

MANAGEMENT OF FACILITIES

LAW

“Patients have the right to be free from having **arbitrary decisions** made about them. To be non-arbitrary, a decision about a client must be **rationally based** upon a **legitimate** treatment, **management** or security interest.”

DHS 94.24(3)(h), Wis. Admin. Code [Emphasis added.]

DECISIONS

1. A man complained on his wife’s behalf that **she was given a new therapist without consulting her first**. A treating **facility has the right to change therapists for business management reasons**. It is **good practice to consult with the patient** first, but it **does not rise to the level** of a rights violation **not to do so**. (Level IV decision in Case No. 02-SGE-07 on 3/10/04, reversing the Level III decision)

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