



WISCONSIN DEPARTMENT
of HEALTH SERVICES

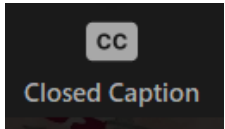
Wisconsin Children's Disability Programs – Diversity and Equity Conversation

Family Input Session

Bureau of
Children's
Services

May 2022

Accessibility and Other Languages



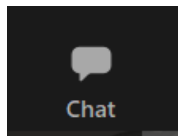
- American Sign Language interpreter
- Closed captioning available
- Spanish and Hmong translated slides available.
- Written feedback in languages other than English in the chat is welcome.

Information About Today's Webinar

- This input session and conversation will not be posted publicly.
- We will be sharing a summary of what we learn and the ideas shared.

Information About Today's Webinar (2)

- Everyone is currently muted. You will have the opportunity to unmute yourself later in the session.
- You can submit your questions and comments in the chat feature.
- Only the Wisconsin Department of Health Services (DHS) can see your chat comments.



Goals for Today

- Hear what you think about programs for children with disabilities
- Learn about your experiences
- Get ideas about how to reach more families
- Get ideas about how we can support families more

Getting to Know DHS

- The Wisconsin Department of Health Services (DHS) is committed to protecting and promoting the health and safety of the people of Wisconsin and making sure everyone can live their best life.
- DHS manages Medicaid and other health and social service programs.

Getting to Know BCS

- Bureau of Children's Services
- Programs:
 - The Birth to 3 Program
 - Children's Long-Term Support (CLTS) Program
 - Katie Beckett Medicaid
 - And more

Getting to Know You

Poll Question 1: Are you a family, agency staff, advocate, or other?

- Family
- Agency staff
- Advocate
- Other (type in chat pod)

Getting to Know You (2)

Poll Question 3: How familiar are you with the Birth to 3 Program, the CLTS Program, and Katie Beckett Medicaid?

- Not at all familiar
- Somewhat familiar
- Familiar
- Very familiar

(If familiar, type in chat pod which program or programs)

Getting to Know You (2)

Poll Question 3: Have you been or are you now enrolled in the Birth to 3 Program, the CLTS Program, or Katie Beckett Medicaid?

- Yes, I am in the program now.
- Yes, I was in the program in the past
- No.

Getting to Know You (3)

Poll Question 4: For those of you who have been or are currently in one or more of these programs, what age was your child when you started in the program?

- 0–11 months
- 1–2 years
- 2–3 years
- Older than age 3

About the Birth to 3 Program

- The program serves families with children under the age of 3 who have delays or disabilities.
- Families partner with a team of professional service providers to support the child's growth and learning.
- Visits are done in the family's home or other places the family spends time or requests.

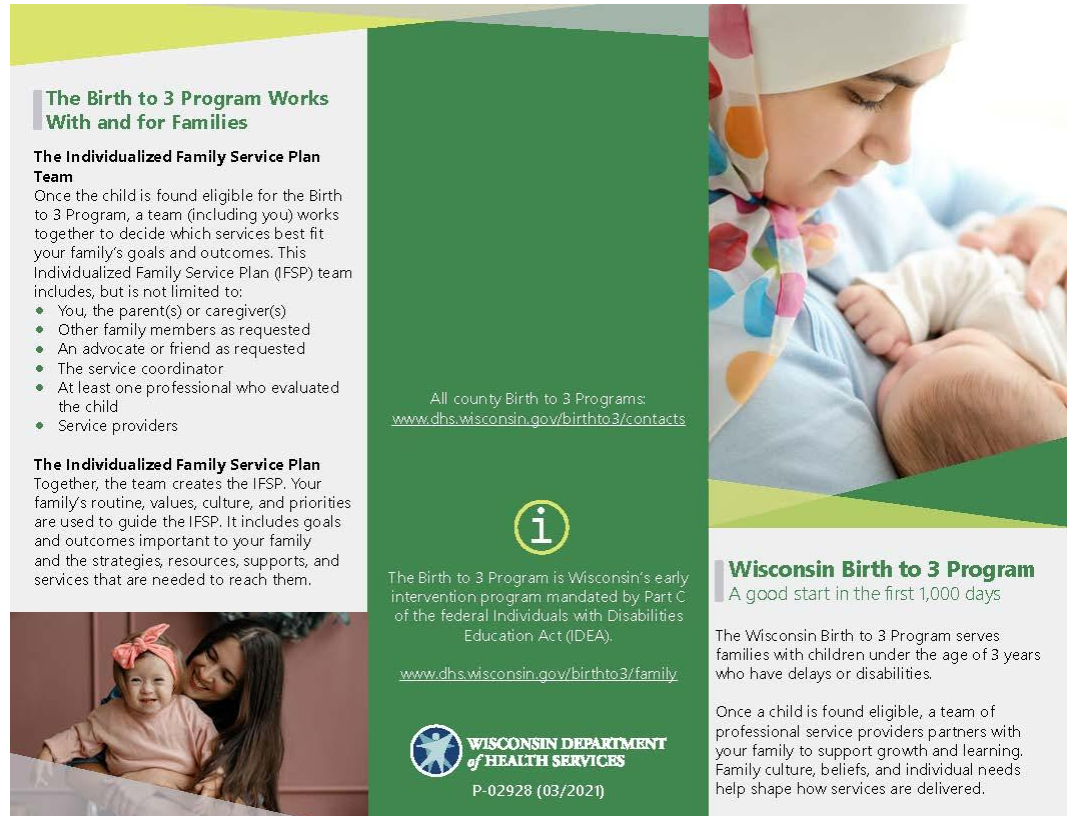
About the Outreach (PSA) Campaign

DHS launched a public outreach campaign to:

- Increase awareness of the early signs of delays and disabilities, encourage acting early.
- Help families understand the Birth to 3 Program.
- Encourage people who work with children to talk with families about the Birth to 3 Program.
- Make sure all families and young children have access to the Birth to 3 Program.

Materials for Families

- Brochure
- Services at Glance
- Early Intervention Booklet
- Postcards
- Social Media
- Referral tip sheet



The Birth to 3 Program Works With and for Families

The Individualized Family Service Plan Team
Once the child is found eligible for the Birth to 3 Program, a team (including you) works together to decide which services best fit your family's goals and outcomes. This Individualized Family Service Plan (IFSP) team includes, but is not limited to:

- You, the parent(s) or caregiver(s)
- Other family members as requested
- An advocate or friend as requested
- The service coordinator
- At least one professional who evaluated the child
- Service providers

The Individualized Family Service Plan
Together, the team creates the IFSP. Your family's routine, values, culture, and priorities are used to guide the IFSP. It includes goals and outcomes important to your family and the strategies, resources, supports, and services that are needed to reach them.

All county Birth to 3 Programs:
www.dhs.wisconsin.gov/birthto3/contacts

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The Birth to 3 Program is Wisconsin's early intervention program mandated by Part C of the federal Individuals with Disabilities Education Act (IDEA).
www.dhs.wisconsin.gov/birthto3/family

WISCONSIN DEPARTMENT of HEALTH SERVICES
P-02928 (03/2021)

Wisconsin Birth to 3 Program
A good start in the first 1,000 days

The Wisconsin Birth to 3 Program serves families with children under the age of 3 years who have delays or disabilities.

Once a child is found eligible, a team of professional service providers partners with your family to support growth and learning. Family culture, beliefs, and individual needs help shape how services are delivered.

<https://www.dhs.wisconsin.gov/birthto3/outreach-campaign.htm>

Improved Webpages

- Information for Families ([dhs.Wisconsin.gov/birthto3/family](https://dhs.wisconsin.gov/birthto3/family))
- Eligibility (dhs.wisconsin.gov/birthto3/family/eligibility.htm)
- Child Development (dhs.wisconsin.gov/birthto3/family/development.htm)

The Wisconsin Birth to 3 Program for Families

COVID-19 Updates

We are committed to protecting the health and safety of our members and participants during the COVID-19 pandemic. To stay informed about the latest program updates, linkages to in-person contacts, general COVID-19 resources, and more:

- **Members and participants**, please visit [COVID-19 Program and ForwardHealth Updates for You and Your Family](#).
- **County agencies**, please visit [COVID-19 Updates for County Agencies Serving Children with Delay or Disability](#).
- **Providers**, please visit the [COVID-19 ForwardHealth News and Resource Portal page](#).

The Wisconsin Birth to 3 Program is an early intervention special education program that supports the growth and development of children under the age of 3 who have delays or disabilities. "Early intervention" is the term used to describe services and supports available to babies and young children with developmental delays and disabilities and their families. In Wisconsin, early intervention is known as the Birth to 3 Program.

The Birth to 3 Program values that a child's first and most important relationships are with the family. Together with your family, the program supports the child's development and your family's knowledge, skills, and abilities as you interact with and raise the child. Your family's culture, beliefs, and individual needs help shape how services are delivered.

Once found eligible, supports and services are provided by a team of professionals. They are meant to help boost your ability and confidence to support the growth and development of the child.

New to the Birth to 3 Program or want more information? Use the menu at the left of this page to learn about:

- Eligibility requirements
- How to contact us
- Program costs and parental cost share

The Birth to 3 Program Team

DHS	County	ISP Team

The Wisconsin Department of Health Services (DHS) administers the Birth to 3 Program at the state level. DHS works with county health and human services or public health departments to help 77 counties to support local implementation.

A team of DHS implementation specialists provides technical assistance to counties.

Services

Together, your family, resources, support network and child are the key to success.

The services provided are based on the ISP and may include speech therapy, occupational therapy, and other services as necessary for the child.

The ISP is updated and changed, especially in the ISP are provided to support the child's development.

Your Rights

Families participating in the Wisconsin Birth to 3 Program have certain rights that help each child and family receive support and services fairly. DHS is committed to making the Birth to 3 Program available to all families.

What laws and regulations does the program have to follow?

What are my rights?

How do I solve conflicts or disagreements?

Resources

- Publications
- Partners
- Support

All in the Mix - A Birth to 3 Program Family Handbook

Family and the Foundation of Birth to 3 Program - Find out how your family can help your child's development.

Parent Cost Share System Structure - Understand parental program costs.

All in for Kids: A Birth to 3 Program Family Handbook - Get the most program news, highlights, tips, and resources.

- **Register** to receive the All in for Kids: Birth to 3 Newsletter electronically.
- You may also be interested in [All in for Kids: A CTE's Whole Program Family Handbook](#).

DHS and BCS Racial Health Equity

- Increase attention to health equity
- Improve services and access to services for everyone
- Improve progress for all children
- Work with agencies and others who share our vision
- Hear and learn from families and communities to help us move forward

What We Know

- Racial injustice and inequity is real.
- Health equity is a right for all children and families in Wisconsin.
- Birth to 3 Program data shows lower progress for non-white children.
- The Birth to 3 Program gets fewer responses from families of diverse backgrounds on the family surveys.

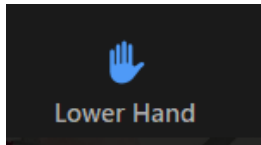
What We Would Like to Learn

- Experiences for children and families
 - What's working?
 - What's not working?
- Better ways to connect with and support children and families
- Other thoughts you'd like to share

Your Feedback Will Help

- Improve racial health equity
- Help reach and connect with families
- Improve the Birth to 3 Program, the CLTS Program, Katie Beckett Medicaid, and other children's disability support programs

Share Your Feedback Verbally

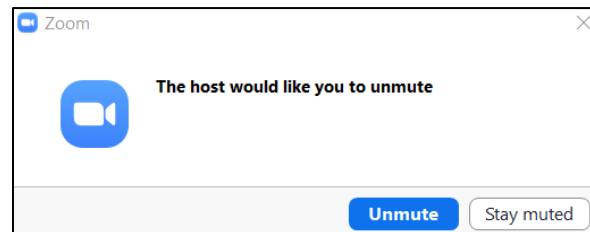


It will look like this when your hand is raised.

Click the raise hand button if you would like to provide verbal feedback. The button will turn blue or yellow if your hand is raised.

Share Your Feedback Verbally (2)

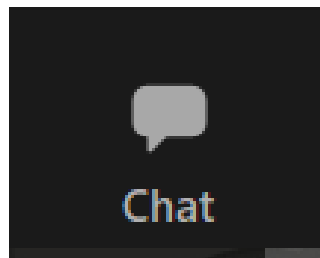
- DHS will turn your microphone on when it is your turn to speak. You will get a message to unmute yourself.



- If you have an old version of Zoom, you may not be able to unmute yourself.

Share Your Feedback in the Chat

You can also type your comments and feedback in the chat function at any time.



Question 1

- How well do current materials for families show different kinds of families and cultures?
- Do the materials provide information you find important?
- What is missing?

Question 2

When your child was in the Birth to 3 Program, CLTS Program, or Katie Beckett Medicaid:

- What was it like for your family?
- What worked?
- What did not work?

Question 3

When your child was in disability support programs for children:

- What helped your family participate?
- What made it hard to participate?

Question 4

What can DHS change to:

- Reach more families?
- Make it easier to participate in programs?
- Help children and families more?

Question 5

What else do you want us to know?

Next Steps

- Share responses with DHS to improve family experience
- Share a written summary of what we heard today with families and agency partners
- Improve ways to reach and connect with all families

Thank you!

dhs.wisconsin.gov/birthto3