Wisconsin Department of Health Services
Comprehensive Community Services (CCS) Program
Medicaid Non-Covered Services

The following services are not covered by the Comprehensive Community Services (CCS) Medicaid benefit and are therefore not reimbursable through the CCS benefit. These services may be reimbursed separately from the CCS benefit if the services are covered by Wisconsin Medicaid and BadgerCare Plus in other benefits.

- Intensive In-home Mental Health/Substance Abuse Treatment Services for Children - HealthCheck "Other Services" benefit.
- Child/Adolescent Day Treatment - HealthCheck "Other Services" benefit.
- Crisis Intervention benefit.
  - The CCS program can coordinate a member’s crisis services, but not actually provide crisis services.
- Community Support Programs (CSP) benefit.
  - Members may not be enrolled in both CCS and CSP at the same time.
- Targeted Case Management (TCM) benefit.
  - Members may not be enrolled in both CCS and TCM at the same time.
- Narcotic Treatment benefit (opioid treatment programs).
  - The CCS program covers substance abuse services as defined in the CCS Service Array. Substance abuse counseling is covered under CCS Service Array category #13 titled “Substance Abuse Treatment.”
- Non-emergency Medical Transportation benefit.
  - The CCS program does not cover time spent solely to transport members.
    Members should use the Non-Emergency Medical Transportation benefit for transportation services. However, a CCS provider may provide a service covered under the CCS Service Array to a member while traveling with the member.
- Services to members residing in Residential Care Centers.
- Autism services.
- Developmental disability services.
- Learning disorder services.
- Respite care.
- Sheltered workshop.
- Job development.
  - The CCS program does not cover activities related to finding a member a specific job. The CCS program covers employment-related skill training as defined in CCS Service Array category #9 titled “Employment-Related Skill Training.”
- Clubhouses.
  - The CCS program does not cover time spent by a member working in a clubhouse. The CCS program covers time spent by clubhouse staff in providing psychosocial rehabilitation services, as defined in the CCS Service Array, for members.
- Operating While Intoxicated assessments.
- Urine analysis and drug screening.
- Prescription drug dispensing.
  - The CCS program does not cover solely the dispensing of prescription drugs. The CCS program does cover medication management services as defined in CCS Service Array category #5 titled, “Medication Management.”
- Detoxification services.
  - Medically managed inpatient.
  - Medically monitored residential.
  - Ambulatory.
- Residential intoxication monitoring services.
- Medically managed inpatient treatment services.
- Case management services provided under DHS 107.32, Wis. Admin. Code, by a provider not enrolled in accordance with DHS 105.255, Wis. Admin. Code, to provide CCS services.
- Services provided to a resident of an intermediate care facility, skilled nursing facility or an institution for mental diseases, or to a hospital patient unless the services are performed to prepare the recipient for discharge from the facility to reside in the community.
- Services performed by volunteers, except that out-of-pocket expenses incurred by volunteers in performing services may be covered. Comprehensive Community Services programs may use volunteers to support the activities of CCS staff. Before a volunteer may work independently with a CCS member or family member, the CCS program must conduct a background check on the volunteer. Each volunteer must be supervised by a qualified staff member and receive orientation and training. See DHS 36.10, Wis. Admin. Code, for more information.
- Services that are not rehabilitative, including services that are primarily recreation-oriented.
- Legal advocacy performed by an attorney or paralegal.