



State of Wisconsin
Department of Health Services

Jim Doyle, Governor
Karen E. Timberlake, Secretary

January 29, 2010

The Honorable Mark Miller, Co-Chair
Joint Finance Committee
Room 317 East, State Capitol
Madison, WI 53702

The Honorable Mark Pocan, Co-Chair
Joint Finance Committee
Room 309 East, State Capitol
Madison, WI 53702

Dear Senator Miller and Representative Pocan:

In accordance with Section 51.06 (8), Wisconsin Statutes, enclosed is a copy of the report on people relocated and diverted from nursing homes, intermediate care facilities for the mentally retarded (ICFs-MR), and State Centers for the Developmentally Disabled in state fiscal year (SFY) 2009. This report provides information related to four programs, the ICF-MR Restructuring Initiative, Relocations from the State Centers for the Developmentally Disabled, the Community Relocation Initiative, and the Nursing Home Diversion Initiative.

The Department's relocation and diversion programs have been highly successful, providing the opportunity in SFY 09 for 817 elderly individuals and people with physical and developmental disabilities to live in community based settings who otherwise would have resided in ICFs-MR and nursing facilities. Since FY 2006, approximately 3,166 elders and people with physical and developmental disabilities have successfully relocated from institutional settings and an additional 688 individuals were diverted from admission to a nursing home through the Department's programs. The quality of life for these 3,854 individuals has been enhanced through the opportunity to live in the community and be near family and friends and more fully involved in community activities.

Highlights of the relocation and diversion initiatives include:

- 654 people with developmental disabilities, many of whom resided in institutions for decades, moved to the community and participated in community activities that were not available to them when they resided in institutions.
- 1,710 frail elders who resided in nursing facilities chose to live in the community near their families and friends. Prior to this initiative, these people would have been on a waiting list for home and community-based care, and few would have had the opportunity to return to the community.

Senator Miller and Representative Pocan

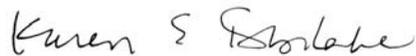
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- 802 people with physical disabilities chose to live in the community where they were able to access community activities, rather than live in nursing facilities.
- People with developmental disabilities have been served in the community at a cost that is within the institutional budget for this population.
- Frail elders and people with physical disabilities are being served in the community at a cost below that of institutional care, resulting in a level of savings under the Medical Assistance Program in SFY 2009 of \$2.6 million for the people relocated during the year.
- 472 elders and 216 people with physical disabilities, who were determined to be at imminent risk of having to move to a nursing facility, were able to remain in community-based settings because diversion funding was available.

I hope you find the enclosed report useful. Please contact Susan Crowley, Administrator of the Division of Long Term Care, at 608-266-0554 if you have any questions.

Sincerely,



Karen E. Timberlake
Secretary

SFY 2009 REPORT on RELOCATIONS and DIVERSIONS from INSTITUTIONS

As required by s. 51.06 (8)

Executive Summary

Through three programs, the Department provides elders and people with physical and developmental disabilities residing in nursing facilities and Intermediate Care Facilities for the Mentally Retarded (ICFs-MR) the opportunity to relocate to community-based settings. Under another program, the Department provides support to a limited number of individuals who are at imminent risk of entering a nursing home to be diverted from nursing home admission and remain in community settings.

The Department's relocation and diversion programs have been highly successful, providing the opportunity in State Fiscal Year (SFY) 2009 for 817 elderly individuals and people with physical and developmental disabilities to live in community settings, closer to family and friends and community activities. As shown in the summary table below, 513 or almost 63%, of all relocations and diversions were frail elders; 250 or 30%, were persons with physical disabilities; 54 or over 6.5% were individuals with developmental disabilities.

Community Relocations and Diversions in SFY 2009				
	Persons with Developmental Disabilities (DD)	Frail Elders	Persons with Physical Disabilities (PD)	Total
Relocations	54	379	188	621
Nursing Home Diversions	n/a	134	62	196
Total	54	513	250	817
% of Total	7%	63%	30%	

Since SFY 2006, 3,166 elders and people with physical and developmental disabilities have successfully relocated from institutional settings and an additional 688 individuals were diverted from admission to a nursing home through the Department's programs. The quality of life for these 3,854 individuals has been enhanced through the opportunity to live in the community and be near family and friends and more fully engaged in community activities. The experience of the past four years is summarized in the table below.

Community Relocations and Diversions								
SFY	Persons with DD		Frail Elders		Persons with PD		Total	
	Relocations	Diversions	Relocations	Diversions	Relocations	Diversions	Relocations	Diversions
2006	372		409	98	152	47	933	145
2007	176		484	107	240	57	900	164
2008	52		438	133	222	50	712	183
2009	54		379	134	188	62	621	196
Total	654		1,710	472	802	216	3,166	688
GRAND TOTAL							3,854	

As shown in the table, highlights of the relocation and diversions initiatives over the past four years (SFY 2006 – SFY 2009) include:

- 654 people with developmental disabilities, many of whom resided in institutions for decades, moved to the community and participated in community activities that were not available to them when they resided in institutions.
- 1,710 frail elders who resided in nursing facilities chose to live in the community near their families and friends. Prior to this initiative, these people would have been on a waiting list for home and community-based care, and few would have had the opportunity to return to the community.
- 802 people with physical disabilities chose to live in the community where they were able to access community activities, rather than live in nursing facilities.
- People with developmental disabilities have been served in the community at a cost that is within the institutional budget for this population.
- Frail elders and people with physical disabilities are being served in the community at a cost below that of institutional care, resulting in a level of savings under the Medical Assistance Program in SFY 2009 of \$2.6 million for the people relocated during the year.
- 472 elders and 216 people with physical disabilities, who were determined to be at imminent risk of having to move to a nursing facility, were able to remain in community-based settings because diversion funding was made available.

In January 2007 the Department was awarded a federal “Money Follows the Person” (MFP) Medicaid grant to support rebalancing of the long-term care system through further relocations from institutions to the community. Starting October 2007 and continuing to October 2011, the federal government will pay an enhanced matching rate higher than the standard Medicaid matching rate for the costs of certain relocated individuals during their first year in the community. The Money Follows the Person federal grant will help sustain the momentum for Wisconsin’s relocation initiatives.

Background

Relocation Initiatives

The Department provides elders and people with physical and developmental disabilities residing in nursing facilities and ICFs-MR the opportunity to relocate to community-based living arrangements under the following three programs:

- ICF-MR Restructuring Initiative
- Community Integration Program 1A
- Community Relocation Initiative

ICF-MR Restructuring Initiative

The ICF-MR Restructuring Initiative serves persons with developmental disabilities receiving active treatment in a non-state-owned Intermediate Care Facility for the Mentally Retarded (ICF-MR) or a non-state-owned nursing facility. (Relocations from the three State Centers for the Developmentally Disabled are part of the Community Integration Program 1A described below.) The initiative was authorized in the 2003-05 biennial budget bill and became effective on January 1, 2005. Under the initiative, counties are required to prepare a community plan for every person residing in an ICF-MR and for every person seeking admission to an ICF-MR. The plan must be submitted to the court and the court must consider the plan, along with other information presented to the court. If the court determines that the community is the most integrated setting appropriate to the needs of the individual, the court must order the person to be served in the community. If the person with a developmental disability was a resident of an ICF-MR or a nursing facility, the initiative allows money that was previously used to fund his/her institutional care to follow the person into the community to fund community-based care. Funding can also be used under this initiative for community placements for people relocated from facilities that are closing or downsizing. Under this initiative, the entire cost of the person's care plan is funded by the state. Therefore, no county tax levy funding has been required to fund these relocations.

In SFY 2009, a total of 37 individuals with developmental disabilities relocated into the community from ICFs-MR and nursing facilities under this initiative. In their new community settings, these individuals had their care needs fully met and participated in community activities that were not available to them when they resided in institutions.

As a result of the ICF-MR Restructuring Initiative and other factors the long term care system for individuals with developmental disabilities has significantly rebalanced. Since the start of this initiative in January 2005 through June 2009, a total of 653 individuals transitioned to community settings. As of December 2008, only 437 individuals, less than 35 percent of the population in ICFs-MR other than the State Centers at the start of the initiative, are residing in ICFs-MR other than the State Centers. Fifteen ICFs-MR, accounting for 50 percent of all ICFs-MR other than the State Centers, closed over the course of the initiative. Two ICFs-MR were in the process of closing during SFY 2009, and completed their closures in late December 2009/early January 2010.

Relocations under the ICF-MR Restructuring (effective January 2005)	
SFY05	94
SFY06	340
SFY07	143
SFY08	39
SFY09	37
TOTAL	653

Community Integration Program (CIP) 1A

The Community Integration Program 1A supports relocations of individuals with developmental disabilities from the three State Centers for the Developmentally Disabled to community settings. The CIP 1A program began in 1981. During SFY 2009, the state provided up to \$325/day for an individual’s community costs under the CIP 1A program. As established in the 09-11 biennial budget, effective SFY 2010 the Department adopted a universal budgeting methodology that eliminates this upper limit on daily costs and provides the full funding needed in the community for each relocated resident. In SFY 2009, 17 people relocated from long term care programs in the State Centers to the community.

In February 2009, Governor Doyle announced a restructuring initiative for Southern Wisconsin Center (SWC). The 2009-2011 biennial budget assumes that 70 long-term care residents from SWC will relocate from over the 09-11 biennium. All relocations under the SWC Initiative are voluntary and planning proceeds in an individualized basis to reflect the person’s unique needs and preferences.

Community Relocation Initiative

The Community Relocation initiative provides elders and persons with physical disabilities residing in nursing homes the opportunity to relocate to community settings. People being cared for in nursing homes have a choice to remain in their current setting, or move to the community, if their care needs can be met at home, in an apartment or in an assisted living setting. The funding being used for an individual’s institutional care “follows” the person into the community to be used in the home and community-based waiver. The Community Relocation Initiative was authorized in the 05-07 biennial budget bill and began in August 2006. In SFY 2009, a total of 564 people relocated from nursing homes under the Community Relocation Initiative. Of the 564 total, 379 were elders and 188 were people with physical disabilities. These individuals chose to live in the community where they could be closer to family and friends and more fully access community activities.

Individuals of all ages chose to relocate to community settings under the Community Relocation Initiative, as shown in the chart below. It is particularly striking that 146, or over one-quarter, of the individuals who chose to relocate were age 85 or older. The youngest person to relocate was age 19 and the oldest was age 99.

Age of Individuals Relocated under the Community Relocation Initiative: SFY 2009						
18-49	50-64	65-74	75-84	85-99	>99	Total
56	132	100	133	146	0	567

Individuals with both relatively short-term and long-term stays chose to relocate, as shown in the chart below. Of the people relocated, 382 or approximately 67% had been in the nursing home more than 100 days; 258 or approximately 45% for six months or more, and 113 or more than 19% relocated after having been in the nursing home for more than one year. Fifteen individuals were in a nursing home for 3 years or more and the longest pre-relocation stay was over 11 years.

Length of Time in Nursing Home Prior to Relocation: SFY 2009				
≤100 days	101-179 days	6 mo-1 year	> 1 year	Total
185	124	145	113	567

Diversions

Nursing Home Diversion Program

The Nursing Home Diversion Program provides support to a limited number of individuals who are at imminent risk of entering a nursing home to be diverted from nursing home admission and remain in community settings. The program was authorized in 2005 Wisconsin Act 355 and began in April 2006. Participants in this program are served under the Community Integration Program II (CIP II) Medicaid home and community-based waiver. To be eligible for these diversion funds, a person is required to meet certain risk criteria as defined by the Department in addition to meeting the functional and financial eligibility criteria for CIP II. The statute authorizes the Department to provide an enhanced CIP II rate for up to 150 individuals who are diverted from imminent entry into a nursing home and to provide diversion opportunities for additional individuals, subject to the concurrence of the legislature. To date, funding for 600 individuals has been authorized by the Legislature and contracted out to counties for individuals who meet the diversion criteria. This funding is reallocated to new individuals as a result of attrition.

To be eligible for diversion funding, an individual must meet all of the following criteria:

- Belong to a target group served by CIP II (elderly age 65 or older and/or have a physical disability)
- Be functionally and financially eligible for the CIP II program;
- Reside or intend to reside in a community setting that is eligible for CIP II;
- Meet high risk criteria for imminent entry into a nursing home;
- The costs of the person's Medicaid funded community care plan must be no greater than the Medicaid costs the person would have incurred in the nursing home. The care must be cost-neutral.

As a part of the diversion initiative, the Department was required to develop and utilize criteria to determine who is at imminent risk of entry into a nursing home. In developing the criteria, the Department reviewed national studies, analyzed Wisconsin data and consulted with county long-term support coordinators and staff. Factors that are considered in the criteria include:

- Meeting an intensive skilled nursing (ISN) level of care;
- Facing an imminent loss of current living arrangement;
- Having a fragile or insufficient informal caregiver arrangement;
- Having a terminal illness;
- Having multiple other factors that are associated with nursing home entry.

Under the Nursing Home Diversion program in SFY 2009, a total of 196 individuals were diverted from nursing home admission and remained in community-based settings, staying close to family and friends and involved in the community. This included 150 new diversion slots approved by the Joint Committee on Finance in January 2009 and 46 slots that became available through attrition. Of the total, 134 were elders and 62 were individuals with physical disabilities. The diversion opportunities were utilized in 39 counties. (The number of counties operating CIP II and therefore eligible for diversion slots decreases each year due to the expansion of Family Care.)

Individuals of all ages benefited from the Nursing Home Diversion program, as shown in the chart below. Significantly, 70, or more than one-third, of the individuals diverted from nursing homes were age 85 or older. The youngest person diverted in SFY 2009 was 19, and three centenarians were able to remain in a community-based setting due to diversion funding.

Age of Individuals Relocated under the Nursing Home Diversion Initiative: SFY 2009						
18-49	50-64	65-74	75-84	85-99	>99	Total
24	38	24	40	67	3	196

Nature of Living Arrangement

The following table shows the living arrangement for individuals relocated in SFY 2009. Elderly individuals primarily relocate to Community Based Residential Facilities (CBRF); this setting accounts for 199 or over half of all elderly clients. Another 121 or almost one third of elderly relocated individuals moved into a home or apartment, either alone or with family.

Individuals with physical disabilities primarily relocate to a home or apartment; 103 or 55% of individuals with physical disabilities successfully relocated to their own home or apartment. Another 47 or 25% of individuals with physical disabilities relocated to CBRFs.

Individuals with developmental disabilities primarily relocate to Adult Family Homes (AFHs); 27 or one-half of individuals with developmental disabilities utilized this setting. Twenty-one, almost 39%, relocated to CBRFs. Only 4 moved to a home or apartment. Overall, 228 or about 37% of all individuals relocated to a home or apartment.

Living Arrangement for Individuals Relocated in SFY 2009				
	Elderly	Persons with PD	Persons with DD	Total
Home or Apartment	121	103	4	228
Adult Family Home	17	26	27	70
Community-Based Residential Facility	199	47	21	267
Residential Care Apartment Complex (RCAC)	30	6	0	36
Unspecified Substitute Care Setting	6	2	1	9
Other or Not Available from Data	6	4	1	11
TOTAL	379	188	54	621

Appendix A provides information about the living arrangements for individuals relocated under the Community Relocation Initiative by the program under which they were served.

The living arrangements of the 196 individuals diverted from nursing home admission under the Nursing Home Diversion program are summarized below. Many individuals remained in their same living arrangement. Almost half remained in a home or apartment. Over 40% are living in CBRFs while a smaller number are in Residential Care Apartment Complexes or adult family homes.

Living Arrangement for Individuals Diverted from Nursing Homes in SFY 2009		
	Prior Living Arrangement	Living Arrangement on Program
Home or Apartment	113	96
Adult Family Home	4	5
CBRF	62	86
RCAC	11	9
Hospital/Other	6	0
TOTAL	196	196

Duration of Relocations

Of the 567 individuals relocated in SFY 2009 through the Community Relocation Initiative, 30 died of natural causes and 25 returned to a nursing home during the fiscal year. The remaining

individuals continue to live in the community and virtually all continue to receive services through a home and community-based waiver program.

Of the 37 individuals with developmental disabilities who relocated in SFY 2009 to the community under the ICF-MR Restructuring Initiative, 1 died of natural causes. None of the people who relocated from ICFs-MR in SFY 2009 returned to an institutional setting during the year. All of the 17 individuals with developmental disabilities who relocated to the community in SFY 2009 from the State Centers under the CIP 1A program were still living in the community at the end of SFY 2009

Costs Under the Medicaid Program

To determine the net Medicaid cost of the relocation programs, Medicaid costs were calculated for both the period when the person was in an institution and the period when the person was living in the community. The analysis examined the following two components: (a) the institutional or home and community-based waiver costs; and (b) other Medicaid costs, termed MA Card Costs, which include the Medicaid costs for personal care services, therapeutic services, and all other MA services. This provides a comprehensive presentation of the person's Medicaid costs in each setting.

Community Relocation Initiative

As summarized in the table below, in SFY 2009 the average daily cost in the nursing facility for individuals before they relocated under the Community Relocation Initiative was \$153.47. In contrast, the average daily cost in the community after relocation for these same individuals was \$116.62. Community relocations under the CRI were cost effective, producing an average daily savings of \$36.85, representing a 24% cost reduction.

Preliminary Cost Information - Average Daily Costs for Individuals Relocated in SFY 2009								
Program	#	(1)	(2)	(3)	(4)	(5)	(6)	Average Savings
		Facility Costs	Facility Card Costs	Facility Total	Waiver Program Costs	Community Card Costs	Community Total	
CRI	567	136.95	16.52	153.47	90.97	25.65	116.62	36.85
<i>CIP II – CRI</i>	330	130.83	19.28	150.11	87.32	35.13	122.45	27.66
<i>Family Care – CRI</i>	183	141.45	12.87	154.32	94.83	11.07	105.90	48.42
<i>PACE/Partnership-CRI</i>	54	159.13	12.97	172.10	106.49	--	106.49	65.61

As shown in the table below, the total MA cost in SFY 2009 of serving the 567 individuals who relocated to the community under the Community Relocation Initiative during the period they lived in their new community settings was \$8.7 million. If instead these individuals had remained in their institutional settings during this time period, their MA cost of services would have been more than \$11.4 million. Due to the difference between institutional and community

costs, the Community Relocation Initiative produced total savings of more than \$2.7 million in SFY 2009.

Estimated Total SFY 2009 Costs of Community Relocation Initiative						
Program		(1)	(2)	(3)	(4)	(5)
	#	Aver. MA Costs in Community	No. of Days	Total MA Costs in Community	Ttl. MA Costs in Facility for same period	Difference Between Facility and Community Costs
FY09 Relocations						
<i>CIP II – CRI</i>	330	122.45	48,087	\$5,888,253	\$ 7,218,199	\$1,329,946
<i>Family Care – CRI</i>	183	105.91	20,196	\$2,138,958	\$ 3,116,795	\$ 977,837
<i>PACE/Partnership-CRI</i>	54	106.49	6,298	\$ 670,674	\$ 1,083,848	\$ 413,174
TOTAL CRI	567		74,581	\$8,697,885	\$11,418,842	\$2,720,957

Notes

1. All Medicaid costs are based on paid claims as reported in interChange. Some lag exists in data.
2. CIP II CRI costs are based on claims reported in HSRS. Claims reported for the period from January 1 through June, 30 2009 have not been reconciled. An allowance has been added for county administrative costs.
3. Family Care and PACE/Partnership costs are based on the capitation payment paid to the Managed Care Organization on behalf of the member.

ICF-MR Restructuring

The ICF-MR Restructuring Initiative establishes a set amount of funding to be used for the costs of all individuals eligible for the initiative either in institutional or community settings. In SFY 2009, the total ICF-MR Restructuring budget equaled \$95.8 million All Funds. The Department is expected to manage the cost of serving those individuals remaining in institutions and the cost of new community relocations so as to stay within the global ICF-MR Restructuring budget.

In SFY 2009, the average daily MA cost of individuals in an ICF-MR was \$202.78, of which \$191.96 was facility cost and \$10.82 was card costs. The average daily MA cost of serving the individuals in the community after relocation was \$273.99, of which \$217.68 was waiver costs and \$56.31 was card costs. The state MA program fully funds these community costs, with the result that counties do not bear any new costs due to this initiative.

Although the average cost of relocated individuals was higher than their institutional cost, the total expenditures were within the budgeted level, primarily because institutional costs were lower than expected due to deaths. In total, under the ICF-MR Restructuring Initiative in SFY 2009, approximately \$33.1 million All Funds (AF) was spent on waiver costs, \$6.9 million AF for the increased cost of MA card services for relocated individuals in the community, and \$35 million AF for the costs of individuals residing in ICF-MR or nursing home institutions for a total program cost of \$75 million AF. Thus, the cost of the entire ICF-MR program for SFY 2009, \$75 million AF, was within the SFY 09 budgeted level of \$95.8 million AF. Consistent with the Department’s practices for administering the overall Medicaid program, the balance of funding in the ICF-MR program area was used to offset funding shortfalls in other parts of the Medicaid program.

CIP 1A Program

As noted above, individuals with developmental disabilities relocated under the CIP 1A program are funded by the state MA program for their community costs up to \$325 per day. The institutional cost at the state DD Center where they resided was decreased by \$325 per day, making the program cost-neutral.

Nursing Home Diversion Program

The average daily community cost of individuals served under the nursing home diversion program in SFY 2009 was \$88.22, of which \$50.95 was waiver costs and \$37.27 was card costs. The projected daily MA cost of serving these individuals if they had entered a nursing home is \$126.99, based on the projected average facility cost for non-developmentally disabled nursing home residents in SFY09 and estimated card services for the Community Relocation Initiative prior to relocation.

The estimated cost of the individuals served under the nursing home diversion program in SFY09 is \$2,346,263 AF. The projected cost of serving these individuals in nursing homes, if they had needed to enter a nursing home, during the same time period was \$3.2 million AF.

Impact on Health and Safety

Home and Community-based Waiver Quality Assurance

Assuring the health and safety of frail elders and individuals with developmental and physical disabilities is a paramount goal of the Department whether these individuals live in an institution or community settings. All of the individuals relocated under the programs described in this report are participants in one of the Department's Medicaid Home and Community Based Waivers, which includes Family Care, the self-directed IRIS waiver, and the traditional waivers (Community Integration Program and Community Options Program). All of these waivers operate under federally approved plans that include extensive risk assessment and mitigation and quality assurance and improvement protocols intended to ensure health and safety for participants.

All participants have highly individualized support and service plans that promote individual outcomes, informed choice and community participation in addition to addressing health and safety needs. Care management staff are required to have contact with participants at regular intervals, including face to face visits, to ensure that services and supports are being delivered as required and to address new needs that might arise. For persons relocating from institutions, a visit will occur shortly after the move to the community to assess the adequacy of the support and service plan and identify any issues that occurred after the move.

For all participants, on-going assessments are methodically completed and updated. In Family Care, care planning is carried out by an interdisciplinary team, which includes a nurse. Many counties also employ nursing personnel as part of their care management teams under the traditional waivers. When unmet needs are identified, the care plan is modified to address those needs. In addition to waiver services and supports, individuals also receive community health services such as physician and dental visits, hospital care, personal care in their home, and pharmacy.

The Department requires Family Care Managed Care Organizations (MCOs) and counties that administer the traditional waivers to have a system to ensure waiver participants are adequately protected from physical, verbal, and sexual abuse as well as maltreatment, neglect and financial exploitation and violation of their rights under law. The Department also requires MCOs and counties to have an effective response system when incidents of this kind arise and mechanisms for reporting incidents to the Department.

The Department uses state staff or contractors to monitor the extent to which MCOs and county waiver agencies comply with waiver requirements. This oversight also includes paper reviews and on-site visits using a variety of sources such as case records, satisfaction surveys, and visits with program participants.

For the Community Relocation Initiative under the CIP II program, the Department has implemented a targeted follow-up process for persons relocated from nursing homes. The Department asks care managers to administer a questionnaire to persons who relocated from nursing homes at 30 and 90 day intervals after their move. The 90-day questionnaire for individuals relocated under the Community Relocation Initiative and served during SFY 2009 indicates that the health status of relocated individuals is as good, and in many cases better, in their new setting and that health and safety issues are being met. Specifically,

- The functional status remained the same for 32% of participants and improved for 59% of participants after relocating.
- 37% of participants had health and safety issues identified since relocating. County case managers work with the clients to address these issues.

Regulatory Oversight

The Division of Quality Assurance conducts regular on-site surveys of licensed community residential facilities (3-4 bed Adult Family Homes and Community-Based Residential Facilities) much like it does for ICFs-MR, using state guidelines and standards. Counties are responsible for assuring high quality services and environments for individuals living in smaller settings. Residential and day-service providers also have procedures and practices that maintain each person's safety and health. Because they interact with each person on a constant basis, medical conditions are monitored, social and environmental situations are structured, and individuals with special needs are given sufficient supports.

The Department oversees these programs and service delivery systems by having staff disbursed throughout the state to facilitate and monitor these efforts through several types of activities, including: random unannounced visits, in-depth annual plan review, as well as on-going dialogue with all stakeholders (including consumers and their families/guardians). The Department issues guidelines, and establishes policies and procedures whenever necessary, when gaps are identified or suspected.

Actual or suspected events

Any actual or suspected event that threatens the health or safety of an individual is investigated and reviewed by each provider and waiver agency. Counties and managed care organizations are

required to report all such instances to state level quality assurance staff or contractors, who, depending on the nature and seriousness of the report, may investigate or involve others (such as police or the judicial system).

All deaths in licensed or certified settings are reported to and scrutinized by a state review committee, that looks for negative trends associated with providers, counties, or the approaches that are used by the service delivery system with the intent of preventing further instances. Concerns are then shared with appropriate entities who are required to make systemic improvements or take corrective actions, which creates a constant cycle of improvement. Instances of abuse or neglect are remedied swiftly. Access to necessary medical services is closely monitored.

Involvement of Guardians or Family Members

Counties are required to prepare a plan for home or community-based care for all individuals residing in ICFs-MR and nursing homes who are at a developmental disability level of care. For ICFs-MRs other than the State Centers, these plans are part of the statutorily required annual court review (known as the Watts review) to determine the most integrated setting appropriate to the person's needs. Counties involve guardians in the preparation of these plans and state law requires that the county provide a copy of the plan to the guardian prior to the Watts review.

When a person is relocated from a State Center or other ICF-MR or nursing home facility, the plan for that individual's care is signed by the guardian indicating his/her acceptance of the plan. Of the 37 persons relocated under the ICF-MR Restructuring Initiative in SFY 2009, guardians all agreed with the plan that was developed. Guardians agreed with the plans of all 17 persons relocated from the State Centers in SFY 2009 under the CIP 1A program.

Most elderly persons and persons with physical disabilities relocated under the Community Relocation Initiative do not have guardians. However, in cases where people do have guardians, the guardians are involved in the efforts to relocate or divert individuals from institutions.

For persons who are competent to make their own decisions, family members are involved to the extent preferred by the individual participant. The Department does not keep a record of family involvement in care planning for individuals who are competent to make their own decisions.

Staff turnover

Appendix B provides Calendar Year 2008 staff turnover rates for Intermediate Care Facilities for the Mentally Retarded and Nursing Facilities. The rates are calculated based on information provided by nursing homes and ICFs-MR in response to the 2008 Annual Staffing Survey. The attachment sorts the facilities by county and identifies the city or town where the facility is located. Staff turnover rates are provided for both full and part time staff for three professions: Registered Nurses (RNs), Licensed Practical Nurses (LPNs), and Nursing Assistants (NAs). The turnover rate is calculated by dividing the new staff hired in 2008 by the number of staff on the payroll on 12/31/08, and multiplying this result by 100.

The 2008 statewide turnover rates are provided in the table below:

Staff Turnover Rates: Calendar Year 2008		
	Nursing Homes	ICF-MRs
Full time RNs	36%	21%
Part time RNs	48%	29%
Full time LPNs	29%	11%
Part time LPNs	61%	39%
Full time NAs	45%	18%
Part time NAs	73%	34%

APPENDIX A

Placement of Relocations under the Community Relocation Initiative by Program - SFY 2009							
	Home/ Apartment	CBRF	RCAC	AFH	Unspecified Substitute Care	Not Determined/ Other	Total
Elderly							
CIP II	62	126	15	8			211
Family Care.	43	62	11	9		4	129
PACE/Partnership	16	11	4		6	2	39
Total	121	199	30	17	6	6	379
% of total*	31.93%	52.51%	7.92%	4.49%	1.58%	1.58%	100.00%
Persons with PD							
CIP II	62	32	2	23			119
Family Care.	31	15	4	2		2	54
PACE/Partnership	10			1	2	2	15
Total	103	47	6	26	2	4	188
% of total*	54.79%	25%	3.19%	13.83%	1.06%	2.13%	100.00%
TOTAL							
CIP II	124	158	17	31			327
Family Care.	74	77	15	11		6	183
PACE/Partnership	26	11	4	1	8	4	54
Total	224	246	36	43	8	10	567
% of total*	39.51%	43.39%	6.35%	7.58%	1.41%	1.76%	100.00%

* Percentages may not add to 100% due to rounding.

APPENDIX B-1

Turnover Rates Facilities for Developmental Disabilities

Name	City	County	Full Time Registered Nurses	Part Time Registered Nurses	Full Time Licensed Practical Nurses	Part Time Licensed Practical Nurses	Full Time Nursing Assistants	Part Time Nursing Assistants
Bethesda Lutheran Home and Services Dierker Olson	WATERTOWN	Jefferson	33	17	0	0	45	43
Central WI Center for the Developmentally Disabled	MADISON	Dane	13	39	14	29	34	27
Clark County Health Care Center FDD	OWEN	Clark	7	29	0	50	20	42
Clearview FDD	JUNEAU	Dodge	0	0	0	0	0	25
Lakeview Health Center FDD	WEST SALEM	LaCrosse	100	NS	0	50	0	33
McCarthy Nursing Home FDD	STOUGHTON	Dane	0	0	NS	0	NS	11
Milwaukee County MHC FDD	WAUWATOSA	Milwaukee	0	0	0	43	6	25
Northern WI Center FDD	CHIPPEWA FALLS	Chippewa	0	0	0	0	10	NS
Norwood Health Center FDD	MARSHFIELD	Wood	22	50	0	0	0	37
Orchard Manor FDD	LANCASTER	Grant	0	33	NS	9	5	44
Racine Residential Care FDD	RACINE	Racine	0	0	0	50	0	38
Rolling Hills Rehabilitation Center FDD	SPARTA	Monroe	11	80	0	100	0	121
Sheltered Village Of Ripon FDD	RIPON	Fond du Lac	100	100	100	100	100	NS
Southern WI Center FDD	UNION GROVE	Racine	0	55	14	100	27	3
St Coletta of Wisconsin Inc Alverno FDD	JEFFERSON	Jefferson	0	NS	0	0	8	9
Trempealeau County Health Care Center- FDD	WHITEHALL	Trempealeau	50	0	29	100	14	25

APPENDIX B-2

Turnover Rates for Skilled Nursing Facilities

Name	City	County	Full Time Registered Nurses	Part Time Registered Nurses	Full Time Licensed Practical Nurses	Part Time Licensed Practical Nurses	Full Time Nursing Assistants	Part Time Nursing Assistants
Affinity Subacute Care	APPLETON	OUTAGAMIE	0	100	NS	NS	0	80
Alden Meadow Park Health Care Center, Inc	CLINTON	ROCK	75	200	25	133	44	160
Alexian Village Of Milwaukee	MILWAUKEE	MILWAUKEE	10	64	14	50	40	79
Algoma Long Term Care Unit	ALGOMA	KEWAUNEE	20	14	0	50	42	47
All About Life Rehabilitation Center	FOND DU LAC	FOND DU LAC	57	67	31	67	61	67
Allis Care Center	WEST ALLIS	MILWAUKEE	50	67	67	63	71	45
American Heritage Care Center	HAMMOND	SAINT CROIX	20	0	0	67	44	75
American Lutheran Home Menomonie Unit	MENOMONIE	DUNN	0	20	0	0	46	88
American Lutheran Home Mondovi	MONDOVI	BUFFALO	0	25	0	46	25	60
Anna John Nursing Home	DE PERE	BROWN	0	NS	33	NS	31	250
Appleton Health Care Center	APPLETON	OUTAGAMIE	62	100	67	100	114	114
Arcadia Nursing Home	ARCADIA	TREMPEALEAU	0	26	0	23	11	27
Ashland Health And Rehabilitation Center	ASHLAND	ASHLAND	45	NS	80	50	40	143
Aspirus Lillian Kerr Healthcare Center	PHELPS	VILAS	25	50	0	33	27	73
Aspirus Pleasant View	PHILLIPS	PRICE	67	18	0	0	36	27
Attic Angel Place Health Center	MIDDLETON	DANE	25	42	0	43	80	95
Augusta Area Nursing Home	AUGUSTA	EAU CLAIRE	0	17	0	0	25	79
Avanti Health and Rehabilitation Center, LLC	WOODRUFF	ONEIDA	0	NS	25	0	26	73
Badger Prairie Health Care Center	VERONA	DANE	40	44	0	23	0	53
Baldwin Care Center Inc	BALDWIN	SAINT CROIX	0	50	0	33	13	56
Barron Care and Rehabilitation	BARRON	BARRON	29	75	50	67	79	95
Becker Shoop Center	RACINE	RACINE	64	100	33	71	53	117
Beechwood Rest Home Inc	KEWASKUM	SHEBOYGAN	0	0	NS	33	14	71
Bel Air Care Center	MILWAUKEE	MILWAUKEE	60	133	22	207	36	106

Name	City	County	Full Time Registered Nurses	Part Time Registered Nurses	Full Time Licensed Practical Nurses	Part Time Licensed Practical Nurses	Full Time Nursing Assistants	Part Time Nursing Assistants
Belmont Nursing and Rehabilitation Center	MADISON	DANE	67	100	10	50	46	67
Beloit Health And Rehabilitation Center	BELOIT	ROCK	175	200	78	80	103	80
Bethany Home	WAUPACA	WAUPACA	13	27	0	10	57	94
Bethany Riverside	LA CROSSE	LA CROSSE	14	8	15	13	45	53
Bethany St Joseph Care Center	LA CROSSE	LA CROSSE	9	25	0	27	22	75
Bethel Center	ARPIN	WOOD	36	0	57	100	36	47
Bethel Home And Services Inc	VIROQUA	VERNON	43	60	150	25	78	64
Bethel Home Inc	OSHKOSH	WINNEBAGO	44	44	25	64	43	54
Birch Hill Care Center	SHAWANO	SHAWANO	0	100	0	80	47	67
Bloomfield Manor Nursing Home	DODGEVILLE	IOWA	0	43	0	0	5	41
Bornemann Nursing Home	GREEN BAY	BROWN	18	20	0	50	17	37
Brewster Village	APPLETON	OUTAGAMIE	21	63	50	80	4	44
Brookfield Rehabilitation and Speciality Care Center	BROOKFIELD	WAUKESHA	29	40	28	143	118	82
Brookside Care Center	KENOSHA	KENOSHA	10	23	0	25	0	35
Brown County Health Care Center	GREEN BAY	BROWN	17	33	0	50	3	29
Burnett Medical Center	GRANTSBURG	BURNETT	33	0	0	0	56	23
Cameo Care Center Inc	MILWAUKEE	MILWAUKEE	100	175	73	130	143	264
Capitol Lakes Health Center	MADISON	DANE	83	27	67	33	50	77
Care Age Of Brookfield	BROOKFIELD	WAUKESHA	30	100	20	50	180	131
Cedar Crest Health Center	JANESVILLE	ROCK	33	50	0	8	18	43
Cedar Lake Health and Rehabilitation Center	WEST BEND	WASHINGTON	11	44	38	36	67	56
Cedar Springs Health and Rehabilitation Center	CEDARBURG	OZAUKEE	30	0	43	0	96	188
Chilton Care Center	CHILTON	CALUMET	0	50	0	0	36	79
Chippewa Manor Nursing Home	CHIPPEWA FALLS	CHIPPEWA	0	43	0	0	42	56
Christian Community Home	HUDSON	SAINT CROIX	0	25	0	125	35	94
Christian Home and Rehabilitation Center	WAUPUN	DODGE	0	0	0	22	21	45
City View Nursing Home	MADISON	DANE	100	NS	200	50	157	280
Clairemont Nursing and Rehabilitation	EAU CLAIRE	EAU CLAIRE	91	33	55	60	75	117

Name	City	County	Full Time Registered Nurses	Part Time Registered Nurses	Full Time Licensed Practical Nurses	Part Time Licensed Practical Nurses	Full Time Nursing Assistants	Part Time Nursing Assistants
Clairidge House	KENOSHA	KENOSHA	0	60	20	71	10	100
Clark County Health Care Center	OWEN	CLARK	7	29	0	50	20	42
Clearview North	JUNEAU	DODGE	0	38	0	20	3	46
Clearview South	JUNEAU	DODGE	0	67	0	17	6	18
Clement Manor Health Care Center	GREENFIELD	MILWAUKEE	37	20	0	57	33	46
Colfax Health and Rehabilitation Center	COLFAX	DUNN	13	33	125	100	0	23
Colonial Center	COLBY	CLARK	29	60	17	0	70	50
Colonial Manor Medical and Rehabilitation Center	WAUSAU	MARATHON	41	250	83	600	77	45
Colony Oaks Care Center	APPLETON	OUTAGAMIE	100	50	80	75	123	69
Columbia Health Care Center	WYOCENA	COLUMBIA	29	23	0	33	3	57
Columbus Nursing and Rehabilitation Center	COLUMBUS	COLUMBIA	60	0	83	300	106	108
Cornell Area Care Center	CORNELL	CHIPPEWA	0	0	25	25	53	20
Countryside Home	JEFFERSON	JEFFERSON	13	NS	0	29	12	59
Crandon Nursing Home	CRANDON	FOREST	50	0	50	83	11	30
Crest View	NEW LISBON	JUNEAU	29	25	100	50	10	29
Crystal Lake Manor	STRUM	TREMPEALEAU	33	50	200	67	27	50
Crystal River Nursing And Rehabilitation	WAUPACA	WAUPACA	57	0	50	29	42	50
Cumberland Memorial Hospital ECU	CUMBERLAND	BARRON	0	10	NS	0	8	29
Dallas Care and Rehabilitation	DALLAS	BARRON	50	NS	133	NS	86	213
Deerfield Care Center, LLC	NEW RICHMOND	SAINT CROIX	67	80	0	67	27	20
Divine Savior Healthcare Inc	PORTAGE	COLUMBIA	57	43	43	0	28	93
Door County Memorial Hospital SNF	STURGEON BAY	DOOR	0	0	NS	20	0	20
Dove Health Care At Glendale	MILWAUKEE	MILWAUKEE	283	125	80	106	167	210
Dove Healthcare Nursing & Rehabilitation	EAU CLAIRE	EAU CLAIRE	36	30	64	63	98	107
Dunn County Health Care Center	MENOMONIE	DUNN	17	9	0	57	5	68
East Troy Manor	EAST TROY	WALWORTH	100	100	100	100	131	76
Eastcastle Place Bradford Terrace Convalescent Center	MILWAUKEE	MILWAUKEE	44	133	50	600	7	108
Eastside Rehabilitation Center	MILWAUKEE	MILWAUKEE	67	50	24	110	63	140

Name	City	County	Full Time Registered Nurses	Part Time Registered Nurses	Full Time Licensed Practical Nurses	Part Time Licensed Practical Nurses	Full Time Nursing Assistants	Part Time Nursing Assistants
Eastview Medical And Rehabilitation Center	ANTIGO	LANGLADE	55	71	42	67	36	83
Edgerton Care Center	EDGERTON	ROCK	0	33	17	14	26	57
Edgewater Haven Nursing Home	PORT EDWARDS	WOOD	0	25	0	67	2	86
Ellsworth Care Center	ELLSWORTH	PIERCE	100	80	0	71	23	91
Evansville Manor	EVANSVILLE	ROCK	14	21	0	17	10	49
Evergreen Care Center	SHAWANO	SHAWANO	0	67	0	67	13	107
Evergreen Health Center	OSHKOSH	WINNEBAGO	25	0	0	56	0	77
Fair View Home	MAUSTON	JUNEAU	13	NS	0	33	0	84
Fairhaven Corporation	WHITEWATER	WALWORTH	17	29	33	22	46	63
Fall Creek Valley Care Center	FALL CREEK	EAU CLAIRE	200	40	86	200	38	100
Family Heritage Care Center	BLACK RIVER FALLS	JACKSON	0	20	0	33	0	75
Fond Du Lac County Health Care	FOND DU LAC	FOND DU LAC	17	60	33	33	4	36
Fond Du Lac Lutheran Home Inc	FOND DU LAC	FOND DU LAC	25	0	NS	13	0	43
Fort Atkinson Subacute Care Center	FORT ATKINSON	JEFFERSON	0	17	0	25	33	39
Fountain View Care Center	RIPON	FOND DU LAC	25	33	33	0	11	19
Four Winds Manor	VERONA	DANE	29	0	17	NS	49	50
Franciscan Villa	SOUTH MILWAUKEE	MILWAUKEE	50	38	13	17	54	77
Frederic Nursing and Rehabilitation Community	FREDERIC	POLK	43	NS	40	300	70	115
Friendly Village Nursing and Rehabilitation Center	RHINELANDER	ONEIDA	18	50	22	50	30	64
Geneva Lake Manor	LAKE GENEVA	WALWORTH	40	0	50	0	48	93
Gilman Care Center, LLC	GILMAN	TAYLOR	100	100	50	200	64	50
Glenhaven Inc	GLENWOOD CITY	SAINT CROIX	60	0	33	33	18	73
Golden Age Manor	AMERY	POLK	0	0	0	15	10	65
Golden LivingCenter-Beaver Dam	BEAVER DAM	DODGE	33	100	25	33	74	133
Golden LivingCenter-Bradley	MILWAUKEE	MILWAUKEE	0	0	44	150	67	53
Golden LivingCenter-Colonial Manor	MILWAUKEE	MILWAUKEE	38	NS	50	67	37	71
Golden LivingCenter-Continental Manor	ABBOTSFORD	MARATHON	67	75	22	50	123	89
Golden LivingCenter-Continental Manor of Randolph	RANDOLPH	DODGE	38	25	0	50	47	43
Golden LivingCenter-Court Manor	ASHLAND	ASHLAND	50	25	17	80	26	120

Name	City	County	Full Time Registered Nurses	Part Time Registered Nurses	Full Time Licensed Practical Nurses	Part Time Licensed Practical Nurses	Full Time Nursing Assistants	Part Time Nursing Assistants
Golden LivingCenter-Dorchester	STURGEON BAY	DOOR	29	33	0	29	34	85
Golden LivingCenter-Florence	FLORENCE	FLORENCE	17	100	0	NS	21	200
Golden LivingCenter-Fort Atkinson	FORT ATKINSON	JEFFERSON	29	NS	25	400	26	144
Golden LivingCenter-Golden Age	TOMAHAWK	LINCOLN	0	14	17	0	14	64
Golden LivingCenter-Heritage Square	GREENDALE	MILWAUKEE	27	17	50	75	68	200
Golden LivingCenter-Kenosha	KENOSHA	KENOSHA	40	50	86	50	168	213
Golden LivingCenter-Rib Lake	RIB LAKE	TAYLOR	0	0	0	14	28	47
Golden LivingCenter-Riverdale	MUSCODA	GRANT	75	150	80	75	46	163
Golden LivingCenter-Riverview	TOMAHAWK	LINCOLN	25	33	25	NS	63	117
Golden LivingCenter-Sheboygan	SHEBOYGAN	SHEBOYGAN	0	0	0	200	14	40
Golden LivingCenter-Silver Spring	GLENDALE	MILWAUKEE	75	100	44	57	11	53
Golden LivingCenter-South Shore	SAINT FRANCIS	MILWAUKEE	300	0	33	400	80	131
Golden LivingCenter-Superior	SUPERIOR	DOUGLAS	64	100	20	0	100	105
Golden LivingCenter-Three Oaks	MARSHFIELD	WOOD	50	71	100	50	100	108
Golden LivingCenter-Valley of Hayward	HAYWARD	SAWYER	100	75	0	0	10	100
Golden LivingCenter-Village Gardens	GREEN BAY	BROWN	38	25	13	50	54	64
Golden LivingCenter-Watertown	WATERTOWN	DODGE	71	50	33	56	97	71
Golden LivingCenter-Wisconsin Dells	WISCONSIN DELLS	COLUMBIA	57	67	64	50	107	56
Golden Years Health Center	WALWORTH	WALWORTH	0	14	0	33	0	25
Good Samaritan Society-Fennimore	FENNIMORE	GRANT	22	NS	0	25	0	50
Good Samaritan Society-Lodi	LODI	COLUMBIA	22	0	80	67	67	29
Good Samaritan Society-Scandia Village	SISTER BAY	DOOR	0	20	0	200	60	33
Good Samaritan Society-St Croix Valley	ST CROIX FALLS	POLK	0	10	0	9	0	27
Good Shepherd Services Inc	SEYMOUR	OUTAGAMIE	29	0	0	0	59	54
Grancare Nursing And Rehabilitation Center	FOND DU LAC	FOND DU LAC	33	0	0	67	67	96
Grancare Nursing Center	GREEN BAY	BROWN	0	50	29	50	57	200
Grand View Care Center	BLAIR	TREMPEALEAU	0	20	0	50	18	35
Grande Prairie Health and Rehabilitation Center	PLEASANT PRAIRIE	KENOSHA	57	83	33	57	29	163
Grays Nursing Home	PLATTEVILLE	GRANT	50	0	0	NS	0	100

Name	City	County	Full Time Registered Nurses	Part Time Registered Nurses	Full Time Licensed Practical Nurses	Part Time Licensed Practical Nurses	Full Time Nursing Assistants	Part Time Nursing Assistants
Greentree Health And Rehabilitation Center	CLINTONVILLE	WAUPACA	0	NS	0	40	50	54
Greenway Manor	SPRING GREEN	SAUK	20	40	0	0	20	67
Hales Corners Care Center	HALES CORNERS	MILWAUKEE	17	78	33	40	86	106
Hamilton Memorial Home	TWO RIVERS	MANITOWOC	13	100	20	43	8	54
Hartford Healthcare Center	HARTFORD	WASHINGTON	NS	60	14	82	50	57
Hayward Nursing Home	HAYWARD	SAWYER	11	20	0	50	14	27
Heartland Country Village	BLACK EARTH	DANE	0	0	0	0	40	38
Heritage Manor	ELROY	JUNEAU	0	25	0	33	31	100
Heritage Manor	RICE LAKE	BARRON	10	100	13	40	6	81
Heritage Nursing and Rehabilitation Center	PORT WASHINGTON	OZAUKEE	33	80	78	167	63	95
Heritage Of Elmwood Nursing Home	ELMWOOD	PIERCE	40	NS	0	0	42	46
Hetzel Care Center Inc	BLOOMER	CHIPPEWA	0	100	75	150	42	133
Highland Heights Healthcare Center	MILWAUKEE	MILWAUKEE	75	33	10	50	41	67
Highlands At Newcastle Place	MEQUON	OZAUKEE	0	9	29	50	32	58
Hillside Manor	BEAVER DAM	DODGE	0	25	0	0	12	31
Hillview Health Care Center	LA CROSSE	LA CROSSE	0	7	0	0	19	49
Holton Manor	ELKHORN	WALWORTH	50	150	75	0	27	120
Homestead Care Center, LLC	NEW HOLSTEIN	CALUMET	20	40	40	67	5	55
Home Home For The Aging	WITTENBERG	SHAWANO	13	23	45	75	34	54
Hope Health And Rehabilitation	LOMIRA	DODGE	25	NS	67	50	106	150
Hospitality Nursing and Rehabilitation Center	KENOSHA	KENOSHA	70	63	140	67	108	113
Ingliside Nursing Home	MOUNT HOREB	DANE	36	80	150	44	55	33
Iola Living Assistance, Inc	IOLA	WAUPACA	0	22	0	33	50	71
Jewish Home And Care Center	MILWAUKEE	MILWAUKEE	62	69	30	72	45	65
Juliette Manor	BERLIN	GREEN LAKE	0	20	0	40	18	41
Karmenta Center	MADISON	DANE	86	50	55	17	119	77
Kennedy Park Medical And Rehabilitation	SCHOFIELD	MARATHON	20	20	86	250	60	106
Kewaunee Care Center	KEWAUNEE	KEWAUNEE	0	100	14	0	38	57
Kinnic Long Term Care	RIVER FALLS	PIERCE	0	50	0	75	81	73

Name	City	County	Full Time Registered Nurses	Part Time Registered Nurses	Full Time Licensed Practical Nurses	Part Time Licensed Practical Nurses	Full Time Nursing Assistants	Part Time Nursing Assistants
Knapp Haven Nursing Home	CHETEK	BARRON	0	15	0	20	35	49
La Crosse Nursing Home	LA CROSSE	LA CROSSE	14	0	NS	NS	17	33
Ladysmith Nursing Home	LADYSMITH	RUSK	11	100	0	0	45	129
Lafayette Manor	DARLINGTON	LAFAYETTE	25	0	0	25	0	65
Lakeland Health Care Center	ELKHORN	WALWORTH	0	50	0	40	0	58
Lakeview Health Center	WEST SALEM	LA CROSSE	10	36	20	50	15	28
Lakeview Manor	WEYAUWEGA	WAUPACA	75	33	67	14	8	14
Lancaster Care Center	LANCASTER	GRANT	25	100	0	60	0	55
Lasata Care Center	CEDARBURG	OZAUKEE	9	25	10	82	45	86
Ledge View Nursing Center Inc	DE PERE	BROWN	0	100	0	75	0	100
Lincoln Village Convalescent Center	RACINE	RACINE	70	117	80	100	67	87
Lindengrove Menomonee Falls	MENOMONEE FALLS	WAUKESHA	62	25	44	20	67	52
Lindengrove Mukwonago	MUKWONAGO	WAUKESHA	25	40	0	50	38	55
Lindengrove New Berlin	NEW BERLIN	WAUKESHA	41	56	0	33	64	72
Lindengrove Waukesha	WAUKESHA	WAUKESHA	46	36	38	22	52	58
Luther Home	MARINETTE	MARINETTE	33	57	0	24	16	25
Luther Manor	MILWAUKEE	MILWAUKEE	18	0	12	33	19	43
Luther Midelfort-Chippewa Valley Mayo Health System	BLOOMER	CHIPPEWA	0	0	0	0	10	56
Luther Midelfort-Chippewa Valley Mayo Health System	BLOOMER	CHIPPEWA	0	0	0	0	10	56
Luther Midelfort-Northland Mayo Health System	BARRON	BARRON	0	0	0	0	11	42
Luther Midelfort-Oakridge Mayo Health System	OSSEO	TREMPEALEAU	0	0	0	33	29	17
Lutheran Home	WAUWATOSA	MILWAUKEE	13	22	10	37	8	29
Lutheran Home River Falls	RIVER FALLS	PIERCE	33	NS	9	150	10	183
Manawa Community Nursing Center	MANAWA	WAUPACA	67	60	100	40	120	229
Manitowoc Health Care Center	MANITOWOC	MANITOWOC	21	80	0	67	8	87
Manorcare Health Services	APPLETON	OUTAGAMIE	108	200	38	75	63	60
Manorcare Health Services	FOND DU LAC	FOND DU LAC	67	100	20	0	38	94
Manorcare Health Services East	GREEN BAY	BROWN	0	80	17	100	50	67
ManorCare Health Services- Pewaukee	WAUKESHA	WAUKESHA	71	250	35	100	80	90

Name	City	County	Full Time Registered Nurses	Part Time Registered Nurses	Full Time Licensed Practical Nurses	Part Time Licensed Practical Nurses	Full Time Nursing Assistants	Part Time Nursing Assistants
Manorcare Health Services West	GREEN BAY	BROWN	62	80	18	100	51	50
ManorCare Health Services-Kenosha	KENOSHA	KENOSHA	188	33	93	33	58	117
ManorCare Health Services-Platteville	PLATTEVILLE	GRANT	50	NS	40	43	105	78
ManorCare Health Services-Shawano	SHAWANO	SHAWANO	67	NS	14	50	67	100
Maple Lane Health Care Center	SHAWANO	SHAWANO	100	100	100	100	104	97
Maple Ridge Health and Rehabilitation Center	MILWAUKEE	MILWAUKEE	113	150	129	233	114	120
Maplewood Center	WEST ALLIS	MILWAUKEE	28	35	0	82	9	53
Maplewood of Sauk Prairie	SAUK CITY	SAUK	0	21	NS	7	0	31
Marinuka Manor	GALESVILLE	TREMPEALEAU	160	150	100	214	113	200
Markesan Resident Home Inc	MARKESAN	GREEN LAKE	43	33	20	0	24	26
Marquardt Memorial Manor	WATERTOWN	DODGE	0	25	50	11	13	13
Marshfield Care Center, LLC	MARSHFIELD	WOOD	36	41	8	60	55	41
Mary Jude Nursing Home	WEST ALLIS	MILWAUKEE	200	25	100	80	0	67
Maryhill Manor Inc	NIAGARA	MARINETTE	25	60	0	0	0	87
Marywood Convalescent Center	WAUSAU	MARATHON	22	33	0	40	18	68
Masonic Center Health & Rehab Inc.	DOUSMAN	WAUKESHA	0	40	0	36	78	78
Mayville Nursing and Rehabilitation Center	MAYVILLE	DODGE	43	50	67	150	72	50
Meadow View Manor	SHEBOYGAN	SHEBOYGAN	13	0	43	100	92	38
Mellen Manor	MELLEN	ASHLAND	50	100	0	25	33	60
Memorial Nursing And Rehabilitation Center	MEDFORD	TAYLOR	18	0	0	0	30	31
Memorial Nursing Home	BOSCOBEL	GRANT	0	0	0	0	0	0
Menomonee Falls Health Care Center	MENOMONEE FALLS	WAUKESHA	80	83	43	33	97	96
Mercy Manor Transition Center	JANESVILLE	ROCK	0	29	NS	75	NS	60
Mercy Medical Center Subacute	OSHKOSH	WINNEBAGO	0	86	0	NS	0	67
Mercy Residential and Rehabilitation Center	MILWAUKEE	MILWAUKEE	43	33	25	100	69	85
Middle River Health Care Center	SOUTH RANGE	DOUGLAS	0	13	25	56	0	37
Middleton Village Nursing and Rehabilitation	MIDDLETON	DANE	73	71	57	71	44	87
Millway Care Center	MILWAUKEE	MILWAUKEE	100	150	8	143	74	150

Name	City	County	Full Time Registered Nurses	Part Time Registered Nurses	Full Time Licensed Practical Nurses	Part Time Licensed Practical Nurses	Full Time Nursing Assistants	Part Time Nursing Assistants
Milwaukee Catholic Home	MILWAUKEE	MILWAUKEE	0	0	0	7	27	64
Milwaukee County Mental Health Division Rehabilitation Central	MILWAUKEE	MILWAUKEE	10	25	0	0	0	64
Mineral Point Care Center	MINERAL POINT	IOWA	33	33	0	43	33	67
Mitchell Manor	WEST ALLIS	MILWAUKEE	150	0	80	300	88	279
Monroe Manor Nursing And Rehabilitation	MONROE	GREEN	80	NS	33	40	95	163
Montello Care Center	MONTELLO	MARQUETTE	0	100	14	NS	28	50
Morningside Health Center	SHEBOYGAN	SHEBOYGAN	11	25	0	0	37	48
Morrow Memorial Home	SPARTA	MONROE	17	0	0	40	17	38
Mount Carmel Health And Rehabilitation	MILWAUKEE	MILWAUKEE	36	60	23	38	89	65
Mount Carmel Medical And Rehabilitation	BURLINGTON	RACINE	38	63	117	100	91	115
Mulder Health Care Facility	WEST SALEM	LA CROSSE	13	20	13	0	17	54
Muskego Health Care Center	MUSKEGO	WAUKESHA	100	120	100	100	176	133
Nazareth Health and Rehabilitation Center	STOUGHTON	DANE	22	17	23	40	46	50
Neillsville Memorial Home	NEILLSVILLE	CLARK	10	0	13	0	11	0
New Glarus Home Inc	NEW GLARUS	GREEN	0	10	0	20	33	51
Newcare Inc	CRIVITZ	MARINETTE	25	100	0	17	32	65
Norseland Nursing Home	WESTBY	VERNON	0	14	NS	17	0	50
North Central Health Care	WAUSAU	MARATHON	0	21	100	38	56	40
North Ridge Medical and Rehabilitation Center	MANITOWOC	MANITOWOC	20	67	0	0	20	31
Northern Lights Health Care Center	WASHBURN	BAYFIELD	17	67	0	33	22	68
Northpoint Medical and Rehabilitation Center	OSHKOSH	WINNEBAGO	157	50	22	200	87	87
Norwood Health Center-Pathways	MARSHFIELD	WOOD	22	50	0	0	0	37
Norwood Health Center Central	MARSHFIELD	WOOD	22	50	0	0	0	37
Nu Roc Community Healthcare Inc	LAONA	FOREST	0	14	0	33	9	46
Oak Park Nursing and Rehabilitation Center	MADISON	DANE	129	67	100	67	126	104

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Oak Ridge Care Center	UNION GROVE	RACINE	36	NS	100	200	167	142
Oakbrook Health And Rehabilitation	THORP	CLARK	20	0	0	0	16	60
Oakridge Gardens Nursing Center, Inc	MENASHA	WINNEBAGO	0	0	33	33	63	54
Oakview Care Center	DURAND	PEPIN	0	0	0	0	10	8
Oakwood Lutheran Home Hebron Oaks	MADISON	DANE	40	55	50	25	20	48
Oakwood Villa	ALTOONA	EAU CLAIRE	22	100	11	100	65	76
Oakwood Village East Health And Rehabilitation Center	MADISON	DANE	67	50	NS	120	58	63
Odd Fellow Home	GREEN BAY	BROWN	0	50	0	0	10	29
Omro Care Center	OMRO	WINNEBAGO	100	400	88	133	82	250
Onalaska Care Center	ONALASKA	LA CROSSE	0	17	0	31	500	35
Orchard Manor	LANCASTER	GRANT	0	33	NS	9	5	44
Oregon Manor Ltd	OREGON	DANE	100	67	67	0	14	11
Palmer Center	WEST ALLIS	MILWAUKEE	25	33	0	0	0	50
Park Manor Ltd	PARK FALLS	PRICE	10	38	0	20	14	46
Park View Health Center	OSHKOSH	WINNEBAGO	0	39	13	0	0	87
Park View Home	WOODVILLE	SAINT CROIX	0	0	57	0	26	42
Parkside Care Center	LITTLE CHUTE	OUTAGAMIE	125	60	25	40	25	63
Parkview Manor Health and Rehabilitation Center	GREEN BAY	BROWN	63	133	43	NS	42	39
Peabody Manor Inc	APPLETON	OUTAGAMIE	0	0	NS	18	NS	34
Pepin Manor	PEPIN	PEPIN	0	33	0	67	25	29
Pigeon Falls Health Care Center	PIGEON FALLS	TREMPEALEAU	0	100	0	NS	27	40
Pine Crest Nursing Home	MERRILL	LINCOLN	27	17	0	40	0	53
Pine Haven Christian Home	SHEBOYGAN FALLS	SHEBOYGAN	0	0	0	0	15	33
Pine Manor Health Care Center	CLINTONVILLE	WAUPACA	43	100	29	50	23	50
Pine Valley Healthcare and Rehabilitation Center	RICHLAND CENTER	RICHLAND	0	0	0	40	2	25
Pine View Care Center	BLACK RIVER FALLS	JACKSON	100	200	50	86	91	131
Pioneer Nursing Home	PRAIRIE FARM	BARRON	50	50	50	300	36	164
Pleasant View Nursing Home	MONROE	GREEN	13	17	50	67	9	60
Plum City Care Center	PLUM CITY	PIERCE	0	0	0	38	0	50
Plymouth Care Center	PLYMOUTH	SHEBOYGAN	20	0	0	20	13	69

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Portage County Health Care Center	STEVENS POINT	PORTAGE	0	22	0	0	0	38
Prairie Maison	PRAIRIE DU CHIEN	CRAWFORD	25	NS	0	67	14	11
Premier Rehabilitation and Skilled Nursing	BELOIT	ROCK	0	25	60	11	52	36
Prescott Nursing and Rehabilitation Community	PRESCOTT	PIERCE	0	0	25	60	13	93
Rennes Health and Rehab Center-East	PESHTIGO	MARINETTE	0	0	NS	29	0	46
Rennes Health Center Appleton	APPLETON	OUTAGAMIE	22	40	0	33	76	64
Rennes Health Center Depere	DE PERE	BROWN	21	57	0	38	55	38
Rennes Health Center West	PESHTIGO	MARINETTE	NS	46	NS	50	NS	72
Rest Haven Health Care Center	VERONA	DANE	100	80	0	200	14	150
Rice Lake Convalescent Center	RICE LAKE	BARRON	60	33	60	71	50	64
Ridgeview Terrace Long Term Care	REEDSBURG	SAUK	33	38	NS	33	0	43
Ridgewood Care Center	RACINE	RACINE	7	30	27	29	5	84
River Hills West Health Care Center	PEWAUKEE	WAUKESHA	10	50	62	50	83	72
Rivers Bend Health and Rehabilitation	MANITOWOC	MANITOWOC	57	25	117	75	50	86
Rock Haven	JANESVILLE	ROCK	NS	22	NS	17	5	16
Rocky Knoll Health Care Facility	PLYMOUTH	SHEBOYGAN	0	13	0	22	0	33
Rolling Hills Rehabilitation Center	SPARTA	MONROE	11	80	0	100	0	121
Rolling Meadows Nursing and Rehabilitation	FOND DU LAC	FOND DU LAC	0	50	0	0	0	0
Rusk County Memorial Hospital Nursing Home	LADYSMITH	RUSK	0	0	0	NS	13	31
Samaritan Health Center	WEST BEND	WASHINGTON	8	NS	0	57	25	13
Samaritan's Cedar Crossing Subacute Unit	WEST BEND	WASHINGTON	0	25	NS	200	40	0
San Luis Medical And Rehabilitation	GREEN BAY	BROWN	113	140	42	33	49	61
Sannes Skogdalen Heim	SOLDIERS GROVE	CRAWFORD	0	75	25	150	19	32
Santa Maria Nursing Home Inc	GREEN BAY	BROWN	20	0	0	0	0	18
Sarah Chudnow Campus	MEQUON	OZAUKEE	100	175	0	44	47	60
Sauk County Health Care Center	REEDSBURG	SAUK	125	122	100	138	100	131
Schmitt Woodland Hills Inc	RICHLAND CENTER	RICHLAND	0	40	NS	0	44	55
Seven Oaks	GLENDALE	MILWAUKEE	25	100	0	75	37	44

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Shady Lane Nursing Care Center	MANITOWOC	MANITOWOC	8	50	0	89	67	45
Sharpe Care	OCONTO FALLS	OCONTO	25	11	0	42	50	38
Sheboygan Progressive Care Center	SHEBOYGAN	SHEBOYGAN	0	14	10	28	36	40
Sheboygan Senior Community Inc	SHEBOYGAN	SHEBOYGAN	50	69	NS	75	46	123
Sheridan Medical Complex	KENOSHA	KENOSHA	63	33	46	50	84	50
Shorehaven Health & Rehabilitation Center	OCONOMOWOC	WAUKESHA	10	31	0	21	40	24
Skaalen Sunset Home Inc	STOUGHTON	DANE	20	100	29	78	32	28
Sky View Nursing Center	HURLEY	IRON	25	NS	NS	67	44	150
Southpointe Healthcare Center	GREENFIELD	MILWAUKEE	70	19	33	78	50	77
Southwest Health Center	CUBA CITY	GRANT	0	30	0	40	0	59
Spooner Health System	SPOONER	WASHBURN	0	27	100	33	0	124
Spring Valley Health Care Center	SPRING VALLEY	PIERCE	0	0	0	0	46	52
St Ann Rest Home	MILWAUKEE	MILWAUKEE	200	50	80	200	57	63
St Annes Home For The Elderly	MILWAUKEE	MILWAUKEE	0	90	0	42	32	92
St Camillus Health Center	WAUWATOSA	MILWAUKEE	100	100	13	0	25	22
St Clare Meadows Care Center	BARABOO	SAUK	0	9	NS	8	0	48
St Croix Health Center	NEW RICHMOND	SAINT CROIX	0	33	0	38	0	56
St Dominic Villa	HAZEL GREEN	GRANT	14	44	50	33	45	42
St Elizabeths Nursing Home	JANESVILLE	ROCK	100	50	50	100	85	221
St Francis Home	FOND DU LAC	FOND DU LAC	14	50	20	25	45	36
St Francis In The Park Health and Rehabilitation Center	SUPERIOR	DOUGLAS	67	142	0	76	0	75
St Johns on the Lake	MILWAUKEE	MILWAUKEE	0	0	NS	36	0	56
St Joseph Residence	NEW LONDON	WAUPACA	17	120	0	17	19	46
St Josephs Home	KENOSHA	KENOSHA	36	140	0	40	79	75
St Josephs Nursing Home	HILLSBORO	VERNON	0	0	0	33	0	30
St Josephs Rehabilitation Center	LA CROSSE	LA CROSSE	33	30	40	100	35	59
St Marys Care Center	MADISON	DANE	40	47	75	27	33	63
St Marys Home For The Aged	MANITOWOC	MANITOWOC	22	0	0	7	11	49
St Michaels Evangelical Lutheran Home for the Aged	FOUNTAIN CITY	BUFFALO	50	100	17	167	64	200
St Paul Elder Services, Inc	KAUKAUNA	OUTAGAMIE	25	37	NS	67	35	65

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Stevens Point Care Center	STEVENS POINT	PORTAGE	56	60	90	57	54	56
Strawberry Lane Medical and Rehabilitation Center	WISCONSIN RAPIDS	WOOD	50	50	50	100	32	132
Sun Prairie Health Care Center	SUN PRAIRIE	DANE	0	0	0	0	NS	NS
Sunny Hill Health Care Center	MADISON	DANE	98	25	40	54	90	43
Sunny Ridge Health and Rehabilitation Center	SHEBOYGAN	SHEBOYGAN	50	25	0	33	43	55
Sunnyview Health Care Center	PRINCETON	GREEN LAKE	0	NS	67	75	0	63
Sunrise Care Center Inc	MILWAUKEE	MILWAUKEE	62	67	77	78	36	43
Syverson Lutheran Home	EAU CLAIRE	EAU CLAIRE	23	100	50	58	40	129
Taylor Park Nursing and Rehabilitation Center	RHINELANDER	ONEIDA	88	0	25	140	104	58
Terraceview Living Center, Inc	SHELL LAKE	WASHBURN	50	NS	0	86	20	35
Tomah Health Care Center	TOMAH	MONROE	267	80	100	200	235	220
Transitional Care Unit	FOND DU LAC	FOND DU LAC	40	0	0	0	0	0
Trempealeau County Health Care Center-IMD	WHITEHALL	TREMPEALEAU	50	0	29	100	26	39
Tri County Memorial Nursing Home	WHITEHALL	TREMPEALEAU	60	0	0	14	28	23
Trinity Village	MILWAUKEE	MILWAUKEE	50	90	0	25	0	32
Tudor Oaks Health Center	MUSKEGO	WAUKESHA	0	25	NS	50	NS	58
United Pioneer Home Inc	LUCK	POLK	17	0	0	64	41	74
Upland Hills Nursing and Rehabilitation	DODGEVILLE	IOWA	0	9	NS	0	25	30
Vallhaven Care Center	NEENAH	WINNEBAGO	27	33	33	120	74	156
Vernon Manor	VIROQUA	VERNON	0	25	0	50	0	135
Villa Loretto Nursing Home	MOUNT CALVARY	FOND DU LAC	20	17	0	0	0	33
Villa Maria Health and Rehabilitation Center	HURLEY	IRON	25	NS	14	NS	37	0
Villa Marina Health and Rehabilitation Center	SUPERIOR	DOUGLAS	0	50	0	0	29	78
Villa Pines Living Center	FRIENDSHIP	ADAMS	18	0	20	0	43	36
Virginia Health and Rehabilitation Center	WAUKESHA	WAUKESHA	40	60	80	60	744	78

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Virginia Highlands Health and Rehabilitation Center	GERMANTOWN	WASHINGTON	100	63	88	250	81	100
Waukesha Springs Health and Rehabilitation Center	WAUKESHA	WAUKESHA	69	50	26	125	70	64
Waunakee Manor Health Care Center	WAUNAKEE	DANE	40	0	67	75	71	51
Wausau Manor	WAUSAU	MARATHON	59	86	50	75	54	25
Weyauwega Health Care Center	WEYAUWEGA	WAUPACA	50	100	75	50	90	125
Wheaton Franciscan Healthcare - Franciscan Woods	BROOKFIELD	WAUKESHA	8	10	29	29	57	137
Wheaton Franciscan Healthcare - Lakeshore Manor	RACINE	RACINE	0	22	NS	50	50	62
Wheaton Franciscan Healthcare-Marian Franciscan Ctr, Inc	MILWAUKEE	MILWAUKEE	18	0	87	54	100	77
Wheaton Franciscan Healthcare-Terrace at St Francis, Inc.	MILWAUKEE	MILWAUKEE	0	33	150	125	78	115
Whispering Oaks Care Center	PESHIGO	MARINETTE	0	0	0	20	33	233
WI Veterans Home Ainsworth 800	KING	WAUPACA	2	40	0	31	0	73
WI Veterans Home MacArthur 422	KING	WAUPACA	2	40	0	31	0	73
WI Veterans Home Olson 600	KING	WAUPACA	2	40	0	31	0	73
WI Veterans Home Stordock 700	KING	WAUPACA	2	40	0	31	0	73
Wi Veterans Home-Boland Hall	UNION GROVE	RACINE	13	133	33	160	43	87
Wild Rose Manor	WILD ROSE	WAUSHARA	86	75	50	0	37	0
Williams Bay Care Center	WILLIAMS BAY	WALWORTH	0	20	20	100	29	63
Willow Ridge Healthcare	AMERY	POLK	40	67	20	0	84	46
Willowbrook Nursing and Rehabilitation	LAKE MILLS	JEFFERSON	50	0	25	50	75	60
Willowcrest Care Center	SOUTH MILWAUKEE	MILWAUKEE	6	10	6	0	62	44
Willowdale Nursing and Rehabilitation Center	NEW HOLSTEIN	CALUMET	11	0	0	0	50	47
Willowfield Nursing and Rehabilitation Center	DELAVAN	WALWORTH	73	80	71	NS	81	100
Willows Nursing and Rehabilitation Center	SUN PRAIRIE	DANE	83	NS	50	500	94	57

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Wisconsin Lutheran Care Center	MILWAUKEE	MILWAUKEE	44	100	55	83	34	26
Wisconsin Rapids Care Center	WISCONSIN RAPIDS	WOOD	20	0	13	17	4	74
Wisota Health and Regional Vent Center	CHIPPEWA FALLS	CHIPPEWA	48	55	15	71	44	62
Woodland Village Nursing Home	SURING	OCONTO	0	NS	20	NS	52	33
Woodlands Of Gillett	GILLETT	OCONTO	100	0	100	100	53	80
Woodlands Of Oconto	OCONTO	OCONTO	100	50	0	NS	93	94
Woods Crossing At Woods Point	BRODHEAD	GREEN	25	0	33	20	40	35
Woodside Lutheran Home	GREEN BAY	BROWN	50	71	0	11	0	29
Woodstock Health and Rehabilitation Center	KENOSHA	KENOSHA	56	150	73	100	83	153