



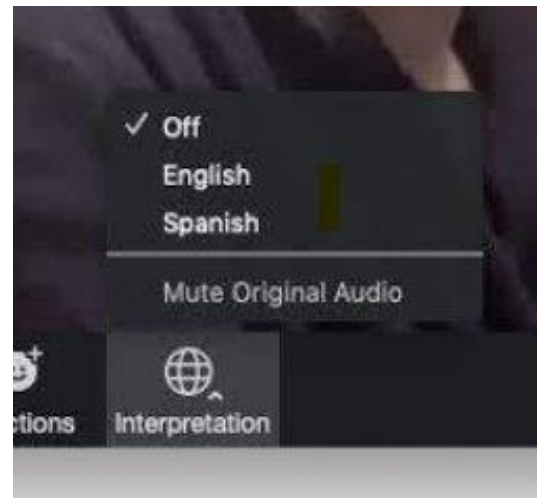
WISCONSIN DEPARTMENT
of HEALTH SERVICES

Children's Long-Term Support (CLTS) Program Waiver Renewal Family Input Session

Wisconsin Department of Health Services
Division of Medicaid Services
Bureau of Children's Services
September 2025

Accessibility & Interpretation

- We have American Sign Language interpretation available for today's session
- You can enable ASL interpretation by clicking the "Interpretation" icon on the bottom of the screen
 - Then click to enable ASL interpretation
- When you select ASL, the ASL interpreter box will be visible on your screen for the presentation



Information About Today's Webinar

This webinar is being recorded. We will post a recorded version of the presentation and slides online.

- Comments from the chat and verbal comments will not be shared or posted.
- Your feedback will not be shared or posted to the website.



Goals for Today

- Describe the CLTS Program and our renewal initiative.
- Gather your ideas to improve the CLTS Program.
- Share other ways for you to provide your ideas and get involved.



Getting to Know DHS and BCS

- The Wisconsin Department of Health Services (DHS) is committed to protecting and promoting the health and safety of the people of Wisconsin, making sure everyone can live their best life.
- The Bureau of Children's Services (BCS) runs the CLTS Program at the state level.

BCS works with counties, which operate the program locally.



Getting to Know You

- What is your connection to the CLTS Program?
- What is the age of your child in the CLTS program?
- What region in the state do you live in?



About CLTS

- The CLTS Program provides community-based supports and services from birth through age 21 for eligible children with long-term support needs.
- CLTS offers more than 30 different supports and services.
- The program now serves over 27,000 children.



The Goal of the CLTS Program

Help children with disabilities live at home and better participate in their family and community life. It includes services and supports that help children:

- Complete daily living tasks
- Enhance relationships with family, friends and community members
- Learn new skills and develop new interests
- Achieve their best physical and mental health
- Keep living at home
- Live their best life



The CLTS Program Waiver

- A waiver allows Medicaid to fund additional services and supports not normally covered to help children stay in their homes and communities.
- Wisconsin must get permission from the federal government to waive certain Medicaid requirements to fund these additional services.



Medicaid vs. CLTS Program

Medicaid

- Regular health check-ups
- Any medically necessary services and aids
- Skilled nursing and personal care

CLTS Waiver Program

- Respite
- Skill development
- Adaptive aids
- Home modifications



The CLTS Program Waiver Renewal

- The CLTS Program is renewed and federally approved every five years.
 - Current renewal period: 2022-2026
 - Next renewal period: 2027-2031
- Each renewal period requires DHS to submit a new waiver application for CLTS.



The CLTS Program Waiver Renewal

- The CLTS Program Waiver application covers many different parts of the program.

Eligibility, services provided, self-direction, and others

- This is our opportunity to make changes to things covered in the waiver application.

This lets us improve the program for the next five years to better serve children and families.



Guiding Principles

- Every child should live their best possible life now and into the future.
- Children are best served with their family and in the community.
- DHS strives to create a CLTS program that is equitable and inclusive.



Scope of the Waiver Renewal

While the waiver renewal is an opportunity to make changes to the CLTS Program, some larger changes are not within the scope of the project.

In scope

- Service package
- Provider qualifications

Out of scope

- Payment model
- Operational structure



Potential Changes to the CLTS Waiver

DHS is identifying possible changes to the waiver that improve the CLTS Program in three important ways:

- Consistency in the CLTS Program experience.
- Timely access and coordination of benefits.
- Program administration and operational efficiency.



We Want to Hear from You

- DHS has five questions to guide a discussion about the CLTS Waiver renewal.
- There are other ways to provide feedback:
 - Email us at DHSCLTSSWaiverRenewal@dhs.wisconsin.gov.
 - Take our [survey](#) on our website.
 - Provide public comment in Spring 2026.



How Your Feedback will Inform the Waiver Renewal

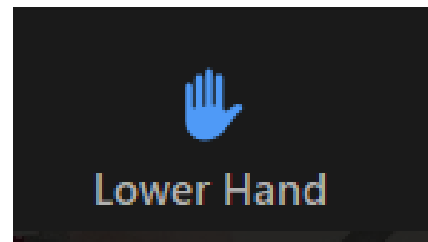
Your input will help shape the program for children with disabilities and their families for the next CLTS waiver cycle (2027 to 2031).

DHS will take the feedback received today, along with feedback from our other partners, and use it to improve the program through a new waiver application.

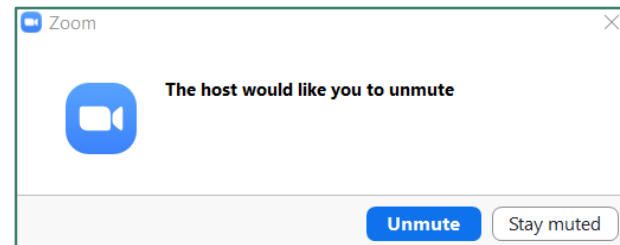


How to Share Your Feedback

- Click the raise hand button if you would like to provide verbal feedback. The button will turn blue if your hand is raised.
- DHS will turn your microphone on when it is your turn to speak. You will get a message to unmute yourself.

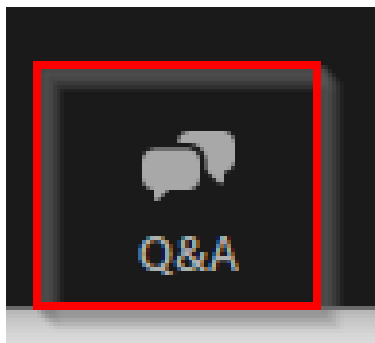


It will look like this when your hand is raised.



Submit your Feedback in the Chat

You can also type a question or comment any time in the Q&A section.



Question 1

How could the supports and services in the CLTS Program be clearer or more helpful to your family?



Question 2

What could be better about your experience with CLTS Program providers (the people or agencies who deliver services to your family)?



Question 3

How could the CLTS Program better serve specific groups of children (for example, children with autism or complex medical needs)?



Question 4

Are there any other CLTS Program improvements that should be considered?



Question 5

Do you have other general feedback on the CLTS program?



Other Ways to Share Feedback

- Email us at DHSCLTSWaiverRenewal@dhs.wisconsin.gov.
- Take our [survey](https://dhs.wi.gov/clts/renewal.htm) on our website (dhs.wi.gov/clts/renewal.htm).
The survey closes October 17.
- Provide public comment in Spring 2026.





Thank you!

Protecting and promoting the
health and safety of the people
of Wisconsin



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