Who Oversees CCS?

Three Divisions and One Office

• Division of Care and Treatment Services (DCTS)
• Division of Quality Assurance (DQA)
• Division of Health Care Access and Accountability (DHCAA)
• Office of Inspector General (OIG)
What Are Their Roles?

• DCTS designs psychosocial programs by writing and interpreting Administrative Rules.

• DQA certifies programs and reviews them to determine if programs are operating within the rule.
What Are Their Roles?

• DHCAA sets Medicaid policy that determines what services, within the program, are allowable and will be reimbursed, determines how costs will be reported and reconciled.

• OIG completes and reviews audits and determines if the Administrative Rule and Medicaid policy were followed and payment was appropriate.
Why Do We Answer Questions Differently?

• Whose question is it to answer?
  Roles and responsibilities

• Can our answers be different?
  No, yes, and maybe

• Do we every talk to each other?
  Yes, all the time!

• Do we understand how this affects you?
  Yes!
Final Thoughts

• Read and refer to the rule and the Medicaid update
• It takes time to answer many questions because they are complex and the answers may have many implications

Let’s work together: We appreciate that you provide CCS and that you want to do it right!
Resources

dhs.wisconsin.gov/ccs/providers.htm