**

86.62%

**Quartz**

88.32%

**Security Health Plan of Wisconsin**

93.67%

**United Health Care Community Plan (UHC)**

87.35%



Complete

**D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) - Expected Readmission Rate - 18-44**

69 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality Forum (NQF) number**

1768

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

8.59%

**CCHP**

8.03%

**Dean Health Plan**

8.07%

**Group Health Cooperative of Eau Claire**

8.00%

**Group Health Cooperative of South Central Wisconsin**

8.29%

**Independent Care Health Plan (iCare)**

8.34%

**MercyCare Insurance Company**

8.05%

**MHS Health Wisconsin**

8.73%

**Molina Health Care**

8.11%

**My Choice Wisconsin (MCW)**

8.31%

**Network Health Plan**

8.44%

**Quartz**

7.86%

**Security Health Plan of Wisconsin**

7.82%

**United Health Care Community Plan (UHC)**

8.62%



Complete

**D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) - Expected Readmission Rate - 45-54**

70 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality Forum (NQF) number**

1768

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

10.40%

**CCHP**

9.06%

**Dean Health Plan**

9.42%

**Group Health Cooperative of Eau Claire**

8.82%

**Group Health Cooperative of South Central Wisconsin**

9.40%

**Independent Care Health Plan (iCare)**

9.46%

**MercyCare Insurance Company**

9.66%

**MHS Health Wisconsin**

9.84%

**Molina Health Care**

9.14%

**My Choice Wisconsin (MCW)**

10.18%

**Network Health Plan**

10.24%

**Quartz**

9.17%

**Security Health Plan of Wisconsin**

9.38%

**United Health Care Community Plan (UHC)**

10.09%



Complete

**D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) - Expected Readmission Rate - 55-64**

71 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality Forum (NQF) number**

1768

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

11.43%

**CCHP**

10.42%

**Dean Health Plan**

10.31%

**Group Health Cooperative of Eau Claire**

9.74%

**Group Health Cooperative of South Central Wisconsin**

9.78%

**Independent Care Health Plan (iCare)**

10.92%

**MercyCare Insurance Company**

10.44%

**MHS Health Wisconsin**

11.23%

**Molina Health Care**

10.50%

**My Choice Wisconsin (MCW)**

10.60%

**Network Health Plan**

12.15%

**Quartz**

9.83%

**Security Health Plan of Wisconsin**

10.85%

**United Health Care Community Plan (UHC)**

11.14%



Complete

**D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) - Observed Readmission Rate - 18-44**

72 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality Forum (NQF) number**

1768

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

10.50%

**CCHP**

9.33%

**Dean Health Plan**

5.87%

**Group Health Cooperative of Eau Claire**

3.45%

**Group Health Cooperative of South Central Wisconsin**

6.98%

**Independent Care Health Plan (iCare)**

8.21%

**MercyCare Insurance Company**

8.33%

**MHS Health Wisconsin**

11.57%

**Molina Health Care**

8.02%

**My Choice Wisconsin (MCW)**

9.01%

**Network Health Plan**

10.00%

**Quartz**

8.14%

**Security Health Plan of Wisconsin**

6.53%

**United Health Care Community Plan (UHC)**

6.77%



**D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) -  
Observed Readmission Rate - 18-64 Total**

73 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality  
Forum (NQF) number**

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**  
Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**  
Yes

**D2.VII.8 Measure Description**  
MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
11.30%

**CCHP**  
9.92%

**Dean Health Plan**  
6.58%

**Group Health Cooperative of Eau Claire**  
3.79%

**Group Health Cooperative of South Central Wisconsin**  
7.28%

**Independent Care Health Plan (iCare)**  
8.66%

**MercyCare Insurance Company**  
8.45%

**MHS Health Wisconsin**  
11.31%

**Molina Health Care**  
9.21%

**My Choice Wisconsin (MCW)**  
9.14%

**Network Health Plan**  
10.63%

**Quartz**  
8.71%

**Security Health Plan of Wisconsin**  
7.44%

**United Health Care Community Plan (UHC)**  
7.07%

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

1768

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

Yes

D2.VII.8 Measure Description

MY2021

Measure results

Anthem Blue Cross and Blue Shield

12.17%

CCHP

11.18%

Dean Health Plan

7.56%

Group Health Cooperative of Eau Claire

7.14%

Group Health Cooperative of South Central Wisconsin

6.25%

Independent Care Health Plan (iCare)

6.91%

MercyCare Insurance Company

99.43%

MHS Health Wisconsin

10.00%

Molina Health Care

9.78%

My Choice Wisconsin (MCW)

9.17%

Network Health Plan

11.11%

Quartz

10.82%

Security Health Plan of Wisconsin

9.38%

**United Health Care Community Plan (UHC)**

8.94%



Complete

**D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) -  
Observed Readmission Rate - 55-64**

75 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality  
Forum (NQF) number**

1768

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting  
period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

13.16%

**CCHP**

12.05%

**Dean Health Plan**

7.94%

**Group Health Cooperative of Eau Claire**

0.00%

**Group Health Cooperative of South Central Wisconsin**

9.09%

**Independent Care Health Plan (iCare)**

11.82%

**MercyCare Insurance Company**

7.61%

**MHS Health Wisconsin**

11.96%

**Molina Health Care**

13.94%

**My Choice Wisconsin (MCW)**

9.64%

**Network Health Plan**

12.06%

**Quartz**

8.29%

**Security Health Plan of Wisconsin**

7.81%

**United Health Care Community Plan (UHC)**

5.88%



Complete

**D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) - Outlier Rate - 18-44**

16 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality Forum (NQF) number**

1768

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

39.20%

**CCHP**

38.15%

**Dean Health Plan**

25.58%

**Group Health Cooperative of Eau Claire**

14.63%

**Group Health Cooperative of South Central Wisconsin**

69.44%

**Independent Care Health Plan (iCare)**

43.22%

**MercyCare Insurance Company**

48.78%

**MHS Health Wisconsin**

48.54%

**Molina Health Care**

28.05%

**My Choice Wisconsin (MCW)**

34.97%

**Network Health Plan**

40.97%

**Quartz**

41.81%

**Security Health Plan of Wisconsin**

39.66%

**United Health Care Community Plan (UHC)**

36.98%



Complete

**D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) - Outlier Rate - 18-64 Total**

17 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality Forum (NQF) number**

1768

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

39.91%

**CCHP**

39.91%

**Dean Health Plan**

25.68%

**Group Health Cooperative of Eau Claire**

19.16%

**Group Health Cooperative of South Central Wisconsin**

53.85%

**Independent Care Health Plan (iCare)**

48.97%

MercyCare Insurance Company

51.02%

MHS Health Wisconsin

49.47%

Molina Health Care

31.28%

My Choice Wisconsin (MCW)

37.44%

Network Health Plan

37.93%

Quartz

41.58%

Security Health Plan of Wisconsin

41.63%

United Health Care Community Plan (UHC)

34.35%



Complete

D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) - Outlier  
Rate - 45-54 78 / 145

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality  
Forum (NQF) number

1768

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting  
period: Date range

Yes

D2.VII.8 Measure Description

MY2021

Measure results

Anthem Blue Cross and Blue Shield

37.58%

CCHP

49.22%

Dean Health Plan

29.20%

Group Health Cooperative of Eau Claire

25.64%

Group Health Cooperative of South Central Wisconsin  
66.67%

Independent Care Health Plan (iCare)  
76.92%

MercyCare Insurance Company  
56.34%

MHS Health Wisconsin  
68.42%

Molina Health Care  
38.63%

My Choice Wisconsin (MCW)  
39.22%

Network Health Plan  
38.25%

Quartz  
51.55%

Security Health Plan of Wisconsin  
58.82%

United Health Care Community Plan (UHC)  
40.70%



D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) - Outlier  
Rate - 55-64

D2.VII.2 Measure Domain  
Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number  
1768

D2.VII.4 Measure Reporting and D2.VII.5 Programs  
Program-specific rate

D2.VII.6 Measure Set  
Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range  
Yes

D2.VII.8 Measure Description  
MY2021

Measure results

Anthem Blue Cross and Blue Shield  
45.34%

CCHP  
35.90%

**Dean Health Plan**

21.05%

**Group Health Cooperative of Eau Claire**

58.82%

**Group Health Cooperative of South Central Wisconsin**

0.00%

**Independent Care Health Plan (iCare)**

34.48%

**MercyCare Insurance Company**

50.85%

**MHS Health Wisconsin**

27.78%

**Molina Health Care**

37.04%

**My Choice Wisconsin (MCW)**

45.45%

**Network Health Plan**

26.67%

**Quartz**

27.40%

**Security Health Plan of Wisconsin**

28.34%

**United Health Care Community Plan (UHC)**

19.26%



Complete

**D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) - Expected Readmission Rate - 18-64 Total**

80 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality Forum (NQF) number**

1768

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
9.45%

**CCHP**  
8.44%

**Dean Health Plan**  
8.73%

**Group Health Cooperative of Eau Claire**  
8.22%

**Group Health Cooperative of South Central Wisconsin**  
8.85%

**Independent Care Health Plan (iCare)**  
9.10%

**MercyCare Insurance Company**  
8.99%

**MHS Health Wisconsin**  
9.42%

**Molina Health Care**  
8.65%

**My Choice Wisconsin (MCW)**  
9.07%

**Network Health Plan**  
9.53%

**Quartz**  
8.48%

**Security Health Plan of Wisconsin**  
8.81%

**United Health Care Community Plan (UHC)**  
9.42%



**D2.VII.1 Measure Name: Asthma Medication Ratio (AMR) - 12-18 Years**81 / 145

**D2.VII.2 Measure Domain**  
Care of acute and chronic conditions

<b>D2.VII.3 National Quality Forum (NQF) number</b>	<b>D2.VII.4 Measure Reporting and D2.VII.5 Programs</b>
1800	Program-specific rate

**D2.VII.6 Measure Set**  
Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**  
Yes

**D2.VII.8 Measure Description**  
MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
60.96%

**CCHP**  
70.29%

**Dean Health Plan**  
66.44%

**Group Health Cooperative of Eau Claire**  
68.14%

**Group Health Cooperative of South Central Wisconsin**  
57.14%

**Independent Care Health Plan (iCare)**  
61.54%

**MercyCare Insurance Company**  
57.45%

**MHS Health Wisconsin**  
76.36%

**Molina Health Care**  
67.65%

**My Choice Wisconsin (MCW)**  
66.67%

**Network Health Plan**  
78.31%

**Quartz**  
58.33%

**Security Health Plan of Wisconsin**  
67.55%

**United Health Care Community Plan (UHC)**  
69.42%



Complete

## D2.VII.1 Measure Name: Asthma Medication Ratio (AMR) - 19-50 Years<sup>82 / 145</sup>

### D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality  
Forum (NQF) number

1800

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting  
period: Date range

Yes

### D2.VII.8 Measure Description

MY2021

#### Measure results

**Anthem Blue Cross and Blue Shield**

53.35%

**CCHP**

62.85%

**Dean Health Plan**

55.00%

**Group Health Cooperative of Eau Claire**

56.58%

**Group Health Cooperative of South Central Wisconsin**

60.34%

**Independent Care Health Plan (iCare)**

61.01%

**MercyCare Insurance Company**

57.66%

**MHS Health Wisconsin**

62.02%

**Molina Health Care**

57.55%

**My Choice Wisconsin (MCW)**

56.36%

**Network Health Plan**

68.40%

**Quartz**

51.26%

**Security Health Plan of Wisconsin**

57.58%

**United Health Care Community Plan (UHC)**

60.46%



Complete

**D2.VII.1 Measure Name: Asthma Medication Ratio (AMR) - 5-11 Years** 83 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality  
Forum (NQF) number**

1800

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting  
period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

61.95%

**CCHP**

73.96%

**Dean Health Plan**

79.28%

**Group Health Cooperative of Eau Claire**

79.27%

**Group Health Cooperative of South Central Wisconsin**

81.25%

**Independent Care Health Plan (iCare)**

68.75%

**MercyCare Insurance Company**

78.26%

**MHS Health Wisconsin**

79.37%

**Molina Health Care**

60.40%

**My Choice Wisconsin (MCW)**

58.33%

**Network Health Plan**

79.69%

**Quartz**

82.76%

**Security Health Plan of Wisconsin**

79.84%

**United Health Care Community Plan (UHC)**

76.60%



Complete

**D2.VII.1 Measure Name: Asthma Medication Ratio (AMR) - Total**

84 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality  
Forum (NQF) number**

1800

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting  
period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

56.68%

**CCHP**

67.22%

**Dean Health Plan**

61.85%

**Group Health Cooperative of Eau Claire**

65.24%

**Group Health Cooperative of South Central Wisconsin**

65.71%

**Independent Care Health Plan (iCare)**

60.30%

**MercyCare Insurance Company**

61.06%

**MHS Health Wisconsin**

66.98%

**Molina Health Care**

61.52%

**My Choice Wisconsin (MCW)**

58.72%

**Network Health Plan**

71.81%

**Quartz**

61.09%

**Security Health Plan of Wisconsin**

64.30%

**United Health Care Community Plan (UHC)**

65.12%



Complete

**D2.VII.1 Measure Name: Asthma Medication Ratio (AMR) -51-64 Years** 85 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality Forum (NQF) number**

1800

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

60.32%

**CCHP**

64.77%

**Dean Health Plan**

58.11%

**Group Health Cooperative of Eau Claire**

90.00%

**Group Health Cooperative of South Central Wisconsin**

76.47%

**Independent Care Health Plan (iCare)**

52.00%

**MercyCare Insurance Company**

66.67%

**MHS Health Wisconsin**

66.67%

**Molina Health Care**

71.93%

**My Choice Wisconsin (MCW)**

65.00%

**Network Health Plan**

68.42%

**Quartz**

71.74%

**Security Health Plan of Wisconsin**

66.67%

**United Health Care Community Plan (UHC)**

65.00%



**D2.VII.1 Measure Name: Ambulatory Care: Emergency Department (ED) Visits (AMB-CH) - ages 10-19**

15 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality Forum (NQF) number**

N/A

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

30.74%

**CCHP**

32.50%

**Dean Health Plan**

32.82%

**Group Health Cooperative of Eau Claire**

23.01%

**Group Health Cooperative of South Central Wisconsin**

21.48%

**Independent Care Health Plan (iCare)**

32.08%

**MercyCare Insurance Company**

27.90%

**MHS Health Wisconsin**

31.66%

**Molina Health Care**

33.44%

**My Choice Wisconsin (MCW)**

32.80%

**Network Health Plan**

30.13%

**Quartz**

33.22%

**Security Health Plan of Wisconsin**

31.53%

**United Health Care Community Plan (UHC)**

25.82%



Complete

**D2.VII.1 Measure Name: Ambulatory Care: Emergency Department (ED) Visits (AMB-CH) - Less Than 1** 137 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality Forum (NQF) number**

N/A

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting**

**period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

86.36%

**CCHP**

96.73%

**Dean Health Plan**

87.27%

**Group Health Cooperative of Eau Claire**

65.31%

**Group Health Cooperative of South Central Wisconsin**

66.96%

**Independent Care Health Plan (iCare)**

98.79%

**MercyCare Insurance Company**

67.72%

**MHS Health Wisconsin**

93.57%

**Molina Health Care**

98.70%

**My Choice Wisconsin (MCW)**

89.19%

**Network Health Plan**

90.66%

**Quartz**

80.93%

**Security Health Plan of Wisconsin**

86.26%

**United Health Care Community Plan (UHC)**

71.89%



Complete

**D2.VII.1 Measure Name: Ambulatory Care: Emergency Department (ED) Visits (AMB-CH) -ages 1-9**

138 / 145

**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

**D2.VII.3 National Quality Forum (NQF) number**

N/A

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

38.16%

**CCHP**

39.14%

**Dean Health Plan**

36.90%

**Group Health Cooperative of Eau Claire**

25.20%

**Group Health Cooperative of South Central Wisconsin**

25.70%

**Independent Care Health Plan (iCare)**

43.20%

**MercyCare Insurance Company**

32.37%

**MHS Health Wisconsin**

41.61%

**Molina Health Care**

40.53%

**My Choice Wisconsin (MCW)**

41.56%

**Network Health Plan**

38.21%

**Quartz**

37.77%

**Security Health Plan of Wisconsin**

37.48%

**United Health Care Community Plan (UHC)**

32.24%



Complete

**D2.VII.1 Measure Name: Annual Dental Visit (ADV) ages 11-14**

89 / 145

**D2.VII.2 Measure Domain**

Dental and oral health services

**D2.VII.3 National Quality  
Forum (NQF) number**

1388

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

35.75%

**CCHP**

49.50%

**Dean Health Plan**

N/A

**Group Health Cooperative of Eau Claire**

N/A

**Group Health Cooperative of South Central Wisconsin**

N/A

**Independent Care Health Plan (iCare)**

20.73%

**MercyCare Insurance Company**

N/A

**MHS Health Wisconsin**

29.24%

**Molina Health Care**

48.13%

**My Choice Wisconsin (MCW)**

17.03%

**Network Health Plan**

29.82%

**Quartz**

N/A

**Security Health Plan of Wisconsin**

N/A

**United Health Care Community Plan (UHC)**

34.81%

D2.VII.2 Measure Domain

Dental and oral health services

D2.VII.3 National Quality Forum (NQF) number

1388

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

Yes

D2.VII.8 Measure Description

MY2021

Measure results

Anthem Blue Cross and Blue Shield

31.89%

CCHP

44.37%

Dean Health Plan

N/A

Group Health Cooperative of Eau Claire

N/A

Group Health Cooperative of South Central Wisconsin

N/A

Independent Care Health Plan (iCare)

17.70%

MercyCare Insurance Company

N/A

MHS Health Wisconsin

25.64%

Molina Health Care

45.35%

My Choice Wisconsin (MCW)

16.45%

Network Health Plan

25.84%

Quartz

N/A

Security Health Plan of Wisconsin

N/A

**United Health Care Community Plan (UHC)**

31.04%



Complete

**D2.VII.1 Measure Name: Annual Dental Visit (ADV) ages 19-20**

91 / 145

**D2.VII.2 Measure Domain**

Dental and oral health services

**D2.VII.3 National Quality Forum (NQF) number**

1388

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

21.42%

**CCHP**

29.66%

**Dean Health Plan**

N/A

**Group Health Cooperative of Eau Claire**

N/A

**Group Health Cooperative of South Central Wisconsin**

N/A

**Independent Care Health Plan (iCare)**

12.23%

**MercyCare Insurance Company**

N/A

**MHS Health Wisconsin**

17.87%

**Molina Health Care**

29.03%

**My Choice Wisconsin (MCW)**

10.36%

**Network Health Plan**

18.36%

**Quartz**

N/A

**Security Health Plan of Wisconsin**

N/A

**United Health Care Community Plan (UHC)**

23.66%



Complete

**D2.VII.1 Measure Name: Annual Dental Visit (ADV) ages 2-3**

92 / 145

**D2.VII.2 Measure Domain**

Dental and oral health services

**D2.VII.3 National Quality Forum (NQF) number**

1388

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

19.94%

**CCHP**

25.66%

**Dean Health Plan**

N/A

**Group Health Cooperative of Eau Claire**

N/A

**Group Health Cooperative of South Central Wisconsin**

N/A

**Independent Care Health Plan (iCare)**

13.13%

**MercyCare Insurance Company**

N/A

**MHS Health Wisconsin**

20.02%

**Molina Health Care**

42.71%

**My Choice Wisconsin (MCW)**

13.38%

**Network Health Plan**

20.19%

**Quartz**

N/A

**Security Health Plan of Wisconsin**

N/A

**United Health Care Community Plan (UHC)**

21.88%



Complete

**D2.VII.1 Measure Name: Annual Dental Visit (ADV) ages 4-6**

93 / 145

**D2.VII.2 Measure Domain**

Dental and oral health services

**D2.VII.3 National Quality Forum (NQF) number**

1388

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

38.21%

**CCHP**

47.21%

**Dean Health Plan**

N/A

**Group Health Cooperative of Eau Claire**

N/A

**Group Health Cooperative of South Central Wisconsin**

N/A

**Independent Care Health Plan (iCare)**

25.19%

**MercyCare Insurance Company**

N/A

**MHS Health Wisconsin**

35.24%

**Molina Health Care**

51.45%

**My Choice Wisconsin (MCW)**

21.23%

**Network Health Plan**

34.34%

**Quartz**

N/A

**Security Health Plan of Wisconsin**

N/A

**United Health Care Community Plan (UHC)**

38.05%



Complete

**D2.VII.1 Measure Name: Annual Dental Visit (ADV) ages 7-10**

94 / 145

**D2.VII.2 Measure Domain**

Dental and oral health services

**D2.VII.3 National Quality Forum (NQF) number**

1388

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

40.96%

**CCHP**

52.999%

**Dean Health Plan**

N/A

**Group Health Cooperative of Eau Claire**

N/A

**Group Health Cooperative of South Central Wisconsin**

N/A

**Independent Care Health Plan (iCare)**

21.49%

**MercyCare Insurance Company**

N/A

**MHS Health Wisconsin**

36.63%

**Molina Health Care**

53.36%

**My Choice Wisconsin (MCW)**

21.71%

**Network Health Plan**

34.66%

**Quartz**

N/A

**Security Health Plan of Wisconsin**

N/A

**United Health Care Community Plan (UHC)**

39.52%



**D2.VII.1 Measure Name: Annual Dental Visit (ADV) Total**

95 / 145

**D2.VII.2 Measure Domain**

Dental and oral health services

**D2.VII.3 National Quality Forum (NQF) number**

1388

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

33.51%

**CCHP**

45.11%

**Dean Health Plan**

N/A

**Group Health Cooperative of Eau Claire**

N/A

**Group Health Cooperative of South Central Wisconsin**

N/A

**Independent Care Health Plan (iCare)**

19.37%

**MercyCare Insurance Company**

N/A

**MHS Health Wisconsin**

28.68%

**Molina Health Care**

47.35%

**My Choice Wisconsin (MCW)**

17.61%

**Network Health Plan**

28.53%

**Quartz**

N/A

**Security Health Plan of Wisconsin**

N/A

**United Health Care Community Plan (UHC)**

32.74%



Complete

**D2.VII.1 Measure Name: Coordination of Care**

96 / 145

**D2.VII.2 Measure Domain**

Health plan enrollee experience of care

**D2.VII.3 National Quality Forum (NQF) number**

N/A

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

CAHPS version 5.1H  
child questionnaire

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

91.10%

**CCHP**

77.20%

**Dean Health Plan**

81.20%

**Group Health Cooperative of Eau Claire**

85.00%

**Group Health Cooperative of South Central Wisconsin**

88.90%

**Independent Care Health Plan (iCare)**

87.80%

**MercyCare Insurance Company**

77.40%

**MHS Health Wisconsin**

81.10%

**Molina Health Care**

84.80%

**My Choice Wisconsin (MCW)**

94.30%

**Network Health Plan**

87.50%

**Quartz**

91.00%

**Security Health Plan of Wisconsin**

87.10%

**United Health Care Community Plan (UHC)**

84.70%



Complete

**D2.VII.1 Measure Name: Customer Service**

97 / 145

**D2.VII.2 Measure Domain**

Health plan enrollee experience of care

**D2.VII.3 National Quality  
Forum (NQF) number**

N/A

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

D2.VII.6 Measure Set  
CAHPS version 5.1H  
child questionnaire

D2.VII.7a Reporting Period and D2.VII.7b Reporting  
period: Date range  
Yes

D2.VII.8 Measure Description  
MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
92.60%

**CCHP**  
82.80%

**Dean Health Plan**  
96.20%

**Group Health Cooperative of Eau Claire**  
83.20%

**Group Health Cooperative of South Central Wisconsin**  
85.60%

**Independent Care Health Plan (iCare)**  
84.10%

**MercyCare Insurance Company**  
97.40%

**MHS Health Wisconsin**  
85.30%

**Molina Health Care**  
87.20%

**My Choice Wisconsin (MCW)**  
90.70%

**Network Health Plan**  
77.70%

**Quartz**  
87.70%

**Security Health Plan of Wisconsin**  
91.70%

**United Health Care Community Plan (UHC)**  
90.80%

D2.VII.2 Measure Domain

Health plan enrollee experience of care

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

CAHPS version 5.1H

child questionnaire

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

Yes

D2.VII.8 Measure Description

MY2021

Measure results

**Anthem Blue Cross and Blue Shield**

96.60%

**CCHP**

97.70%

**Dean Health Plan**

97.40%

**Group Health Cooperative of Eau Claire**

97.30%

**Group Health Cooperative of South Central Wisconsin**

94.70%

**Independent Care Health Plan (iCare)**

98.10%

**MercyCare Insurance Company**

98.50%

**MHS Health Wisconsin**

97.70%

**Molina Health Care**

95.90%

**My Choice Wisconsin (MCW)**

97.00%

**Network Health Plan**

96.20%

**Quartz**

94.80%

**Security Health Plan of Wisconsin**

97.20%

**United Health Care Community Plan (UHC)**

97.90%



Complete

**D2.VII.1 Measure Name: Getting Care Quickly**

99 / 145

**D2.VII.2 Measure Domain**

Health plan enrollee experience of care

**D2.VII.3 National Quality  
Forum (NQF) number**

N/A

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**

CAHPS version 5.1H  
child questionnaire

**D2.VII.7a Reporting Period and D2.VII.7b Reporting  
period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

88.00%

**CCHP**

88.30%

**Dean Health Plan**

87.40%

**Group Health Cooperative of Eau Claire**

86.40%

**Group Health Cooperative of South Central Wisconsin**

84.00%

**Independent Care Health Plan (iCare)**

83.80%

**MercyCare Insurance Company**

84.20%

**MHS Health Wisconsin**

89.10%

**Molina Health Care**

81.80%

**My Choice Wisconsin (MCW)**

87.60%

**Network Health Plan**

85.50%

**Quartz**

87.10%

**Security Health Plan of Wisconsin**

88.40%

**United Health Care Community Plan (UHC)**

89.10%



Complete

**D2.VII.1 Measure Name: Getting Needed Care**

100 / 145

**D2.VII.2 Measure Domain**

Health plan enrollee experience of care

**D2.VII.3 National Quality Forum (NQF) number**

N/A

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

CAHPS version 5.1H  
child questionnaire

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

82.40%

**CCHP**

78.90%

**Dean Health Plan**

78.70%

**Group Health Cooperative of Eau Claire**

88.50%

**Group Health Cooperative of South Central Wisconsin**

81.00%

**Independent Care Health Plan (iCare)**

86.10%

**MercyCare Insurance Company**

79.20%

**MHS Health Wisconsin**

89.60%

**Molina Health Care**

76.20%

**My Choice Wisconsin (MCW)**

74.10%

**Network Health Plan**

86.20%

**Quartz**

80.20%

**Security Health Plan of Wisconsin**

87.50%

**United Health Care Community Plan (UHC)**

90.60%



Complete

**D2.VII.1 Measure Name: How Well Doctors Communicate**

101 / 145

**D2.VII.2 Measure Domain**

Health plan enrollee experience of care

**D2.VII.3 National Quality Forum (NQF) number**

N/A

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

CAHPS version 5.1H  
child questionnaire

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

96.50%

**CCHP**

94.10%

**Dean Health Plan**

93.70%

**Group Health Cooperative of Eau Claire**

97.30%

**Group Health Cooperative of South Central Wisconsin**

95.60%

**Independent Care Health Plan (iCare)**

94.60%

**MercyCare Insurance Company**

94.90%

**MHS Health Wisconsin**

93.30%

**Molina Health Care**

88.50%

**My Choice Wisconsin (MCW)**

95.90%

**Network Health Plan**

96.60%

**Quartz**

94.40%

**Security Health Plan of Wisconsin**

95.90%

**United Health Care Community Plan (UHC)**

98.80%



Complete

**D2.VII.1 Measure Name: Rating of Health Care**

102 / 145

**D2.VII.2 Measure Domain**

Health plan enrollee experience of care

**D2.VII.3 National Quality Forum (NQF) number**

N/A

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

CAHPS version 5.1H  
child questionnaire

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

87.40%

**CCHP**

91.90%

**Dean Health Plan**

89.80%

**Group Health Cooperative of Eau Claire**

93.80%

**Group Health Cooperative of South Central Wisconsin**

87.60%

**Independent Care Health Plan (iCare)**

90.30%

**MercyCare Insurance Company**

82.80%

**MHS Health Wisconsin**

85.70%

**Molina Health Care**

85.50%

**My Choice Wisconsin (MCW)**

81.00%

**Network Health Plan**

87.60%

**Quartz**

83.70%

**Security Health Plan of Wisconsin**

87.10%

**United Health Care Community Plan (UHC)**

89.10%



Complete

**D2.VII.1 Measure Name: Rating of Health Plan**

103 / 145

**D2.VII.2 Measure Domain**

Health plan enrollee experience of care

**D2.VII.3 National Quality Forum (NQF) number**

N/A

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

CAHPS version 5.1H  
child questionnaire

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

84.30%

**CCHP**

89.50%

**Dean Health Plan**

87.20%

**Group Health Cooperative of Eau Claire**

80.50%

**Group Health Cooperative of South Central Wisconsin**

83.10%

**Independent Care Health Plan (iCare)**

82.60%

**MercyCare Insurance Company**

82.80%

**MHS Health Wisconsin**

82.80%

**Molina Health Care**

83.40%

**My Choice Wisconsin (MCW)**

81.20%

**Network Health Plan**

85.90%

**Quartz**

86.60%

**Security Health Plan of Wisconsin**

88.70%

**United Health Care Community Plan (UHC)**

87.50%



**D2.VII.1 Measure Name: Rating of Personal Doctor**

104 / 145

**D2.VII.2 Measure Domain**

Health plan enrollee experience of care

**D2.VII.3 National Quality Forum (NQF) number**

N/A

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

CAHPS version 5.1H  
child questionnaire

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

94.50%

**CCHP**

91.60%

**Dean Health Plan**

93.30%

**Group Health Cooperative of Eau Claire**

86.60%

**Group Health Cooperative of South Central Wisconsin**

89.10%

**Independent Care Health Plan (iCare)**

92.10%

**MercyCare Insurance Company**

90.10%

**MHS Health Wisconsin**

92.70%

**Molina Health Care**

92.90%

**My Choice Wisconsin (MCW)**

91.90%

**Network Health Plan**

89.90%

**Quartz**

90.60%

**Security Health Plan of Wisconsin**

92.60%

**United Health Care Community Plan (UHC)**

93.90%



Complete

**D2.VII.1 Measure Name: Rating of Specialist**

105 / 145

**D2.VII.2 Measure Domain**

Health plan enrollee experience of care

**D2.VII.3 National Quality  
Forum (NQF) number**

N/A

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**

CAHPS version 5.1H  
child questionnaire

**D2.VII.7a Reporting Period and D2.VII.7b Reporting  
period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

87.10%

**CCHP**

96.00%

**Dean Health Plan**

76.20%

**Group Health Cooperative of Eau Claire**

72.40%

**Group Health Cooperative of South Central Wisconsin**

92.50%

**Independent Care Health Plan (iCare)**

91.30%

**MercyCare Insurance Company**

78.00%

**MHS Health Wisconsin**

89.50%

**Molina Health Care**

75.00%

**My Choice Wisconsin (MCW)**

82.40%

**Network Health Plan**

94.30%

**Quartz**

81.20%

**Security Health Plan of Wisconsin**

86.40%

**United Health Care Community Plan (UHC)**

92.00%

## D2.VII.1 Measure Name: Prenatal and Postpartum Care: Postpartum Care (PPC-AD) - Postpartum Care 106 / 145

### D2.VII.2 Measure Domain

Maternal and perinatal health

### D2.VII.3 National Quality Forum (NQF) number

1517

### D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

### D2.VII.6 Measure Set

Medicaid Adult Core Set

### D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

Yes

### D2.VII.8 Measure Description

MY2021

### Measure results

#### Anthem Blue Cross and Blue Shield

77.31%

#### CCHP

77.32%

#### Dean Health Plan

82.99%

#### Group Health Cooperative of Eau Claire

82.00%

#### Group Health Cooperative of South Central Wisconsin

83.65%

#### Independent Care Health Plan (iCare)

72.87%

#### MercyCare Insurance Company

80.80%

#### MHS Health Wisconsin

77.13%

#### Molina Health Care

68.61%

#### My Choice Wisconsin (MCW)

63.99%

#### Network Health Plan

79.60%

#### Quartz

83.70%

#### Security Health Plan of Wisconsin

79.08%

**United Health Care Community Plan (UHC)**

85.64%



Complete

**D2.VII.1 Measure Name: Prenatal and Postpartum Care: Postpartum Care (PPC-AD) - Timeliness of Prenatal Care** 107 / 145

**D2.VII.2 Measure Domain**

Maternal and perinatal health

**D2.VII.3 National Quality Forum (NQF) number**

1517

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

87.76%

**CCHP**

81.47%

**Dean Health Plan**

91.67%

**Group Health Cooperative of Eau Claire**

87.10%

**Group Health Cooperative of South Central Wisconsin**

93.27%

**Independent Care Health Plan (iCare)**

74.20%

**MercyCare Insurance Company**

82.40%

**MHS Health Wisconsin**

84.76%

**Molina Health Care**

82.97%

**My Choice Wisconsin (MCW)**

65.69%

**Network Health Plan**

85.34%

**Quartz**

86.62%

**Security Health Plan of Wisconsin**

82.24%

**United Health Care Community Plan (UHC)**

92.94%



Complete

**D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - (WCC-CH) - BMI percentile (Total) - 3-11 Years**

108 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0024

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

80.66%

**CCHP**

75.88%

**Dean Health Plan**

82.79%

**Group Health Cooperative of Eau Claire**

54.05%

**Group Health Cooperative of South Central Wisconsin**

81.67%

**Independent Care Health Plan (iCare)**

51.17%

**MercyCare Insurance Company**

84.87%

**MHS Health Wisconsin**

80.23%

**Molina Health Care**

72.97%

**My Choice Wisconsin (MCW)**

47.11%

**Network Health Plan**

72.99%

**Quartz**

82.16%

**Security Health Plan of Wisconsin**

80.77%

**United Health Care Community Plan (UHC)**

77.87%



Complete

**D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - (WCC-CH) - BMI percentile (Total) 12-17 Years**

109 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0024

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

80.29%

**CCHP**

83.75%

**Dean Health Plan**

85.63%

**Group Health Cooperative of Eau Claire**

47.37%

**Group Health Cooperative of South Central Wisconsin**

85.63%

**Independent Care Health Plan (iCare)**

45.44%

**MercyCare Insurance Company**

90.17%

**MHS Health Wisconsin**

79.74%

**Molina Health Care**

69.08%

**My Choice Wisconsin (MCW)**

42.70%

**Network Health Plan**

77.37%

**Quartz**

74.65%

**Security Health Plan of Wisconsin**

81.46%

**United Health Care Community Plan (UHC)**

80.38%



Complete

**D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - (WCC-CH) - BMI percentile (Total) Total Ages**

110 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0024

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

80.54%

CCHP  
79.12%

Dean Health Plan  
83.94%

Group Health Cooperative of Eau Claire  
51.58%

Group Health Cooperative of South Central Wisconsin  
83.21%

Independent Care Health Plan (iCare)  
49.49%

MercyCare Insurance Company  
87.10%

MHS Health Wisconsin  
80.05%

Molina Health Care  
71.53%

My Choice Wisconsin (MCW)  
45.77%

Network Health Plan  
74.45%

Quartz  
79.56%

Security Health Plan of Wisconsin  
81.02%

United Health Care Community Plan (UHC)  
78.83%



Complete

D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC-CH) - Counseling for Physical Activity (12-17 years)

111 / 145

D2.VII.2 Measure Domain  
Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number  
0024

D2.VII.4 Measure Reporting and D2.VII.5 Programs  
Program-specific rate

D2.VII.6 Measure Set  
Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

66.42%

**CCHP**

67.50%

**Dean Health Plan**

73.65%

**Group Health Cooperative of Eau Claire**

37.50%

**Group Health Cooperative of South Central Wisconsin**

79.38%

**Independent Care Health Plan (iCare)**

4.00%

**MercyCare Insurance Company**

69.36%

**MHS Health Wisconsin**

56.21%

**Molina Health Care**

64.47%

**My Choice Wisconsin (MCW)**

3.28%

**Network Health Plan**

28.47%

**Quartz**

70.42%

**Security Health Plan of Wisconsin**

71.52%

**United Health Care Community Plan (UHC)**

60.13%

**D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC-CH) - Counseling for Physical Activity (3-11 years)**

112 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0024

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

58.39%

**CCHP**

59.65%

**Dean Health Plan**

75.00%

**Group Health Cooperative of Eau Claire**

34.75%

**Group Health Cooperative of South Central Wisconsin**

78.09%

**Independent Care Health Plan (iCare)**

1.79%

**MercyCare Insurance Company**

52.94%

**MHS Health Wisconsin**

53.88%

**Molina Health Care**

55.60%

**My Choice Wisconsin (MCW)**

2.72%

**Network Health Plan**

27.37%

**Quartz**

72.86%

**Security Health Plan of Wisconsin**

68.85%

**United Health Care Community Plan (UHC)**

58.50%



**D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC-CH) - Counseling for Physical Activity (Total Ages)**

113 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0024

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

61.07%

**CCHP**

62.89%

**Dean Health Plan**

74.45%

**Group Health Cooperative of Eau Claire**

35.77%

**Group Health Cooperative of South Central Wisconsin**

78.59%

**Independent Care Health Plan (iCare)**

2.44%

**MercyCare Insurance Company**

59.85%

**MHS Health Wisconsin**

54.74%

**Molina Health Care**

58.88%

**My Choice Wisconsin (MCW)**

2.89%

**Network Health Plan**

27.74%

**Quartz**

72.02%

**Security Health Plan of Wisconsin**

69.83%

**United Health Care Community Plan (UHC)**

59.12%



Complete

**D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC-CH)-Counseling for Nutrition (12-17 years)**

114 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0024

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

62.77%

**CCHP**

69.38%

**Dean Health Plan**

73.05%

**Group Health Cooperative of Eau Claire**

35.53%

**Group Health Cooperative of South Central Wisconsin**

78.75%

**Independent Care Health Plan (iCare)**

3.65%

**MercyCare Insurance Company**

73.41%

**MHS Health Wisconsin**

57.52%

**Molina Health Care**

63.82%

**My Choice Wisconsin (MCW)**

2.88%

**Network Health Plan**

34.31%

**Quartz**

70.42%

**Security Health Plan of Wisconsin**

68.87%

**United Health Care Community Plan (UHC)**

62.03%



Complete

**D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC-CH)-Counseling for Nutrition (3-11 Years)**

115 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0024

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

69.71%

**CCHP**

69.30%

**Dean Health Plan**

75.82%

**Group Health Cooperative of Eau Claire**

41.70%

**Group Health Cooperative of South Central Wisconsin**

77.29%

**Independent Care Health Plan (iCare)**

2.76%

**MercyCare Insurance Company**

70.59%

**MHS Health Wisconsin**

63.57%

**Molina Health Care**

68.34%

**My Choice Wisconsin (MCW)**

3.50%

**Network Health Plan**

34.31%

**Quartz**

73.98%

**Security Health Plan of Wisconsin**

71.54%

**United Health Care Community Plan (UHC)**

73.91%



Complete

**D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC-CH)-Counseling for Nutrition (Total Ages)**

116 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**  
0024

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**  
Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**  
Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

67.40%

**CCHP**

69.33%

**Dean Health Plan**

74.70%

**Group Health Cooperative of Eau Claire**

39.42%

**Group Health Cooperative of South Central Wisconsin**

77.86%

**Independent Care Health Plan (iCare)**

3.02%

**MercyCare Insurance Company**

71.78%

**MHS Health Wisconsin**

61.31%

**Molina Health Care**

66.67%

**My Choice Wisconsin (MCW)**

3.31%

**Network Health Plan**

34.31%

**Quartz**

72.75%

**Security Health Plan of Wisconsin**

70.56%

**United Health Care Community Plan (UHC)**

69.34%



**D2.VII.1 Measure Name: Cervical Cancer Screening (CCS-AD)**

117 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality  
Forum (NQF) number**

0032

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**  
Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**  
Yes

**D2.VII.8 Measure Description**  
MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
64.96%

**CCHP**  
67.22%

**Dean Health Plan**  
66.67%

**Group Health Cooperative of Eau Claire**  
66.83%

**Group Health Cooperative of South Central Wisconsin**  
67.40%

**Independent Care Health Plan (iCare)**  
49.99%

**MercyCare Insurance Company**  
68.66%

**MHS Health Wisconsin**  
58.61%

**Molina Health Care**  
65.21%

**My Choice Wisconsin (MCW)**  
42.71%

**Network Health Plan**  
62.63%

**Quartz**  
72.26%

**Security Health Plan of Wisconsin**  
65.94%

**United Health Care Community Plan (UHC)**  
69.10%



Complete

## D2.VII.1 Measure Name: Chlamydia Screening in Women Ages 16 to 20<sup>18</sup> / 145 (CHL-CH)

### D2.VII.2 Measure Domain

Primary care access and preventative care

### D2.VII.3 National Quality Forum (NQF) number

0033

### D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

### D2.VII.6 Measure Set

Medicaid Child Core Set

### D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

Yes

### D2.VII.8 Measure Description

MY2021

### Measure results

#### Anthem Blue Cross and Blue Shield

45.85%

#### CCHP

51.81%

#### Dean Health Plan

41.63%

#### Group Health Cooperative of Eau Claire

37.20%

#### Group Health Cooperative of South Central Wisconsin

48.68%

#### Independent Care Health Plan (iCare)

53.80%

#### MercyCare Insurance Company

48.31%

#### MHS Health Wisconsin

46.48%

#### Molina Health Care

55.13%

#### My Choice Wisconsin (MCW)

45.91%

#### Network Health Plan

42.65%

#### Quartz

46.55%

#### Security Health Plan of Wisconsin

39.31%

**United Health Care Community Plan (UHC)**

37.76%



Complete

**D2.VII.1 Measure Name: Chlamydia Screening in Women Ages 21 to 24<sup>19</sup> / 145 (CHL-AD)**

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0033

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

60.68%

**CCHP**

65.19%

**Dean Health Plan**

54.93%

**Group Health Cooperative of Eau Claire**

53.33%

**Group Health Cooperative of South Central Wisconsin**

65.52%

**Independent Care Health Plan (iCare)**

64.63%

**MercyCare Insurance Company**

60.66%

**MHS Health Wisconsin**

58.71%

**Molina Health Care**

69.98%

**My Choice Wisconsin (MCW)**

56.81%

**Network Health Plan**

60.99%

**Quartz**

60.44%

**Security Health Plan of Wisconsin**

50.64%

**United Health Care Community Plan (UHC)**

51.96%



Complete

**D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - Combo 10**

120 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0038

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

39.90%

**CCHP**

32.12%

**Dean Health Plan**

37.47%

**Group Health Cooperative of Eau Claire**

38.69%

**Group Health Cooperative of South Central Wisconsin**

443.64%

**Independent Care Health Plan (iCare)**

34.06%

**MercyCare Insurance Company**

28.71%

**MHS Health Wisconsin**

30.36%

**Molina Health Care**

29.93%

**My Choice Wisconsin (MCW)**

18.98%

**Network Health Plan**

33.24%

**Quartz**

44.23%

**Security Health Plan of Wisconsin**

40.74%

**United Health Care Community Plan (UHC)**

42.09%



Complete

**D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - Combo 3**

121 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0038

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

61.31%

**CCHP**

57.91%

**Dean Health Plan**

60.10%

**Group Health Cooperative of Eau Claire**

68.13%

**Group Health Cooperative of South Central Wisconsin**

56.36%

**Independent Care Health Plan (iCare)**

54.26%

**MercyCare Insurance Company**

61.31%

**MHS Health Wisconsin**

54.87%

**Molina Health Care**

55.96%

**My Choice Wisconsin (MCW)**

45.50%

**Network Health Plan**

54.56%

**Quartz**

62.80%

**Security Health Plan of Wisconsin**

64.68%

**United Health Care Community Plan (UHC)**

66.91%



Complete

**D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - Combo 7**

122 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0038

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

55.23%

**CCHP**

50.61%

**Dean Health Plan**

52.31%

**Group Health Cooperative of Eau Claire**

56.69%

**Group Health Cooperative of South Central Wisconsin**

51.82%

**Independent Care Health Plan (iCare)**

47.69%

**MercyCare Insurance Company**

56.20%

**MHS Health Wisconsin**

47.08%

**Molina Health Care**

46.47%

**My Choice Wisconsin (MCW)**

31.63%

**Network Health Plan**

48.06%

**Quartz**

57.50%

**Security Health Plan of Wisconsin**

57.81%

**United Health Care Community Plan (UHC)**

60.58%



**D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - DTAP**

123 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0038

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

67.88%

**CCHP**

63.50%

**Dean Health Plan**

66.67%

**Group Health Cooperative of Eau Claire**

72.99%

**Group Health Cooperative of South Central Wisconsin**

61.82%

**Independent Care Health Plan (iCare)**

61.07%

**MercyCare Insurance Company**

63.99%

**MHS Health Wisconsin**

63.51%

**Molina Health Care**

60.34%

**My Choice Wisconsin (MCW)**

62.04%

**Network Health Plan**

62.69%

**Quartz**

68.72%

**Security Health Plan of Wisconsin**

71.96%

**United Health Care Community Plan (UHC)**

73.24%



Complete

**D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - Hepatitis A**

124 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0038

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
75.43%

**CCHP**  
73.97%

**Dean Health Plan**  
73.24%

**Group Health Cooperative of Eau Claire**  
72.51%

**Group Health Cooperative of South Central Wisconsin**  
77.27%

**Independent Care Health Plan (iCare)**  
71.53%

**MercyCare Insurance Company**  
76.64%

**MHS Health Wisconsin**  
72.799%

**Molina Health Care**  
71.29%

**My Choice Wisconsin (MCW)**  
61.31%

**Network Health Plan**  
71.73%

**Quartz**  
75.91%

**Security Health Plan of Wisconsin**  
78.21%

**United Health Care Community Plan (UHC)**  
80.29%



**D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - Hepatitis B** 125 / 145

**D2.VII.2 Measure Domain**  
Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**      **D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**  
Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**  
Yes

**D2.VII.8 Measure Description**  
MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
87.59%

**CCHP**  
87.59%

**Dean Health Plan**  
85.64%

**Group Health Cooperative of Eau Claire**  
89.78%

**Group Health Cooperative of South Central Wisconsin**  
87.27%

**Independent Care Health Plan (iCare)**  
76.64%

**MercyCare Insurance Company**  
88.56%

**MHS Health Wisconsin**  
80.32%

**Molina Health Care**  
86.13%

**My Choice Wisconsin (MCW)**  
86.86%

**Network Health Plan**  
82.11%

**Quartz**  
84.12%

**Security Health Plan of Wisconsin**  
84.04%

**United Health Care Community Plan (UHC)**  
87.83%

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality  
Forum (NQF) number  
0038

D2.VII.4 Measure Reporting and D2.VII.5 Programs  
Program-specific rate

D2.VII.6 Measure Set  
Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting  
period: Date range  
Yes

D2.VII.8 Measure Description

MY2021

Measure results

Anthem Blue Cross and Blue Shield

76.40%

CCHP

76.64%

Dean Health Plan

72.75%

Group Health Cooperative of Eau Claire

82.00%

Group Health Cooperative of South Central Wisconsin

70.91%

Independent Care Health Plan (iCare)

71.53%

MercyCare Insurance Company

75.43%

MHS Health Wisconsin

73.72%

Molina Health Care

72.51%

My Choice Wisconsin (MCW)

59.37%

Network Health Plan

72.72%

Quartz

76.30%

Security Health Plan of Wisconsin

82.17%

United Health Care Community Plan (UHC)

81.02%



Complete

**D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - Influenza** 127 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0038

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

48.91%

**CCHP**

44.04%

**Dean Health Plan**

50.12%

**Group Health Cooperative of Eau Claire**

47.93%

**Group Health Cooperative of South Central Wisconsin**

57.27%

**Independent Care Health Plan (iCare)**

45.26%

**MercyCare Insurance Company**

34.31%

**MHS Health Wisconsin**

43.36%

**Molina Health Care**

40.39%

**My Choice Wisconsin (MCW)**

35.04%

**Network Health Plan**

44.72%

**Quartz**

54.82%

**Security Health Plan of Wisconsin**

51.70%

**United Health Care Community Plan (UHC)**

52.31%



Complete

**D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - IPV**28 / 145**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0038

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

83.21%

**CCHP**

83.94%

**Dean Health Plan**

82.24%

**Group Health Cooperative of Eau Claire**

86.13%

**Group Health Cooperative of South Central Wisconsin**

82.73%

**Independent Care Health Plan (iCare)**

79.08%

**MercyCare Insurance Company**

84.43%

**MHS Health Wisconsin**

81.62%

**Molina Health Care**

80.05%

**My Choice Wisconsin (MCW)**

68.13%

**Network Health Plan**

83.20%

**Quartz**

82.46%

**Security Health Plan of Wisconsin**

85.01%

**United Health Care Community Plan (UHC)**

85.89%



Complete

**D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - MMR**

129 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0038

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

81.02%

**CCHP**

83.45%

**Dean Health Plan**

78.83%

**Group Health Cooperative of Eau Claire**

79.81%

**Group Health Cooperative of South Central Wisconsin**

81.82%

**Independent Care Health Plan (iCare)**

76.40%

**MercyCare Insurance Company**

81.27%

**MHS Health Wisconsin**

79.02%

**Molina Health Care**

77.37%

**My Choice Wisconsin (MCW)**

79.81%

**Network Health Plan**

78.05%

**Quartz**

80.02%

**Security Health Plan of Wisconsin**

82.30%

**United Health Care Community Plan (UHC)**

84.91%



Complete

**D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - Pneumococcal Conjugate**

130 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0038

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

66.42%

**CCHP**

67.40%

**Dean Health Plan**

67.88%

**Group Health Cooperative of Eau Claire**

72.75%

**Group Health Cooperative of South Central Wisconsin**

60.00%

**Independent Care Health Plan (iCare)**

63.26%

**MercyCare Insurance Company**

73.97%

**MHS Health Wisconsin**

64.44%

**Molina Health Care**

61.31%

**My Choice Wisconsin (MCW)**

64.72%

**Network Health Plan**

66.21%

**Quartz**

68.88%

**Security Health Plan of Wisconsin**

74.32%

**United Health Care Community Plan (UHC)**

75.18%



Complete

**D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - Rotavirus**

131 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

0038

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

67.15%

**CCHP**

66.91%

Dean Health Plan

67.64%

Group Health Cooperative of Eau Claire

68.37%

Group Health Cooperative of South Central Wisconsin

71.82%

Independent Care Health Plan (iCare)

62.77%

MercyCare Insurance Company

78.35%

MHS Health Wisconsin

63.97%

Molina Health Care

59.85%

My Choice Wisconsin (MCW)

46.72%

Network Health Plan

66.31%

Quartz

70.46%

Security Health Plan of Wisconsin

70.51%

United Health Care Community Plan (UHC)

73.48%



Complete

D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - VZV 12 / 145

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0038

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

Yes

D2.VII.8 Measure Description

MY2021

Measure results

**Anthem Blue Cross and Blue Shield**  
80.05%

**CCHP**  
82.48%

**Dean Health Plan**  
77.62%

**Group Health Cooperative of Eau Claire**  
77.86%

**Group Health Cooperative of South Central Wisconsin**  
82.73%

**Independent Care Health Plan (iCare)**  
75.67%

**MercyCare Insurance Company**  
81.02%

**MHS Health Wisconsin**  
77.44%

**Molina Health Care**  
76.89%

**My Choice Wisconsin (MCW)**  
77.86%

**Network Health Plan**  
76.69%

**Quartz**  
79.54%

**Security Health Plan of Wisconsin**  
78.83%

**United Health Care Community Plan (UHC)**  
83.21%



**D2.VII.1 Measure Name: Well-Child Visits in the First 30 Months of Life (W30-CH) - (15 Months-30 Months)**

33 / 145

**D2.VII.2 Measure Domain**  
Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**      **D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**  
 Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**  
 Yes

**D2.VII.8 Measure Description**  
 MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
 60.91%

**CCHP**  
 63.52%

**Dean Health Plan**  
 60.93%

**Group Health Cooperative of Eau Claire**  
 64.01%

**Group Health Cooperative of South Central Wisconsin**  
 58.14%

**Independent Care Health Plan (iCare)**  
 61.98%

**MercyCare Insurance Company**  
 51.52%

**MHS Health Wisconsin**  
 57.39%

**Molina Health Care**  
 62.18%

**My Choice Wisconsin (MCW)**  
 55.56%

**Network Health Plan**  
 59.67%

**Quartz**  
 56.27%

**Security Health Plan of Wisconsin**  
 69.29%

**United Health Care Community Plan (UHC)**  
 61.95%



Complete

## D2.VII.1 Measure Name: Well-Child Visits in the First 30 Months of Life (W30-CH) - (First 15 Months) 34 / 145

### D2.VII.2 Measure Domain

Primary care access and preventative care

### D2.VII.3 National Quality Forum (NQF) number

1392

### D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

### D2.VII.6 Measure Set

Medicaid Child Core Set

### D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

Yes

### D2.VII.8 Measure Description

MY2021

### Measure results

#### Anthem Blue Cross and Blue Shield

56.72%

#### CCHP

54.14%

#### Dean Health Plan

49.88%

#### Group Health Cooperative of Eau Claire

49.49%

#### Group Health Cooperative of South Central Wisconsin

42.42%

#### Independent Care Health Plan (iCare)

50.63%

#### MercyCare Insurance Company

54.05%

#### MHS Health Wisconsin

49.82%

#### Molina Health Care

51.08%

#### My Choice Wisconsin (MCW)

42.29%

#### Network Health Plan

51.45%

#### Quartz

43.51%

#### Security Health Plan of Wisconsin

66.94%

**United Health Care Community Plan (UHC)**

54.29%



Complete

**D2.VII.1 Measure Name: Immunizations for Adolescents (IMA-CH) - 135 / 145**

**Combo 1**

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality  
Forum (NQF) number**

1407

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting  
period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

72.75%

**CCHP**

76.21%

**Dean Health Plan**

75.57%

**Group Health Cooperative of Eau Claire**

74.45%

**Group Health Cooperative of South Central Wisconsin**

70.40%

**Independent Care Health Plan (iCare)**

65.98%

**MercyCare Insurance Company**

80.73%

**MHS Health Wisconsin**

71.69%

**Molina Health Care**

71.05%

**My Choice Wisconsin (MCW)**

63.64%

**Network Health Plan**

71.03%

**Quartz**

75.28%

**Security Health Plan of Wisconsin**

76.35%

**United Health Care Community Plan (UHC)**

77.37%



Complete

**D2.VII.1 Measure Name: Immunizations for Adolescents (IMA-CH) - Combo 2**

136 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

1407

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

35.52%

**CCHP**

39.44%

**Dean Health Plan**

36.78%

**Group Health Cooperative of Eau Claire**

41.85%

**Group Health Cooperative of South Central Wisconsin**

46.40%

**Independent Care Health Plan (iCare)**

33.43%

**MercyCare Insurance Company**

32.96%

**MHS Health Wisconsin**

30.37%

**Molina Health Care**

39.42%

**My Choice Wisconsin (MCW)**

30.98%

**Network Health Plan**

31.57%

**Quartz**

43.76%

**Security Health Plan of Wisconsin**

37.67%

**United Health Care Community Plan (UHC)**

35.04%



Complete

**D2.VII.1 Measure Name: Immunizations for Adolescents (IMA-CH) - Combo Tdap/TD**

137 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

1407

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

83.94%

**CCHP**

83.32%

**Dean Health Plan**

84.63%

**Group Health Cooperative of Eau Claire**

83.94%

**Group Health Cooperative of South Central Wisconsin**

86.40%

**Independent Care Health Plan (iCare)**

76.25%

**MercyCare Insurance Company**

88.27%

**MHS Health Wisconsin**

82.08%

**Molina Health Care**

78.10%

**My Choice Wisconsin (MCW)**

71.38%

**Network Health Plan**

80.72%

**Quartz**

84.96%

**Security Health Plan of Wisconsin**

85.91%

**United Health Care Community Plan (UHC)**

85.64%



Complete

**D2.VII.1 Measure Name: Immunizations for Adolescents (IMA-CH) - HP** 138 / 145**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

1407

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

36.50%

**CCHP**

41.04%

**Dean Health Plan**

38.15%

**Group Health Cooperative of Eau Claire**

43.07%

**Group Health Cooperative of South Central Wisconsin**

51.20%

**Independent Care Health Plan (iCare)**

34.02%

**MercyCare Insurance Company**

33.80%

**MHS Health Wisconsin**

31.85%

**Molina Health Care**

41.12%

**My Choice Wisconsin (MCW)**

33.33%

**Network Health Plan**

32.92%

**Quartz**

45.43%

**Security Health Plan of Wisconsin**

38.74%

**United Health Care Community Plan (UHC)**

36.74%



**D2.VII.1 Measure Name: Immunizations for Adolescents (IMA-CH) - Meningococcal**

139 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

1407

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

73.72%

**CCHP**

77.57%

**Dean Health Plan**

76.80%

**Group Health Cooperative of Eau Claire**

74.94%

**Group Health Cooperative of South Central Wisconsin**

72.80%

**Independent Care Health Plan (iCare)**

67.45%

**MercyCare Insurance Company**

81.01%

**MHS Health Wisconsin**

72.49%

**Molina Health Care**

72.75%

**My Choice Wisconsin (MCW)**

66.33%

**Network Health Plan**

72.38%

**Quartz**

76.11%

**Security Health Plan of Wisconsin**

77.42%

**United Health Care Community Plan (UHC)**

78.59%



Complete

**D2.VII.1 Measure Name: Child and Adolescent Well-Care Visits (WCV- 140 / 145 CH) - Ages 12-17****D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

1516

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
43.78%

**CCHP**  
52.43%

**Dean Health Plan**  
50.14%

**Group Health Cooperative of Eau Claire**  
46.21%\$

**Group Health Cooperative of South Central Wisconsin**  
53.84%

**Independent Care Health Plan (iCare)**  
40.25%

**MercyCare Insurance Company**  
42.58%

**MHS Health Wisconsin**  
43.73%

**Molina Health Care**  
47.04%

**My Choice Wisconsin (MCW)**  
34.38%

**Network Health Plan**  
47.39%

**Quartz**  
43.18%

**Security Health Plan of Wisconsin**  
56.26%

**United Health Care Community Plan (UHC)**  
45.68%



Complete

**D2.VII.1 Measure Name: Child and Adolescent Well-Care Visits (WCV- 141 / 145 CH) - Ages 18-21**

**D2.VII.2 Measure Domain**  
Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**      **D2.VII.4 Measure Reporting and D2.VII.5 Programs**  
Program-specific rate

**D2.VII.6 Measure Set**  
Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**  
Yes

**D2.VII.8 Measure Description**  
MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**  
23.82%

**CCHP**  
28.46%

**Dean Health Plan**  
26.68%

**Group Health Cooperative of Eau Claire**  
21.18%

**Group Health Cooperative of South Central Wisconsin**  
28.67%

**Independent Care Health Plan (iCare)**  
18.15%

**MercyCare Insurance Company**  
23.64%

**MHS Health Wisconsin**  
21.03%

**Molina Health Care**  
25.57%

**My Choice Wisconsin (MCW)**  
14.63%

**Network Health Plan**  
24.26%

**Quartz**  
22.93%

**Security Health Plan of Wisconsin**  
29.86%

**United Health Care Community Plan (UHC)**  
24.33%



Complete

**D2.VII.1 Measure Name: Child and Adolescent Well-Care Visits (WCV- 142 / 145 CH) - Ages 3-11**

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

1516

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

53.77%

**CCHP**

59.06%

**Dean Health Plan**

56.17%

**Group Health Cooperative of Eau Claire**

52.64%

**Group Health Cooperative of South Central Wisconsin**

52.84%

**Independent Care Health Plan (iCare)**

50.83%

**MercyCare Insurance Company**

48.62%

**MHS Health Wisconsin**

50.98%

**Molina Health Care**

54.07%

**My Choice Wisconsin (MCW)**

43.64%

**Network Health Plan**

52.70%

**Quartz**

47.44%

**Security Health Plan of Wisconsin**

60.90%

**United Health Care Community Plan (UHC)**

52.59%



**D2.VII.1 Measure Name: Child and Adolescent Well-Care Visits (WCV- 143 / 145 CH) - Total**

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

1516

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results**

**Anthem Blue Cross and Blue Shield**

46.15%

**CCHP**

52.17%

**Dean Health Plan**

49.72%

**Group Health Cooperative of Eau Claire**

46.79%

**Group Health Cooperative of South Central Wisconsin**

48.93%

**Independent Care Health Plan (iCare)**

42.32%

**MercyCare Insurance Company**

42.44%

**MHS Health Wisconsin**

43.44%

**Molina Health Care**

47.62%

**My Choice Wisconsin (MCW)**

36.23%

**Network Health Plan**

46.36%

**Quartz**

42.25%

**Security Health Plan of Wisconsin**

54.54%

**United Health Care Community Plan (UHC)**

46.01%



Complete

**D2.VII.1 Measure Name: Breast Cancer Screening (BCS-AD)**

144 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

2372

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

53.71%

**CCHP**

53.89%

**Dean Health Plan**

55.11%

**Group Health Cooperative of Eau Claire**

50.00%

**Group Health Cooperative of South Central Wisconsin**

53.25%

**Independent Care Health Plan (iCare)**

51.42%

**MercyCare Insurance Company**

59.25%

**MHS Health Wisconsin**

53.35%

**Molina Health Care**

50.46%

**My Choice Wisconsin (MCW)**

42.86%

**Network Health Plan**

50.65%

**Quartz**

59.46%

**Security Health Plan of Wisconsin**

63.38%

**United Health Care Community Plan (UHC)**

57.00%



Complete

**D2.VII.1 Measure Name: Blood Lead Level Screening (LSC)**

145 / 145

**D2.VII.2 Measure Domain**

Primary care access and preventative care

**D2.VII.3 National Quality Forum (NQF) number**

N/A

**D2.VII.4 Measure Reporting and D2.VII.5 Programs**

Program-specific rate

**D2.VII.6 Measure Set**

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range**

Yes

**D2.VII.8 Measure Description**

MY2021

**Measure results****Anthem Blue Cross and Blue Shield**

65.53%

**CCHP**

71.33%

**Dean Health Plan**

55.72%

**Group Health Cooperative of Eau Claire**

61.80%

**Group Health Cooperative of South Central Wisconsin**

66.36%

**Independent Care Health Plan (iCare)**

60.83%

**MercyCare Insurance Company**

34.89%

**MHS Health Wisconsin**

62.52%

**Molina Health Care**

65.83%

**My Choice Wisconsin (MCW)**

64.02%

**Network Health Plan**

65.56%

**Quartz**

62.72%

**Security Health Plan of Wisconsin**

66.76%

**United Health Care Community Plan (UHC)**

68.61%

## Topic VIII. Sanctions

Describe sanctions that the state has issued for each plan. Report all known actions across the following domains: sanctions, administrative penalties, corrective action plans, other. Include any pending or unresolved actions.

42 CFR 438.66(e)(2)(viii) specifies that the MCPAR include the results of any sanctions or corrective action plans imposed by the State or other formal or informal intervention with a contracted MCO, PIHP, PAHP, or PCCM entity to improve performance.



Find in the Excel Workbook

**D3\_Plan\_Sanctions****Sanction total count:****0 - No sanctions entered**

## Topic X. Program Integrity



Find in the Excel Workbook

**D1\_Plan\_Set**

Number	Indicator	Response
D1X.1	<b>Dedicated program integrity staff</b> Report or enter the number of dedicated program integrity staff for routine internal monitoring and compliance risks. Refer to 42 CFR 438.608(a)(1)(vii).	<b>Anthem Blue Cross and Blue Shield</b> 4.5 <b>CCHP</b>

2.25

**Dean Health Plan**

7

**Group Health Cooperative of Eau Claire**

5

**Group Health Cooperative of South Central Wisconsin**

2

**Independent Care Health Plan (iCare)**

1.75

**MercyCare Insurance Company**

1

**MHS Health Wisconsin**

2

**Molina Health Care**

3

**My Choice Wisconsin (MCW)**

2

**Network Health Plan**

2

**Quartz**

2

**Security Health Plan of Wisconsin**

7

**United Health Care Community Plan (UHC)**

3

---

**D1X.2**

**Count of opened program integrity investigations**

How many program integrity investigations have been opened by the plan in the past year?

**Anthem Blue Cross and Blue Shield**

88

**CCHP**

30

**Dean Health Plan**

65

**Group Health Cooperative of Eau Claire**

126

**Group Health Cooperative of South Central Wisconsin**

4

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

24

**MHS Health Wisconsin**

40

**Molina Health Care**

23

**My Choice Wisconsin (MCW)**

5

**Network Health Plan**

40

**Quartz**

9

**Security Health Plan of Wisconsin**

20

**United Health Care Community Plan (UHC)**

382

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**D1X.3**

**Ratio of opened program  
integrity investigations to  
enrollees**

What is the ratio of program  
integrity investigations opened  
by the plan in the past year per  
1,000 beneficiaries enrolled in  
the plan on the first day of the  
last month of the reporting  
year?

**Anthem Blue Cross and Blue Shield**

0:57

**CCHP**

0:19

**Dean Health Plan**

1:27

**Group Health Cooperative of Eau Claire**

2:19

**Group Health Cooperative of South Central  
Wisconsin**

0:48

**Independent Care Health Plan (iCare)**

0:0

**MercyCare Insurance Company**

1:43

**MHS Health Wisconsin**

0:66

**Molina Health Care**

0:32

**My Choice Wisconsin (MCW)**

0:21

**Network Health Plan**

0:67

**Quartz**

0:21

**Security Health Plan of Wisconsin**

0:26

**United Health Care Community Plan (UHC)**

1:57

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**D1X.4**

**Count of resolved program integrity investigations**

How many program integrity investigations have been resolved by the plan in the past year?

**Anthem Blue Cross and Blue Shield**

31

**CCHP**

21

**Dean Health Plan**

64

**Group Health Cooperative of Eau Claire**

126

**Group Health Cooperative of South Central Wisconsin**

3

**Independent Care Health Plan (iCare)**

0

**MercyCare Insurance Company**

24

**MHS Health Wisconsin**

30

**Molina Health Care**

13

**My Choice Wisconsin (MCW)**

5

**Network Health Plan**

30

**Quartz**

9

**Security Health Plan of Wisconsin**

3

**United Health Care Community Plan (UHC)**

211

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<b>D1X.5</b>	<b>Ratio of resolved program integrity investigations to enrollees</b>  What is the ratio of program integrity investigations resolved by the plan in the past year per 1,000 beneficiaries enrolled in the plan at the beginning of the reporting year?	<b>Anthem Blue Cross and Blue Shield</b> 0:20
		<b>CCHP</b> 0:13
		<b>Dean Health Plan</b> 1:25
		<b>Group Health Cooperative of Eau Claire</b> 2:19
		<b>Group Health Cooperative of South Central Wisconsin</b> 0:36
		<b>Independent Care Health Plan (iCare)</b> 0:0
		<b>MercyCare Insurance Company</b> 1:43
		<b>MHS Health Wisconsin</b> 0:49
		<b>Molina Health Care</b> 0:18
		<b>My Choice Wisconsin (MCW)</b> 0:21
		<b>Network Health Plan</b> 0:50
		<b>Quartz</b> 0:21
		<b>Security Health Plan of Wisconsin</b> 0:0
		<b>United Health Care Community Plan (UHC)</b> 0:87

---

<b>D1X.6</b>	<b>Referral path for program integrity referrals to the state</b>  What is the referral path that the plan uses to make program integrity referrals to the state? Select one.	<b>Anthem Blue Cross and Blue Shield</b> Makes some referrals to the SMA and others directly to the MFCU
		<b>CCHP</b> Makes some referrals to the SMA and others directly to the MFCU
		<b>Dean Health Plan</b> Makes some referrals to the SMA and others directly to the MFCU
		<b>Group Health Cooperative of Eau Claire</b>

Makes some referrals to the SMA and others directly to the MFCU

**Group Health Cooperative of South Central Wisconsin**

Makes some referrals to the SMA and others directly to the MFCU

**Independent Care Health Plan (iCare)**

Makes some referrals to the SMA and others directly to the MFCU

**MercyCare Insurance Company**

Makes some referrals to the SMA and others directly to the MFCU

**MHS Health Wisconsin**

Makes some referrals to the SMA and others directly to the MFCU

**Molina Health Care**

Makes some referrals to the SMA and others directly to the MFCU

**My Choice Wisconsin (MCW)**

Makes some referrals to the SMA and others directly to the MFCU

**Network Health Plan**

Makes some referrals to the SMA and others directly to the MFCU

**Quartz**

Makes some referrals to the SMA and others directly to the MFCU

**Security Health Plan of Wisconsin**

Makes some referrals to the SMA and others directly to the MFCU

**United Health Care Community Plan (UHC)**

Makes some referrals to the SMA and others directly to the MFCU

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**D1X.7**

**Count of program integrity referrals to the state**

Enter the count of program integrity referrals that the plan made to the state in the past year. Enter the count of referrals made to the SMA and the MFCU in aggregate.

**Anthem Blue Cross and Blue Shield**

8

**CCHP**

2

**Dean Health Plan**

0

**Group Health Cooperative of Eau Claire**

0

**Group Health Cooperative of South Central Wisconsin**

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina Health Care

2

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

2

Security Health Plan of Wisconsin

7

United Health Care Community Plan (UHC)

80

D1X.8

**Ratio of program integrity referral to the state**

What is the ratio of program integrity referral listed in the previous indicator made to the state in the past year per 1,000 beneficiaries, using the plan's total enrollment as of the first day of the last month of the reporting year (reported in indicator D1.I.2) as the denominator.

Anthem Blue Cross and Blue Shield

0:52

CCHP

0:13

Dean Health Plan

0:0

Group Health Cooperative of Eau Claire

0:0

Group Health Cooperative of South Central Wisconsin

0:0

Independent Care Health Plan (iCare)

0:0

MercyCare Insurance Company

0:0

MHS Health Wisconsin

0:0

Molina Health Care

0:0

My Choice Wisconsin (MCW)

0:0

#### Network Health Plan

0:0

#### Quartz

0:0

#### Security Health Plan of Wisconsin

0:0

#### United Health Care Community Plan (UHC)

0:32

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#### D1X.9

##### Plan overpayment reporting to the state

Describe the plan's latest annual overpayment recovery report submitted to the state as required under 42 CFR 438.608(d)(3).

Include, for example, the following information:

- The date of the report (rating period or calendar year).
- The dollar amount of overpayments recovered.
- The ratio of the dollar amount of overpayments recovered as a percent of premium revenue as defined in MLR reporting under 438.8(f)(2).

##### Anthem Blue Cross and Blue Shield

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report is for calendar year 2022. The total overpayments recovered for 2022 is \$4,971,003.97. Total revenue for 2022 is \$442,845,943.00. The ratio of overpayments recovered as a percent of premium revenue is 1.12%.

##### CCHP

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report is for calendar year 2022. The total overpayments recovered for 2022 is \$4,491,302.95. Total revenue for 2022 is \$414,823,845.00. The ratio of overpayments recovered as a percent of premium revenue is 1.08%.

##### Dean Health Plan

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report is for calendar year 2022. The total overpayments recovered for 2022 is \$1,187,857.80. Total revenue for 2022 is \$118,800,777.00. The ratio of overpayments recovered as a percent of premium revenue is 1.00%.

##### Group Health Cooperative of Eau Claire

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report is for calendar year 2022. The total overpayments recovered for 2022 is \$4,554.87. Total revenue for 2022 is \$140,793,947.00. The ratio of

overpayments recovered as a percent of premium revenue is 0.00%.

**Group Health Cooperative of South Central Wisconsin**

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report is for calendar year 2022. The total overpayments recovered for 2022 is \$11,893.73. Total revenue for 2022 is \$21,437,152.00. The ratio of overpayments recovered as a percent of premium revenue is 0.06%.

**Independent Care Health Plan (iCare)**

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report is for calendar year 2022. The total overpayments recovered for 2022 is \$936,959.48. Total revenue for 2022 is \$100,634,278.00. The ratio of overpayments recovered as a percent of premium revenue is 0.93%.

**MercyCare Insurance Company**

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report is for calendar year 2022. The total overpayments recovered for 2022 is \$225,193.16. Total revenue for 2022 is \$43,962,681.00. The ratio of overpayments recovered as a percent of premium revenue is 0.51%.

**MHS Health Wisconsin**

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report is for calendar year 2022. MHS and NHP have combined program integrity departments and report all activities on one report to OIG. The total overpayments recovered for 2022 from MHS and NHP is \$4,918,501.44. Total revenue for 2022 for MHS is \$160,405,652.00. The total revenue for 2022 for NHP is \$157,049,686. The combined total revenue is \$317,445,337.00. The ratio of overpayments recovered as a percent of premium revenue is 1.55%.

**Molina Health Care**

The plans report overpayment information quarterly to OIG in the

quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report is for calendar year 2022. The total overpayments recovered for 2022 is \$515,896.83. Total revenue for 2022 is \$186,827,672.00. The ratio of overpayments recovered as a percent of premium revenue is 0.28%.

#### **My Choice Wisconsin (MCW)**

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report is for calendar year 2022. The total overpayments recovered for 2022 is \$1,722,325.27. Total revenue for 2022 is \$68,707,132.00. The ratio of overpayments recovered as a percent of premium revenue is 2.51%.

#### **Network Health Plan**

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report is for calendar year 2022. MHS and NHP have combined program integrity departments and report all activities on one report to OIG. The total overpayments recovered for 2022 from MHS and NHP is \$4,918,501.44. Total revenue for 2022 for MHS is \$160,405,652.00. The total revenue for 2022 for NHP is \$157,049,686. The combined total revenue is \$317,445,337.00. The ratio of overpayments recovered as a percent of premium revenue is 1.55%.

#### **Quartz**

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report is for calendar year 2022. The total overpayments recovered for 2022 is \$1,074,469.64. Total revenue for 2022 is \$141,899,101.00. The ratio of overpayments recovered as a percent of premium revenue is 0.78%.

#### **Security Health Plan of Wisconsin**

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report is for calendar year 2022. The total overpayments recovered for 2022 is \$96,170.64. Total revenue for 2022 is \$207,162,666.00. The ratio of

overpayments recovered as a percent of premium revenue is 0.05%.

**United Health Care Community Plan (UHC)**

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report is for calendar year 2022. The total overpayments recovered for 2022 is \$14,055,618.52. Total revenue for 2022 is \$682,841,863.00. The ratio of overpayments recovered as a percent of premium revenue is 2.06%.

**D1X.10**

**Changes in beneficiary circumstances**

Select the frequency the plan reports changes in beneficiary circumstances to the state.

**Anthem Blue Cross and Blue Shield**

Weekly

**CCHP**

Weekly

**Dean Health Plan**

Weekly

**Group Health Cooperative of Eau Claire**

Weekly

**Group Health Cooperative of South Central Wisconsin**

Weekly

**Independent Care Health Plan (iCare)**

Weekly

**MercyCare Insurance Company**

Weekly

**MHS Health Wisconsin**

Weekly

**Molina Health Care**

Weekly

**My Choice Wisconsin (MCW)**

Weekly

**Network Health Plan**

Weekly

**Quartz**

Weekly

**Security Health Plan of Wisconsin**

Weekly

**United Health Care Community Plan (UHC)**

## Topic IX. Beneficiary Support System (BSS) Entities

Per 42 CFR 438.66(e)(2)(ix), the Managed Care Program Annual Report must provide information on and an assessment of the operation of the managed care program including activities and performance of the beneficiary support system. Information on how BSS entities support program-level functions is on the Program-Level BSS page.



Find in the Excel Workbook  
**E\_BSS\_Entities**

Number	Indicator	Response
<b>EIX.1</b>	<b>BSS entity type</b> What type of entity was contracted to perform each BSS activity? Check all that apply. Refer to 42 CFR 438.71(b).	<b>Maximus</b> Enrollment Broker
<b>EIX.2</b>	<b>BSS entity role</b> What are the roles performed by the BSS entity? Check all that apply. Refer to 42 CFR 438.71(b).	<b>Maximus</b> Enrollment Broker/Choice Counseling