Staffing Challenges with CCS

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Stacey Palermo, MS, MFT-IT,
Amber Mall-Contracted Worker, and Sally Jackson, MSW Intern
Green County

- Located in Rural Southern, WI
- 16 towns, 6 villages and 2 cities
- Over 36,000 residents
- Green County is in southern Wisconsin, sharing a border with Illinois.
- This rural county boasts the highest number of cheese factories in the state, natural beauty, and miles of great biking trails.
Regional CCS

- Green County is a Regional CCS with Lafayette County
- Became Regional in June of 2015
- Green County CCS staffs: One Mental Health Professional, Two Social Workers, One-Therapist, Two-Rehab Workers and One-MSW Intern
- Lafayette Co. has One Mental Health Professional and One Social Worker
Clients

**Green County**
- 45 consumers, of which 6 are children
- 17 males, 28 females
- Range in age 10 to 64
- Most prevalent diagnosis: Bi-Polar, PTSD, Schizoaffective Disorder, Depression and Anxiety
- Top Services Provided: Skills Building, Service Facilitation and Psychotherapy

**Lafayette County**
- 12 Consumers
- 4 males, 8 females
- Range in age from 25 to 61
- Most prevalent diagnosis: Bi-Polar, PTSD, Schizoaffective disorder, depression and anxiety
- Top Services Provided: Skills Building and Service Facilitation
Children in CCS

- 6 children
- Ages 10-16
- Diagnosis ranging from RAD, Bi-Polar, ADHD, PTSD, Anxiety, ODD, Intermittent Explosive Disorder
- 5 males, 1 female
- Providing Service Facilitation, Skills building and psycho-education
- Educating caregivers through family psycho-education and therapy
Students and Fieldwork Requirements

- An agency agreement between the school and the agency signed by the agency head
- A copy of the Site Supervisor’s resume or curriculum vitae
- A copy of his/her current license
- A copy of any classes on supervision (if none the universities usually offer a course through them that you can take)
- Provide opportunities for student to engage in a variety of activities under supervision
- Provide student with adequate work space, telephone, office supplies
- Provide regular supervisory contact that involves evaluation of student’s progress
- Minimum supervision requirements: Face to face 1 hour supervision
- Complete and submit regular written evaluations of the student on the college evaluation forms.
Placements

- The college has a list of placements for the students
- The student usually contacts the placement site
- There are times when the college will help with the placement
- The student comes in for an interview with the supervisor and staff and a decision is made by both parties if this is a good fit.
- The student is required to have a background check and also signs the same paperwork that an employee of the county would sign for example confidentiality, internet usage, computer and email use policies etc.
- The CCS specific training is provided to the student and after 40 hours of training the student is introduced to the consumers of the CCS.
Schools

- Capella University (On-Line)
- George Williams College of Aurora University (Williams Bay, WI)
- Walden University (On-Line)
- Mount Mary College (Milwaukee, Wisconsin)
- Upper Iowa University (Madison)
- University of Phoenix (On-Line)
- Cardinal Stritch University (On-line)
- University Wisconsin-Platteville
Sharon’s Experience

- What it was like to be an intern
- What was the most valuable lesson she learned as an intern.
- How this impacts and shapes Sharon’s interns today.
Sharon’s Expectations and Goals

- Complete CCS training
- Schedule hours that are compatible to the program
- Adhere to all county policies and procedures
- Adhere to NSW Code of Ethics or other professional ethics
- Need to be flexible
- Attend weekly supervision with a minimum one time per week
- Want students to meet their individual learning plans and to be employable after completion of internship
Staff Stories

- Sally Jackson, MSW Intern
- Amber Mall, Contracted Worker/Former Intern
- Stacey Palermo, MS, MFT-IT
- Jennie Bowyer, MSW, CAPSW
- Lisa Marty, MSW, CAPSW
Questions
Additional Resources

- Schools to draw from for Interns
  - Mount Senario College    Ladysmith, WI
  - Northland College    Ashland, WI
- All the University of Wisconsin offer at least a Bachelors level for Social Work
- Online Schools
  - Indiana Wesleyan University Online
  - Walden University
  - Simmons College