



WISCONSIN DEPARTMENT
of HEALTH SERVICES

State Medicaid Health Information Technology Plan (SMHP) Background

Division of Medicaid Services (DMS), eHealth Team

Last Update: March 22, 2021



Introduction | eHealth Program Background

The eHealth team, a section of the Division of Medicaid Services (DMS), works to enact strategies to promote the adoption and use of health information technology (IT).

PURPOSE

The DMS eHealth team identifies problems where health IT can enable:

1

**Member Involvement
in Their Care**

2

**Providers to Better
Coordinate Care**

3

**DMS and Providers to
Monitor and Improve Care**

OBJECTIVES

TECHNOLOGY:



1. Support Adoption and Development of Electronic Health Information Exchange Functionality
2. Facilitate Effective Monitoring and Reporting on Quality and Safety in DMS Programs
3. Use Technology to Reduce Access Barriers to Appropriate Care



MEMBER CARE:

1. Increase Member Engagement
2. Improve DMS Technical Infrastructure to Serve Members
3. Promote Access to and Ongoing Use of Their Electronic Health Information

SMHP Background | Required Components

Per CMS requirements, the DMS eHealth team must prepare a State Medicaid Health Information Technology Plan (SMHP) to assess statewide activities related to health information technology (HIT) and health information exchange (HIE) initiatives.

THE SMHP IS:

- A planning document used to identify the HIT Infrastructure necessary to enhance operations and facilitate innovation in the delivery and payment of care
- DMS's outline of planned HIT activities, vision, goals, objectives, and guiding principles
- Developed with input from stakeholders across DHS and external partners
- Updated annually for CMS submission, with this year's submission continuing more detail due to it being the final submission
- Intended to ensure the state is strategically leveraging health IT to advance Medicaid program goals and improve the quality of care delivered in the state

SMHP PHASES:

AS IS ASSESSMENT

What is it?: A current state review of the HIT/E infrastructure and use in WI, along with associated stakeholders, policies, and regulations.

This includes the identification of gaps as measured against leading practices from other states and subject matter feedback.

TO BE ASSESSMENT

What is it?: The development of a five-year plan with prioritized, measurable future state goals.

HIT/E ROADMAP

What is it? The creation of a five-year graphical and narrative plan with milestones to show how DMS will move from the current state (as-is) to the future state (to-be) goals.

Long-Term Care Survey | Background and Distribution

The eHealth team designed survey materials to assess technology and electronic health information exchange practices among targeted stakeholder groups for whom regular reporting on these practices do not occur.

Survey Details:



Audience: Long-Term Care Organizations/Facilities



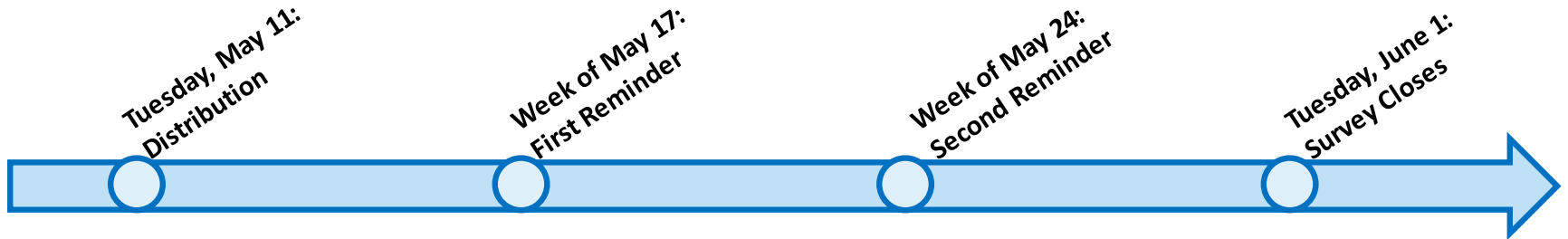
Length and Format: Electronic Survey with Approximately Thirty-five (35) Checkbox and Rank Order Questions



Content Focus Areas: Demographical Data, Electronic Health Record Use, Health Information Exchange, and Telehealth

Distribution Process:

eHealth distributes the surveys using GovDelivery on **May 11, 2021**. There will be two reminders before the survey closes:



Contact Information |

If you have questions about the survey, please reach out to Janelle Safian McDonald.

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