



WISCONSIN DEPARTMENT
of HEALTH SERVICES

Children's Long-Term Support (CLTS) Waiver Program Community and Provider Forums

Dates and Locations:

- July 31, 2018: Green Bay
- August 2, 2018: Wausau
- August 7, 2018: La Crosse
- August 8, 2018: Madison
- August 9, 2018: Milwaukee
- August 14, 2018: Pewaukee
- August 15, 2018: Ashland
- August 23, 2018: Eau Claire

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Overview

Wisconsin Department of Health Services (DHS) is making changes that will impact CLTS Waiver Program providers and participants, including:

- CLTS wait list elimination
- Proposed CLTS waiver service rates
- CLTS waiver provider directory

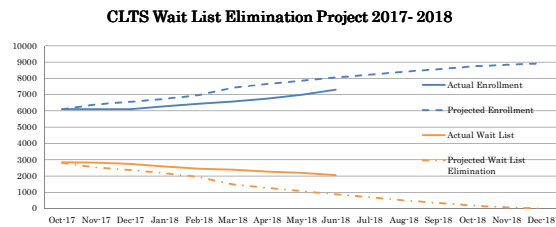
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Wait List Elimination

- Eliminating CLTS county wait lists increases the number of children enrolled in the CLTS Waiver Program.
- Increased enrollment creates a need for more waiver providers.
- Currently, more than 7,300 children are enrolled.
- DHS projects 10,000 children will be enrolled by December 31, 2018.

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Statewide CLTS Wait List Elimination Statistics



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CLTS Wait List Elimination Map

- [CLTS Wait List Elimination Map](#)
- www.dhs.wisconsin.gov/publications/p01689.pdf

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Questions?

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Provider Registry and Directory

DHS launched a new online CLTS Waiver provider registry and directory system.

<https://www.surveygizmo.com/s3/4160525/Wisconsin-Medicaid-CLTS-Waiver-Provider-Registration-2018>

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Provider Registry and Directory, continued

New enhanced provider system:

- Replaces current registration system
- Gathers claim processing data directly from providers
- Allows DHS to communicate directly with providers
- Allows CWAs online access to provider registration data
- Complies with federal CMS regulations and directives

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Who Needs to Register?

- All existing authorized CLTS waiver providers
- All CWAs as providers of CLTS support and service coordination and other allowable services
- All new providers interested in delivering CLTS waiver services

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Who Does Not Need to Register?

- Direct care workers employed by provider agencies
- Direct care workers paid by fiscal agents

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Provider Registration Flows

Separate CLTS waiver provider registration flows and forms for the following provider types:

- Individual, sole proprietors
- Provider agencies
- Fiscal agents
- County waiver agencies

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New Medicaid Agreement Forms

- Providers must complete, sign, scan, and upload new agreement forms during registration process.
- CWAs access signed agreements from registry (provider only needs to complete one form).
- Providers re-register every four years.
- DHS issues reminder message before four-year re-registration deadline.

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New CLTS Waiver Provider Directory

- Directory is available to general public (families, participants, CWAs, other interested stakeholders).
- Directory includes the following features:
 - User can view each provider agency's name, address, phone number, fax number, contact information, website, and county(s) services delivery area.
 - User can search for providers by name, county location, or service type.

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New CLTS Waiver Provider Directory, continued

- Directory will display provider agencies, such as:
 - Supportive home care agencies
 - Respite agencies
 - Child care agencies
 - Financial management service agencies
 - County waiver agencies

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New CLTS Waiver Provider Directory, continued

- Individual, sole proprietors will not display on directory at this time.
- Updated directory data will be posted on weekly basis.

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Keep Registry Data Up-To-Date

Providers must also re-register and upload new agreement if following data fields change:

- Business name
- Physical address or mailing address
- Tax ID number (Social Security number, employee identification number)
- Contact information (phone, fax, email)
- Added or reduced services or service areas

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Provider Registry and Directory: Next Steps

Phase 1 June 29–July 13, 2018	CWAs registration period
Phase 2 July 16–August 31, 2018	Current provider agencies, fiscal agents registration period
Phase 3 August 20–September 30, 2018	Current sole proprietor providers registration period
Phase 4 October 31, 2018	All remaining existing and new providers registration period
November 1, 2018	Launch directory for general public

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Questions?

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Rate-Setting Initiative

Wisconsin must implement a uniform rate-setting methodology for most CLTS services to come into compliance with federal Home and Community-Based Services waiver regulations.

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Rate-Setting Initiative, continued

- DHS contracted with University of Wisconsin-Madison's Center for Health Systems Research and Analysis (CHSRA), who completed extensive research on CLTS claims data.
- Proposed rates must keep service expenses within the CLTS budget.
- This forum is an opportunity for stakeholders to review the proposed rates and provide feedback.

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Services Included in Rate-Setting

- Adult family home
- Case management
- Child care
- Community integration services
- Counseling and therapeutic services
- Daily living skills training
- Day services

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Services Included in Rate-Setting, continued

- Financial management services
- Mentoring
- Nursing services
- Respite
- Supported employment
- Supportive home care
- Transportation

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Services Exempt From Rate-Setting

- Adaptive aids
- Children's foster care
- Communication aids
- Consumer education and training
- Home modifications
- Housing counseling
- Personal emergency response systems
- Relocation services
- Specialized medical and therapeutic supplies
- Training for unpaid caregivers

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Program Rate-Setting Outcomes

- Remove barriers for participants' integration into community settings.
- Support parents of participants to remain employed or receive training for employment.
- Employ participants in integrated and independent employment settings.
- Encourage participants to receive "peer-to-peer" or "lived experience" mentoring.

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Rate Methodology: Alignment

Rate methodology aligns with existing rates for comparable services:

- Medicaid fee-for-services (therapies, transportation, nursing, personal care)
- Family Care and IRIS (adult family homes)

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Rate Methodology: Alignment, continued

- Department of Children and Families (child care, foster care, institutional respite rates)
- Department of Workforce Development, Division of Vocational Rehabilitation (employment support service fee structure)

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Rate Methodology Components

Care Level

- The child's care level, based on CLTS Functional Screen data
- Levels: low, medium, high, or outlier

Provider Type

- Individual
- Agency

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Rate Methodology: Care Level

- Child's care level is part of the rate methodology for supportive home care and respite.
- These service rates adjust based on low, medium, and high needs.
- Child's care level needs require caregivers with more experience or skills.

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Rate Methodology: Care Level, continued

- Low, medium, and high categories use key factors from the CLTS Functional Screen.
- DHS will provide guidelines to CWAs for determining the child's care level.
- CWAs may authorize outlier rates in certain circumstances.

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Rate Methodology: Provider Type

For a subset of services and supports, methodology differs between sole proprietor (individual providers) and agency providers, including:

- Child care
- Daily living skills training
- Mentoring
- Respite
- Supportive home care

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Rate Methodology: Provider Type, continued

- Rates include service provider wages and withholdings (for example, federal and state taxes)
- Some services may only be provided by agencies:
 - Adult family homes
 - Support and service coordination
 - Community integration services
 - Day services

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Rate Methodology: Financial Management Services

- Two tiers of services
 - Basic
 - Enhanced
- Flat, per member per month (PMPM) rates for each tier

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Rate Methodology: Financial Management Services, continued

- Financial management services rates include administrative costs of supporting service provider payments
- CLTS direct support services rates (such as, respite, supportive home care) include service provider wages and withholdings (for example, federal and state taxes)

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Rate Setting: Next Steps

Dates	Next Steps
July–August 2018	Issue proposed rates statewide
August–September 2018	Obtain stakeholder feedback on proposed rates
October 2018	Issue final rates
January 1, 2019	Apply final rates to CLTS claim payments statewide

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Questions?

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Contact Information

- Email input and ideas to:
dhscltsstakeholder@dhs.wi.gov
- Stakeholders may sign up to receive updates at:
https://admin.govdelivery.com/accounts/WIDHS/subscriber/new?topic_id=WIDHS_337

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