

## OPEN MEETING MINUTES

Instructions: [F-01922A](#)

Name of Governmental Body: Governor's CLTS Council			Attending: Council Members: Liz Hecht, Barbara Katz, Walt Schalick, Lisa Stephens, Mitch Hagopian, Nissan Bar-Lev, Chris Hanten, Patti Becker, Beth Swedeen, Sandy Tierney, Pamela Hencke, Shakita LaGrant, Wendy Heyn, Sharon Fleischnesser, Cherie Purdy, Jonelle Brom, Katy Morgan-Davis, Maggie Mitchen, Kelly Blaschko  Public Attendees:  DHS State Staff: Deb Rathermel; Autumn Knudtson; Sarah Kate Johnson; Dan Kramarz; Rebecca Granger; Jessica Gehr; Lori Garsow; Maryjean Schmeirer; Elizabeth Guillickson, Alex Cammilleri
Date: 7/15/2020	Time Started: 9:00AM	Time Ended:	
Location: Zoom			Presiding Officer: Liz Hecht, Chairperson

### Minutes

#### Welcome – Introductions and Council Announcements (Liz Hecht, Chair)

- Individual introductions of Council members, DHS staff, and general public.

#### Operational – (Liz Hecht, Chair)

- Approval of April 15, 2020 Meeting Minutes  
MOTION: Nissan made a motion to approve the draft meeting minutes, seconded by Sharon. Motion passed unanimously.

#### Public Comments: None

#### BCS Updates/News to Share

- **DMS Restructuring Announcement**
  - Phase 1 of the reorganization occurred in 2017, which resulted in the creation of the Division of Medicaid Services (DMS). The Department is now moving into Phase 2 of this Division structure, recently approved by Department of Administration.
    1. This phase of the reorganization will create three functional areas within DMS
      - 1. Eligibility and Enrollment functional area, specifically direct card services
      - 2. Benefits and Service Delivery functional area (5 Bureaus including BCS)
      - 3. System, Fiscal and Operations functional area
  - Starting September 2020, the following additional programs will be administered by BCS
    1. Children with Medical Complexity (CMC)
    2. Care4Kids, which ensures medical/dental care for children in foster care in specific counties
    3. Children Come First (CCF) & Wraparound Milwaukee (WAM), these programs serve children with mental health needs in Dane County and Milwaukee County, respectively.
  - A new section within BCS has been created: Program Access & Intake, which will focus on access and intake processes and include the Function Screen team.

### State Level Budgeting CLTS Waiver

- Historically the allocation for CLTS was divided between administration costs and service costs.
- County-specific services allocations resulted in significant underspending in CLTS across the counties and a lack of clear alignment with actual service needs.
- Starting in January 2021, DHS will no longer allocate waiver service program dollars to each county, instead the CLTS budget will be administered at the state wide level. This change will support continuous enrollment through statewide distribution of funds.
- This process will include:
  1. Monitoring the budget for the entire state and allocation of funds based on enrollment needs,
  2. Enrollment of children at a state wide level
  3. Other processes
    - Processes for high cost, outliers, exceptional expenses, and one-time expenditures will continue.
- County-level maintenance of effort (MOE) are not changing.

### CLTS Waiver Renewal: Rebecca Granger, Jessica Gehr

- Renewal of the waiver is required by CMS every 5 years; this renewal of the CLTS 1915 C Waiver and the 1915(b)(4) will cover 2022-2027:
- BCS is soliciting wide stakeholder input from many groups between now and fall 2020 to inform the CLTS Waiver Program renewal
- The 3 pillars to guide efforts to obtain feedback include:
  - Access and eligibility,
  - Inclusion, and
  - Family focus.
- **Feedback from CLTS Council Members:**
  - Provision of services
    - Consider the efficacy and flexibilities of continuing to use virtual, remote services with CLTS.
    - Also helping families figure out is remote or in person best; mental health is impacted by further isolation.
    - Navigating remote education and IEP accommodations during COVID-19, especially with multiple children in a family.
    - Regardless of COVID-19 parents not able to work outside the home because need to care for children, lack of personal care workers or providers as an example.
  - Family navigation and support
    - Family mental & stress, conversations about how is the family doing beyond child focused, how can CLTS support the family system, family support services for family member “Promise Family Navigators.”
    - Families don’t know what they don’t know; need for Ombudsman, family navigator—independent entity or a guide; if county doesn’t put it in writing—how can family appeal
    - If the county is the only source of information for families often is not enough, not hitting the mark
    - Family exhaustion related to figuring out what to ask for, help family to conduct their own needs assessments; standardization of county provision—different experience and information varies.
  - Areas for expansion
    - Focus on younger children.
    - Examine how does trauma play into child’s eligibility/functional screen resources
    - Fix the DD target group to align screen with federal definition of IDD
  - Research and input
    - Look at other state HBCS services—review and summarize.
    - Family Voices is happy to work with BCS on holding family feedback sessions
    - Could outreach also include CCOP committees?

### Reconstitution Plan; Dan Kramarz

- In anticipation of a further wherein COVID-19 is no longer an active threat, BCS and the Department is developing a reconstitution plan. Dan Kramarz shared internal guideposts & operational guideposts.
- **Discussion**
  - Safety, access and protections
    - Safety of children & families: how to get to the understanding of what this means to individual families; wearing of masks by providers; conveying information to family about safety and risk of the pandemic; how to support families if they choose to not send children back to school but still help with isolation.

- Communication: counties, families & providers need to know there is flexibility and individual family preference & different comfort levels, risk taking etc.
- Families and providers need more information on how to interact with each other with COVID: how to be safe when working with individuals that are not able to self-protect or wear a mask and how to still include them in community
- Need understanding that lack of compliance with mask wearing within our population is not based on being difficult or a political statement.
- Authority of state guidance with providers; some providers have told families that the guidelines do not apply to them.
- Respite providers that everyone can feel comfortable with hiring.
- Navigation of different systems
  - Is there a mechanism in place to help families interact with all state systems?
  - How can CLTS support educational outcomes of children during COVID?
- Reconstitution is not a linear process either due to family comfort level or government guidance.

### Program Updates

- **Status update EPSDT Transition**
  - Transition of nursing and personal care services to the MA card was effective 7/1/2020; these no longer authorized under CLTS.
  - Specific outreach was done to families affected by this change; BCS and Forward Health worked together and/ with county to assure that no interruption to services.
- **Status update on CMS Corrective Action Plans**
  - **CLTS Uniform Statewide Rate Schedule**
    - BCS has completed this corrective action plan with full implementation of statewide rates on July 2019 and system automation of those rates within the TPA system on 7/1/2020.
    - Council requested data to know if rate setting has had an impact on providers.
  - **CLTS Provider Directory**
    - Corrective action plan requires DHS to have a public-facing and accessible directory. The CLTS Provider Directory is now online and available to counties.
    - Provider registration is occurring in waves, and BCS is currently working on registering sole proprietors.
    - Designated QA staff within BCS are reviewing registration application and assisting providers to complete the registration process.
    - BCS has created a CLTS provider bulletin to communicate directly with service providers. All editions of the newsletter are posted to the CLTS Waiver Program provider web site under Provider bulletins: <https://www.dhs.wisconsin.gov/clts/provider-home.htm>
    - In addition, a provider campaign will be starting to attract more CLTS providers.
    - Council discussion
      - Families are saying providers don't want to register, wondering if technical assistance is being provided to providers especially out of state providers.
      - Talk about provider registry with families in the next All in For Kids newsletter.
  - Deciding Together – COVID19
    - Council requested a copy of the 5/14/2020 teleconference PowerPoint.

Prepared by: Mary Schmierer on 9/21/2020.